

Appendix A – Wandsworth Corporate Plan Updates

Wandsworth Corporate Plan 2024/25 by Committee**Children's Committee**

2024/2025 Action	End of Year Update
We will carry out an audit of childcare provision across the borough to understand how we can increase the availability of affordable childcare in Wandsworth and support our local parents and carers, particularly our most disadvantaged and vulnerable.	We have seen a rising trend in take up of the 2year old offer since 2022 from 56% to 64% in January 2024, we estimate take up for Vulnerable 2-year-olds being similar level in the next published figures for Jan 2025, around 62%. In 2024 Wandsworth were a little below our Inner London neighbours where the average take-up was 66.5% in January 2024. We continue to champion take up for vulnerable 2-year-olds and continue to implement new initiatives to meet and exceed our London colleagues. Initiatives have included our Parent Champions programme set up in partnership with Coram, outreach by the childminder advisory team at targeted locations, and the development of bright family friendly postcards sent out to eligible families to highlight the advantages of taking up a childcare offer. Moving forward we will conduct visits to providers across the Early Years sector serving our vulnerable 2 year olds to better understand their experience, assess space allocation, quality and obstacles to expansion. There will be a review of the fantastic twos programme to enhance enrolment and into provision upon completion. With the extra funding from the DfE to support under 3's we will support those providers who care for vulnerable 2-year-olds to improve the quality of their services and resources, as well as offer specialised training for practitioners working with this age range.
We will expand our lifelong learning offer to include provision for the whole family, offering opportunities for skills development, employment training, and health and wellbeing improvement through increased sessions at our training centres and family hubs.	We have continued to expand our lifelong learning offers at our training centres and family hubs. In the last academic year 2,658 adults accessed provision. Accredited enrolments were up by 17% of the previous year at 1,569. This participation rate will also be achieved in the 24/25 academic year. This includes Cooking on a Budget courses in Children's Centres. Two courses have already been completed at Faylands and Franciscan Children's Centres. This has resulted in parents signing up for further nutrition and hospitality supervision courses. A further course will take place between 14th-21st May 2025 at the Gwynneth Morgan Centre. In the last academic year 2,500 adults accessed provision, and this participation rate will also be achieved in 24/25.

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	In addition to maximising GLA funds the service is delivering Cost of Living and Access for All programmes funded by the council to reach the most disadvantaged borough residents. This includes the expansion of the Baby Box Scheme supports first-time parents throughout Wandsworth provide the best start in life for their child. These programmes are often a first step into learning which can be continued through the main adult learning programme.
We will work with Power2Connect and Apple to deliver coding sessions, digital skills sessions and digital drop-ins for parents. We will deliver the Digital Champion Training Programme in partnership with Power2Connect, to ensure that we have residents who are equipped with the knowledge and skills to assist digitally excluded individuals helping to build confidence and capabilities for online engagement. The Digital Champions will also engage in ongoing online learning (through Digital Unite) and track the digital support they provide in their Wandsworth communities. We will soon be expanding our offer at Tooting Hub and Fayland Children's Centre to include ESOL classes for parents of children 0-19 (or 0-25 with SEND), delivered by Lifelong Learning.	Residents continue to be supported via digital drop-in sessions with ad-hoc IT requests. These sessions continue to run weekly from our Family Hubs by Power2Connect. Family Online safety and Digital Online courses and e-commerce sessions run termly with most courses culminating in the trainee receiving a free laptop for completing the course. Between December 2024 and February 2025, Power2Connect ran 4 new Digital Skills Courses, supporting 38 residents, and had 236 visits to their Digital Drop-ins. As part of the Apple Schools Project, the City Learning Centre have provided training to over 400 community / family members, engaging them with digital skills sessions and improving their understanding and skills with technology. Lifelong Learning continues to offer ESOL classes for parents of children 0-19 (or 0-25 with SEND) at Faylands, and Roehampton Family Hub. Additionally other courses have made available to parents on-line and from other venues across the borough.
We will deliver the school uniform scheme for pupils in Reception and Year 7 who are eligible for Free School Meals, ensuring families receive support in buying school uniforms. This will be explored further in a paper to Children's Committee in June 2024.	Benchmarking work on our uniform support scheme shows that we have the most supportive scheme in London. We have provided 1068 vouchers to families this year. 334 for children entering Reception Classes and 734 for children starting in Year 7.

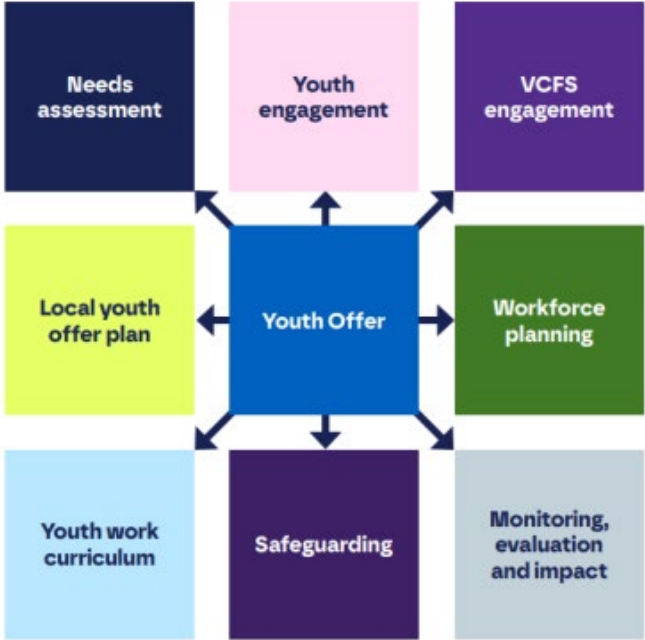
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		Benchmarking School Uniform Schemes Across London Local Authorities <table><tr><th>Local Authority</th><th>Year 7 Support (£)</th><th>Reception Support (£)</th></tr><tr><td>Wandsworth</td><td>£170</td><td>£45</td></tr><tr><td>Greenwich</td><td>£150</td><td>£50</td></tr><tr><td>Havering</td><td>£150</td><td>£50</td></tr><tr><td>Islington</td><td>£150</td><td></td></tr><tr><td>Westminster</td><td>£150</td><td>£31</td></tr><tr><td>Tower Hamlets</td><td>£125</td><td></td></tr><tr><td>Barnet</td><td>£100</td><td></td></tr><tr><td>Hackney</td><td>£100</td><td></td></tr><tr><td>Hammersmith and Fulham</td><td>£79</td><td>£31</td></tr><tr><td>Bexley</td><td>£63</td><td>£38</td></tr><tr><td>Haringey</td><td>£50</td><td></td></tr><tr><td>Hounslow</td><td>£60</td><td>£15</td></tr><tr><td>Southwark</td><td>£45</td><td></td></tr></table>		Local Authority	Year 7 Support (£)	Reception Support (£)	Wandsworth	£170	£45	Greenwich	£150	£50	Havering	£150	£50	Islington	£150		Westminster	£150	£31	Tower Hamlets	£125		Barnet	£100		Hackney	£100		Hammersmith and Fulham	£79	£31	Bexley	£63	£38	Haringey	£50		Hounslow	£60	£15	Southwark	£45	
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We will work with Repair to look at generating second-hand uniforms for all children, which will provide us with an opportunity to give responsible sustainability messages whilst maximising resources, reducing waste, and finding cheaper, sustainable solutions for school uniforms for children.		We have been proactively working with schools to encourage and support reductions of costs for uniforms. Feedback from schools is that their existing uniform recycling and re-use schemes are working well and that disadvantaged children are well catered for. A new Government initiative that aims to reduce the number of branded items will help support our ambition of finding cheaper options for school uniforms for children.																																											
We will expand our Family Hubs offer, building on the success and learning from the Yvonne Carr Centre in Battersea to open two more hubs at 166 Roehampton Lane and Tooting Hub.		The Family Hub offer increased in October 2024 with the launch of the borough’s biggest Family Hub in Roehampton - a beacon for offering local families and communities, the right support, at the right time, in the heart of the community. As part of the Alton regeneration area, giving some of our most disadvantaged children and families the opportunity to access services local to themselves. Our third Family Hub in Tooting was officially opened on 25th March 2025 and was attended by local community leaders and residents. The largest renovation project of all the Hubs, it will take a phased approach, ensuring a physical building fit for purpose with dedicated space for group work, 1:1 support and collaborative working space for partners. Over the last 12 months, we welcomed 18,771 attendees at Family Hubs across the borough and have 3,683 sessions held for children, young people and their families.																																											
We will ensure a wide range of multi-agency services are delivered from our hubs, in partnership with voluntary sector organisations and other key agencies, so that these “one stop shops” are easily		We have launched our ‘We are Young Wandsworth’ youth offer and invested £300k in our Wandsworth Youth Partnership to match our Youth Strategy ambition and commitment to working in partnership with the CVFS.																																											

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accessible to families at the heart of their communities. We will ensure services such as early years support, family support, health care, housing advice, birth registrations, and lifelong learning are readily available to local families. Through this approach, we will strengthen partnerships within local communities, enhance connectivity and socialisation between residents, and promote inclusivity and wellbeing amongst children, young people, and families.	Following the launch of our “We are Young Wandsworth” Youth Strategy, we established our Youth Partnership Board in January 2025 which is chaired by our Community Voluntary and Faith Sector (CVFS). The National Youth Agency has undertaken a gap analysis of our youth offer and is collaborating with the partnership board to co-develop a framework and action plan to enhance our partnership system of support. We recognise the rich, diverse youth offer which currently exists across the Borough, delivered by our community, voluntary and faith partners and seek to understand how together this can be strengthened to best meet the changing needs of our children and young people across the borough. We have commissioned the National Youth Agency to collaborate with to conduct a GAP analysis against the nine essentials outlined in the statutory duty 507b of the Education Act (1996). Engagement from across the borough was high – we received 26 complete survey responses, and a further 24 partial completions. By using gap analysis, we can start to understand the next steps that are required to achieve outstanding youth work provision for young people in Wandsworth in line with the Statutory Duty, through the development of an Action Plan. This will aim to implement the new framework and address gaps over a six-month period, which the NYA will support via online consultation calls.

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	 <pre>graph TD; NA[Needs assessment] <--> YE[Youth engagement]; VCFS[VCFS engagement] <--> YE; YE <--> YOP[Local youth offer plan]; YE <--> WP[Workforce planning]; YOP <--> YOC[Youth work curriculum]; YOC <--> S[Safeguarding]; S <--> MEI[Monitoring, evaluation and impact]; YOC <--> YE; WP <--> YE; S <--> YE; MEI <--> YE</pre>
As part of our outreach offer, through working in partnership with Little Village, we will deliver baby boxes, which contain much needed essentials for parents and babies in the early years of childhood, reaching socially isolated and disadvantaged pregnant young women, as well as leaving care young parents. We will support them to access local community services to support them achieving the best outcomes for their babies and themselves, in partnership with local charities and voluntary organisations. We will also deliver, through family hubs, ‘My Baby’s Life’ Family Navigators, who will connect with families and stay with them on their journey through early years.	We have expanded our pioneering Baby Box Scheme, the first of its kind in London. The scheme, which provides essential early-years support to new parents, will now be available to all residents eligible for Access for All, a borough-wide initiative removing barriers to vital services, positively impacting more families throughout the Borough. Providing baby boxes, alongside bespoke wrap around support, positively impacts young people with bonding and attachment in the early years, and emotional and practical support to new parents through the introduction to our start for life early years offer at our Family Hubs. To identify support needs, we work closely with our partner organisations, Little Village, Foodbanks, housing, benefit support, health support and more. We have strengthened our provision of regular and timely data on Baby Boxes through live PowerBI reports, ensuring that the teams are equipped with the intelligence needed to assess the impact of the Baby Box scheme on outcomes for families and identify opportunities to continually improve the offer.

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We will strengthen our outreach into local communities to increase the take up of 9-month, 2-year-old and 3-year-old nursery places for vulnerable children. Through the delivery of our Baby Boxes and the work of the 'My Baby's Life' Family Navigators, as well as in partnership with midwifery and the Family Nurse Partnership, we will identify children who will become available for 9-month, 2-year-old, and 3-year-old nursery places. Our Family Navigators will signpost families to the appropriate care provision within the borough.	We are working with Roehampton University Social Sciences and health Faculty to consider a university led evaluation / output of the Baby Box scheme.
We will grow and further strengthen our partnerships with Apple and Power2Connect to deliver digital and coding skills training to children and families, including expanding our Apple Programme to more schools and increasing digital skills sessions at our family hubs.	The partnership between Wandsworth Council and Apple to help local young people learn digital skills and upskill teachers has been mentioned in Apple's Education Impact Report, as the scheme increased from 11 to 20 schools. This initiative, also in partnership with local charity, Business and Education Succeeding Together (BEST), aims to empower learners with new skills for the future such as coding, digital literacy and creative skills among students and teachers. In 2024, in partnership with Apple we ran an innovative pilot project using Apple's Everyone Can Create & Everyone Can Code programmes with a group of vulnerable teenagers. Engaging and motivating the young people through digital storytelling and introducing them to new skills gives them hope for the future and presents a positive outlook for others in the same position through ambassador and mentoring work. 12 students worked on the 8-week programme with attendance over 70%. 80% of the cohort attended the programme finale that saw the learners have a special tour of the Apple Offices in Battersea and participate in the Today at Apple Programme In 2024, more than 600 children and 100 teachers from Wandsworth schools have visited the Apple offices and the store in Battersea Power Station. With support from Apple, Wandsworth has been able to expand their reach even further.

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	As well as engaging with students and teachers, 40 sessions have been delivered to over 300 parents and adult learners to deepen their engagement with their children's education. The partnership, which was celebrated at an event at Battersea Arts Centre, shows the strong relationship between Apple and the local community, fostering future digital creators within Wandsworth. 288 iPads were donated to schools as part of this project. A Wandsworth Head Teacher, teacher and the Executive Director of Children's Services were invited to contribute at Apple's Global Conference on Leadership and Learning in Austin, Texas. The conference brought together Apple's Community Education partners to share the learning from their projects and attend sessions that inform our future provision in the project. A feature takeaway from the Conference was to strategically plan the use of Accessibility tools for SEN learners and this has formed a key part of our Community Education proposal to Apple for 2025-26.
We will champion digital inclusion across the borough, ensuring all children and families have access to IT equipment, training and information, by working with Power2Connect to deliver more laptops and data to our most vulnerable children. We will ensure our family hubs have free Wi-Fi in all public spaces for our children, families, and partners, as well as devices readily available for use to support families with tasks such as homework, job searching, and preparing CVs.	We have continued to champion digital inclusion to support children and families situated throughout the borough: • 363 Devices were redistributed back into our community via Schools, Practitioners and Community Groups • 45 Data Sims given out • 4 Family Online Safety Courses held at Battersea and Roehampton Family Hubs with 31 Parents and Carers Attending • 66 Digital Drop-ins across Wandsworth Libraries, with 394 engagements • 14 Digital Champions Completed Training • 529 Devices donated and saved from landfill

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We will ensure our services are safe spaces for victims of domestic abuse, continuing to embed our preventative, whole family practice approach informed by survivors. We will continue to invest in our practitioners, equipping them with the tools and training they need so that they can best support children and families across the borough. We will work with colleagues across the Council and in partner agencies to ensure a holistic, multi-agency approach is taken to support children and families, through a collective approach to emotional, psychological and practical support. We will proactively engage and work with fathers, investing in webinars and support groups for fathers, as well as dedicated Domestic Abuse Workers in the Family Safeguarding team. We will be presenting a paper to Children's Committee in October 2024, detailing our Domestic Abuse approach.	Our Domestic Abuse Operations group continues to thrive and drive impact for domestic abuse work with families across the practice system. The practice assurance service manager has lead responsibility for domestic abuse and ensures our learning from practice assurance activity and feedback from families is looped into practice improvement in this area. We are proud of the ongoing work to strengthen our approach with a paper presented to Children's Overview and Scrutiny Committee in October 2024 (paper 24-263) detailing our support to families affected by Domestic Abuse. This included a survivor of domestic abuse sharing her story and experience in person at committee. This was an inspirational story from a mother recovering from the lifelong trauma of a number of coercive and abusive relationships, her experience of children's services and receiving support and interventions, to now facilitating groups for women affected by domestic abuse.
We are relentlessly committed to providing outstanding services to children, young people, and their families, ensuring they receive the right support at the right time, so that each child can fulfil their own individual potential. We want to be the best corporate parent for our looked after children and care experienced young people. We know that better never stops, and we are on a journey of continuous	In an effort to take participation to the next level in our governance structures, our Corporate Parenting Panel agenda is led by our Influencers, a group of care experienced young people working alongside Future First, our leaving care service, to deliver ambitious additions to our local offer. These are priorities identified by our young people and have included the development of a Big Brother Big Sister peer mentoring scheme. This provides intensive and tailored tenancy support in a range of accessible ways, and independence focused English language workshops delivered at Falcon Grove, our leaving care hub. We continue to promote our independent Advocacy services for our young people, across social care and mental health services, to ensure we are a listening and responsive council.

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improvement to ensure we do the best we can for our children and families.	To ensure our corporate parenting responsibilities are embraced by all departments, we have launched our Joint Housing Protocol with housing colleagues dedicated to care leavers. We have achieved 5 accommodation units in the private sector for exclusive rent by care leavers and we hope to have an additional 7 units in the next financial year.
We will build on the good work we've done to strengthen all areas identified as requiring further attention following our ILACS inspection in November 2022, and will continue to improve areas highlighted by the Ofsted Focussed Visit in November 2023.	All recommendations from the 2022 and 2023 inspections have been implemented. Continuous improvement activity is driven by the bi-monthly Practice and Performance clinics chaired by the Director of Practice and the bi-monthly Improvement and Transformation Board which the DCS chairs. The Improvement and Transformation board is well established and brings together representatives from across the department to discuss cross cutting issues, which help improve practice and create a shared culture of support, challenge and consistency of expectations. Recent themes explored have focussed on learning and feedback from reorganisations across the department, quality of social work practice and private fostering. Our learning episodes demonstrate consistent progress in the quality of practice and outcomes for children and families. In the past 12 months, 226 learning episodes have been completed with 79% being evaluated as 'good' or 'outstanding', which continues our upward trajectory from 75% in 23/24 and 73% in 22/23. Evidence of embedded systemic and relational practice, purposeful interventions and effective use of our specialist practitioners and services are some of the key strengths identified.
We will continue to champion our outstanding practice framework at a local and national level, embedding our relational, multi-agency approach to family safeguarding that centres the voice of the child.	Our Outstanding Practice Framework (OPF) is the bedrock of our practice. We induct all new staff into our OPF and vision and values. Our core CPD offer of systemic and motivational interviewing training develops our staff skills in line with our OPF. We have developed our Practice Assurance Framework which underpins the principles and purpose of our Outstanding Practice Framework. We hold bi-monthly half day development sessions for all staff grounded in our Systemic Practice Model. These sessions are led by the senior leadership team and respond to emerging areas of development as identified via our quality assurance approach and include workshops delivered by our practice specialists. These bring opportunities to network with colleagues, reflect and learn.

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	We continue to invest in systemic training and have now developed in-house programmes of training for sustainability. Multi-disciplinary teams are well embedded through Family Safeguarding. We have since merged our Brief Intervention and Family Safeguarding Service into Family Help which supports practice consistently with the National Practice Framework to drive improvements in children's social care.
We will continue to embed anti-racist practice, actions, behaviour, and culture across the department and all partnership working. We will deliver the anti-racist action plan, developed following our Anti-Racist Practice Conference, co-produced and signed by all partners.	Our commitment to anti-racist practice remains strong. The work of the subgroup continues to drive anti-racist practice across the partnership – with a workforce stream to ensure we develop and invest in black and brown talent across agencies. We have supported supervisors to integrate conversations about race in their supervision of work with families, and senior managers hold the responsibility to challenge racism against staff and families. We have continued to invest in the progression of Global Majority staff through the Upstream Scheme talent initiative. This programme is designed to provide targeted support, mentorship and development opportunities ensuring staff have equitable access to career growth and leadership roles. Our commitment to EDI remains at the heart of everything we do. We will continue to work towards an inclusive, fair and representative workplace. We have had 16 staff join this scheme; 3 have progressed to internal promotion and 2 have left the organisation because they have secured progression in new roles.
We are also committed to keeping caseloads low for social workers to privilege the relational practice with families and communities to enhance our partnership working with statutory and voluntary sector partners.	We monitor caseloads within the service and seek to increase resources where necessary to ensure outstanding practice with children and families can be maintained. The year end average caseloads are 12.2, with an overall 12 month average of 12.2. In preparation for the national social care reforms, we will be resource minded ensuring we provide the conditions for outstanding practice.
We will stand ready to showcase the work of the department and its impact on the lived experiences of children and young people to our regulators (OFSTED, CQC, HMIP) in any future inspections of Social Care, SEND and Youth Justice.	In Children's Services better never stops. We have implemented all actions in response to findings from previous inspections and have continued to drive ambitious improvement activity through our Improvement and Transformation Board and Quality Assurance activity. The Board explores topics thematically which have included the quality of social work practice, including the themes from audit, and private fostering.

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We will ensure new job opportunities are made available to our care experienced young people through Council contracts and recruitment campaigns.	We support care leavers to be matched to apprenticeship and job roles within the Council and ensure that they are fully equipped to navigate application processes and have support in place to sustain employment. Currently within Wandsworth, we have 4 care experienced staff in permanent positions and 2 staff on casual contracts.
We are engaged at all levels in national and pan London forums for care leavers, to ensure our young people have access to a range of participation and job opportunities, support, mentorship, and benefits for care experienced young people. At a local level, we have now launched our Care Experienced Influencer Panel. Six Wandsworth Care Leavers will work in paid roles, to influence and support change in the areas that matter to them, across the Council and with partners. They have identified priorities across health, education and housing, and will work with lead officers to make progress. Each quarter, young people will present updates to our Corporate Parenting Panel, to request elected member support where that is needed.	Our Care Experienced Influencers have supported the development of our very own 'Big Brother Big Sister' peer mentoring programme, which will be launched with an event later this spring. Conversations have started with the Virtual School about 'Everyday English' classes starting at Falcon Grove for young people where English is not their first language. Two new posts have been created within Future House: Independence Skills Promotion and Development Officer and Tenancy Support Officer, which we feel will add innovative and proactive support to address issues relating to tenancy management, financial literacy, general independence skills and security for young people. We hope to trailblaze an online Independence Skills offer to our young people which meets their evolving needs, and which supports creativity and the promotion of the incredible skills and talents of our young people.
We are enhancing our offer at our Falcon Grove Centre for care experienced young people, to include a studio where they can record, DJ, podcast, and learn to produce music. We have also been providing food as part of our Warmer Welcome offer, where our young people have been learning to cook with staff and eating together as a social event.	We have launched our new purpose-built music studio Falcon Groove, located at our Falcon Grove centre in Battersea. The studio creates opportunities for children and young people to express themselves through the creative art music and social media with experienced key workers supporting them to develop YouTube channels, record podcasts, learn how to DJ and produce music. Our warmer welcome is now a year-round, business as usual offer to support care experienced young people when they experience financial pressure, and need to access ingredients and somewhere to cook, toiletries, cleaning products and washing facilities.

