

Social Value within Wandsworth Library and Heritage Services



Pictures in this case study credited to "Wandsworth Libraries"

Greenwich Leisure Limited

Social Value delivered across the library services contract

Wandsworth Council operates 11 libraries across the borough. On 1 April 2013, the Council established its first externally managed library and heritage services Contract, awarded to Greenwich Leisure Limited (GLL).

As a social enterprise delivering a variety of community-based services, GLL has several social and environmental influences, including but not limited to the following:



Energy saving and recycling commitments championed



Library transport and delivery vehicles switched to electric



38% of employees live within the borough



Use of libraries as warm spaces during the cost-of-living crisis



Expert business advice provided to VCSEs and MSMEs through Start Up Wandsworth



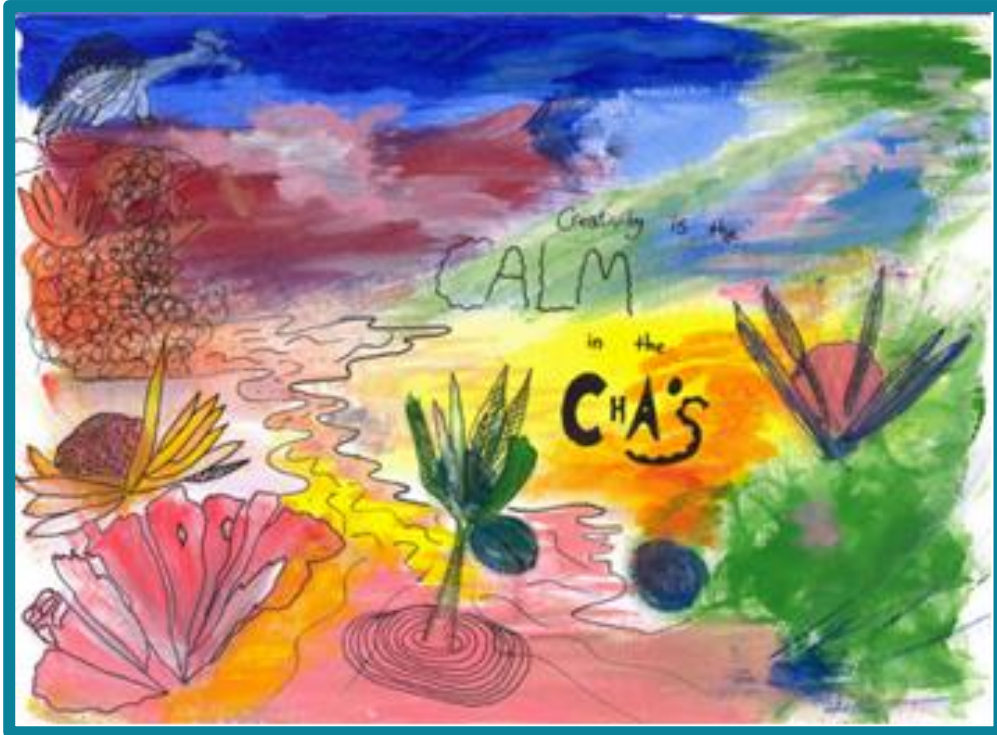
Volunteer hours to support community initiatives for residents



£1.2m Value delivered across 2023-2024

Greenwich Leisure Limited

Examples of Services Provided



Cathartism at Balham Library

01

Cathartism is a health-centred art initiative which offers a Psychoeducational, Social, and Artistic Programme in a safe, creative and non-pressurised environment, enabling participants to explore self-awareness and develop creative coping strategies for low intensity conditions like anxiety, stress, loneliness, burnout and low mood. This project, run by library staff, aligns with the ethos of GLL, a charitable social enterprise managing leisure and library services, with the aim to 'improve the physical, mental and social wellbeing of local communities.'

Greenwich Leisure Limited

Examples of Services Provided

Warm Packs and advice with CREW Energy

02

There was very high uptake and enquiries related to the 'Warm Packs' scheme, delivered in partnership with CREW Energy. Each free pack contained a Thermometer card, LED lightbulbs, Draught proofing strips, and radiator reflector panels.

The partnership resulted in a great many new visitors, with a very positive response regarding the scheme and the advice given. The Home Delivery Library Service secured 100 Winter Warm packs from Crew Energy and these have been distributed to our housebound readers



Find out more about Wandsworth's library services on the following [website](#) or via [this video](#)