How does a controlled parking zone (CPZ) work?

A CPZ is a package of measures aimed at prioritising parking for residents, businesses and their visitors by discouraging commuter and long-stay parking by people from outside the area. A CPZ is an area where all parking on the highway is controlled for most, or part of the day. All kerbside space is marked as a parking bay (where parking is considered to be safe and appropriate) or a yellow line (where parking is considered to be dangerous or obstructive). This means that yellow lines, operating during the hours when parking controls apply or longer where necessary, will be placed in locations such as in front of driveways, at junctions, on bends and where roads narrow and parked vehicles cannot be safely accommodated. Any existing white driveway markings will remain. White lines are 'informatory' and cannot be enforced.

To make sure this works fairly, the zones are enforced by uniformed Civil Enforcement Officers (CEOs). The aim is to make more spaces available for residents, businesses and their visitors. With fewer vehicles parked in the road following the introduction of a CPZ, a reduction is expected in the number of parked vehicles encroaching on the restrictions marked at junctions and across vehicular access points. Congestion problems can decline in line with a fall in traffic volumes. Parking bays are only marked where it is safe and appropriate to park. This can sometimes mean that the existing pattern of parking is not replicated. As a result, it is sometimes possible, especially in small side roads, that the number of bays marked might represent a fall in parking capacity. However, this fall must be balanced against the reduction in the number of parked vehicles belonging to non-residents.

Residents and businesses can buy parking permits allowing them to park in the CPZ during the hours when restrictions apply. Each permit is vehicle-specific and is limited to one per resident but is not limited per household. Businesses based within the CPZ may purchase business permits for vehicles essential to the operation of the business (e.g. delivery vehicles). Residents may also purchase daily or weekly visitor permits for their visitors to use. Tradesmen working on properties within the zone may purchase these permits direct.

A permit does not guarantee a parking space outside your home or business and does not help the problems residents have at night when they return home from work. Problems at night occur because in densely populated areas, where some households own more than one vehicle, and off-street parking is limited, there is not enough space for the amount of cars. What a CPZ will do is prevent commuter and long-stay parking and so increase the number of spaces for residents and businesses, during the hours of operation.

Motorcycles and vehicles displaying a disabled person's Blue Badge would be permitted to park without displaying a permit or making payment and without a time limit in any parking bay.

All-Day Zones

This type of zone operates for most of the working day (usually between 9.30am and 4.30pm) generally Monday to Friday and sometimes longer hours or including Saturday. Pay-and-display machines will be installed in the area. Tickets bought from pay-and-display machines regulate short-stay visitor parking. Bays are usually 'shared use' which means both permit holders and pay-and-display ticket holders can use them. Pay-and-display or pay by mobile phone visitors are restricted to a maximum stay, generally two or four hours. This type of control works well in busy areas with a high demand for parking throughout the day.

One-Hour Zones

These zones operate for one hour a day, usually Monday to Friday. They are designed specifically to deter commuters. They allow others to park without restriction outside the one hour specified. Such controls have a limited effect in reducing parking in areas close to shops and amenities where visitors park for varying periods throughout the day. A pay-and-display machine will not be installed in this type of zone, so residents and their visitors must display permits during the hour of control. The price of a resident permit for all-day and one-hour zones is the same.

Permit and Parking Charges Valid from 1 June 2019 (usually reviewed annually)

Business permit charges have not been included here but are available on the council's website at www.wandsworth.gov.uk/parking

Resident permits: new or renewed permits

Permit duration	First permit at address		Second and subsequent permit at address	
	Over the counter*	Online	Over the counter*	Online
Annual	£183	£161	£222	£200
3 month	£88	£66	£106	£84
1 month (new residents only)	£50	£28	£68	£46
Greener resident permit	£101	£79	£124	£102

All applications made by post or in person at the Customer Service Centre, where the self-serve facilities are not used will incur a £20 administration fee.

Daily resident visitor/trades permits

Type of permit	Standard	Online
All day CPZs	£8.45	£7.90
All day CPZs - residents 70 and over and disabled badge holders	£4.55	£4.00
One hour CPZs	£3.35	£2.80
One hour CPZs - residents 70 and over and disabled badge holders	£1.95	£1.40

Weekly resident visitor/trades permits

(Scratch-card permits only)

Type of permit	5 day	6 day
All day CPZs	£42.40	£50.80
All day CPZs - residents 70 and over and disabled badge holders	£22.60	£27.10
One hour CPZs	£16.50	£19.80
One hour CPZs - residents 70 and over and disabled badge holders	£9.60	£11.60

Temporary cover permits (any vehicle – for a minimum of 5 or 6 days)

Type of permit	5 days	6 days
All-day CPZs	£55.70	£67.80
All-day CPZs – residents 70 and over	£27.90	£33.80
One hour CPZs	£16.30	£19.70
One hour CPZs – residents 70 and over	£8.30	£9.80

Administrative charges

	Price
Refund request	£10
Replacement (change of vehicle/sub-zone)	£20
Duplicate (original lost, stolen or destroyed)	£20

Visitor parking: Pay and display or pay-by-phone (from 1 May 2019)

Tariff	Cost
High tariff (near town centres) per hour	£3.40
Balham and Tooting town centres per hour	£3.10
Standard tariff (away from town centres) per hour	£2.90
Low tariff (under-utilised areas) per hour	£1.30

Notes and explanation of terms used

Greener permits

A 12-month permit is available to residents whose vehicle is a "greener" vehicle. These are only available to vehicles within the DVLA band A category, electric vehicles (not hybrids, unless they are categorised as DVLA band A) or bio-methane vehicles. Evidence must be provided.

Resident permits

If you are the sole occupant or the first to apply for an annual resident permit at your address, you will be charged the standard rate of £183 (or £161 if purchased online). If you are the second or subsequent person at the address to apply for an annual resident permit, an additional £39 will be added to the standard rate. The surcharge for second and subsequent permits is not refundable.

About parking charges

Parking charges are reviewed annually and were approved by the council's executive on 25 February 2019.

View the parking charges report (Paper 19-33) for more information. The report can be viewed by visiting the council's website and clicking on 'meetings' in the left-hand menu under 'Your council and elections', and clicking on the relevant committee (Strategic Planning and Transportation Overview and Scrutiny Committee) and date (12 February 2019).