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We will champion Wandsworth's nationally recognised best practice, such as the 'Outstanding Practice Framework', in improving outcomes for all children and building a workforce with shared values and core purpose. We will also work hard to influence policymaking at a national and local level, including: • Our Executive DCS contributing to the Leaders for London SEND Leadership Programme • Our Director of Children's Social Care sitting on the National Practice Group • Our Director of (Business & Resources) chairing the London Local Management of Schools meeting with the DfE • Our Principal Social Worker attending the London Workforce Board • Our Assistant Director SEND and Inclusion attending the SEND and AP Improvement Plan Board	We continue to strengthen our practice and approach whilst using our influence to impact change at system level by: • Our Deputy Chief Executive & Executive Director of Children's Services is the vice chair of the Association of London Directors of Children's Services and the South London Director of Children's Services Group • Our Director of Practice is a member of the National Practice Group which is responsible for developing a national practice framework and central to the implementation of the Social Care reforms • Our Director of Business and Resources led on the organising committee for the National Fair Funding Conference 2025 attended by the ESFA Deputy Director and other key individuals within the schools funding arena. • Our Assistant Director of SEND and Inclusion is a member of the DfE focus group on assistive technology and the South West London Focus Group that feeds into the SEND Reform Group
We will ensure that participation is at the forefront of all service delivery, ensuring that the voices of our children, young people, and families are at the centre of any service or strategy development. We will ensure that our local communities are involved in the co-production and design of services, so that they meet their needs, hopes, and ambitions.	The SEND Strategy (2025-2028) was published on 1 April 2025 following an Appreciative Inquiry approach to co-produce the content with all partners. We want to ensure that it reflected the needs and priorities of those it represents, including the voices and feedback of our young people, families, and professionals. The Empowering Parents Empowering Communities, (EPEC) the team has trained eight new Parent Group Leaders (PGL) this year, four of whom have started delivering their first EPEC courses. The 10-week EPEC course have been delivered to parents within all three borough's

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We will champion the voices of local residents through forums such as CLICK, CLICK PLUS, Junior CLICK, Youth Council, Young Carers Forum, Unique Youth Group, George Shearing Youth Group, Parent Champions, Parent Carer Forum, SEND Parents & Carers Forum, and the Empowering Parents Empowering Communities (EPEC) programme. We will ensure that the voices of those with lived experiences are fundamental to the design and co-production of services, strategies, and changes that will impact on them. We will empower the voices of young people, appointing a new civic Youth Mayor to represent their views, champion their causes, and bring focus to issues that matter to them.	clusters. Venues included the Family Hubs and local primary schools, Falconbrook and Franciscan. Next year, the program aims to train the PGLs in the additional EPEC courses designed for Parents of Teenagers and those with children with special educational needs and disabilities (SEND). Parent Branch The Parent Branch continued to develop and increase opportunities for influencing social work practice and service delivery. Members co-delivered a practice learning session with social workers and other Children's Services (CS) practitioners and have involved in reviewing the design of the CP Conference facilities and the support material for parent and children engaged in the CP process. The also play a part in the recruitment process for CS social workers and practitioners, sitting on interview panels and meeting with new CS employees, as part of their induction. Family Hub Parents' Voice Sessions Termly sessions are delivered alongside the community youth and early years teams. Each cluster has had at least one session, with Roehampton hosting three this year. These sessions facilitate engagement with community safety, housing, and other sectors, addressing issues impacting local communities. For instance, a meeting with community safety and the Roehampton parents resulted in Wandsworth Housing conducting a lighting survey for the Alton Estate. Parent Champions The recruitment of new Parent Champions has continued this year, we now have 27 signed up. They have provided peer to peer information and support to Wandsworth families, participating community event including the CS Family Hub launches, the Leaders listening events and others. This year, all Champions received Safeguarding refresher training to stay updated on their responsibilities. Reducing Parental Conflict

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	This DWP-funded program aims to address parental conflict and its impact on young people. Training has been delivered to Wandsworth VCFS partners, reaching 29 volunteers and professionals from diverse organisations, including faith groups, schools, mental health charities, and resident associations. CLICK We have increased the engagement of care-experienced young people with CLICK. The Summer Programme was a significant part of these efforts. The development of the Girl's BiC group also sort to engage with an underrepresented group, to address issues that specifically impact on black and brown care experienced young people. CLICK members have participated in various consultations, including the Play Strategy and the Young Wandsworth Strategy. They also regularly sit on CS recruitment interview panels and partake in the induction process for new CS social workers. Commissioning Young Inspectors CLICK has worked alongside the Commissioning team to co-design a young people led inspection process for as a part of the contract reviews of the semi-independent housing providers. The team received national recognition for their work this year receiving A National Voice-Amplifying Voice award from Coram. Training for the Recruitment Crew has continued, enabling young people and parents with lived experience to participate in recruitment panels. They have been involved in recruiting key positions, including the Director of Place and Partnerships. A new round of training is planned for July/August 2025. Youth Council The Youth Council has expanded and now stands at 43, this growth has enabled a wider and more representative range of young people be involved in key decisions about the services that they use. Consultations include the Play Strategy, Vision for Youth, the Young Wandsworth Strategy, and the VAWG young people's sexual harassment survey.

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	Youth Mayor Since May 2024, the Youth Mayor and Deputy have attended over 20 events, including the Wandsworth Fringe Launch, the Roehampton Family Hub Launch, and the Battersea Park fireworks display. They have led projects such as the VAWG young people's sexual harassment survey and the Vision for Youth strategy. The goal for 2026 is to increase the representativeness of both the Youth Council and Youth Mayor candidates, working with schools and other youth groups within the election process to achieve this. Community Empowerment The aim is to empower community members to influence service improvements and amplify their voices within the borough. The team has facilitated the involvement of young people in decision-making processes on issues impacting their lives. Collaborations with key VCFS partners ensure that young people participate in consultations with organisations such as the British Transport Police (BTP), Clapham Junction McDonald's Youth Focus Group, Enable Leisure, as well as other key services including Public Health, Community Safety, and London Borough of Culture.
We will improve our youth provision through strengthening partnership working with our voluntary and community sector youth clubs – proactively investing in and promoting their work, as well as increasing opportunities for them to work from council-owned sites.	Following the launch of our Youth Strategy, we established our Youth Partnership Board in January 2025. The Board chaired by our Community Voluntary and Faith Sector (CVFS) aims to develop a data led Youth Partnership that can be responsive to young people's needs by working together and sharing expertise and opportunities. As a first step, the National Youth Agency has supported the partnership by undertaking a gap analysis of our youth services and will collaborate with the Board to co-develop a framework and action plan that meets the local area's needs while also encompassing national guidance and standards. Our aspiration is to achieve the National Youth Agency Quality Mark by 2026, providing external validation for our Youth Services. By collaborating and sharing expertise, our Youth Partnership can enhance youth services to meet the evolving needs of young people and ensure we deliver outstanding services to all young people. Children's services (alongside Adults and SWLICB) have invested additional funding into the new VCFS infrastructure and capacity building contract and undertook detailed consultation with local VCS and partners to agree joint outcomes.

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We will continue to pilot innovative ways of connecting with young people and increasing outreach, including extending the Youth Bus pilot.	We work collaboratively with partners and utilise local intelligence to provide a well-rounded service. This includes signposting, offering support, and engaging young people in positive diversionary activities. We are responsive to the needs of young people in the community, and through our engagement and outreach with schools and voluntary sector organisations jointly work on new initiatives. In the last 12 month, there has been 21,587 attendees at our Youth Clubs and 1,286 sessions held. Our Youth Bus continues to engage young people across the borough from 6 different locations. Through intelligence from the police and others support young people in the community with detached youth work as required, and discretely.
We will expand our offer at the heart of local communities through our family hubs and satellite children's sites, working in partnership with the voluntary sector and other agencies to provide a wide range of services to local families close to where they live.	The expansion of our family hub offer in Tooting, will provide a range of support services for all children and families aged 0-19 in one place, in a central place in the Tooting community. Working in partnership with statutory, and voluntary partners we will develop the services based on the needs of the diverse Tooting community. This is in addition to the Roehampton Family Hub which opened in October, and the Battersea Family Hub which opened in 2023, which both act as beacons for offering local families and communities, the right support, at the right time, in the heart of the community.
We will re-design our Family Information Services so that children and families can more easily access opportunities for children in their local area. We will also re-launch our Headstart magazine, outlining our vision for children and families, and promoting opportunities for children and families within the area.	Our Family Information Service (FIS) continues to ensure that families know how and where to access support. In the last 12 months there has been 459,539 visits to the FIS website. Intelligence tells us that the most common information sites visited were the directory of services, SEND Local Offer, childcare and education and youth support. Our reimagined Headstart magazine relaunched with editions sent to all our schools, parks, libraries in July and November 2024.
We will expand our Holidays Activity and Food (HAF) Programme to include delivery during half term holidays in addition to the Easter, Summer, and Winter holidays, to ensure children and families have access	We successfully delivered our HAF Programme during Winter 2024/25. This programme specifically designed for children and young people from Reception to Year 11 who are eligible for benefits related free school meals, ensures that a nutritious meal and a wide range of safe, fun, and enriching activities are available to our most disadvantaged children and families. For Winter, 2024/25, we reached over 850 children and young people, with 87% of them eligible for

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to fun activities and nutritious food outside of term time. We will proactively focus on our disadvantaged children and young people to reduce inequalities and enhance opportunities for all. We will invest our funding in the voluntary sector organisations at the heart of our communities, ensuring that the offer is co-produced, meeting the needs and interests of our children and families.	free school meals. Our programme included over 3000 sessions, providing a wide range of activities and support. During the Easter 2024/25 period, we reached over 1100 children and young people, with 85% eligible for free school meals. Our programme offered over 4000 sessions, catering to the diverse needs of our community. About 27% of the children who attended had SEND, highlighting the inclusivity of our programme. The success of the HAF Programme is a testament to the dedication and hard work of our team and partners. Together, we have significantly impacted the lives of many children and their families, ensuring they have the resources and opportunities to thrive. Our provisions were visited by colleagues from the DfE and MP Stephen Morgan in the capacity of Parliamentary Under-Secretary (Department for Education). As we look forward to the upcoming seasons, we remain committed to continuing this vital work and expanding our reach to support even more children and young people. From Summer 2025 we are looking to strengthening our whole family approach, allowing more providers to signpost their services to families in need under one roof.
We will deliver a new play charter to improve play across the borough, promoting mental and physical wellbeing, healthy child development, and social interaction. We will invest in our play spaces, including playgrounds across the borough, as well as increase play-related sessions in our family hubs and children's centres.	We have launched our Play Strategy in Wandsworth, working closely with colleagues in other departments, and listening to the voices of our children, young people, and families through consultation and engagement earlier this year, led by our Participation Service. We want to put play at the top of everyone's agenda, recognising its importance in healthy development, well-being, relationship building, and strengthening bonds between families and communities. At the heart of our pledge is: • A commitment to Access for All – the most compassionate and generous play offer. • An additional investment of £4m into play spaces in Wandsworth as part of our decade of renewal. • Piloting our place-shaping approach for play in Roehampton as part of the Alton regeneration. • Investing in our family hubs, children's centres and youth provision. • Harnessing the power of our status as LBOC in 2025 to drive forward our vision for play. • Focussing on three key areas: People at Play, Communities at Play, and Environments for Play, closely aligning with the Leisure Strategy.

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	• Developing our 10 x 10 and 10 x Teen guides for children to access play and cultural activities in Wandsworth. • Preparing for our launch of our Summer of Play in 2025 promoting our play offer for all children in the borough. Our approach was presented to the Children’s Overview and Scrutiny Committee in November 2024, with plans to launch the ‘Year of Play’ in April 2025, in collaboration with the London Borough of Culture. In addition, we will also be expanding our youth provision and play-related sessions at Family Hubs, as well as actively investing over £4 million in our play spaces. In addition, we have approved the designs with our service users for our refurbished inclusive Lady Allen Adventure Playground and the George Sheering outdoor space for children and young people with disabilities. A total investment of over £700,000 is allocated for these play spaces.
Our ambition is to ensure that at least 95% of schools are Good or Outstanding. We will progress the delivery of the Nine Elms School (including a purpose-built SEND base) and Community Centre to open in September 2026, in partnership with St George’s Primary School.	Through the work of school leaders, their staff and with the support and challenge provided by the various council advisory services, we continue to have 95% of our schools rated good or outstanding by OFSTED. As Ofsted develop a new score card for school inspections we will develop our intelligence, including our internal School health Check, to align with these for next September. Wandsworth entered the construction contract for the Nine Elms School with the main contractor on 20 December 2024 and piling works commenced on-site at the end of January 2025. We continue to work with St George’s primary school to incorporate required design changes to ensure it meets their delivery needs and the Nine Elms project board continue to monitor the programme of works, with contractors due to start foundation works on site in March 25. The ambition is to open for Sep-26 - this is a very tight timescale. We are working closely with the construction company to achieve this goal.
We will work to avoid the closure of any maintained school before 2026, working in partnership with all schools (including dioceses and academies) to monitor and support them to manage declining school rolls.	We continue to take a cross-service approach to managing the challenges associated with declining school rolls, with input into discussions with school leaders from finance, advisory service, admissions and place planning senior officers. This ensures focused forecasting and budget discussions which consider carefully the impact on teaching and learning and wellbeing and opportunities for all children.

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	Due to the work, we have done managing the sufficiency and finances within the school system, there are only 2 maintained schools in deficit and we avoided further excessive pressure on any one individual school. This should ultimately ensure that there is no further need to close schools before 2026. Notwithstanding this, there is currently proposal from the governing board of St Annes's Primary School to close this September with a final decision expected this month. There is also a proposal to close Bradstow School, a special school based in Kent but maintained by Wandsworth.
Our Think Attendance Group has now matured, with membership from across the Council and key partners. We will continue to deliver in readiness for the statutory expectations as of September 2024.pa We will continue to improve educational outcomes for young people in Wandsworth at EYFS, KS1, 2, 4 and 5 with a commitment to closing the gap between specific groups and their peers, such as pupils from disadvantaged backgrounds and Black Caribbean pupils. We will work in partnership with schools to avoid school exclusions. We will work with our Housing colleagues to ensure families in temporary accommodation are placed as close to their schools as possible, to ensure that their education is minimally impacted by their living arrangements. For our most vulnerable looked after children, whenever possible, we will endeavour to ensure continuity in relation to educational placements. For our children with SEND,	Our Think Attendance initiatives have continued to grow with a range of activities undertaken in the lead up to the introduction of the statutory guidance in August 2024, which continues at pace in relation to information, advice, support and training for parents, professionals and schools, including: • Clear, updated information on our 'support first' approach online: School absence and attendance - Wandsworth Borough Council • An online resources page for schools: Education Welfare Service Wandsworth Services for Schools • Information sessions for professionals by the Attendance & Participation Service Manager, as well as bite-size webinars for social workers by the Virtual School. • Training for school attendance champions via the Education Welfare Service's Attendance Matters Network. • Work with independent school leaders that has been recognised as an area of good practice by the DfE and will feature in their national toolkit on improving attendance currently being developed. • Consultation with parent champions on key matters related to the statutory guidance. • Annual training with housing teams to help them understand the wider context of SEND, emphasising the ambition to keep children local A toolkit on Emotionally Based School Non-Attendance (EBSNA) is available for schools to support them with practical issues and resources in preventing and addressing EBSNA. The guidance and associated training supports a transformative approach in the Local Authority and

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we will work to ensure they attend local schools where possible.	Wandsworth schools and echoes the proposed changes in educational policy from the new government. The monitoring of attendance is a shared responsibility for children in our schools and those known to social care and with an EHCP across services. For example, daily attendance tracking is well embedded for all children subject to a child in need or child protection plan with a Wandsworth social worker, extending the work further to include children in out of borough schools. The Virtual School Headteacher has led on the development and works closely with performance colleagues who have developed a Power BI Attendance dashboard for social workers. Using published benchmarking data for the last academic year (2023-24), the proportion of pupils with attendance less than 90% continues to show a downward trend at both primary and secondary phases, so better attendance overall. In both primary and secondary schools, the Wandsworth persistent absence rate was better than both London and National averages. Schools' attendance through this academic year (2024-25), has seen some small decreases but generally PA and SA rates are more stable across both phases and remain below national and London averages. Recently published data from DfE daily attendance recording shows Wandsworth secondary and primary school continue to have lower PA rates than London averages. Wandsworth schools also perform above national and regional averages for overall absence for pupils with both SEN Support and EHCPs. This is also the case for both SA and PA for children with SEND. Early Years Final published national data shows Wandsworth results continued to increase, the % of 5-Year-old children leaving funded Early years provision with a Good Level of Development (GLD) rose from 72% in 2023 to 74% summer 20224. Performance remained above national and London average (National was 67.7%, Inner London 70.2%). Key Stage 2 Performance

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	Children in Wandsworth achieved above the National average of 61% and slightly below the London average of 69.0%. Similar proportions of children reached the higher standard in reading, writing and maths compared to London (12%) above the national average of 8%. Key Stage 4 Outcomes in Wandsworth continued to be above London and national averages in key headline indicators for Key Stage 4. 59% of young people achieved 9-5 grades in English and Maths in 2024, an increase of 3 percentage points compared to the previous year and well above the national level of 46.2% and 55.1% for London. Progress was significantly higher than national and London rates. Black Caribbean and White and Black Caribbean students' rates of progress remained significantly lower compared to all students (-0.28 and -0.47 respectively) and declined in comparison to 2023. Achievement of 9-5 grades in English and Maths declined for both groups, but more substantially for Mixed White and Black Caribbean student -17.2% and the gap to all pupils widened substantially for both groups. Performance has increased for our disadvantaged students, progress made was similar to that of students nationally and the proportion achieving 9-5 grades in English and Maths increased over 3 percentage points from 38% to 41% There were improvements across headline KS4 measures for both the EHCP and SEN Support cohorts, Wandsworth again outperformed England averages Key Stage 5 There was improvement in the Average Point Score for academic courses, rising from 32.6 in 2023 to 33.1 in 2024, increasing, but remaining just below the national average of 34.4. Wandsworth has a very inclusive sixth form offer. Wandsworth's value added score for A-Levels was +0.05, up from -0.05 in 2023 meaning that, on average, students achieved in line with expectations given their starting points. The KS5 average point score per academic entry for both EHCP and SEN Support students remained below the England average. This is particularly noteworthy as both cohorts had performed very well in KS4. This may be partly explained by the much larger than average

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	proportion of SEND students entering Level 3 academic qualifications in Wandsworth, meaning the cohort may include those with lower prior attainment than equivalent cohorts elsewhere
We will champion equality, diversity and inclusion in our schools by ensuring the promotion of racial equality, LGBTQ+ rights and the safety of girls. We will deliver an anti-racist action plan, following our Anti-Racist Practice Conference, co-produced and signed-off by partners. Implementation will be monitored through the safeguarding partnership.	Regular training has been delivered, and a termly EDI network meeting has been established to enable schools to share best practice using face to face and virtually. The Summer 2024 meeting focused on approaches to supporting LGBTQ+ pupils. On 22 October 2024, we held our third schools' EDI conference, centred on neurodiversity and fostering a sense of belonging. In addition, an EDI steering group—comprising ten headteachers and local authority officers—began developing a Wandsworth-wide EDI pledge. The pledge outlines key principles and actions to help embed EDI as a core priority. Co-created with schools and stakeholders, it aims to promote collective responsibility and commitment to goals such as closing attainment gaps, reducing exclusions, and creating inclusive learning environments—particularly for disadvantaged and underrepresented pupils. We continue to champion equality, diversity and inclusion (EDI) across our schools by actively promoting racial equality, LGBTQ+ rights and the safety of girls. This work is being driven forward through a range of initiatives, including the upcoming EDI Conference in June. The conference will focus on the Local Authority's revised anti-racist practice statement and is specifically designed for headteachers, governors and EDI leads. Key areas for exploration include local data, workforce diversity, recruitment and intersectionality. This term, schools are engaging in ongoing training on intersectionality and unconscious bias. These sessions explore the disproportionate impact on attendance and exclusions—who is affected, why, and what can be done in response. This training is being delivered to children, parents and staff, while both free and private schools are also undertaking audits to assess and support their progress in embedding anti-racist practice. In addition to this, a dedicated Curriculum and Equalities Advisor has supported schools in the development of inclusive curricula by signposting leaders to one another, delivering training on anti-racism, LGBTQ+ and inclusion. These efforts ensure that curriculum content is representative of the diverse communities our schools serve. Regular network sessions continue to provide a safe and supportive space for schools to share experiences, reflect on practice, and seek guidance.

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	Our anti-racist work aligns closely with the wider EDI pledge, which has now been positively received by schools and community groups. Conversations with schools around incidents of racism and the safety of girls and how to address them are becoming more frequent and embedded in everyday practice. A webpage has also been developed for schools to access materials around the protected characteristics and Notes of visits, (NOV) also address groups for further discussion and identification. Furthermore, a secondary school debate will include a dedicated question on Equalities and will also have speakers who reflect a broad range of protected characteristics. The chair and deputy chair of the department's EDI forum represent the local authority at the LGBTQ+ Delivery Network. This network is a voluntary sector led action group, involving several local organisations that support the LGBTQ+ community, including the Free2B Alliance. One piece of joined-up work has been the chair and deputy chair's participation at last summer's Family Day to mark Pride Month in Battersea Park, supported by Enable. The chair and deputy chair used this opportunity to engage with local residents about how effective the Council is in relation to EDI and to gather the views of residents to take forward. The results of this consultation have been fed back to the EDI forum for further consideration and development. The chair and deputy chair have also been active at other LGBTQ+ community events representing the Council, including last summer's Pride Month events, such as the Furzedown Pride Festival. The chair and deputy chair are proactive members of the Richmond and Wandsworth councils LGBTQ+ and allies staff equalities group, and the deputy chair took part in the Pride in London march alongside the Wandsworth Council's deputy leader and cabinet member for the voluntary sector, business engagement and culture.
We will use the learning from the success of our Magic Breakfast pilot to expand breakfast club provision across the borough in our ambition to tackle food inequalities and food poverty. This will be explored further in a paper to Children's Committee in June 2024.	The Magic Breakfast programme was extended in September 2024 to include all primary schools that want to join it (an additional 20 schools). We have therefore doubled the number of schools, up to 40 schools in total, that we are supporting through this programme compared to the year before. The programme is successful in meeting its aims and reaching a large number of pupils. Over 5200 children are now having breakfast each day and the breakfast programme is currently feeding 57% of the pupils of the programme schools and within those schools feeding 59% of their free school meal eligible pupils.

