

HOME SUPPORT PROVIDERS IN WANDSWORTH

This leaflet provides details of local home support (domiciliary care) providers for adults





Home Support providers in Wandsworth

People choose particular providers for different reasons. It's important to take your time to choose a provider that you trust, and who will provide you with the care and support you need.

You should consider asking the following questions to help you make your decision:

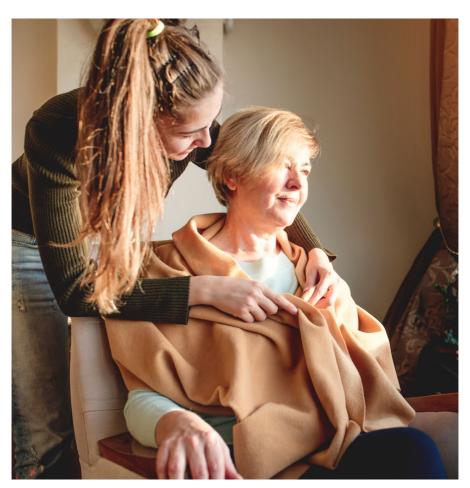
- Can they help you at the times of day or night you need them?
- If you have a specific health condition for example, do they have the experience and skills to support you?
- Is there an out-of-hours or emergency contact if needed?
- What training and supervision do they provide for their care workers?
- What does their fee cover? Do they pay care and support workers a fair wage?
- Are you confident that their care and support workers will treat you with respect and dignity?
- How will the provider communicate with you to make sure you're happy?
- If you have a problem, how does it get resolved?
- Are you confident you will not be discriminated against because of your age, gender, race, disability, faith or sexual orientation?

Home Support providers in Wandsworth

Home support providers are regulated by the Care Quality Commission (CQC). To find the latest CQC report for each agency, please visit **www.cqc.org.uk**.

This leaflet lists providers offering support at home in the borough. This list includes providers that are contracted to provide services for the council and those that are not.

- Contracted providers
- Non-contracted providers



Contracted providers

The council has chosen the following eight zone providers to deliver our home support service in the borough:

London Care

Covering Balham and Nightingale

St Georges House, 3–5 Pepys Road, Raynes Park, SW20 8ZU

Phone: 020 8994 4300

Email: raynespark@londoncare.co.uk
Website: www.londoncare.co.uk

Haven Care

Covering Furzedown and Bedford

Streatham Branch, 1 Empire Mews, Stanthorpe Road, Streatham, SW16 2BF

Phone: **020 3409 9697**

Email: wandsworth@havencare.co.uk

Website: www.havencare.co.uk

Supreme Care Services Limited

Covering Tooting and Graveney

9 Crown Parade, Crown Lane, Morden, Surrey, SM4 5DA

Phone: 020 8545 0030

Email: wandsworth@supremecare.co.uk

Website: www.supremecare.co.uk

MiHomecare

Covering Fairfield, Southfields, Earlsfield and Wandsworth Common

Unit H Cadmus Court, Plough Road, London, SE16 7DW

Phone: 0333 121 9401

Email: wandsworth@mihomecare.com

Website: www.mihomecare.co.uk

Care Outlook

Covering Northcote, Shaftesbury and Latchmere

21 Falcon Road, Battersea, Wandsworth, SW11 2PH

Phone: 020 8695 9092

Email: RRwandsworth@careoutlook.co.uk

Website: www.careoutlook.co.uk

Care Quality Services Sutton

Covering St Mary's Park and Queenstown

Ground floor, Unit 8 Princeton Mews, 167–169 London Road, Kingston Upon Thames, KT2 6PT

Phone: 020 8685 1112

Email: merton@care-quality-services.co.uk

Website: www.ceracare.co.uk

Westminster Homecare

Covering Thamesfield, East Putney and West Hill

Suite 3A, Mezzanine BTS House, 69–73 Manor Road, Wallington, SM6 ODD

Phone: 020 3968 9133

Email: wandsworth@whc.uk.com

Website: www.whc.uk.com

Absolute Care Services

Covering Roehampton and Putney Heath and West Putney

4 Latimer Road, Teddington, TW11 8QA

Phone: 020 3815 5453

Email: wandsworth@absolutecareservice.co.uk

Website: www.absolutecareservice.co.uk



Spot providers

The council uses nine spot providers to deliver home support services when the zone providers are unable to provide the service:

Aspire Care Services

262 Streatham High Road, Streatham, SW16 1HS

Phone: 020 8677 6336

Email: wandsworth@aspirecareservices.co.uk

Website: www.aspirecareservices.org.uk

Bluebird Care (Wandsworth)

5 College Mews, St Ann's Hill, Wandsworth, SW18 2SJ

Phone: 020 8877 4950

Email: wandsworth@bluebirdcare.co.uk

Website: www.bluebirdcare.co.uk/wandsworth

Favoured Healthcare CIC

32–34 Peel House, London Road, Morden, Surrey, SM4 5RT

Phone: 020 3620 1114

Email: info@favouredhealthcare.co.uk
Website: www.favouredhealthcare.co.uk

Graceful Care

182 Battersea Park Road, Wandsworth, SW11 4ND

Phone: 020 8961 8599

Email: wandsworth@gracefulcare.co.uk

Website: www.gracefulcare.co.uk



Holistic Community Care

Unit 3b, Union Court, Clapham, SW4 6JP

Phone: 020 7091 0399

Email: lambeth@carebyholistic.com Website: www.carebyholistic.com

Managing Care

Basement, 110 High Street, Croydon, CR9 1PB

Phone: 020 8788 7936

Email: info@managingcare.co.uk
Website: www.managingcare.co.uk

Mushkil Aasaan

1st Floor (Side Entrance), 220–222 Upper Tooting Road, Wandsworth. SW17 7EW

Phone: 020 8672 6581

Email: careaasaan@mushkilaasaan.com Website: www.mushkilaasaan.com



Professional Care Support Services Ltd

Access House, 141 Morden Road, Mitcham, CR4 4DG

Phone: **020 8286 9177**Email: **info@pcssltd.co.uk**Website: **www.pcssltd.co.uk**

Soma Healthcare Ltd

Unit 2, 7 Tarves Way, Greenwich, SE10 9TS

Phone: 020 7093 4710

Email: info@somahealthcare.co.uk
Website: www.somahealthcare.co.uk

Other providers operating in the borough

Incusion in this leaflet is not an endorsement and we can take no responsibility for the quality of services that are privately purchased from the providers listed.

For more information on getting help at home visit www.wandsworth.gov.uk/getting-support-at-home and for details of other providers and local services visit www.careplace.org.uk.

Information in the leaflet was correct at time of publishing.

Further information

For further information complete our online enquiry form wandsworth.gov.uk/make-an-adult-social-care-enquiry



Visit our web pages wandsworth.gov.uk/adult-social-care

Our contact details

Monday to Friday 9am to 5pm

Telephone: 020 8871 7707

SMS Phone: **07860 034 722**

Email: adultsocialcare@wandsworth.gov.uk

Write to us at:

Wandsworth Council Adult Social Care and Public Health Wandsworth High Street London, SW18 2PU

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