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We will embed the auto-enrolment of all children entitled to Free School Meals, so that we can maximise the number of pupils receiving support through funding received by schools. Through the Household Support Fund, we also will fund school holiday food vouchers for these pupils, at £20 per week.	Auto-enrolment took place following the release of the October census data. An additional 375 pupils have been identified as eligible for free school meals, bringing an additional £600k of funding to their schools. Claiming free school meals unlocks other benefits as well, including free school uniforms, free swimming, holiday playschemes and vouchers for parents to spend on lunches for their children during the school holidays.
We will build on our good work promoting Healthy Start Vouchers, expanding our outreach even further into communities to increase take-up across the borough, particularly in our most disadvantaged areas.	In Wandsworth, there was a five percent increase between January, February and March 2023 (Quarter 4 2022-23) and the corresponding period in 2025, in the average number of people on the NHS Healthy Start scheme in Wandsworth. This equates to an increase from 1376 per month to 1446 per month. We will continue to promote Healthy Start vouchers through our ‘start for life’ offer in our three Family Hubs across the borough.
We will ensure that Wandsworth is a place where our children and young people with SEND are everyone’s priority and feel like they belong in an inclusive local community with high quality services available, so they can access the right support at the right time, in the right provision. We will deliver timely and appropriate support and intervention for children with SEND, accessible within their local community. We will continue to challenge and support our statutory partners, particularly health, to ensure health assessment provision are timely and effective. We will relaunch, in partnership with St George’s, an emerging needs pathway in September.	The SEND Play and Family team are now fully embedded and delivering provision to families through the SEND and Inclusion Hub. The team continues to progress links with wider Children’s Centres to ensure need is identified and supported earlier. The SEMH Review recommendations are being delivered, which includes expanding current provision to meet the increasing proportion of children and young people requiring support. The working group has a clear plan on delivery with a particular emphasis on reducing the number of children with emotionally based school non-attendance through dedicated support and intervention. Retaining children and young people in their local school is a key priority. The Emerging Needs Pathway is nearing completion which will see the diagnostic pathway being led by the ICB and St George’s Hospital. The pathway is now agreed, and all parents have been contacted regarding the September transfer. Work continues with Health colleagues to ensure a smooth transition. SEND and Inclusion Services continue to provide support and intervention to children and families whilst they await a diagnosis. The Wandsworth SEND Strategy 2025-2028 has been produced collaboratively with Wandsworth Children Services, the NHS Southwest London Integrated Care Board (ICB), SEND Parent Carers in Wandsworth, and children and young people with SEND along with their

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We will deliver a new SEND Strategy for 2025, working with key partners such as the ICB, St George's Hospital, our parents and carers, local families, and colleagues across different sectors to ensure we reflect our aspirations and priorities for the future, as well as the progress we have made since the last strategy was developed. We will work in partnership with our parents, carers, and schools to deliver on our vision and commitment to the inclusion agenda and support our mainstream schools to ensure they can meet the needs of pupils with higher levels of SEND. We will work with the DCO and ICB Head of SEND to continue to improve health timescales, including improving reporting mechanisms and statutory information relating to assessments. We will continue to provide training, advice and guidance on SEND processes, improving the understanding of health professionals' role in contributing to Education, Health & Care Needs Assessments (EHCNA).	families. At the heart of our strategy is a collective vision focused on improving the lives of children and young people with Special Educational Needs and Disabilities (SEND) in Wandsworth. A review of our SEND Short Breaks offer was recently completed, looking at demand, performance and needs. Our offer is strong and has positive uptake from our families, including those using our local discount WAND Card. For 24-25 (Q1-Q3), 722 children and young people have accessed our commissioned short breaks offer. Continued investment in our short breaks provides earlier intervention and much relied upon respite for our families with children with disabilities. The new Paddock school build is nearing completion and plans are in place for the school's occupation of the school in September 2025 at the start of the new academic year. Preparation has included staff and pupil visits to the site and the school is undertaking substantial orientation planning with the pupils to prepare them for the change. Currently 28% of our resident EHCP pupils attend a school or educational setting outside of our LA, a proportion which has decreased in each of past three years.

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We will open Paddock Secondary and Sixth Form School in September 2025, ensuring the successful transition of affected pupils.	
We will prioritise mental health and wellbeing support for children and young people in all schools, championing a whole family approach to support through our 'Social Workers in Schools' initiative, early help champions, parental mental health workers, and our newly commissioned provider 'Place2Be' which offers mental health support in primary and secondary schools. Place2Be will also deliver a community offer for young people who choose not to be seen in school or do not feel comfortable, with this offer located at both Yvonne Carr and 166 Roehampton Lane Family Hubs. They will also offer free emotional self-regulation training for students at risk of exclusion or with behaviour issues at secondary schools.	Supporting positive mental health in children and families remains high on the agenda of priorities in our whole family, Family Hub approach. Having partnered with Place2Be we have increased our young persons counselling and therapeutic support, which is now an integral part of the Family Hub model of community services in both Yvonne Carr and Roehampton Family Hub. We have expanded the Place2Be offer to our secondary PRU, Francis Barber with delivery starting in Summer 2025. Parental mental health staff continue to support parents through 1-1 and groupwork, parents with young children aged 0-8yrs, across the three Family Hub clusters. We have invested in new strategic resource to work across Wandsworth, Richmond and Kingston, alongside local programme resource, to drive the implementation of social care reforms, which will strengthen our whole family approach through the implementation of Family Help teams.
We will work with health partners to address health inequalities in children, young people and families across the borough, ensuring a holistic and joined up approach, particularly around SEND and complex care packages for children.	Taking a place-based approach to delivering services our family hubs utilise data to ensure that the range of support for the whole family is contextually and culturally informed. The provision of additional ESOL classes in Roehampton and Empowering Parenting Programme for Somali families in Battersea are examples of how population data supports delivery. Co locating services such as health in family hubs has helped to remove barriers to services, providing access to support to residents at the right place, at the right time. Additionally, we continue to prioritise the health of our children and young people working across partnership via;-

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	• Mental health support and counselling continues to be offered in all secondary schools and in the wider community. It has also been agreed for a Place2Be counselling offer in the secondary PRU to support our most vulnerable young people • The new homecare package framework has now started having been developed with families, ensuring equality and equity for families and children with disabilities. Packages of care are now being sought through the framework with guide pricing for each level of support to ensure an equitable and consistent offer to families. • The SEND short breaks review was completed and highlighted the wide offer in place in the borough. Investment remained and additional alignment with the new Play Strategy and SEND offer is happening currently to ensure an offer across the whole borough to meet need. • A review of the SALT and OT therapies offer, alongside our SWLICB colleagues, is underway. Investment continues to be made in the Occupational Therapy and Speech and Language Therapy teams to ensure our young people receive a high quality and timely intervention. Work on the EDI workstreams - Progress has been made around reducing exclusions of Black, Asian and Ethnic Minority children to date. With the development of the Regen programmes in Winstanley and Alton, we are developing the offer for our most vulnerable communities as part of our youth offer
We will continue to work with our schools to implement decarbonisation and energy saving infrastructure in our ambition to be net-zero by 2030. We will work with colleagues in the Housing & Regeneration department on the decarbonisation programme to ensure our sites (e.g. family hubs and children's centres) have LED lighting, ASHPs and solar panels fitted where possible.	We have received £200K to further upgrade decarbonisation infrastructure at Garratt Park and Smallwood Schools through the Greener School initiative via the GLA. The HDPs allow us to quickly respond to funding bids and put in applications for Public Sector Decarbonisation Funds (PSDS) and alike. We will be making applications to all available funding where feasible.
We will continue to build, consolidate and enhance our supportive and compassionate environment and a culture where staff can flourish, listening to and	Despite the national challenges in respect of the recruitment of qualified social workers, our workforce remains stable. As of February 2025, social worker turnover rates were 16%. Agency staff covering social work practitioner posts currently make up 8% of the workforce and there are a small number of locum workers within the service.

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acting on feedback from the annual staff survey, focus groups, and Ofsted findings. We will work hard to reduce staff turnover rates and increase retention rates. Having undertaken a review of the directorate with support from the LGA and observing changes to legislation regarding delivery of service provision of Children's Services, we will be restructuring our department to ensure we are delivering outstanding services to families that privilege our relationships with families. As part of this, we will be looking at lines of accountability to ensure timely decision-making for children and families. This restructure will see the creation of a new division, Children's Place & Partnerships, which will re-energise staff working in family hubs and locality-based teams. We will also be ensuring more career and training opportunities for these staff, as well as clearer pathways within teams, including the creation of new posts such as 'My Baby's Life' Family Navigators, and Family Hub Connectors. We will ensure our staff are equipped with the tools and environment they need to do the most effective job, such as Teams Premium and MS CoPilot, as well as focussing on mental health and wellbeing.	The social care re-structure into Family Help locality teams had an impact on turnover, however we were quickly able to recruit to vacancies without the need for agency staff. Having undertaken a review of the directorate with support from the LGA and observing changes to legislation regarding delivery of service provision of Children's Services, we will be restructuring our department to ensure we are delivering outstanding services to families that privilege our relationships with families. As part of this, we will be looking at lines of accountability to ensure timely decision-making for children and families. The new Children's Place & Partnerships division, and the appointment of a new Director has amplified our approach to place based services and support at the right time, in the right place. Collaborating with partner agencies across the statutory and voluntary, community sectors we are ensuring that families have access to contextually and culturally informed support. The co design of services with staff is enabling us to deliver responsive, dynamic and agile services to families in their communities. We are always striving to do better and equipping our staff with effective and innovative tools plays an important part in achieving this successfully. Co-Pilot: our business support staff, social workers, commissioners and management teams have access to copilot and are using to enable us to free up time to focus on what matters most, working with our vulnerable children and families. Specific lunch and learn sessions have been established by Business and Resources, open to all, which share knowledge from 'super-users' to maximise the impact of the generative AI tool. Magic Notes: was developed with social workers in mind. It is built on a template basis for such things as supervisions, care act assessments and any purpose where a discussion needs accurate record keeping and written output. The tools take dictation to a new level by accurately recording discussions and outputting the discussion into the template format required. This will ensure that social workers are able to move from a discussion to a written output and loaded into the casework management system in a fraction of the time it took before. We have career progression routes for our social workers and leaving care Personal Advisors (PA)s through a career progression panel. This includes a senior PA role and Advanced, Systemic and Practice Specialist social work roles.

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We will ensure strengthen career development opportunities and pathways within the department, ensuring we can grow and nurture our own talent, and attract passionate and dedicated staff who do the best they can for our children and young people. We will look at expanding our formal training offers as well as more informal arrangements such as shadowing and mentoring. We will continue to invest in and expand our Upstream Scheme, which creates career opportunities for our black and brown staff.	Our focus on systemic practice, including investment in accredited qualification, and motivational interviewing training is well embedded and has strengthened our social workers' skills in building relationships with families that lead to positive change for children whilst improving our retention. We have continued to invest in the progression of Global Majority staff through the Upstream Scheme talent initiative. This programme is designed to provide targeted support, mentorship and development opportunities ensuring staff have equitable access to career growth and leadership roles. Our commitment to EDI remains are the heart of everything we do. We will continue to work towards an inclusive, fair and representative workplace. We have had 16 staff join this scheme; 3 have progressed to internal promotion and 2 have left the organisation because they have secured progression in new roles. In November 2024 Wandsworth Council was named 'Supportive Social Work Employer of the Year' after winning the prestigious award at the Social worker of the Year Awards. Judged against five other organisations across England in this category, we shone above all for creating an empowering, collaborative and innovative environment that supports our workforce to thrive.

Environment Committee

2024/2025 Action	End of Year Update
Develop a Retrofit Strategy for Wandsworth which will set out the drivers, demands and actions needed to speed up retrofit across the borough to make progress on delivering against our 2043 Net Zero target.	In February 2025, the draft Retrofit Strategy was unanimously supported by the Environment Committee. This document sets out the strategy aims, a vision for retrofit in Wandsworth as well as underpinning themes that will guide the strategy. The retrofit strategy exists to bring together our understanding of the work needed to fill the gap on retrofit to meet our 2043 net zero targets. The focus of this document is to lay out where responsibilities sit for this work and understand the direct role and influencing capability of Wandsworth Council in supporting, promoting and facilitating retrofit across the whole borough.
Complete and launch retrofit advice tool in conjunction with South London Partnerships and LOTI by July 2024	The Net Zero Officers group continue to meet to discuss, and progress retrofit across the South London Partnership. Work to provide retrofit advice and an online tool has stalled at the regional level but is being developed for Wandsworth as an output of the Retrofit Strategy.

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2024/2025 Action	End of Year Update
Launch a South London retrofit taskforce in partnership with South London Partnership.	The Retrofit Taskforce has played a central role in governance and strategic coordination of retrofit skills development across South London. It supported the development of the South London Retrofit Action Plan, approved by DESNZ, focusing on skills supply, consumer engagement, governance, and supply chain development. The Taskforce continues to guide curriculum innovation and convene employers and providers. The establishment of task and finish groups ensures deep dives into emerging needs, including the co-design of new retrofit micro-credentials and a Retrofit Career House. The Taskforce's model has been profiled as a regional best practice at the BusinessLDN Employment and Skills Conference.
Work with local education and training providers including University of Roehampton and South Thames College to increase provision of retrofit skills and training.	Over the course of the year, Roehampton and STCG significantly advanced regional retrofit education through a coordinated curriculum offer shaped by employer input and informed by the Retrofit Taskforce. STCG introduced Level 2 and 3 qualifications in Retrofit and Solar PV, while staff also undertook CPD focused on low-carbon technologies. The GLA convened training providers, employers, and local authorities to ensure that course design aligned with labour market demand. As part of these efforts, the Retrofit Careers House was developed to guide learners and job seekers into retrofit career pathways. The programme explicitly addressed the distinction between skills and experience gaps, with a focus on employer-informed delivery. Equity remained central, with outreach prioritising underrepresented groups.
Work with South London Partnerships on delivery of programme to support, develop and promote retrofit skills utilising funding from DESNZ.	DESNZ funding enabled the successful delivery of a comprehensive retrofit skills programme including the launch of the Retrofit Skills Centre. This digital platform offers training pathways, live job listings, and resources for learners and employers, including the now widely accessed three-part webinar series features insights from industry experts and professionals, providing valuable information for individuals and organisations involved in retrofit projects. The programme supported CPD for Croydon College and STCG staff, delivery of school and community events, and employer outreach through retrofit awareness campaigns. Participation in the South London Retrofit Skills Summit and UK Construction Week broadened engagement. Regular newsletters, job fairs, and stakeholder forums contributed to sustained visibility and impact across the sub-region.
Launch a programme of energy efficiency improvements for private households via the ECO4 scheme	Following the scheme changing to Great British Insulation Scheme (GBIS), the number of eligible households was considerably lower, which coupled with the announced Warm Homes Local Grant, meant that the approach with EON as the scheme would have limited value for residents, so was paused. Energy efficiency support has continued through SW Leap and Thinking Works.
Build on the Net Zero summit held in March 2024 to develop a partnership approach to achieving net zero by 2043.	Following the Net Zero Summit, the Climate Change and Sustainability Team has been working with the new Strategic Partnerships Lead to ensure that any climate partnership work aligns with the overall approach to partnerships by the organisation.

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2024/2025 Action	End of Year Update
	A Wandsworth Net Zero Partnership Roundtable with key strategic partners at South Thames College was held in early May 2025 to discuss progress and opportunities to drive wider benefits of Net Zero for the borough.
Build on the success of last year's Great Big Green Week to run a month-long awareness programme as part of 'Sustainable September' to increase awareness of local community climate action and highlight how residents can get involved on a local level.	Sustainable September was a month celebrating and championing local sustainability initiatives in Wandsworth, providing a showcase of community action to tackle climate change and protect nature across the month. This included over 60 free events over the month ranging from art workshops and bat walks to repair and planting sessions. Particular highlights during the month included Happy Home's Climate Awareness Workshop in Balham Library which welcomed 150 attendees, a Circular Economy Webinar during London Circular Economy Week with 70 people tuning in, Southfields Harvest, a festival bringing together a range of sustainability events under one roof which attracted lots of the local community and a sold out evening bat walk. 23 of events during the month were funded by the microgrants programme, totaling £3530 funding and events were delivered through a cross-organisational collaboration including teams from Climate Change and Sustainability, Air Quality, Transport, Waste and Arts. Extensive communication promotion with double crowns, digital boards, community groups, newsletters and social media. We plan to build on the success of Sustainable September 2024 with similar planned for 2025.
Launch, run and evaluate a new climate and sustainability microgrant programme that will give out small grants to local climate action projects on a rolling monthly basis. Produce a 6 month and annual report to detail use of funds and case studies of how the microgrants have been used to support local climate action.	The Wandsworth Climate Action Microgrant 2024 programme was successfully completed with a new 2025 programme launched in February 2025. The 2024 programme received 60 applications and funded 35 projects across the borough using the full funding.
Roll out Carbon Literacy Training, achieving Silver Level by July 2024.	Bronze Carbon Literacy Organisation status has been awarded, and we are working towards a Silver target of 20% of the workforce (769 officers) trained by the end of 2025 with sessions available throughout the year with capacity up to 100 in each. So far, we have trained approximately 20% of our Silver target.

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Maintain CDP A rating in 2024.	Wandsworth Council submitted its CDP submission in September 2024, with scores expected to be announced in Q1 2025. However, in March 2025, we were informed by CDP that the 2024 scores would not be released until Q2 2025. We are still awaiting the scores for 2024.
Report to WWF One Planet One City and Report to Global Covenant of Mayors.	Wandsworth Council reported to WWF One Planet One City and Global Covenant of Mayors in September 2024, alongside its CDP submissions. As with the 2024 CDP scores, we are still awaiting feedback from WWF One Planet One City and Global Covenant of Mayors.
Report organisational carbon emissions	Wandsworth Council's scope 1 and scope 2 emissions were reported to Environment Committee in February 2025. Scope 1 emissions for 2023/24 were 11,504 tCO ₂ e and scope 2 emissions were 0 tCO ₂ e (location-based emissions were 6,419 tCO ₂ e). Total scope 1 and 2 emissions for 2023/24 were 11,504 tCO ₂ e.
Develop carbon emissions pathways for council emissions	A carbon emissions pathway will be included as part of the forthcoming Decarbonisation Strategy, which is due to be approved in July 2025.
Develop a Climate Adaptation and Resilience Strategy.	A Climate Adaptation and Resilience Strategy has been developed and presented at the Environment Committee meeting in February 2025, where it was unanimously supported. The Strategy sets out four primary aims which are to: • Present the climate risk and vulnerability assessment conducted for Wandsworth. • Provide an Adaptation and Resilience Framework, to be used by all Council teams to ensure a robust and consistent approach. • Set long-term priorities to guide and inform Wandsworth Council's work on adaptation and resilience. • Inform local stakeholders of climate risk in Wandsworth and the role of the Council in addressing these risks to help identify opportunities for collaboration. We have identified 5 overarching priorities on adaptation and resilience to guide and inform our work in this space. These are to: 1. Embed adaptation and resilience across the organisation. 2. Ensure a joined-up approach to adaptation and resilience to maximise the impact of the work done and increase the capacity of the Council to build a more resilient borough. 3. Compile and analyse the data required to effectively adapt to climate change and increase the resilience of the borough. 4. Implement effective adaptation and resilience measures across the borough. Ensure formal monitoring and evaluation of adaptation and resilience.

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2024/2025 Action	End of Year Update
Get all council managed estates up to the ReLondon minimum standard guidance for waste and recycling	New bin enclosures have been installed in priority estates in 41 locations. The installation of food waste containers commenced in December 2024 and is ongoing. Damaged and dented bins are being replaced, and additional capacity has been added to locations where needed.
Continue on the rollout of LED streetlight installations.	Almost all LED streetlight replacements have been completed.
Continue engagement with Ecology team on areas to reduce lighting levels to reduce the negative impacts on wildlife.	Engagement is ongoing with Ecology Team regarding suitable lighting levels for different areas. Action to change lighting levels depends on need identified by the Ecology Team. This applies to all lighting designs and improvement within sensitive areas
Continue to change bridge and underpass lighting to LED.	Monies are due to be signed off imminently under Neighbourhood Community Infrastructure Levy for bollard illumination. Pride in Our Streets money has been secured, and these improvements are being rolled out.
Implement the new Local Flood Risk Management Strategy. Prioritise flooding interventions at the highest risk areas, including progressing the design for Sustainable Drainage Systems on Wycliffe Road and inside John Burns Primary School. Develop proposals for flooding interventions at other key priority areas.	The Action Plans outlined in the LFRM are being progressed, with several schemes in the pipeline for delivery over the next year. SuDS Opportunity Mapping was recently completed, which has provided a priority list of locations for interventions for further development. Collaboration across council teams is being facilitated through quarterly internal flood groups, and external collaboration with other borough councils and external organisations is continuously upheld through regular forums such as the South West London Strategic Flood group.
Work with London CIV (pension fund collective investment vehicle) to ensure there are suitable products for the pension fund to invest in to meet our net zero target by 2050	The Fund will review its position following the 2025 valuation and make any necessary adjustment to its allocation as needed. Any changes required will require the London CIV to have appropriate mandates and if they are not available this may impact on delivery.
Deliver the Council's Air Quality Action Plan 2023-2028.	Work to deliver against our comprehensive and ambitious action plan is ongoing, including developing the Ambassadors Programme and working with schools to reduce air pollution. Following the completion of the Council's Annual Status Report to the GLA, which details the results of air quality monitoring in the borough an update paper will be presented to the Environment Committee in September 2025 setting out the latest monitoring data for air quality improvements in the Borough and the various projects that are ongoing to support Air Quality enhancement.

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Deliver Clean Air Ambassadors Scheme	The Council has implemented two teams of Air Quality Ambassadors. The first focusses on schools aiming to deliver a range of engagement, education and awareness. The second group deliver a variety of independent projects within the local community, benefiting from enthusiasm and knowledge of local ambassadors with ongoing technical and other support from the Council's air quality officers.
Build on the free swim pilot and launch a new offer in July	Free intensive swimming lessons for all Wandsworth children in Years 5 to 7 who have yet to meet the Key Stage 2 swimming criteria launched; offering lessons throughout the school holidays with each child receiving five consecutive days of 30-minute intensive swimming lessons. The October course was offered across three sites as Balham Leisure Centre was closed due to essential works, with 97 swimmers participating via the scheme up to the end of October. As a result, the scheme was extended to include year's 2/3 and 4/5. In February half term we were able negotiate access to Ibstock Schools Swimming Pool for Alton Families. We had 32 registrations with 14 attendees. SEND representation significantly exceeded initial expectations at over 60% compared to an original estimate of 20%.
Develop and adopt a new strategy for Wandsworth Libraries to meet the principles for increasing and widening participation, particularly from those groups who do not traditionally access the service	The library strategy and action plan are in final draft and design phase. The strategy will be considered by Cabinet in July 2025.
Celebrate 125 years anniversary of Putney Library and officially open the new Children's Library and new Start up Wandsworth business workspace	Putney Library, the Children's Library and the business workspace all reopened officially at the event 19 July 2024 following refurbishment works and significant investment.
Adopt a new strategy for Leisure, Sports and Physical Activity to improve opportunities for residents to participate in physical activity.	The 'Wandsworth Moves Together', the Leisure, Sports and Physical Activity Strategy was approved by Executive on 22 July 2024. The new Strategy commits to a wide range of action and has three overarching themes: Active People, Active Communities and Actives Environments. Through the strategy, the Council and partners aim to support already active people to remain active and to support and remove barriers for those who find it challenging to be active and would benefit from it most. The new Community Sport and Physical Activity Network (CSPAN) was at a major networking event on 19 March 2025 bringing together key stakeholders from the community to support the borough's residents in being more active.

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Deliver £1.4m investment on playing pitches	First phase of works completed in 23/24 and the second phase of the project for Boroughwide Sports Pitch renovation (Grass Playing Pitch Drainage) for 72 pitches across 10 sites was completed in April 2025. This means all pitches have now been upgraded to make them more resistant to wet weather and to reduce water logging.
Conduct a tender exercise to procure a new leisure management contractor	Tenders have been received and evaluated and will be presented to Cabinet in June 2025 for contract award decision.
Review and adopt a new events policy	A draft events policy for the borough's parks, commons and open spaces (excluding Battersea Park) went to the Environment Overview and Scrutiny Committee in February 2025 and was approved by the Executive for consultation. The consultation opened in early April 2025. A further report will be submitted to Cabinet following consultation, recommending adoption of the final revised policy, including any changes resulting from the consultation. The policy review has been informed by experience of managing events over the past decade, best practice guidance from Parks for London (a not-for-profit organisation providing a strategic voice for and champion of London's green space sector), and the changing nature of the events that are taking place in our parks, commons, and open spaces. We have reviewed the existing policy adopted in 2014 with a view to ensuring that the legacy from Welcome to Wandsworth 2025 (London Borough of Culture) reaches all parts of the borough.
Introduce a junior and adult parkrun at Battersea Park	The first Junior Parkrun was held 26 May with 32 runners and 27 volunteers supporting. By the end of March 2025 this had risen to 29 runners supported by 24 volunteers. The Adult Parkrun was officially launched on 19 October, with 1,117 people attending and 61 volunteers supporting. Numbers remained steady over the remainder of the year and the last Adult Parkrun attracted 994 runners and 47 volunteers. To date there have been runs and 29,325 finishes. Establishing a Battersea Parkrun is an important milestone of the Wandsworth Moves Together Strategy.
Progress Battersea Park Heritage Funding to restore the cascades	Work has started on the development stage programme, bringing together a project steering group, including community representatives, to oversee delivery. The steering group agreed the development stage, which will include site investigations, detailed design development, and engagement with communities using the park. The development stage will lead to the submission of the full grant with the full grant application due in April 2026.
Procure a suite of Ground Maintenance associated contracts	A new grounds maintenance contract was awarded following approval by Executive on 30 September 2024 . The new contract commenced in February 2025. The procurement approach consolidated three separate contracts resulting in more efficient use of council resources, enhanced recycling and commitments that support the Council's Net Zero targets.
Deliver a new pocket park in Swaffield Road	Following on from the consultation, the preferred option was further developed, incorporating feedback from the consultation. A planning application for the delivery of the pocket park was

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	registered in January 2025. Formal planning consultation has ended, and the application is being assessed.
Open access to the Oasis site as an open space adjacent to Yvonne Car Family Hub. Undertake a feasibility and develop a business case for the development of a new park	We carried out early engagement with communities in summer 2024 to understand their ambitions and hopes for the site. The engagement took place as part of existing and dedicated events, including the Happy Streets Festival and community workshops. Following on from the early engagement, we are now working to procure feasibility studies and different design options that respond to what people told us. We will consult again with communities in the autumn of 2025, seeking feedback on different options for the new open space.
Plant 1000 replacement trees and new trees	A total of just over 1,000 trees was planted in 2024/25. This included 696 replacement trees and 311 new trees. We seek to minimise felling of trees and will only do so as a last resort. The number of trees that require replacement varies between 500 and 700 trees per year, depending on factors such as drought, storms, or disease spread.
Sign up to One World Living low plastic charter.	The Single Use Plastics pledge will be launched in June 2025, with early signatories now working to sign the pledge and build momentum. Wandsworth is on course to sign the pledge in May ahead of the launch, with a case study of our progress to date to showcase our action for other boroughs to learn from.
As part of new services delivered as part of Serco Contract extension rollout and deliver: • food waste boroughwide • effective project management of small WEEE roll out • implementation of incab technology and integration with back office	The second phase of the Cleaner Borough Plan has launched with 5,000 tonnes of extra recycling has been collected in less than a year. All residents now have access to two free bulky waste collections a year. There were over 5,000 bookings in just two months and the service received an average rating of 4.8 out of 5 in a recent survey. The first food waste flat collections started in December 2024 to circa 2,000 council owned housing properties. The food waste rollout for remaining flats commenced in February 2025 with fortnightly delivery of circa 3,000 caddies to residents' homes. We are working closely with ward councillors and resident associations to find best locations for the centralised bins. Additional functionality has been switched for the in-cab technology and staff have been trained on the next level of reporting. Exemptions are now automatically removed from the KPI calculations. Small WEEE collections for all low rise households commenced in June and small volumes are collected every week. WEEE banks have been installed in libraries and across the borough. 4.94 tonnes were collected in Q2, and the service has been promoted during international WEEE week in October.
Expand food waste to non-domestic properties	Delivered food waste recycling equipment to a mix of primary, secondary, maintained, academy and independent schools in early April (41 schools overall). The service commenced during April, with the specific date dependent on school closures.

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	We have extended existing low rise food waste rounds, with special equipment including larger wheeled caddies and strong compostable sacks. The second rollout will be in early May, across 18 sites. Food waste assemblies or Q&As have been delivered to 4 schools already, with 6 more booked over the next term.
Move to same day sweep – ensuring CLL are following refuse collection crew	Street cleanliness is a priority for the second phase of the Cleaner Borough Plan. A project plan for same day sweep has been prepared and shared with councillors for approval, it includes details of a trial, it is likely this will be implemented first and the rest of the borough at a later date. Cleaner Borough Plan phase two has already improved street cleanliness by installing more litter bins in the borough, increasing street cleansing in town centre locations, removing fly-tips from private land that affect the street-scene and increasing the number of Enforcement and Monitoring Officers. Work to keep our streets clean continues with plans to improve collections to flats above shops, stronger enforcement, and improvements in our Housing Estates.
Continue to improve Christmas Tree collection and implementation of additional drop off sites	The number of Christmas tree drop off locations doubled in 2024 compared to 2023, three to six. Our free collection service ran from Monday 6 January to Friday 31 January and collected over 200,000 tonnes of trees.
Work with WRWA to prepare JMWMS including consultation with residents	The Joint Municipal Waste Management Strategy was approved in January 2025 and WRWA are working on implementing theme based action plans.
Prepare and commence implementation of the Estate recycling improvement plan which will include: • Install suitable signage installed giving clear recycling messages • Review effectiveness of giving trial estates single use sacks for recycling • Review council estate street cleansing contract • Implement estates side wastes collection of recycling next to recycling banks	Estates Improvement Officer has been recruited and started. New bin enclosures have been installed, including clear recycling signage which negated the need to install stand-alone signs. Estate side waste collection was implemented. Recycling captured has increased significantly in April 2024 and is working effectively. A trial of single use sacks was implemented at William Willison estate but was found not to have an impact on contamination and so will not be rolled out more widely. The installation of housing enclosures with smaller apertures makes it difficult to put single use sacks in. Residents can collect the sacks from the libraries free of charge for use if they wish. The Council's Housing Estates service have worked with one of their contractors, Pinnacle, to improve the response time of fly-tip clearances.
Maintain weekly bin collections	Weekly collections have been maintained. The work ongoing through the Cleaner Borough Plan phase two is looking at going even further for residents who live in flats above shops to ensure provision for waste collection minimises the time rubbish is on the streets in these areas. All the

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	flats above shops locations have been surveyed and bespoke solutions are currently being prepared.
Continue Mega Skips and consider how scheme can be expanded and improved	Mega Skips have continued, and provision has been increased to twice a month during the months of July to December 2024. Officers are exploring how more furniture can be repurposed and how we can ensure more Mega Skip days are open for longer.
Robust enforcement for litter and fly tip offences to continue with area specific work to be undertaken	Robust enforcement continues, targeting any hot spots as they are identified. More Enforcement Officers are being recruited as part of the Cleaner Borough Plan phase two. In conjunction with colleagues in EDO Officers are continuing to ensure businesses are compliant with trade waste regulations.
Obstructing E-Bikes to continue to be removed from the roads and footways	We have not needed to remove any more E-Bikes from our streets since the 65 we reported through the mid-year update. The close working of enforcement with Transport Planning and the E-Bike providers continues.

Finance Committee

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Residents will pay the same, low council tax.	Wandsworth's is the lowest Council Tax in the country. In the February 2025 Finance Overview and Scrutiny Committee, the Cabinet Member's recommendation indicates, for 2025/26, a freeze in Wandsworth's share of the main Council Tax and a 2% increase in relation to the adult social care precept.
Support residents through Cost of Living Fund and Programme Implement innovative approaches to supporting residents and businesses through the Council's Cost of Living programme, including: • using the LIFT platform to deliver campaigns to increase take up of support residents are entitled (pensions credit) • continuing discussions with the Department for Work and Pensions (DWP) and His Majesty's Revenue and Customs (HMRC) to improve our access to data that would	The January 2025 Finance Overview and Scrutiny Committee Paper (25-21) provides an update on the progress of the Cost of Living Programme. • The LIFT platform has been re-procured to February 2028 to allow continued access to the highly valuable data it includes, run targeted campaigns and continue embedding its use and benefits into business as usual. Recent successes include: ○ A third phase of the Pension Credit campaign resulting in 117 households taking up this benefit. This resulted in a total financial benefit to those residents of £520k per year. ○ An attendance allowance campaign resulting in 47 households taking up this benefit, with a total financial benefit to those residents of £231k per year. ○ A campaign to increase take-up of water social tariffs, with 168 households signing up and a total estimated financial benefit for Wandsworth households of £43,960. • Officers continue to progress discussions with DWP and HMRC to improve access to data. This includes being a founding member of the DWP led I-LoV (Identifying Local Vulnerability) working group. • Auto-enrolment for benefits and concessionary rates remains the preferred approach, with Wandsworth recently being one of the first boroughs to pilot automatically signing residents

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improve our understanding of who in the borough is eligible for support. • developing a programme of auto-enrolment for benefits and concessionary rates and subject to Thames Water capacity piloting an auto-enrolment exercise for residents eligible for WaterHelp and WaterSure • piloting a “Money Hub” approach to provide outreach support to help improve resident’s financial resilience, including trialling different demographic and geographic approaches to inform longer-term service planning and delivery. • Building on Warm Homes approach to deliver support as required in 2024/25, linked to improving health and wellbeing, reducing costs, and increasing sustainability / responding to climate change strategy by reducing energy usage. • Focusing on building resident and community resilience and capacity to avoid and respond to the current and future crises, linked to the delivery of the recommendations of the Cost of Living Commission, whilst piloting and embedding longer-term interventions into the approach of the Council and its partners based on evidence of need and successful impact.	up for Thames Water’s WaterHelp discount. This has identified 1,048 households across Wandsworth, with a collective saving for these households of £452k. • A project has been approved to employ two financial resilience navigators within Citizens Advice Wandsworth who will work intensively with a small caseload of residents to improve their longer-term financial resilience. A second Money Hub roadshow (a “one stop shop” of support) is also planned for June 2025.

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- Developing options for improving and simplifying processes for people to access financial support, including review of existing schemes and considering the most appropriate mechanisms for providing support to people in different circumstances (e.g. cash, vouchers, direct awards / payments) - adopting a tailored approach to recovering debt owed to the Council by our residents, including using new powers available to us under the Digital Economy Act to combine data held by the DWP and HMRC to create a more holistic view of an individual's circumstances. This will help us to make sure that any action we take to recover debt is proportionate and the most financially vulnerable households are treated fairly.	
Use Breathing Space for both Business Rates and Council Tax	Figures for the full year 2024/2025 are 154 applicants requested Breathing Space and 79 of these had a Council Tax debt. (None received for Business Rates).
Continue the Council Tax bill reduction scheme	As committed to in the February 2025 Finance Overview and Scrutiny Committee in Paper No25-89, the Council will continue to protect the most financially vulnerable by giving those households on the lowest incomes access to a simpler, more generous Council Tax Reduction Scheme, which removes the need for residents to make a minimum contribution and instead bases support solely on income levels and household type. For 2025/26 the proportion of Council Tax liability on which Council Tax Reduction is calculated for working age claimants will be 100%. This is the same as 2024/25 when the Council introduced a revised scheme which was simpler and more generous.
Support residents during the change from Housing Benefit to Universal Credit	The team continued to monitor the migration throughout the year, and the Benefit team have reassessed cases that had migrated.

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Take forward the actions identified in the Cost of Living Commission response and report to Committee in February 2025 on progress and impact.	To date the assessment team have sent 2,707 letters, 2,007 emails, and 474 SMS as reminders to claim UC. The team have also made 157 telephone calls and undertaken 8 visits to those within private accommodation who did not claim UC. Since July 2024, officers have continued to progress projects which support the Cost Living Commission's findings and recommendations. Alton Renewal Plan: We have set out an ambitious and resident-focused Alton Renewal Plan, which includes a range of measures to improve the connectivity of the estate, develop the retail offer to improve access to food, and improve the urban realm within Roehampton. We have also secured funding to complete a deep dive into the causes of low paid employment in Roehampton, the findings of which will be used to inform targeted support to help people move into higher paid work. Access for All Programme: We have invested £4.85m to create the best concessionary scheme in Britain, making the opportunities which make Wandsworth special available to all, with a focus on prevention and improving quality of life amid the cost-of-living crisis. The expanded Access for All programme launched in April 2024, which saw concessions extended across almost all of the Council's fee charging services and the addition of targeted support measures such as the expansion of innovative schemes such as the Baby Box scheme and is working with partners and businesses within the borough to provide a broad range of offers. Affordable Housing: Continued to deliver the 1,000 Homes for Wandsworth programme, with planning consents secured for 946 units to date, 270 of which have been delivered. 124 homes started on site in 2024/25. The Council has also delivered improvements to its TA provision, including installation of a communal laundry and commenced work on new playground at Nightingale Square. The Council has also identified a location for a communal laundry at Carnie Lodge and made improvements to properties in Balham Park Road. Free Breakfast Provision in Schools: After a successful pilot, we have expanded this initiative to all interested schools, ensuring children start their day with nutritious food, backed by a £320,000 investment.

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	Energy Efficiency We have funded the creation of additional capacity to work with landlords of private rented sector properties which do not meet the minimum energy efficiency standards. The dedicated officer will provide advice to landlords on how to bring their properties up to standard, and if they fail to make improvements take enforcement action. The Council also responded to the recent Government consultation on further increases to the minimum energy efficiency standards in the private rented sector.
In conjunction with organisations across the Wandsworth food system, build a sustainable Wandsworth Food Partnership and borough-wide action plan to coordinate and drive delivery of a coordinated approach to food policy across the borough.	In response to the recommendations of the Cost-of-Living Commission and our commitment to building an effective and sustainable Wandsworth Food System, the council developed a Food Plan, which was accepted in March 2024. This plan outlines a wide range of actions to ensure healthier food spaces for all residents, providing fair access to nutritious food, and involving communities in planning food accessibility. To build further collaboration with the sector on food and to deliver on the Council Food Plan, a Food Workstream was established in July within the Cost-of-Living programme governance structure. This workstream facilitates engagement and coordinated action, and plans are being developed to revitalise the Wandsworth Food Partnership. As engagement is being kickstarted, the council remains committed to enhancing food accessibility, promoting healthy eating, and supporting residents through the Council Food Plan, School Food Plan, and Healthy Eating, Weight and Nutrition Plan. While we develop our strategic approach, the Cost-of-Living programme continues to provide immediate support and funding voluntary and community sector organisations.
We will campaign for change that improves outcomes for our residents and our borough. Particular areas of focus include interventions identified by the Cost of Living Commission including the implementation of private sector rent controls across London to ensure affordable housing for all residents and to prevent displacement due to rising rental costs.	We continued to lobby, ultimately unsuccessfully, to keep the children's cancer ward at St Georges, via further letters to NHS England and the Secretary of State for health. On private sector rent controls, Communications designed a highly targeted campaign to drive up responses to the landlord licencing consultation to ensure there were a good level of responses from both tenants and landlords. We continued to position Wandsworth on the regional stage through communications support, including regional coverage of the Wandsworth's growth plan as part of the London Growth plan.
Continue to deliver a roadmap to achieve transition to and full implementation of the	We have continued delivering our roadmap to maintain our accreditation as a Living Wage employer by implementing the Real Living Wage across all contracts by April 2026 and ensuring

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RLW across these remaining contracts by April 2026.	that all 138 contracts commenced in 2024 required the Living Wage. We have also continued to promote the benefits of being a Living Wage employer to local businesses through our business support programme and WorkMatch service.
Develop updated Procurement Strategy which has not been refreshed for several years, to ensure best techniques are being adopted and the strategy is aligned to priorities.	Following the publication of the National Procurement Policy Statement on 13 February 2025, Officers have been working to prepare and consult on a new Responsible Procurement Strategy. This strategy is aligned with both the new legislative framework surrounding procurement and the Council's corporate priorities, highlighting how policy can be delivered through the procurement process. This strategy will be presented to the Cabinet for approval in June 2025.
Develop updated Social Value Toolkit update to reflect best practice when assessing bids, and to ensure Social Value themes reflect Member priorities.	Following the Member and Chief Officer away day, the Social Value Toolkit has been updated to link specifically to Wandsworth Member Priorities: Wandsworth Borough Council Social Value Toolkit . This toolkit will be further updated alongside the Responsible Procurement Strategy. This toolkit is used when selecting Social Value measures for tendering exercises to ensure that the Council's policy priorities are delivered through the procurement process itself, as well as through the goods, works and services being purchased or commissioned.
Establish an integrated Apprenticeship and Internship scheme across the Council	The Council's internship scheme was hugely successful, with over 90 applications this year. Shortlisting has taken place, and we are working with council staff to place interns across several different business functions and directorates. The supported internship, delivered by The Shaw Trust, has commenced and we are working with both partners to ensure young people with EHCPs can undertake internships, giving them meaningful experiences of the world of work and insight into local government career pathways. The new strategic lead for the Wandsworth offer started in post in March and has been working with key stakeholders from across the business to start work on establishing a partnership-based approach to developing an enhanced apprenticeship and work-based skills and learning offer. The stakeholder steering groups membership is being finalised, along with the ToRs and the first meeting is due to take place in May/June 2025. The group will be responsible for establishing an integrated partnership approach to skills and opportunities, with a primary focus on Apprenticeship participation, including the transfer levy alongside an increase in awareness and uptake across the borough of Jobs with Training Jobs, Work Experience, Graduate Programme, Internships, Supported Internships and other work supported by the council and funding organisations.
Convene a forum of learning providers and other stakeholders to establish an integrated partnership approach to delivering fairness and opportunity in the	The Skills and Opportunities Strategic Leader started March 2025 and will oversee a wide range of apprenticeship and employment initiatives in collaboration with both internal and external partners.

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borough's labour market, ensuring that collective resources and efforts work towards common goals	The Lead has now begun to collaborate with Council colleagues and external stakeholders to establish, develop and maintain, a new integrated strategic partnership, to be known as the "Wandsworth Skills and Opportunities Group" (WSOG), whose purpose is to expand participation in apprenticeship and alternative skills-building and learning opportunities for residents and businesses. The intention is that the WSOG inaugural meeting will take place in Q2, following the appointment of a Chair. Key stakeholders were of the view that this should be a Senior Leader to enable cross partnership collaboration and drive momentum. A series of workshops is being planned to define the Wandsworth skills offer, whilst aligning it with the communication and marketing strategy. These workshops will be data-driven to ensure the group's activities address current gaps in provisions.
Support the design and delivery of a partnership based campaign to promote an integrated 'Wandsworth Offer' with the intention of expanding opportunities for local residents and businesses	The Skills and Opportunities lead has begun leading on the governance of the Wandsworth Skills Offer Group through the establishment of internal and external working groups, devising success measures and reporting on progress. As outlined above, the first meeting of the WSOG is planned to take place in Q1 of 2025, prior to this meeting, there will be a series of workshops with key stakeholders, to define and identify the Wandsworth Skills offer and the underpinning performance metrics and outcomes.
Explore gaps in provision and innovative responses, for example considering an Apprenticeship Training Agency (ATA) to enable placements in the creative arts as part of Wandsworth's Borough of Culture bid.	An Apprenticeship Training Agency has been considered but limited apprenticeship standards in the creative art sector make this unviable. This work will progress dependent on discussion in the Wandsworth Skills Offer Group.
Support the University of Roehampton's 'Wandsworth 1,000' initiative and work collaboratively to align with the Council's 'Wandsworth Offer' strategy, providing the basis for further expansion of opportunity for borough residents.	The University has reformulated its skills offer locally and links to the Council's work will respond to reflect this.
A proposal to deliver "Access for All" will be developed and launched, including proposals to deliver Britain's best concession scheme	In April 2025, the expanded Access for All scheme was launched. This saw an expanded range of concessions put in place, with 50-100% off almost all of the Council's fee charging services, creating Britain's Best Concessions scheme. This includes our: • Registrar and Ceremonial Services.

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	• Bereavement Services. • Leisure Services. • Parks and Open Spaces Services. • Libraries and Heritage Services. • Putney School of Art and Design. • Highway Operations and Street Scene Services. • £3 tickets to London Borough of Culture events. In addition to these concessions, targeted support programmes have been put in place for Access for All residents to increase equality of opportunity in the borough, including an expansion of our innovative baby box programme, and funding of library-based tutoring programmes. Underpinning the expanded programme, the Council has introduced a new Access for All membership scheme which will make it easier for residents to demonstrate their eligibility for offers and to find out more information about new offers as they are added to the scheme.
Develop a new approach to partnership working in Wandsworth based on learning from the 3 all borough events and the Borough of Culture bid. With partners identify shared missions that can be delivered together to deliver better outcomes and opportunities	Work is ongoing to develop a long-term approach to partnership working in Wandsworth, under the umbrella 'Wandsworth Together'. A proposal has been put forward to regularly bring together cross-sector partners to work together on key missions including net-zero, access for all, and community safety. This is based on mapping of existing partnership arrangements and priorities, as well as feedback from partners on issues important to them. Partnership building work is ongoing outside of this structure to further understand partner priorities, build relationships and support progress on projects such as access for all.
Deliver the Council's Digital and Data Strategy, which has a key strands "Digital Inclusion" and "Digital Place" Progress delivery of digital strategy Scope and define further actions required to become digitally enabled council and identify where investment should be prioritised	Significant progress has been made throughout the year since the publication of our Digital and Data Strategy in February 2024, which includes key strands of Digital Inclusion and Digital Place. Digital Inclusion We are committed to ensuring that our residents have access to IT resources, fostering digital inclusion across the community.

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	• Rough Sleepers Hub: Collaborated with Facilities Management to equip the Rough Sleepers hub with Wi-Fi and IT equipment, supporting Housing and Adult Social Care colleagues in providing a safe place for the homeless to sleep when needed. • Family Hubs and Power to Connect: Assisted with IT equipment and network connectivity within Family hubs, crucial community spaces where residents can visit, collaborate, and access Wi-Fi and IT resources. • Community Halls: Provided connectivity in community halls, allowing residents to hire these spaces, access Wi-Fi, and stream movies, enhancing community engagement and entertainment. • Wi-Fi Upgrades: Upgraded Wi-Fi across main campuses and remote sites, enabling Directorates to deliver faster and better services to residents. • Sheltered Housing Units: Decommissioned laptops with a Chromebook build for Sheltered Housing units in Wandsworth, allowing residents to stream keep-fit classes, watch YouTube, and receive updates from Council staff. This initiative ensures that all residents have access to digital resources. Streamlining Services We have streamlined various services to improve efficiency and enhance the user experience for our residents. • Housing Online: Streamlined the Housing online services, making it easier for residents to access housing information and support. • Social Care Front Door: Automated processes using Power Apps for our Social Care front door, speeding up services and allowing Social Care colleagues to spend more time with valued residents and clients instead of repetitive tasks. Innovative Solutions We have been key players in trialling and piloting innovative solutions to benefit our residents.

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	• Microsoft Copilot: Piloted Microsoft Copilot, an AI tool used as an Office Assistant to help officers focus on more important work. Copilot assists with repetitive tasks, minutes, agendas, and reporting, saving time and increasing productivity, allowing officers to spend more meaningful time on initiatives that benefit residents. We are now embarking on a service redesign to ensure that we are well-prepared for the future. This redesign aims to enable our Digital and Technology staff to better support our internal Directorates, ultimately improving the services we provide to our residents. We are in the final stages of completing our internal Technology strategy, which encompasses all the excellent work achieved under the digital foundation initiatives. This strategy will ensure that we continue to build on our successes and are well-positioned for future digital growth.
Support local businesses to start up, grow and develop via the Ignite Business Programme and via the ReCreate Wandsworth programme focused on supporting the cultural and creative sector. The Ignite Programme will support 160 SMEs and create 55 jobs in 24/25. The Recreate Programme will support 50 SMEs/Entrepreneurs in 24/25.	The Ignite programme has supported 171 SMEs and 60 potential entrepreneurs. In addition, 31 jobs were saved; 55 new jobs created; 51 new enterprises created; 20 events were held, and 201 individual mentoring sessions were held. The Recreate programme has supported 50 creative businesses.
Support local businesses to access local opportunities via the Supply Wandsworth programme. In 24/25 40 SMEs will be supported via this programme.	We conducted high impact 1-2-1 tender advice sessions with 41 unique interventions (vs profile target of 40), plus 25 follow up sessions to complete the target of 160 hours. All 1-2-1 sessions were documented on a bespoke Action Card and sent to the participant to implement agreed actions and next steps. The mentoring sessions mainly focussed on the need to understand how to build a Value Proposition that was of interest to large buyers. Most SMEs had never bid for public sector work before, and they had no knowledge of access points or experience in completing required forms. SMEs expressed frustration at inability to access opportunities; that bid sizes/parcels were too large; fears of spending scarce time of completing paperwork with limited chance of a successful outcome; the Council's website seen as very dry and hard to navigate.

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	Overall feedback from the 1-2-1 sessions was highly positive. The ability to signpost to further support including the learning resources suite, digital playbook, access to procurement databases, and social value guides leveraged the value.
Support local businesses to take action on climate change via the Greening Your Business programme. In 24/25 35 SMEs will be supported to achieve Level 1 accreditation of the Green Mark.	The Green Mark team has physically visited all 35 businesses involved in the programme, engaging with owners and staff and providing each with actionable feedback. Approximately 50% of the businesses have achieved the Level 1 Accreditation and we anticipate that, with some additional support, this will reach approximately 60% by the end of June 2025.
Encourage new businesses to locate or set up in the borough by promoting high quality workspaces, enabling new flexible, open and affordable workspaces and creating places that businesses and their employees want to locate in. This includes offering a range of business support services at a range of these sites.	New flexible workspaces have opened in New Acres, New Mansion Square, Wandsworth Town and Park Life in Putney. Discussions continue with the developers of OSMO and Palmerston Court to conclude agreements with workspace operators. The additional business support services at Chocolate Films and Tooting Works, as well as the additional consultancy service by Accelerated Futures across our workspaces, has provided some valuable additional support for our local business community.
Develop and promote the Battersea Business Quarter (BBQ) as a desirable area for existing and new businesses.	Battersea Business Quarter branding agreed in November 2024. The public realm strategy established a strategic approach to the public realm and the highway and outlines a vision for the public realm across the Battersea Business Quarter (BBQ). The public realm strategy helps to inform the future design and quality of the streets and open spaces in and around the area and ensures an integrated approach is taken for the enhancement and management of the public realm. PRD are developing a proposal for promoting the BBQ within the wider North Battersea economic opportunity, drawing on the recently published London Growth Plan.
Continue to engage with the borough's business base through the Wandsworth Enterprise Hub and e-newsletter, responding to issues and opportunities that can support business start-up and growth.	The Wandsworth business e-newsletter, Open4Business, continues to provide useful information about events, business support and other sources of business assistance – with a circulation of over 7,000 The Wandsworth Enterprise Hubs has continued to be updated. Targeted events, such as Women's Enterprise Day 2025 aim to target specific audiences and encourage networking among local businesses. Over the last 12 months there have been just over 15,000 visitors to the microsite.

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	Sessions also target specific skills useful to local businesses including introduction to COBRA which is an essential businesses resource.
Establish a structured business partnership approach to work with businesses in Wandsworth to use their presence to maximise benefits for residents and smaller businesses.	The Business Partnership Officer post has been redirected and is now focused upon business engagement in the London Borough of Culture programme.
Conduct an annual Town Centre Health Check (State of the High Street) which will inform the Council's approach and also be shared with stakeholders and the wider public.	We produce quarterly town centre reports monitoring footfall, spend, vacancy, new openings which are shared publicly where appropriate. We are developing the annual Town Centre Health Checks.
Lead the Council's efforts to support our high streets and local traders through challenging economic conditions by co-ordinating or leading local initiatives (such as events and street markets – including extensive Christmas programme) and networking, local recruitment through Work Match	We have provided support for various business led initiatives such as Northcote Festival SW11 Festival and we managed the Roots and Culture market in Northcote Road for Black History Month. Wandsworth also held an extensive Christmas programme with openings across the borough, bringing in customers to local businesses.
Promote and support investment in the borough's town centres as part of the developing Place based approach, completing the FHSF investment in Putney and shaping investment plans in Tooting, Clapham Junction and Roehampton., including delivery of placemaking initiatives on Totterdown Street and Battersea High Street	The final FHSF Putney project was completed ahead of schedule, with the junction improvement work by Putney Bridge bringing enhanced safety measures for all road users on this popular route. The 12 month trial scheme on Totterdown street is in progress with outdoor seating and market stalls. Applications have been made for funds to make the scheme permanent and a transformational public realm scheme. The installation of final improvements in Battersea High Street will take place in July 2025. The first of the shopfront improvements in Roehampton have been completed i.e. the frontage of BASE on Danebury Avenue. A co-design event (Splash of Colour) was held to inform the mural-wayfinding and welcome sign projects. Lighting strategy work is underway. The first night walk took place with further engagements planned. The Strategy will be complete at the end of June.
Provide the Work Match Wandsworth services to deliver the borough Employment and Skills Strategy and	The end of year outturn figures show:

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address labour market disadvantage by supporting residents into training and employment. • Number of residents engaged/supported to find work through the Council's employment service 450 • Number of Wandsworth Work Match Secured Jobs 300 • Number of in person and blended learning courses completed which are provided through the Councils employment service 175 • Number of residents accessing E learning courses provided through the Council's employment service 125	686 residents were engaged to find work through the Council's employment service against target of 450. 286 jobs secured through Work Match, slightly below target of 300. A downturn in construction jobs has led to lower performance than last year. 368 attending in person/blended learning courses, a significant success against the target of 175. 72 accessing E Learning achieved against target of 125. Residents are preferring the in person courses rather than accessing the courses via e learning.
Deliver a successful Employ Wandsworth event	Employ Wandsworth 2025 took place on 9th May with over 700 residents attending.
Integrate national programmes, including Universal Support, supporting the economically inactive and those with disabilities and health conditions with local action to help people back into work and increase their earning; to link with Council action to support those impacted by the changes to the Work Capability Assessment	We are preparing to directly deliver Connect to Work, which is the Department for Work and Pensions' (DWP's) new national programme to support economically inactive people with disabilities, health conditions and other significant barriers to access sustainable employment. A paper was taken to FPR committee in February 2025 outlining the proposed delivery model through the Council's Work Match jobs service, the financial model that will fund the service and governance and approval mechanisms.
Develop a greater understanding of the incidence of low pay in the borough. Based on the findings of this work, draw up an action plan to reduce the rate of low-paid employment within Roehampton.	Work Match's Housing Employment Team have continued to offer evening appointments to support residents in work who want to change jobs for better paying work or access skills to progress. We have continued to engage with Wandsworth's sub-regional partnership Central London Forward, which has a central focus on low-pay work, and who recently published an Employment Rights Abuse in central London.

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	A funding request to undertake more focused research in Wandsworth is being taken to the Cost of Living Board.
Deliver the Council's Change Programme.	We have delivered improvements for residents, staff and financial sustainability through the Change Programme, as well as building capability across the organisation to deliver improvement projects. There are 35 projects within the Change Programme. Delivery highlights include: Improved customer access in Wandsworth by guaranteeing response times and simplifying phone and email contact routes. 97% Housing Services calls answered within 7 rings in Wandsworth since 30 January launch thanks to additional resource. This frees up time for housing officers to work on prevention. Delivered £94k annual recurring savings in Social Care by automating referrals. Robotic Process Automation is used to log online referrals in the case management system and send them to Social Workers, freeing up time to focus on safeguarding. Residents can access care more quickly and we are more responsive to providers. Deployed GovTech automation software to make council tax processing more efficient for people moving in and out of the borough. This frees up time to focus on arrears collection. Deployed Microsoft Copilot to 400 users, following a successful trial which demonstrated time savings and improvements to wellbeing. Established the Digital Blueprint project to quickly evaluate costs and benefits for a range of technology solutions. Where business cases are proven, implementation work will kick off from late summer. Initiated restructures for Adults, Housing, and Change and Innovation, using LGA's 'Decision Making Accountability' framework. Redesigned procurement and commissioning frameworks and launched a new digital platform to help manage spend.

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	Delivered workspace pilot in Wandsworth to inform the accommodation strategy and improve office attendance and collaboration. External Funding updates: • External Funding Strategy signed off and being implemented. • Example submissions: £1.4mn for climate change work from National Lottery, currently exploring £0.5mn worth of bids for LBOC from Esmee Fairbairn, SNF. • Developed toolkit to improve bid writing by teams Richmond and Wandsworth Better Service Partnership identity and purpose launch has been completed across the organisation. • The heart of the launch was a film hearing from our people about our purpose and values. • The new identity was launch through a series of staff engagement events and rolled out across the organisation's digital assets and in the workplace. • A handbook was produced for staff, which new starters are now directed to. • The new identity and organisational story (purpose and values) has been embedded into our recruitment, particularly in the publicity for senior roles. ED&I - ED&I strategy is at final draft stage, alongside communications and launch plan. - Strategy has been consulted on with Staff Equality Groups and Policy Team.
Review the Treasury Management policy to maximise income within fiduciary duty obligations and ensure borrowing is affordable.	The Council's Treasury Management Strategy and Policy for 2025/26 Paper 25-85 showed expected total investments in excess of £560m as of 31st March 2025. This report reviewed the Treasury Management activities so far during 2024/25 and makes proposals for 2025/26 for approval by full Council, in accordance with CIPFA's Treasury Management Code, the Council's Treasury Policy Statement and the Local Government Act 2003. In line with the priorities of the investment strategy of Security, Liquidity, Yield in that order, there is proactive treasury action to maximise income.
Building on learning from Mayoral elections continue to deliver a public engagement strategy to raise awareness of the introduction of photo ID for those voting at a polling station	All poll cards and many other communications continue to raise awareness of Voter ID (as well as other elections act changes) and how to apply for a Voter Authority Certificate where someone doesn't have acceptable ID. Awareness is much greater following the UKPGE on 4 July, but we will continue to focus on this with a view to building towards the May 2026 Council elections. Some further documents have been added to the acceptable list so we will also highlight these.

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Achieve Borough of Sanctuary status and implement a new Refugee Service	Wandsworth has achieved Borough of Sanctuary status. Refugee Services has been established and is delivering direct support to over 230 sanctuary seeking households, has delivered a Refugee Week event, Festive Vouchers for Sanctuary Seekers, and secured over £1.6m of unclaimed government funding. The service has prevented 28 households from becoming homeless. The Wandsworth Migration Board is established with VCS partners. The first people with lived experience have been recruited to the Board and were involved in the decision-making for the Borough of Sanctuary Grant Scheme. The internal Oversight Board is delivering the Borough of Sanctuary Action Plan.
Review the process for applying for discretionary support grants & criteria from the point of view of a sanctuary seeker, and implement any improvements identified where possible. Undertake a mapping including a gap analysis of services, resources and funding available to residents with no recourse to public funds provided by central government, local government and the VCS and produce an action plan to signpost people to available support and address gaps where possible.	An exercise has been undertaken to map support to refugees. This has been discussed with key voluntary sector partners and passed to the Refugee Services team who will maintain this going forward. Confirmation has been provided by the DWP regarding access to the Household Support Fund for residents with no recourse to public funds. This remains restricted to areas within the statutory safety net of support.
Deliver specific employment and skills events for sanctuary seekers, and review outcomes	This was delivered last year and after reviewing it was decided not to hold specific events as sanctuary seekers access the events that happen across the year. We have continued to support sanctuary seekers through our business as usual (BaU) events which are suitable.
Explore business start-up support for migrants and sanctuary seekers. Develop partnerships with services that support sanctuary seekers with qualification conversion and language support.	In March we provided more support for migrants and sanctuary seekers. Four individuals attended workshops designed to help them start a business in the borough. They also received 1-1 support.
Continue to embed sanctuary seekers and celebrate their history and stories in arts and culture programmes, including	The Wandsworth Fringe Festival included performance and creative works by sanctuary seekers in Wandsworth including a show developed by participants of the Stork Project, an intergenerational theatre company consisting of primarily Ukrainian families with recent additions

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Wandsworth Arts Fringe, Wandsworth Heritage Festival and other creative programmes	from the Afghan community. The show highlighted how lost people feel while waiting, especially if they are unable to work, and how the UK's differing approaches sanctuary seekers affects people when they are trying to re-build their lives. We are working with the Arts team to embed sanctuary seekers and celebrate their history and stories throughout our year as London Borough of Culture.
Respond to the 3 key recommendations in the VCS needs assessment by: Co-developing a new VCS support service by summer 2024 Co-developing a new VCS vision and strategy by Autumn 2024	In response to the VCS needs assessment, the team has developed and published a new VCS vision and Strategy in February 2025. This vision is underpinned by seven strategic outcomes and encourages action from all partners, including the Council. These outcomes have been co-developed with the sector from extensive engagement and consultations. Alongside the strategy, the council in partnership with the VCS has co-designed a set of deliverables for a new voluntary and community sector infrastructure and capacity building support service to respond to the needs of the VCS and be a key enabler in the achievement of the outcomes contained in this strategy. This was subject to a recent tender exercise which was unsuccessful. The Council is therefore exploring options for how best to deliver the outcomes and deliverables agreed with the VCS. To further support our partnerships across Wandsworth, we have launched the VCS Hub, which within Wandsworth Town Hall, which provides 24 flexible workstations, three meeting rooms, and a collaboration space to help Wandsworth's voluntary and community sector thrive.
Develop a creative programme for the LBOC that maximises the opportunity and legacy for Wandsworth. Establish the LBOC programme plan and governance arrangements. Lead the LBOC fundraising effort, including a compelling sponsorship offer and crowdfunding plan. Ensure excellent stakeholder support and engagement, especially amongst the arts & culture and business sectors.	The LBOC Programme governance is fully established with an LBOC Partnership Board that comprises of key partners and stakeholders, alongside an LBOC Champions Group which is made up of 17 local residents. The Champions Group was established in September 2024, and as part of their remit are pioneering a new approach to awarding grant funding, by residents being at the focal point of decision making. By April 2025, they have awarded approx. £92k of funding for 48 projects to be delivered by local creatives and residents over the LBOC year. The projects funded span over Wandsworth Arts Fringe, South Asian Heritage Month and Black History 365. The LBOC creative programme was successfully launched in February 2025 to the media, 400 key stakeholders and general public. Currently the programme contains over 250 events and projects with over 150 delivery partners, spanning over the course of the year (by March 2026 this expected to rise to over 700 events). The programme launch received good coverage including three slots on the BBC London News on the day – a first for a London Borough of

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Co-ordinate the Heritage Offer for 2025, including securing HLF funding, working with relevant teams and stakeholders Deliver successful and inclusive arts programme, including Wandsworth Arts Fringe. Ensure sustainability is at the heart of London Borough of Culture	Culture. A key element of the programme is enhancing the heritage offer. Instead of one annual Green plaque, twelve will be installed over the year (10 of which have already been selected in response to public suggestions). Linking heritage and culture is a theme throughout the programme such as: Wandsworth Arts Fringe and Wandsworth Heritage Festival joining forces; Dame Sonia Boyce (Tooting Resident and internationally renowned artist) creating a new video installation artwork celebrating Dame Camen Monroe (Balham resident and pioneer British actress); while “Clapham Grand: A Palace of Varieties” celebrates 125 of an iconic building and the people who have performed there and "Our Music Our Freedom" explores the rich history of music and musicians (from a myriad of genres) coming from Wandsworth. LBOC builds on past arts and culture projects to seek to education people on the importance of changing their behaviour to address climate change. The programme is enhancing Wandsworth in Bloom, as well as delivering shows such as Tara Theatre Young Company’s “A practical guide on how to save the world when no one else”. To support the delivery of the programme and secure resident engagement, the programme launched its volunteering programme in March 2025 – LBOC Culture Heroes alongside the volunteering platforms (On-Hand as the front door and Rosterfy as the scheduling/rostering tool). This is a significant pillar of the programme that forms part of the legacy. As of April 2025, there were 85 residents signed up to volunteer.
Commission community capacity building research which will identify how the Council engages and works in partnership with communities, the VCS and wider partners to build community capacity and participation .	In August, we commissioned Shared Intelligence to carry out an analysis of opportunities, challenges and barriers to unlocking community capacity. The analysis has involved a number of stakeholder workshops attended by over 70 Council officers and VCS partners, and other forms of engagement. The final report and recommendations will be available in May 2025.
Support the on-going programme of community drop ins	Wandsworth Council has held several Leader’s Coffee Mornings, now rebranded as community drop-in events to give residents an opportunity to speak directly with the council leader, ward councillors, local police, and MP while also receiving guidance from council officers on various services such as housing, street cleaning, and community safety. Events have been held in East Putney and Southfields, Lavender, Queenstown and Shaftesbury, Tooting, and York Gardens.

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Health Committee

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Implement an approach which focuses on multi-agency problem solving with police, balancing enforcement, and engagement Continue to hold the Met Police to account over the Casey report and build trust between the police and local residents and ensure that a local response is delivered to the Casey Report with a specific focus on: - Ensure that Wandsworth resources are deployed effectively here in Wandsworth and ensure local policing resources follow local need. - Restore trust and confidence in the police, particularly for women, Black and LGBTQ residents in Wandsworth. - Reinstate effective neighbourhood policing, with visible, regular and direct resident engagement, responding to the crime and anti-social behaviour issues that matter to the local community. - Improve partnership working, fully re-engaging with the Council as a key strategic and operational partner in Wandsworth. - Treat all victims of crime and anti-social behaviour with	The Metropolitan Police recognise Wandsworth borough as the busiest of the four Boroughs in the South-West Basic Command Unit (SWBCU). <u>(a) Deployment of police resources:</u> - The Met have undertaken a range of programmes to ensure police resources are deployed appropriately and maximise their impact. - This includes obtaining Criminal Behaviour Orders (CBO) against prolific offenders which have resulted in conditions being imposed ranging from 3-10 years for some individuals and is now starting to see an impact on the crime statistics and their offending habits. - Breaches are acted on as a priority with the suspects being put before the courts at the earliest opportunity. Conditions for the CBOs are wide ranging and for example one individual received a condition not to enter Boots in England and Wales. - The Police have also commenced Operation Hessian to deliver “strongest ever neighbourhoods” through informing how the whole Met can support neighbourhood policing. The regular scheduling of pre-planned enforcement activity will bring different departments (operational, support and investigative) together with the collective mission of community crime fighting. It has also seen the execution of a number of warrants throughout the year, focused on reducing and preventing violence, increasing trust and confidence and protecting people from exploitation and harm. The combined BCU results to date since this operation was initiated in April 2024 can be summarised as followed – <table border="1" data-bbox="757 1098 1272 1437"> <tr> <td>Warrants executed</td><td>80</td></tr> <tr> <td>Arrests</td><td>79</td></tr> <tr> <td>Class A drug seized (grams)</td><td>7,794</td></tr> <tr> <td>Class B drugs seized (grams)</td><td>30,346</td></tr> </table>	Warrants executed	80	Arrests	79	Class A drug seized (grams)	7,794	Class B drugs seized (grams)	30,346
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respect, ensuring the police visit and support victims.	Firearms seized	13
	Offensive weapons seized	58
	Ammunition seized (rounds)	59
	Cash seized/criminal property (£)	£896,302.00
	Street value of drugs recovered	£577,331.00
	Total financial impact	£1,477,638.00
	In addition, Operation Kenny has been set up to tackle Violence Against Women and Girls Robbery and Anti-Social Behaviour in the immediate area around Tooting Broadway from May 24 to Jan 25. This policing operation with support from partners has helped to significantly reduce crime. To summarise, there has been a 48.33% reduction in violence (GBH and ABH) when reviewing the same period, the year prior, this has resulted in Tooting Broadway not being a hotspot for violence since August 2024.	
	b) Restore trust and confidence in the police, particularly for women, Black and LGBTQ residents in Wandsworth.	
	- New Met for London (NMfL) have held 5 events to showcase the work being undertaken by the Police, and how it is impacting in the community. The most recent event took place on the 24th April 2025, focusing on the London Race Action Plan. This was a well-received event. - The SWBCU has an LGBT+ Community Liaison Officer who has delivered engagement events for LGBT+ History Month, Pride month and assisted with partnership groups where incidents have had LGBT+ elements and supported the Hate Crime Awareness Week.	

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	Future planning, engagement and promotional work is being supported by a Communications lead officer. • Implementation of the London Race Action plan continues to be aligned to the new Met approach. Addressing inequalities is an area which the Met has identified it needs to do more through learning in the Casey report. • The MPS believe that increased representation of officers at all levels across their organisation will increase and help reflect a workforce to the community it services and raise aspiration among the work force. • The MPS Culture Plan continues to be implemented locally and across the Met. The Culture Plan has 4 main outcomes centred around the communities the MPS serves, the people it employs and the leaders they engage with. • SWBCU holds a quarterly VAWG response group meeting which feeds into the local VAWG Strategic Delivery Group. This has responsibility for delivery of the VAWG Strategy. The Police action on VAWG related crimes and engagement with women and victims is monitored as part of the VAWG Strategy. • In addition, the MPS provide regular updates on their actions against the VAWG Action Plan and New Met for London. The council and Police continue to deliver actions with partners such as Wandsworth Safe Space. These sessions run most Friday evenings in Clapham Junction and walk, talk and do sessions are conducted by the Police. <u>(c) Neighbourhood Policing:</u> • The Met police continue to roll out and embed their Strongest Ever Neighbourhood Policing (SENP) programme, locally this has included moving the Safer Schools Police Officers, Licensing and ASB Teams over to the Superintendent leading on partnerships and Safer Neighbourhoods (SNT). This transition has progressed well, and we have ensured that all affected partners have been updated throughout. Working closely with the council and schools.

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	• Safer Schools Officers will transition on the 2nd May to Dedicated Ward Officers (DWOs) Children and Young People (DWO-CYP). From the 2nd May DWO-CYP have worked more on the wards and have a 60/40 split in how they crime fight ensuring the coverage helps to protect the children before/and after schools. Their approach will also focus on transport hubs, specifically at weekends and in evenings in areas known to be frequented by young people. The Ward Teams will provide the wider school coverage utilising the DWO-CYP specialism. d) Improve partnership working, fully re-engaging with the Council as a key strategic and operational partner in Wandsworth. • The council continue to work positively with the police through partnership work such as through the Council's CCTV service. • Collaboration with the police also includes the provision of a drop-in space at the Tooting Hub for the ward teams local to the Tooting Hub. • There is now a Police touch down space in the Parish Hall in Roehampton. This will enable the local police SNT to have local presence and be within walking distance of the wards they cover. e) Supporting victims of crime and treating them with respect • The Met Police successfully launched their Children's strategy, which has been integrated into Police practice and work with engaging with children and families keeping children safe. • Police officers across the Met continue to review Stop and Search methods in the borough to ensure that communities understand its use and it is considered and done proportionately. The confidence and trust in policing performance is measured through the police public attitude surveys, Wandsworth has seen some positive results: • Trust in police for Wandsworth is at 78% up 9% compared to 12 months ago in comparison to the MPS overall rate of 73%

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	• Confidence in the police doing a good job locally is up to 50% for Wandsworth compared to the overall MPS rate of 46% • 56% of people agreed that the police listen to their concerns of local people compared to the MPS rate of 54% Agreed the police can be relied upon to be there when needed, 60% compared to the MPS rate of 56%
Deliver the Wandsworth VAWG Strategy and continue to deliver specialist domestic abuse services	There is a new commissioned provider for the Independent Domestic Violence Advocates (IDVA) service. • Starting from 1st April 2025, Refuge took on the vital role of providing frontline support to victims and survivors residing in our communities. • This partnership with Refuge will strengthen and enhance the support available to those affected by domestic abuse. • In the first month since the service handover, there has been a marked increase in the average daily number of referrals, beginning the new service on a strong footing and indicating success in signposting to the new provider. Refuge support for those fleeing Domestic abuse. • The Council fund refuge accommodation bed spaces which are utilised with over 90% occupation across the year. This provides vital safety and support to those who need to flee. This year there has been an improved pathway established between the refuges and the Housing Department to prevent re-traumatisation of a service user when they present at the housing offices for second stage safe accommodation. The Enhanced Needs Service • This is a commissioned service for those who have suffered DA and who have multiple disadvantages, e.g., substance misuse, complex mental health. The service is funded through the Mayor Office for Police and Crime grant funding and provides an IDVA and 5 bed spaces in a refuge. This service continues to receive high referral numbers and a high conversion rate into ongoing support. Delivery by the Specialist Wandsworth VAWG Community Safety Officer (CSO) • Through partnership work led by the VAWG CSO, the Council has continued to invest proactive, preventative work as well as reactive services. These efforts have included piloting of the Safe Haven scheme, co-management of the Safe Space at Clapham Junction, drink spiking awareness activities, and engagement with BIDs.

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	Stalls and public engagement events to increase awareness about the work that is being completed across Wandsworth to tackle VAWG. Activity has been undertaken to promote services, available training and events. For example, through attendance at Park Runs and delivering training to Putney Leisure Centre after a sexual harassment incident. Additional investment in resources At the end of FY24-25 the Council secured a 4-year London Crime Prevention fund grant for Wandsworth which will provide a 0.5FTE Independent Sexual Violence Adviser post to increase our commissioned offer around sexual violence, 50% funding contribution towards a second MARAC Coordinator post to meet growing demand (the other 50% will be funded through existing funds) , and funding for specialist support worker around Honour-Based Abuse.
The Community Safety partnership continue to respond to Neighbourhood Crime including ASB, Violence and high volume crime through targeted interventions and a coordinated multi-agency approach.	<u>Supporting the most vulnerable</u> - The Community Safety Service continues to manage several multi-agency case panel meetings that take place monthly to address high risk cases of ASB and ensure support to the most vulnerable through the Community Multi Agency Risk Assessment Conference (CMARAC) and the ASB Case Review (Community Trigger). - For CMARAC, in 2024/25 the service has received 34 new referrals and of these, 22 were accepted. The cases that are not accepted were managed by the lead agency and a professionals meeting arranged by them. - For the ASB Case Review, in 2024/25 the service has received 16 applications and of these, 3 has met the threshold for the review. In cases that do not meet the threshold for an ASB Case Review but identify risks, the council offer support such as a referral to the Community Multi Agency Risk Assessment Conference or other key stakeholders and services. <u>The new strategic ASB delivery group</u> - During the last financial year, the strategic Anti-Social Behaviour Delivery group was set up as a sub-group of the Community Safety Partnership Board to deliver on the strategic priority. The group has been meeting quarterly with good attendance across the partnership including Community Safety, Police, Wandsworth Housing Registered Social Landlords, Licensing etc.

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	- The delivery group have been reviewing the various tools and powers available to services and assessing whether they are being used to its their capacity. The group are also considering the new Crime and Policing Bill 2025 which will be coming into effect this year and how it is going to impact services and local delivery. <u>Targeted multi-agency to approach</u> - The Community Safety Officers continue to deliver a multi-agency targeted response to ASB. Gaining insight through data, local intelligence and working closely with partners including the police, community, other council departments and ward members. - As part of the process, the officers ensure to feedback to the community and ward members. Areas impacted by persistent ASB and Crime are subject to regular task and finish groups and a clear plan of action which is regularly monitored to ensure progress. The locations that have received this targeted approach includes: <u>Falconbrook</u> - Multi-agency task and finish group (cross council and partners), implemented and ongoing. - Regular monthly MET Police and partner days of action with focus on enforcement and engagement, also British Transport Police enforcement action September 2024. - Youth engagement and diversionary activities delivered - SPEAR and Wandsworth Community Drugs and Alcohol Service joint patrols (outreach for rough sleeping and substance misuse) - Improved co-ordinated response to tackle rough sleeping in and around the blocks - Proactive response to ASB during the summer months – including the gatherings in York Gardens, amplified music, resulting on the serving of a Community Protection Notice and proactive communications in the locality advising how to report and confirming the council and the partnership will take action against those causing ASB. - Improved joint working across the community safety team, CCTV service, housing and the police - Successful enforcement orders put in place against individuals causing issues to tackle their anti-social behaviour and crime. <u>Tooting</u>

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	• A multi-agency task and finish group (cross council and partners) has been established and is ongoing. • MOPAC funding was secured for the extension of Furzedown Youth Café. • Regular briefings with ward councillors. • Ongoing conversations with the Licensed premises around Tooting Market. • A review of the last year has been conducted to identify the scope for further work in this area especially around the violence against women and girls in a public place. <u>Balham</u> • Through the development of the Problem-solving plan to respond to issues of ASB and acquisitive crime the Wandsworth Business Against Crime launched in June 2024. • Enforcement action has been taken against individuals causing ASB under Balham bridge • BTP held 2 engagement and enforcement events held over summer 2024 and other engagement activities have been held in acquisitive crime hotspot areas. • Regular briefings with ward councillors • Positive feedback has been received from residents about the local Community Safety Officer who has been managing the partnership action plan. Community Safety continues to promote Wandsworth Business Against Crime, the council have conducted a thorough review of the system and removed duplicate email addresses and users who are inactive after several reminders. <u>Reducing Reoffending</u> • The Integrated Offender Management Panel continues to be held monthly and is chaired and co-ordinated by the Police. At the end this financial year, there were 63 Integrated Offender Management (IOM) offenders on the Wandsworth cohort. The number of 'Red' high -risk cases did increase over this period. This multi-agency panel provides enhanced co-ordinated interventions to the most prolific offenders in the borough. • During the last financial year, the strategic Reducing Reoffending and Offending Delivery group was set up as a sub-group of the Community Safety Partnership Board to deliver on the strategic priority. The group focussed on the referral pathways for those leaving Prison for mental health, substance misuse and housing. The Housing pathway was a priority over the last year, as it is vital factor to prevent reoffending. There was a lot of partnership work to review the current housing options.

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	- The delivery group also gained membership from HMP Wandsworth and there has been joint work within the prison for those leaving custody. <u>Preventing and responding to Violence</u> - The strategic Serious Violence Delivery group was set up as a sub-group of the Community Safety Partnership Board to deliver on the strategic priority of Violence. The group oversee Wandsworth Violence Reduction Action Plan which is fed back to MOPAC annually. - The Communities Against Violence Forum continues to meet on a bi-monthly basis. It is chaired by a member of the community aimed at building stronger engagement with the community and strengthen the community response to preventing violence. Community Safety were successful in bidding for funding from the Violence Reduction Unit to then commission various providers to tackle serious violence: £170,000 went to the community and voluntary sector to do targeted outreach work with young people through secondary and tertiary referrals from multi-disciplinary panels and schools (2024-26) £60,000 to the CVS to do outreach work in hyper local areas to tackle serious violence. - Re-Commissioned ongoing programme in HMP Prison (since 2019) with adult offenders through 1:1 mentoring and group work. - Commissioned targeted work in the 2 Pupil Referral Units for the next 4-years (Francis Barber). - Worked with Word 4 Weapons to install 2 knife bins at St George's Hospital and Roehampton Library. This has received positive feedback from residents and staff working in Wandsworth. The St George's bin received publicity on ITV news as the first hospital with a knife amnesty bin in the UK and has now inspired other hospitals to follow this initiative. - During the 12 month pilot of Wandsworth Bereavement Service, a total of 20 critical incidents were referred and the service supported a total of 22 individuals consisting of victims, witnesses, first responders, bereaved family members & loved ones and staff members. Community Safety has secured funding for WBS to continue to run for a further 12-months.

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	The Community Safety Service has continued to work closely with Children Services and the Police across this thematic area to pinpoint where the issues are for young people and where they feel unsafe. We have also sought to understand the drivers of crime, and how we can further our early intervention work before an individual has even come across services.
Complete an analysis of the CCTV Monitoring pilot to consider if the additional resources deployed to monitor the borough's CCTV network should be made permanent.	The Wandsworth Borough Council CCTV Strategy (2024 – 2029), was taken to the Health Overview Scrutiny Committee in Feb 2025. The new Strategy has three key commitments that will guide management and provision of CCTV in the borough: • The effectiveness of the Council's CCTV is maximised • There is both growth and sustainability in the network • Usage of CCTV is lawful and justifiable The CCTV Monitoring pilot has been successful, and a paper will be presented to Health Overview Scrutiny Committee in June 2025 to make it permanent.
Hold the Met Police to account over the Casey report and build trust between the police and local residents and ensure that a local response is delivered to the Casey Report.	The Assistant Director of Stronger and Safer Communities meets regularly with the SW BCU Superintendent overseeing Wandsworth, the former Chief Executive and the Leader of the Council have held regular meetings with the Borough Commander – Detective Chief Superintendent Clair Kelland in this reporting period to raise local issues, discuss progress on all areas including resourcing, local delivery of the New Met for London Plan and other emerging policy areas. Wandsworth Cabinet lead for Community Safety, Cllr Henderson also has a monthly Community Safety meeting which includes the Superintendent and Chief Inspector for Wandsworth. Key issues impacting the community or points of concern are shared and next steps discussed. The police share performance quarterly at the Community Safety Partnership Board on confidence and reassurance figures and commenting on local borough crime trends monitored quarterly. There is also the delivery of a quarterly update to CSP partners. In addition, the Police also join various cross council and Community safety groups to ensure joint and proactive working.
Continue to prepare for the Care Quality Commission (CQC) assessment to ensure the Council and its wider partners are assessment-ready and support CQC	Formal notification of assessment was received from CQC on 10 December 2024. The first stage of the assessment was completed on 10 January 2025 with submission of an Information Return to CQC. This included submission of evidence and completion of a self-

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assessment as and when required, so that the Council's ASC services are recognised as providing high standards of care and support.	assessment. Extensive engagement has been completed with staff, partners and providers in preparation. The second phase of assessment is the onsite visit by CQC from 7-9 May 2025. The final report from CQC is expected to be published in Autumn 2025.
Develop a strategic approach to supporting and developing the care market utilising the Market Sustainability and Improvement Fund (MSiF) to support providers in workforce capacity and retention and skills development.	The uplift process was successfully completed for this year, targeting support to providers and the cost impact for the Council minimised. Free Council training for the provider market workforce have been made available and shared at our Provider forums and via our Provider newsletter. We have produced a workforce strategy for both the internal and external workforce and have a provider workforce forum. Our market shaping work is focussing on dementia provision in care homes since this is an area of growing demand. Our quality assurance team and commissioning relationships are continually working jointly with providers to support sustainability and quality. Our provider risk matrix process flags any early risks providers are experiencing, for us to proactively support.
Develop and deliver culturally appropriate care and support services to meet the needs of our residents.	The Council contracts services to meet the needs of our diverse community including across the voluntary sector and community services. We test our providers' ability to meet cultural needs during procurement and through quality monitoring and service user, carer and practitioner feedback. We are currently completing some detailed work in understanding how our home care services specifically meet residents' cultural needs. The early outcomes of this work demonstrate a wide range of providers can meet cultural needs, and they build in this requirement to their recruitment plans and delivery of specific areas of need detailed in support plans, such as language needs, support to people to practice religion and access culturally appropriate community resources. There are some gaps in meeting some care needs, largely linked to workforce issues. This work will lead to commissioning recommendations and build in the voice of residents and carers. Developing the next iteration of cultural prescribing programmes includes appointment of a Creative Health Officer, and delivery of our Culturally Mindful Programme.
Support the sustainability of the Supported Housing market, in partnership with housing landlords, providers and other key stakeholders.	The Supported Housing expert panel work to develop strategic relationships to bring solutions has continued to progress and we have engaged a social impact housing developer for phase 1 of work to develop business cases for refurbishment and development of supported housing. Commissioning and Providers are continuing the co-design of the mental health pathway model and bringing commissioning intentions to Committee in Summer 2025. Springfield development in Wandsworth is completing to time to bring an additional 56 units in borough.

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Improve support for vulnerable adults by raising practice standards in Mental Capacity Act and Best Interest Decisions and delivering bespoke webinars and training sessions on modern slavery, hate crime, abuse and Deprivation of Liberty Safeguards.	Mandatory Mental Capacity Act (MCA) training completed and is at 94% compliance for permanent staff. MCA & Safeguarding Adults Managers (SAM) forums continue to enable practice reflections. Best Interest Assessors (BIA) have been identified across all teams and registered on iTrent, which will improve oversight of numbers of BIAs. Work is ongoing to continue raising awareness of videos on hate crime and modern slavery.
Deliver and provide services based on the principles of early intervention and prevention to effectively manage demand and to meet more people's needs at initial point of contact, preventing, delaying and reducing the need for long term support where appropriate.	A new operating model has been embedded within the First Contact team at the front door to Adult Social Care. This is delivering improvements in efficiency by promoting our online contact pathway to professionals, facilitating closer working with other teams, and ensuring people have access to the right skills at their first point of contact with Adult Social Care. Since August 2024, the Robotic Process Automation pilot has diverted almost 1,600 contacts to our First Contact Team from providers and professionals, directly to the right teams to deal with them. The Bot also updates the social care system with key information, saving administrative time for key staff. The outcome is that residents are getting a more timely response from Adult Social Care, and practitioners in the First Contact Team have more time to focus on preventative interventions to support residents to live independently.
Achieve more efficient and effective health and care integrated services focussed on the needs of residents, including delivering better outcomes for people at discharge from hospital.	Five integration priorities and plans for how these will be addressed have been identified for Adult Social Care and NHS partners to meet the health and social care needs of local people. The first phase of developing integrated neighbourhoods launched on 1st April 2025. There is work within the health and care system to improve process of hospital discharge and reduce avoidable delays. Focus has been on improving work within the Transfer of Care Hub. There are early intervention and preventative services provided by the voluntary sector to avoid hospital admission and to facilitate hospital discharge. The delivery of the joint local Health and Wellbeing Strategy is in progress with regular reporting to Health and Wellbeing Board planned.
Support more people to live independently using reablement and digital technology.	Digital care technology is now well established in adult social care practice and is being used to meet a range of outcomes including improving wellbeing, promoting or maintaining independence, easing stress on unpaid carers and reducing isolation. Over 1300 people have now accessed our care technology service, taking the total number of residents with technology enabled care to over 3600. Staff training is a key part of this programme to ensure frontline social care staff have the skills and confidence to use digital care technology to support people to live independently in their communities.

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	Reablement continues to be the default offer for people needing care and support following a period of stay in hospital and is achieving positive outcomes for residents with 85.5% needing less or no ongoing care.
Provide leadership for embedding the Council's Prevention Frameworks so that health remains a prominent consideration in the policies of all Council departments.	The Prevention Framework continues to inform the health in all policies approach across the Council, and the Prevention Framework toolkit continues to be relevant in supporting staff to apply this approach to their work. Adult Social Care's occupational therapists were trained using the toolkit to consider wider prevention needs of a client to meet individual needs and access to community assets to address healthy weight and getting physically active. The Prevention Framework has gained recognition internationally as good practice in applying prevention in all policies. This is evidenced by a visit to the Council by a delegation from Norway for a Prevention Framework Study Day in March. In addition, South West London Wandsworth showed how the Prevention Framework underpins the Health and Care partnership plans across the Start Well, Age Well and Live Well work streams, for example, through work done to increase cervical screening uptake and the development and dissemination of culturally relevant Healthy Eating plates guides and leaflets for a range of communities.
Ensure that carers are identified, recognised, and valued and can access support when they need it, embedding our agreed Carers Charter. Develop the business case for a new respite provision in Wandsworth.	We are currently preparing a one-year report on the Wandsworth Carer and Young Carers Charter. The number of unpaid carers identified and supported by Wandsworth Carers Centre is now over 6000 and the percentage of carers assessments completed exceeds target.
Implementation of the Immunisation and Cancer screening assurance frameworks aligned to the borough Joint Health and Wellbeing Strategy to help improve uptake and reduce health-inequalities.	Implementation of the immunisation and screening assurance frameworks and action to improve uptake and reduce inequalities has delivered: • Publication of the Annual Director of Public Health Report: Moving the Mountain, highlighting system challenges and perspectives from local families and partners on vaccination. • Work with SWL immunisation partners to develop a sub-regional action plan for implementing the National and London vaccination strategies. • Immunisation Steering Group oversight of the local system response to measles and pertussis outbreaks. • Targeted assurance work with the Integrated Care Board (ICB) to review GP practice improvements for Measles Mumps and Rubella (MMR) vaccination delivery. • Evaluation of the 2023/4 autumn winter vaccination programme to inform system partner planning for the 2024-25 season.

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	• Delivery of the Winter Health Plan to promote protective actions against winter illnesses and cold weather harm. Dissemination and engagement activities received positive feedback and achieved additional communications reach. • Delivery of vaccine outreach offers via community vaccination clinics and the Health Bus resulted in the delivery of an additional 581 vaccinations in Wandsworth. • Health Equity Audit of the bowel cancer screening programme and action plan to improve uptake. • Collaboration with the Communications Team and the Breast Screening Team at St George's to produce a Breast Cancer Screening awareness video for Breast Cancer Awareness Month. The video initially garnered 1,700 views on the Wandsworth Instagram account. Subsequently, it was shared to the NHS Instagram account, where it achieved a total of 15,000 views. • Partnership delivery of community engagement with South Asian women sessions (consulting ~100 women) to improve uptake and reduce inequalities in cervical cancer screening as part of the Connecting Health Communities programme.
Continue to develop our approach to resident feedback, engagement and co-production by embedding a culture of hearing the voice of people with lived experience and their carers in staff culture in everything the Council does.	The Lived Experience pilot commenced in September 2024. A Steering Group including representatives from Public Health and the ICB has been established to oversee the work plan for the pilot as well as the evaluation and transition to longer term contractual arrangements. Priorities for the next six months include developing the co-production charter and continuing the focus on recruitment to widen our involvement pool.
Provide system leadership in the development of the new Wandsworth Public Mental Health Strategy and support delivery of associated action plans including the Suicide and Self Harm Strategy. Deliver an integrated reablement and rehabilitation pilot to deliver better outcomes for people and our agreed Mental Health service model in line with the recommendations from our service review.	The Wandsworth Public Mental Health Strategy (now referred to as the Wandsworth Mental Health Action Plan) continues to develop, taking on board feedback from elected members, to ensure it is action focussed, reflects wider council priorities and has clear, measurable outcomes. The Wandsworth Suicide Prevention Group implemented actions from the Suicide and Self Harm Prevention Strategy 2022-2025. The strategy is due to be refreshed. Key areas of implementation include: • the Portus suicide and self-harm prevention toolkit is being promoted across the borough with a particular focus on education settings. • Mental Health First Aid Training and Suicide Prevention training for the community and voluntary sector has been repocured for another year. During 2025 there have been 60 participants attending the training. Evaluations have shown consistent increases in confidence and knowledge compared to baseline measures.

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	A range of new training offers have been developed by Public Health including the primary care suicide prevention training module for all General Practices and a Making Every Contact Count (MECC) module for frontline council staff.
Work with organisations across the borough to develop an ongoing offer to provide food for older people and vulnerable adults and to monitor the provision, take-up and the outcomes for these residents.	Adult Social Care and Public Health (ASCPH) is supporting ten community organisations who are collectively offering 26 weekly activities that include a food offer. The most recent addition is a BlindAid initiative that is providing weekly cooking/ peer group sessions for visually impaired adults.
Support more people to use digital technology to reduce their isolation.	Digital care technology is now well established in adult social care practice and is being used to meet a range of outcomes including to reduce isolation. Staff training is a key part of this programme to ensure frontline social care staff have the skills and confidence to use digital care technology to support people to live independently in their communities.
Deliver Adult Social Care and Public Health's Climate Change Action Plan including raising awareness across all staff and provider groups.	Implementation of ASCPH's Climate Change Action Plan has included climate change adaptation, mitigation and health improvement activities focussed on staff, provider organisations, and residents. Borough risk maps have been produced for climate change and air quality which identify vulnerable and at-risk areas of the borough and communities. These will enable tailored and targeted planning, adaptation and mitigation activities to be delivered to communities most vulnerable to the effects of climate change. A behavioural insights project on climate change and health has been completed. The project gathered insights from clinicians and clinically vulnerable groups on their understanding and perceptions of the health effects of climate change and identified how best to engage and communicate with these groups. Dissemination and implementation of recommendations is underway. Extreme weather planning and preparedness activities have included the delivery of Heat Health and Cold Weather Plans and dissemination and engagement activities to promote community awareness and ownership of actions to protect residents' health from heat and cold weather-related impacts. 52 staff have completed the Climate Change and Air Quality Make Every Contact Count (MECC) Training Modules. 13 ASCPH staff have completed Carbon Literacy training as part of the initial training offer, with more registered to undertake this in the coming months.

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Housing Committee

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Continue work to deliver 1,000 new council homes by: • Completing 168 homes for council rent. • Submitting planning applications for all remaining homes in the current 1,000 homes target. • Letting main works contracts for a total of 80 new dwellings. • Bid for GLA and DLUCH funding as appropriate to continue to maintain an acquisitions programme to provide additional units for social housing.	56 homes completed in-year, bringing the cumulative total completions to 270. 946 planning consents secured to date. Applications for remaining 54 homes in the initial 1,000 target to be submitted summer 2025. A total of 124 homes started on site during 2024/25 – an increase of 44 from start of year estimates. The Wandsworth Affordable Housing Update Report was presented to Housing Overview and Scrutiny Committee on 28th November 2024. Agreement was secured to delegate to the Executive Director of Housing to bid for and enter into future grant funding agreements with GLA or MHCLG to deliver additional property acquisition programmes for TA and social rent as required. This is a two year programme and to date 23 out of 56 properties have been acquired with the LAHF R3 funding. £7.52m of LAHF R3 grant allocation has been received by the Council to date.
Commit to ending rough sleeping by 2030 by making any incidence rare, brief and non-recurring, via joint working with the GLA and Government, maximising grant funding through successful bids as applicable.	Staff are funded through the 2022-25 Rough Sleeper Initiative programme via MHCLG carry out this important work. In December 2024, the Government confirmed an extension of this funding for 2025/26, of which Wandsworth will receive an additional £2.7 million in homelessness prevention grant. The Council will continue to bid for any available funding.
Subject to the relevant approvals ensure the new rough sleeper hub is opened in late summer 2024 and, as part of that, roll out the 'super-outreach' model of supporting those experiencing or with a history of, rough sleeping so that every door becomes the right door and the individual only has to tell their story once.	The Council remains firmly committed to ending street homeless by 2030 by ensuring that any incidence is rare, brief, and non-recurring. Central to achieving this ambition is the establishment of the new Rough Sleeper Hub. The Hub will provide a trauma-informed, integrated service model, where each individual will be supported by a trusted key worker coordinating their journey across multiple services, placing them firmly at the centre of their own support plan. By co-locating a wide range of agencies within a single setting, the Hub aims to remove barriers to engagement and offer a holistic, person-centred pathway out of homelessness. This approach

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	is a critical step in delivering on the Council's strategic objectives and in supporting the principles set out in partnership with the Greater London Authority (GLA) and Government. Preparatory work including building conversion and service mobilisation is well underway, with the Hub expected to open in Quarter 2 of 2025/26. However, there have been delays in obtaining building control and fire brigade sign off, which has impacted on timescale completion although both have now been approved. To ensure the project stays on track, a steering group has been in place since last year. It has been noted there is a need to keep disruption to the neighbouring nursery to a minimum. Alongside operational preparations, the Council continues to maximise opportunities to secure grant funding through successful bids, ensuring the sustainability and effectiveness of services dedicated to ending rough sleeping.
Improve conditions for those in Temporary Accommodation, including completing Nightingale Square playground and installation of communal laundry	The anticipated start of works on the playground at Nightingale Square is 30th April 2025. The contract period is 12 weeks which should mean completion date will be late July 2025. All residents have been written to, updating them on progress and timelines. A laundry has been up and running since spring this year, with no issues and much resident satisfaction. The Square have also scheduled window replacement/renewals and insulation works planned for 2026. The team have identified space for a communal laundry at Carnie Lodge and works are due to commence in May 2025; and refurbishment of the communal bathrooms has recently been completed. Works to Balham Park Road (SW12) include external and communal repairs and redecorations to, roofing, communal bathroom, shower and toilet renewal. These works are due to commence spring 2025.
Achieve Temporary Accommodation targets	At the end of March 2025, temporary accommodation stood at 4,147 placements across all forms of temporary accommodation (compared with the start of year position of 3,802 placements and to the approved, revised end of year forecast of 3,975 placements). At the same date, the overall supply of accommodation becoming available for letting was 90 properties behind forecast, with lettings across the housing queues also 90 lettings behind forecast.

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	Although the main homeless queue was 33 ahead of forecast, this was insufficient to offset increases driven by demand factors.
Solidify and promote the Temporary Accommodation Forum	Forums have been established and chaired by the Housing Cabinet member every quarter and have been helpful in identifying key workstreams – including visits to hostels
Continue building relationships of voluntary sector and homelessness team.	Housing Services Managers and officers have attended 11 Leaders breakfast event in 2024-2025, with 12 drop ins happening in total (the 1st being in November 2023). Housing services managers have attended 3 liaison and monitoring meetings with Citizens Advice-Wandsworth. Housing services held 2 housing surgeries to promote benefit advice, housing options and included other agencies such as homefinder, Citizens Advice and Workmatch. Housing services have also attended the family hubs - 25 surgeries at Battersea Yvonne Carr Family Hub and 2 at Roehampton Family Hub.
Deliver the proxy address pilot	Plans for the proxy address pilot are currently in progress, primarily for street homeless and Domestic Abuse cases. Following completion of a Data Protection Impact Assessment, the proxy address pilot should be implemented by end of September 2025, which is later than originally planned due to other emerging priorities.
As PRS eviction activity picks up – review and prioritise early intervention options to prevent homelessness (rent arrears and rent increases must be prioritised).	Landlord incentives were reviewed and enhanced via Paper 24-171. Against a target of 240, the team achieved 243 moves to clients – 215 of those were clients in the prevention and relief stages.
Provide Tenancy Sustainment support to rough sleepers to offer practical and holistic support to service users who have been assisted to access settled accommodation, assisting them with establishing the skills necessary to successfully maintain a tenancy and to live independently in the community.	The Tenancy Sustainment Team provides practical, holistic support to street homeless who have moved into settled accommodation, helping them build the skills needed to maintain tenancies and live independently. In 2024/25, the team received 36 referrals and closed 27 cases where support was no longer required. By end of March 2025, the team were actively supporting 88 clients, including cases referred in the previous year.

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2024/2025 Action	End of Year Update
	Through early intervention, tenancy management, and access to financial and wellbeing support, the team helps prevent tenancy breakdowns and sustain independent living. Their work is central to the Council's commitment to ending rough sleeping by 2030, ensuring that any instance of rough sleeping is brief, and non-recurring.
Undertake comprehensive consultation with relevant stakeholders on proposals for the rollout of both a Boroughwide additional licensing scheme as well selective licensing scheme for Furzedown, Tooting Bec and Tooting wards. Subject to feedback following consultation; approve new licensing regime at committee prior to formal commencement early in 2025.	The first phase of the discretionary licensing scheme was approved in February 2025 after a consultation exercise ran from 22 July until 14 October 2024. The Council undertook a widespread communication and engagement plan to raise awareness and encourage participation. Over 800 responses were received from a wide range of stakeholders. The additional licensing scheme commences on 1 July 2025, continues for five years and applies borough wide. Designation 1 of the selective licensing scheme also commences on 1 July 2025, continues for five years and applies to Furzedown, Tooting Bec, Tooting Broadway and South Balham wards. A report is to be brought in October 2025 to provide an update on the implementation and setting out proposals for a selective licensing 'designation 2' in East Putney, West Putney and Northcote wards, for five years.
Continue to enhance the capacity to take measures to improve conditions for private tenants through the maximum use of legal powers at the Council's disposal to penalise negligent or rogue landlords with penalties and enforcement action	By the end of quarter 4 officers have intervened with 219 properties across the borough to ensure that serious defects and dwellings are addressed to protect those tenants affected. Work will continue to maintain a robust approach, further supported by the introduction of the proposed licensing regime in July 2025.
Council will implement a range of mechanisms within the wider licensing regime to significantly improve conditions for residents and to provide incentives for Landlords to improve standards of accommodation. Stock condition survey information will be utilised to target inspections to consider energy efficiency as well as environmental hazards	The additional and selective licensing schemes include fee discount incentives for landlords to ensure their properties meet EPC C (discount of £50) and EPC B or above (discount of £100) To drive improvements in housing standards, we have secured funding from the Cost of Living reserve to establish a dedicated Minimum Energy Efficiency Standards (MEES) Enforcement Officer position. This crucial role will lead a two-year MEES project focused on addressing the significant issue of properties in the private rented sector that do not meet minimum energy efficiency requirements. Specifically, the post will target the approximately 500 properties with F and G EPC ratings identified by the Housing Stock Condition Survey. The Council has responded to a Government consultation in support of the Government's proposal on increasing the required EPC ratings in the private rented sector.

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2024/2025 Action	End of Year Update
Continue to prepare for the increased regulatory regime in social housing, to include developing building safety cases for all high rise buildings, responding to consultations and preparing to submit new tenant satisfaction measures. Report on progress to committee as required.	A report on the Tenant Satisfaction Measures was presented to the Housing Overview and Scrutiny Committee in November 2024. The report provided an overview of Wandsworth's performance against each of the TSMs and uses other performance information that the Council reports separately to provide further context. Wandsworth has seen a noticeable improvement in overall satisfaction (an increase this year from 54% to 64%). This compares favourably to the regional benchmark (other London boroughs) which is 59 per cent. In TSMs where the Council reported lower than expected figures (safety and quality), considerable progress has been made and compliance levels are now in-line with regional benchmarks.
Develop a rolling programme of stock condition surveys, to inspect 100% of external building components, such as roofs and windows over a 3-5 year period, to produce a more accurate assessment of our stock. To use the results of these surveys to continue to inform the major works programme.	The Housing Overview and Scrutiny Committee Jan 2025 Paper 25-13 agreed that from early 2025, stock condition surveys will cover 100% of tenanted stock over a five year period with the specification including a requirement to produce financial modelling which will extrapolate the data over the business planning period. Following the Regulatory inspection this has now been increased to 100% of tenanted stock over a 5 year rolling programme (20% per year).
Continue to hold repairs contractors to account including consideration of resident repair panel to review poor performance resulting in improved repairs KPI's.	81% of repairs (and 97% of emergency repairs) are currently completed within target however both figures are lower than target. A poorly performing contractor ended their contract in October 2025 and work with the new contractor across the Central and Southern tenanted contracts is starting to lead to improvements. A focus group to address resident satisfaction with repairs was held in March 2025 with the outcomes published on the Council website including a short, medium and long term targets.
In line with the review of damp and mould recruit further officers to the team to build on in-house capacity. To keep this under review throughout the year.	The expanded mould removal team are now completing over 20 mould removal requests per week with 95% of tenants being very satisfied with the service they provide. Our approach to damp and mould will be reviewed further in June 2025 in preparation for the implementation of Awaab's Law in October 2025.
Housing and Finance to work together to review the transparency of service charges. Make any improvements as required (HRD and Finance)	A Leasehold Steering Group was established earlier in the year with members drawn from the four area housing panels. A presentation will be given to the group on the consultation process around major works and service contracts and the information provided to leaseholders in the annual billing exercise around service charges will then be reviewed.
<u>Alton Estate*</u>	The Alton Renewal Plan was agreed by Housing Committee on 17th July.

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2024/2025 Action	End of Year Update
Present a place-making proposal for Alton Estate to July 2024 Housing Committee. Public engagement on shortlisted options to take place in late 2024/early 2025. Commence improvement works to Alton Activity Centre and Downshire Fields Submission of planning application for Roehampton Community Hub	The Programme Manager for the Alton renewal plan is now in post. Public engagement: HTA Design, appointed to lead the development of the housing proposals, have completed a detailed survey of the estate with a particular focus on the three areas identified for redevelopment: Danebury Avenue and surrounding area, Portswood Place and 166 Roehampton Lane. They have conducted several estate walkabouts and met with a wide range of residents. HTA has further visited a number of local community groups and organisations with events and workshops held in October and November 2024. A number of public engagement events were held at the end of February 2025 which included drop-in events for residents and a wider community event attended by over 150 residents. An Accessibility and Inclusion working group has been formed with residents with a variety of mobility challenges to work with the design team and an Alton Community Panel has now been convened, consisting of 15 Alton residents, to ensure that residents' views and ideas are fully represented across all areas of the ARP. A provisional programme has been put together which would allow for a resident ballot on the redevelopment proposals in September 2025. Alton Activity Centre and Downshire Fields: Three community facilities are being delivered as part of an Early Improvement Plan: landscape and play improvements at Downshire Field, external playspace improvements at Alton Activity Centre and the delivery of Roehampton Community Hub. Both Downshire Field and Alton Activity Centre are now ready to proceed to implementation and work is expected to commence on site towards the end of the summer. Roehampton Community Hub: Following a pre-app meeting with the Local Planning Authority on 23rd October the designs have now been changed to reflect the revised setting in which the block will come forward. A civic building is proposed on the corner of Roehampton Lane and Danebury Avenue, which will house the new library, youth club, community spaces, workspaces, council offices and a large roof terrace. A separate residential building is proposed towards the rear of the site, which is expected to deliver around 57 new council homes. Policy officers have been engaging with the housing team to ensure the site aligned with local plan policy including the re-provision of retail space and suitably optimises the site, maximising

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	the delivery of Social Rented homes which are the most required within the borough and has helped increase the proposed number of dwellings on the site from the original proposals. A planning application is expected to be submitted in the Autumn of 2025.
<u>Winstanley York Road</u> Completion of Block 5 as part of WYR regeneration and relocate residents to their new homes (126 homes)	The Housing Overview and Scrutiny Committee (Jan 2025), Paper 25-9, provides an update on the continuing delivery of the Winstanley and York Road regeneration scheme following a decision late 2024 for the private sector partner, Joint Venture, to exit the scheme. The Council is now in control of the completion of the Block 5 contract through the Joint Venture (JV) and Officers are in constant direct discussion with the contractors to complete the build as soon as is possible early this year. The design of the Road was agreed on the 6th of January and work on the Road has re-commenced, allowing occupations starting in June 25. Completion of Block 5 will allow the Council to complete the decant of secure tenants and leaseholders from Scholey House, Kiloh Court, Jackson House, Arthur Newton House, and Baker House.
Deliver the Residents Participation and Consultation Strategy, including a relaunch of the resident participation conference, appointment of a new resident participation manager and undertaking an audit of estate notice boards, replacing where necessary and providing residents with ward councillor and emergency contact details.	The Resident Conference, which took place in October 2024, is now in its third year. Last year's event was open to all tenants and leaseholders interested in being more involved in their communities. It is an opportunity for residents to participate in consultation exercises, connect with community groups and other residents and to take part in professionally led training workshops. The 2024 event was the most popular conference to date with over 90 tenants and leaseholders in attendance. The Resident Participation and Consultation Strategy underwent a full review which included consultation at the Residents' Conference. It sets out both the formal and informal structures including the work of the resident participation officers and a commitment to deliver at least two focus groups a year. The consultation resulted in more informal participation routes being introduced to increase resident participation. A new resident participation manager was recruited and began in post in December 2024.
Ensure the borough maintains DAHA (Domestic Abuse Housing Alliance) accreditation when being re-assessed in July 2024.	DAHA's accreditation process and criteria for awarding has recently changed. A new tiered accreditation for local authorities has been introduced to include a bronze, silver or gold award. During 2025/26 the Council will assess itself against these criteria.

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Continue to promote the Stay Safe Stay Put scheme to those experiencing domestic abuse, report on numbers assisted through the scheme as part of the Resources and Commitments paper presented to July Housing Committee	79 cases have been completed under the new generation scheme against a target of 75 check meaning that the target was exceeded and prevented temporary accommodation admission and homelessness.
Develop a new Decarbonisation Strategy setting out detailed plans on which buildings will need retrofit and the types of measures that will be required and a pathway for the reduction of carbon emissions.	A new Net Zero Decarbonisation Strategy has been developed, and will be brought to a forthcoming Cabinet meeting for approval. This will set out how the Council can reduce its impact on the environment and providing improved value for money through savings in utility and energy costs.
Align and integrate decarbonisation work within the Council's emerging Asset Strategy and new Leisure Strategy to ensure this work supports progress to becoming a carbon neutral council by 2030 and a net zero borough by 2043, as well as embedding adaptation and resilience measures (such as cool spaces, green spaces, SuDS etc.)	Work is ongoing with colleagues in Property Services and Environment and Community Services to ensure alignment of the Decarbonisation strategy and the Leisure Strategy.
Produce a new housing asset management strategy to include how we maintain our housing stock in relation to capital works, fire safety and the green agenda. To report to committee in July 2024.	A new Housing Asset Management Strategy was presented to July committee (Paper No 24-175).
Maximise the use of funding sources to deliver decarbonisation projects	The Council received £4.5m following a successful application to Public Sector Decarbonisation Scheme 4. The council will contribute £3.3m of its own funding to support delivery of the programme.
Increase the supply of the Council's energy from renewable and low carbon sources, including continuing to progress PPA for zero carbon electricity, securing long term	The Council is exploring options for green tariffs and PPA contracts. There will be a paper to Cabinet in January 2026 outlining the findings and recommendations for green tariffs.

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supply of zero carbon electricity from a named supplier.	
Carry out retrofit works in void properties which have an EPC rating of D or below	This continues to prove challenging. Several of the properties earmarked for the ECO4 funding were incorporated into the SDHF: Warm Homes bid. Although the bid was successful, the amount awarded was less than half the amount requested, which has meant scaling back on the number of properties included in the scheme. For those properties not included in the Warm Homes bid, finding contractors who are able to quickly, and cheaply, retrofit void properties has been difficult. Estimated costs have been extremely high and the process has been lengthy, so it is not realistic to roll this out across the stock in its current form. Work will be undertaken to investigate whether adding this into the Area Repairs Contracts would be a better and more cost-effective method.
All projects currently in design stages as part of the Homes for Wandsworth programme to be specified to Passive House standards of insulation and air-tightness to maximise energy efficiency.	Achieved – all homes in design stages will benefit from passive-house levels of airtightness and insulation.
Start work on first scheme to receive full Passive House certification. This is a project consisting of seven homes for adults with learning disabilities on Bessborough Road.	Timings reevaluated in order to combine tender with second Passive House scheme to receive consent adjacent to Farnborough House under single contract, thereby reducing vehicle movements and improved economies of scale. Start on site estimate pushed back to summer 2025.
Work with an external consultant to complete feasibility studies on eight of the poorest performing communal heating systems to explore how these could be improved.	No further assessments have been carried out on communal heating systems due to lack of Government funding released to the consultants. However, improvement works are being scheduled on the worst performers based on the outcomes of the initial assessments. Doddington estate system is currently awaiting tender return for installation of Heat Interface Units (HIUs) and heat meters. Arndale main is also awaiting tender return for an ambitious upgrade program to install HIUs, meters, and to reduce piping to try and eliminate overheating in common areas, as well as reduce bills. Focus has shifted towards preparing the council for the upcoming heat network regulations by examining networks within the context of the regulations as currently known. This includes the provision of heat meters to each building, where there are multiple on a network.
Replace the existing communal boiler at the sheltered block at Holmleigh Court with an air source heat pump (ASHP) with works beginning on site by April 2024.	Works have started on site. It has been challenging to find a location for the heat pumps that would satisfy planning requirements, but it is anticipated that work will be completed in late autumn 2025.

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Report back on pilots relating to an alternative heating technology which uses far infra-red emissions and on the audit of all installations of solar PV throughout housing stock	Initial results were inconclusive and inconsistent. However, following some alterations to the installation in the initial pilot property, the resident of this property has reported that they are much happier with the system, with the temperature achieved and that her heating bills have reduced. This is something that could be considered when replacing existing storage heaters.
Continue to bid for relevant funding to complete retro-fit works to existing stock to include the use of ECO4 funding to carry out works to houses with low EPCs.	The Council entered a consortium bid with London Councils for retro fit works to 225 properties. The London Council was allocated approximately 50% of its bid and therefore Wandsworth now has 77 properties in the bid with estimated grant funding of nearly £800k. Works will begin on properties later in 2025. Contact has been made with an alternative ECO4 provider to look at installing internal wall insulation, high-heat-retention storage heaters and PV panels at 270 Balham High Road, a block of 12 bedsits used for temporary accommodation. It is hoped that initial surveys will commence in the summer and a decision on the feasibility of the scheme should be made by early autumn.
Complete the procurement of the new hybrid/EV estates services fleet.	Five hybrid vehicles have been delivered but awaiting installation of charging points at Sudbury House before the EV vehicles can be ordered.

Transport Committee

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Progress the Local Plan Partial Review to Regulation 19 Consultation, to include preparation of supporting evidence base.	A consultation was held on the Local Plan Partial Review between January and February 2025. The Local Plan was subsequently submitted to the Secretary of State on 30 th April 2025 and the Examination in Public is anticipated in Summer/Autumn 2025.
Through the pre-application and formal planning application process negotiate robustly to ensure that developers will be building homes which meet the needs of Wandsworth residents.	The Council is dedicated to providing in-house viability expertise to thoroughly review financial viability appraisal assumptions and guarantee the delivery of genuinely affordable housing for residents through the planning system. In-house Development Viability Officers collaborate closely with Development Management, Housing & Enabling, and Planning Policy teams to maximize the provision of affordable housing in individual projects.
Recognising the Local Plan Partial Review Regulation 18 target, that 50% of housing on all new developments will be affordable, seek the maximum reasonable level of affordable housing, rigorously interrogating Applicants' viability assessments, using our	The Council's in house Development Viability Officers ensure full scrutiny of financial viability appraisals to maximise affordable housing. A recent example includes the Wandsworth Gasholders site which was approved at Planning Applications Committee in March 2025 – the viability team worked closely with development management officers in engaging with the applicant to maximise the provision of affordable housing, achieving 40% affordable housing by habitable room (42% by dwelling) with a 70:30 tenure split of Social Rent to Intermediate tenure.

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own third party assessors and working with the Policy Team and Housing colleagues to robustly argue higher levels of affordable housing.	In addition, as part of another application (Fallsbrook Road - where a payment in lieu was agreed due to no interest from Registered Providers in the previously agreed shared ownership properties), the viability team helped to negotiate an uplift from the initially proposed payment in lieu of £557,200, to a finally agreed payment in lieu of £950,000, with payment agreed on earlier occupation of the development than originally offered by the applicant. The Planning Service continue to work with developers and applicants to ensure that planning applications are submitted that best match and comply with adopted and emerging Local Plan policies to achieve the ambitions set out in the Council's Partial Review.
Continue to engage proactively with the Greater London Authority to ensure that the Council's priorities for the delivery of affordable homes, for social rent, can be met including challenging where or whether schemes meet the Mayor's policies for fast track	Planning Officers continue to engage with the GLA on Local Plan Partial Review policy preparation. The Council has created a dedicated viability team to ensure that planning applications maximise affordable housing and the number of social rented homes, in line with policy requirements, including working with the GLA on referred schemes and ensuring compliance with conditions. Fast track schemes are scrutinised closely to optimise provision of social rented tenure, including for example the recent planning permission for a scheme in St. Mary's ward which included 18 social rented homes. The viability team in collaboration with the housing enabling team are also working on the outputs of the GLA's recent Practice Note (published December 2024), whereby grant can be provided to flip Shared Ownership homes to either Social Rent or to London Living Rent tenures to maximise the delivery of social rented housing. Officers have started to consider sites in detail to assess where benefits can be gained from this change at the London level. Council officers continue to work closely with the GLA's Housing & Land team to identify grant funding opportunities to increase the number of social rented homes where possible.
Continue to develop opportunities to maximise delivery of affordable housing for local residents through retention of specialist Senior Planner (Housing and Viability) roles funded via S106 Planning Obligations	A recruitment round for Development Viability Specialists was undertaken in November 2024. We successfully recruited one Senior Development Viability Officer and one Development Viability Officer to complete the team. We received a good number of applications for the roles, and selection took into account a range of experience within the viability sector, including Royal Institution of Chartered Surveyors (RICS) status. These roles support the Principal development viability officer to focus on delivering on opportunities for affordable housing delivery, particularly social rent. These roles also have the opportunity to coach and facilitate the acquisition of skills and knowledge in others, and this includes providing training (including member training) and building in-house capacity within the Planning service on affordable housing, delivery and viability matters.

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Adopt Viability Guidance to provide additional information to effectively implement the Council's affordable housing planning policies	Officers continue to work with developers and refer them to out Viability Guidance published in July 2024 to implement affordable housing policies. The guidance includes key principles, details of what a Financial Viability Appraisal should include and the priorities relating to affordable housing within Wandsworth. This guidance provides greater clarity to applicants when preparing planning applications to help streamline the decision-making process.
Implement 'Raising the Bar' Engagement guidance to ensure the Council can deliver on more aspirational engagement objectives at planning pre-application and application stages	In February 2025 an Engagement Strategy Template was published on the Raising the Bar webpage to support applicants in preparing Engagement Strategies for developments in the borough, taking into account the Raising the Bar guidance. This template outlines key considerations necessary to creating an effective engagement strategy. More detailed information is also now available on the website, guiding applicants as to how to identify key stakeholders and community focal points near their sites.
Agree new borough-wide approach to Strategic CIL and Neighbourhood CIL and align/improve processes to ensure that developer contributions are maximised. Prioritise administration of live CIL and S106 casework to mitigate collection issues arising further down the line and ensure the Council's fiduciary duties with respect to developer contributions are met. Resource and prioritise enforcement action to maximise funding available to deliver infrastructure and affordable housing in the borough. Continue to coordinate Infrastructure Board activities and work programmes to prioritise and strategically oversee infrastructure spending and appropriate	Paper No. 24-182 approved a boroughwide approach to infrastructure investment. This un-ringfencing of Nine Elms Strategic CIL created one 'pot' of funding which is collected across the borough and spent to deliver infrastructure across the borough, advancing the Council's ambition to ensure fairness and inclusivity and better meet the infrastructure needs of the borough as a whole. The Infrastructure Board supports the Investment and Funding Board, ensuring capital schemes put forward for consideration in the capital programme align with Council priorities and objectives. To the end of 2024/25 the CIL team has recovered £1.35 million of overdue payments through enforcement activity and continue to work with legal advisors to secure outstanding developer debts.

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allocation of funding – focussed on a decade of renewal	
Continue to expand e-mobility transport options in the borough and hold operators to account to ensure considerate parking. In 24/25 deliver e-bike bays and e-scooter trial commenced	Delivery of E-bike parking bays: Phase 1 consultation ran from 15 March to 26 April 2024. Installation began in June 2024 with 107 installed by year end. Phase 2 consultation ran from 22 July to 2 September 2024. Installation occurred in March 2025 with 62 installed by year end. The list of Phase 3 bays is currently being compiled and will be taken forward for consultation in early 25/26. From 30 September 2024 the new mandatory parking zones were introduced. A new operating contract has been signed with Lime and a new contract is currently in negotiation with Forest. Wandsworth will join TfL's e-scooter trial in mid-May 2025.
Convene and host regular meetings of the Healthy Streets Forum	Regular meetings of the Healthy Streets Forum were held in 2024/25 with the most recent meeting held in February 2025.
Queenstown Road (Queens Circus to Chelsea Bridge) complete detailed design and commence construction, with design work continuing for remainder of the road south of Battersea Park Road.	Works started at the end of March 2025, and are expected to be completed by spring 2026 (weather permitting). During the footway and cycle lane works, two traffic lanes will be maintained throughout to minimise disruption, although some footway narrowing and cycle lane closures will be necessary. When work on the traffic signals begins later in the winter, temporary traffic lights will be used where needed to keep traffic flowing smoothly. The work will make the road safer, greener and more accessible between Chelsea Bridge and Queen's Circus, making it easier for people to travel by bike or on foot, while improving air quality and road safety for all road users.
Burntwood Lane cycle scheme – complete final design, with statutory consultation to commence in Autumn 24 and implementation scheduled for late Autumn 2024.	The statutory consultation closed early January and works on site started towards the end of January 2025. These improvement works are part of our commitment to road safety, and part of our Walking and Cycling Strategy. The works will provide wider footways, safer crossing points for pedestrians, and new cycling facilities along Burntwood Lane. The works are scheduled to be completed by Spring 2026.
Wandsworth Bridge cycle lanes – complete trial and subject to a successful trial progress to wider detailed design around a new walking and cycling layout.	Due to existing Transport for London schemes in this area we are now aiming to start this work in autumn 2025 instead, to avoid significant disruption.
Battersea Riverwalk – deliver pedestrian priority improvements	The following measures were installed in May 2024, improved eye level pedestrian priority signage, new footway pedestrian priority paving slabs, planters in key locations to narrow widths to reduce cycle speeds, rumble strips added in key locations to reduce cycle speeds, a go slow zone implemented for the hire e-bikes, convex mirrors to help with blind corners, cobble stones

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	to move people to a more central position for better visibility and a granite block on the blind corner near Albert Bridge Road.
Chestnut Grove - zebra crossing scheme delivered and monitored.	Both zebra crossings have been delivered with the contractor completing remedial works during the October half – term break. Both crossings are functioning well for the betterment of local schools and pedestrians.
Putney High Street - complete the public realm works on Putney High Street by upgrading the existing traffic signals at the junction with Lower Richmond Road and Putney Bridge Road by end of March 25	Public realm works were completed across late February and early March. TfL have also installed their loop detections for the traffic lights to enable validation and optimisation of the junctions. As part of post scheme implementation, traffic monitoring is being undertaken by both TfL and the Council to ensure the junctions are working as efficiently as possible.
Mitcham Lane - deliver junction improvements, public realm and cycle provision	All public realm works have been completed, the local residents are very pleased with the transformation. Walking and cycling provisions, and road safety have also been enhanced as part of this project.
Tooting town centre (Mitcham Road) – conduct feasibility investigation, street lighting review and public consultation in 24/25. Identify actions which can be taken immediately to address matters such as an uneven pavement and drainage issues.	Drainage repairs on Church Lane off Mitcham Road are now completed. Ad-hoc paving repairs are also underway along Mitcham Road, addressing existing defects to ensure an even pavement with no water pooling. New planters on pedestrian guardrails have been agreed and ordered, new bins to replace existing tired bins outside station, additional cycle parking are being explored. New lighting columns planned to improve lighting level on pavements. More complex engineering modelling and design work are also underway.
Plough Lane / Wimbledon Road / Blackshaw Road roundabouts – Complete the feasibility investigation and explore scheme funding option	We are still in early design stages, and the neighbouring borough Merton is supportive of the outline proposal following early engagement. Further work ahead in the next financial year to enable wider engagement.
Contraflow cycling – continue on-going programme	Review of our proposals by TfL are still outstanding to enable schemes to be progressed. The statutory consultation to allow Contraflow cycling on Montserrat Road and Vant Road is due to commence shortly.
Deliver the 2024/25 £8m Highways Planned Maintenance Programme.	We achieved full delivery on the 2024/25 Highways Planned Maintenance Programme.
Garratt Lane - Two further sections of Garratt Lane resurfaced to improve cycling and walking.	Both sections of Garratt Lane have been resurfaced to a high standard in order to support walking and cycling.

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Falcon Road - A new project for Falcon Road underpass identified, costed and scheduled for delivery by Autumn 2025.	Following the successful competition in partnership with the London Festival of Architecture, in December 2024 the Council appointed GPAD Architects and team to develop a community co-designed project for the transformation of Falcon Road Bridge. Community engagement and design workshops are completed and the detailed design progresses with planning applications and Network Rail/TfL consents due to be submitted in May 2025. Network Rail have confirmed a contribution to the soffit works, so scope is now clear. Indicative start date of July 2025 and target completion in December 2025.
Continue roll out of new zebra crossings.	We have installed new zebra crossings on Fawe Park Road, Prince Way, and Augustus Road. This builds on completed controlled crossings in the first 6 months of 2024/25 including a zebra crossing outside Heathmere Primary School on Alton Road in May 24 and a zebra crossing outside Hurlingham School on Putney Bridge Road in August 24. Planned zebra crossings include Elmbourne Road, and three on Blackshaw Road.
Consult on and begin delivery of a core cycle network of new quiet cycleway branded routes to enable safe and connected cycling across the borough.	Seven of the 13 proposed quiet cycle routes that were consulted on in Summer 2024 are currently being progressed toward delivery as Phase 1 of the programme following consideration by the Transport Committee in November 2024.
Installation of 100 new bikehangars completed	In total, 94 bikehangars were installed in 2024/25. 40 bikehangars were installed in early 2024/25 to complete Phase 3 of the programme and 34 out of the 120 agreed Phase 4 bikehangars were installed by year end. Delivery of the phase is expected to be completed in early 2025/26 following delays due to lack of supplier availability. Additionally, 20 bikehangars were installed on estates in 2024/25. A review of potential locations for Phase 5 bikehangars has begun with the aim to consult on them in early 2025/26.
Deliver more school streets to enable families to walk or cycle to school. Implement improvements at existing school streets to improve compliance and operation.	As of year-end 2024/25, 31 local authority primary schools are operating school streets after the launch of the Phase 5 school streets at five schools in 2024/25. Consultation on the two Phase 6 school streets (Bolingbroke Academy and Floreat Primary School) ran in March 2025 and they are expected to launch in June 2025 dependent on the outcome of the consultation. Enhancements to existing school streets remain ongoing with the next two scheduled for delivery in Summer 2025.
Based on demands and needs, controlled and uncontrolled pedestrian crossings will continue to be installed on the highway network to improve access and road safety. Sites on busy roads that would encourage and enable families to walk or	Push button crossing on Garratt Lane by the Henry Prince Estate is due to commence in May. New traffic lights on Putney Hill at the junction with St Johns Avenue is being progressed with TfL, and it is currently at the modelling stage.

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cycle to school more safely will be prioritised	
Delivery of a programme of publicly available chargepoint supply that provides a mix of slow, fast, and rapid chargepoints to cater for different users and uses. Delivery of associated EV only bays where appropriate and exploration of further opportunities for off-street installation (e.g. leisure centres, parks, Council depots, housing estates).	In 2024/25, 239 lamp column chargepoints were delivered including 53 under the 2023 On-street Residential Chargepoint Scheme (ORCS) funding programme and 186 under the 2024 ORCS programme. The remaining 22 chargepoints being delivered under the 2024 ORCS programme are expected to be installed by June 2025, pursuant to the resolution of a third-party issue on two of the streets. Additional locations for EV-only parking bays were explored in 2024/25 with the plan to implement them in 2025/26.
Trial new ways of engaging using innovative digital tools including spatial mapping software as part of further review of methods and results of consultation	We used the citizen engagement platform 'Common Place' for both Totterdown Street pedestrian trial and Quiet Cycle Routes consultation. Results were positive and the platform provided more scope to allow consultees to provide feedback visible to others.
As part of a Decade of Renewal agree and commence a 10 year capital spend programme to improve roads and pavements across the borough by delivering the 24/25 Highways Maintenance Programme which will be reported to July Transport Committee.	Full delivery on the 2024/25 capital spend programme which was presented to the Transport Committee on 7 th October 2024, including a revised annual highways maintenance programme and additional list of reserve schemes for any further funding.
Deliver a Street signs improvement programme with traffic sign inspections completed by the end of July and works commenced by Autumn.	On schedule as per indicative dates. The first phase of lining is underway, and the budget was increased, resulting in a full two year programme (with completion dates March 2027) being rolled out.
Continue to complete condition assessments for street lighting assets to prevent failures and improve reliability.	A full condition survey for the structural assessment and electrical safety certification of all street lighting assets is underway, funded from the SL revenue budget, and will be complete by autumn 2025.
Totterdown Street - Undertake a pedestrianisation trial for up to 12 months starting in June to ascertain if the area can	Phase One of the pedestrianisation trial of Totterdown street outside Tooting market began in June 2024 and will run for up to 18 months. Phases two and three will be subject to additional funding.

Appendix A – Wandsworth Corporate Plan Updates

2024/2025 Action	End of Year Update
be turned into a desirable public realm space to for locals and visitors to enjoy	
Roehampton - Implement an agreed programme of transport infrastructure and service improvements to include walking, cycling and public transport enhancements and a range of supporting measures to encourage greater use of sustainable travel options.	Work to improve transport in Roehampton in 2024/25 has included: • Launching the Roehampton Transport Club, a free, accessible, door-to-door community minibus, in September 2024. This service has connected users to local amenities. • Providing access to the University of Roehampton bus to the public for free. • Meeting with TfL regularly to find ways to improve the reliability of the buses serving the Roehampton area. • Investigating improvements to Roehampton Lane including a lower speed limit, additional crossings, and improved junctions for implementation by TfL. • Working with community members to develop three quiet cycle routes that would connect different parts of Roehampton with the Putney Stations. After consultation in Summer 2024, two of these routes were agreed at the November Transport Committee to be taken forward to detailed design during Phase 1 of the quiet cycle routes programme. Determination of final route alignment and necessary interventions to meet TfL cycle route standards are currently being progressed; And supporting active travel in the ward through the delivery of four e-bike bays, reviewing the short-term and long-term cycle parking needs in the area, and progressing a programme of accessibility-focussed pedestrian improvements.
Wandsworth Town Centre Scheme - Continue to develop the project in conjunction with TFL and seek to deliver some early improvements in the short term.	Over the course of 2024/25, the Council has worked on progressing short-term improvements alongside longer-term plans for the town centre. This has included conducting traffic modelling, developing the detailed design for the proposed short-term measures, and drafting a public engagement plan.
Tooting Town Centre: Agree Early Improvement Plan and commence implementation.	The following actions were agreed in April with councillors for progression in 2025/26 • Install low level planting in existing tree pits south of Church Lane where the pavements are wider, and the footfall is less dense • Install planters on pedestrian guardrails along the road and install bike racks with planters outside TB station and at Amen Corner • Up light the ghost signs • Up light the statue outside TB station. • Amen Corner: remove guard rails where possible, install cycle parking with planters, and up light the round stone tree feature. • Follow-up BT phone box removal

Appendix A – Wandsworth Corporate Plan Updates

2024/2025 Action	End of Year Update
	• Improve all 10 side road crossings / entries • Install architectural lighting
Train stations: • Wandsworth Town Station - Commence construction of new entrance and step-free access (subject to Network Rail approvals. • Battersea Park Station - Complete design stage and detailed cost estimate.	Determination of final costs of the Wandsworth Town Station second entrance and accessibility scheme have been delayed due to some final surveys and reviews Network Rail needs to conduct and are now expected 31 August 2025. As a result, construction is expected to begin in January 2026 and take around 12-18 months (dependent on construction option taken). The next stage of work (pre-PACE 2) for Battersea Park Station began on 6 January 2025 and is expected to take 7-9 months to complete. The goal of this work is to identify ways to reduce costs and time in delivering the preferred option and complete some additional surveys.
Prepare a draft Urban Heart Masterplan for Clapham Junction, working together with key stakeholders.	Weston Williamson and Partners have now concluded Stage 1 of the Clapham Junction Masterplan project, which has been to identify options to address the station's issues with circulation and capacity and enable better access across the railway from north to south for the benefit of both passengers and non-passengers. Conceptual crossing options, and work to establish the theoretical feasibility and viability of these crossing options, and their potential impact on Clapham Junction more broadly, have now been agreed by the masterplan partners. Work will commence imminently on Stage 2 of the project, which is to develop the masterplan document itself in the form of a Supplementary Planning Document. This will include a comprehensive programme of community and stakeholder engagement to commence in June 2025.
Continue to promote the 'Report It' tool and monitor its efficacy.	The Council's new 7 days, 7 rings pledges launched in January 2025 draw on the report it tool, with a commitment to replace broken or damaged street signs, repair dangerous potholes and remove graffiti reported via the tool within 7 days of a report being made. All street defects and potholes continue to be reported on-line, going to the relevant inspector directly and in real time, this method of reporting has now been rolled out to the Customer Services team.

Appendix B – Wandsworth 2022 Manifesto Tracker

Manifesto tracker

A cross check of manifesto commitments with work delivered by the end of March 2025 has been undertaken to provide Cabinet with a line of sight on areas that have been DELIVERED and are ON TRACK to be delivered by March 2026.

Updates are intended to be short and give a sense of progress and include links to press releases for speed. This is why they are not as detailed as the end of year updates submitted to Cabinet and Committee.

Manifesto Commitment	Status
Build 1,000 new council homes	Will have achieved 1000th planning application by March 2026. Targeting 1043 completions by end of 28/29 1,000th home planning application (contained with Lennox application) due to be submitted in September 2025 The 500th home in the Homes for Wandsworth development programme should be completed in August 2025 (57 homes at Patmore Street, 106 at Randall Close and 55 at Braund Mansions).
We'll make developers build homes which meet the needs of our residents, not overseas investors.	DELIVERED Developer protocol in place. Engaging developers on genuinely affordable homes - Wandsworth Borough Council
We'll set an ambitious target of 50% affordable housing on all new developments	ON TRACK Being taken forward in partial review of Local Plan. Submission to the Secretary of State delivered in April 2025 Examination in public planned for Autumn/Winter 2026 followed by adoption in Spring 2026.
No Labour councillor will accept hospitality or donations from property developers.	DELIVERED
We will drive out the worst rogue landlords and we will drive up standards across the borough with a landlord licencing scheme	ON TRACK Landlord licensing scheme agreed with designations agreed to commence from 01 July 2025 for first phase (Additional HMO and first phase Selective Licensing). Second Phase for selective licensing is due to follow in 2026 following committee paper for approval in October 2025. Report is here - Overview and Scrutiny Committee Executive Report Template

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Manifesto Commitment	Status
We'll inspect properties and have an in-house service to make sure repairs get done and you get your deposit back	The licensing conditions set out obligations for the landlord with regard to compliance with statutory tenancy deposit protection scheme. Licensing fees will support enhanced capacity across the Private Sector Housing team to support enhanced interventions and inspection regime to support tenants across both licensed and unlicensed properties.
We will make sure that all rented homes meet the minimum energy efficiency standards (MEES)	Covered in landlord licensing scheme (although not boroughwide) Appendix D - Additional HMO Licensing Conditions.pdf. The licensing scheme provides financial incentives as part of the fee structure for higher energy efficiency standard ratings C and B+. Also through Cost of Living Reserve have funded a dedicated MEES enforcement officer to tackle PRS properties with an EPC rating of F or G.
create a Renter's Charter for the borough	DELIVERED As part of the landlord licensing scheme have established the Wandsworth 'Gold Standard Charter' which provides an incentive to landlords who meet higher standards in PRS. Structure also provides a lesser incentive for landlords to secure alternative Accredited Landlord status.
We'll campaign for London-wide rent controls so renters can save up for a place of their own	In Feb 2023 Cllr Dikerdem co-signed a letter coordinated by the London Renters Union to the then SoS for Housing calling for rent controls
A rent freeze next year will help tackle the cost of living crisis	Rent freeze in April 2022 . Subsequent years : • 7% from April 2023 • 7.7% from April 2024 • 2.7% from April 2025
We will make sure that there is accountability on repairs and cleaning, and that they are done promptly and to a high standard	Annual performance on repairs and cleaning reported as part of Area Housing Panel annual report - Annual area housing panel performance report 2023/24 and quarterly reports - Area Housing Panel performance information Quarter 2 July to September 2024 Q4 performance on repairs showed 97% of emergency repairs done in time. 81% of repairs in time (this is currently a declining amber)

Appendix B – Wandsworth 2022 Manifesto Tracker

Manifesto Commitment	Status
We will ballot residents on all regeneration plans: your voice will be central to how your estate is developed.	ON TRACK Alton Renewal Plan agreed by Housing Committee on 17th July 2024. Ballot in September 2025. Placemaking and Masterplanning approach being developed for WYR – July report.
We will offer extended repayments terms to resident leaseholders of four years for bills of £3,000 and above	DELIVERED In October 2022 approved the extension of the interest free payment period for bills over £3000 to four years, up from the 10 months previously offered.
We will bring back leaseholder major works panels so that residents are consulted during the process.	Agreed with Cllr Dikerdem to not progress
We will guarantee transparency on service charges and management fees	Working group of leaseholders agreed at BRF (Sept 2024) to work on service charges and billing transparency.
We will build on the successful ‘Everyone In’ programme that gave all rough sleepers a safe place to stay during the pandemic.	ON TRACK Opening a new rough sleeper’s hub which will bring critical homelessness prevention and support services under one roof.
It’s a scandal that more than 3,000 children woke up homeless this morning in Wandsworth council temporary accommodation. By expanding our prevention team we will reduce this number for the first time in a decade.	Have invested in increased capacity Number of households in TA at end of Q4 4,143 this was 3198 in May 2022. Due to external factors unlikely to reduce number of households in TA below May 2022 numbers.
You will decide what housing is built in your neighbourhood, not property developers	DELIVERED In May 2024 implemented the “ Raising the Bar ” guidance for increased early community engagement for developers of Major schemes.
A resident-led repairs board will make sure that work is done promptly and to a high standard	Putting in place focus group on repairs and will develop action plan based on feedback from the group. Repairs performance reported to Area Housing Panels
You will be guaranteed the highest levels of service,	ON TRACK Note this applies to whole council not just housing 7 days, 7 rings pledge launched At end of 2024/25 54% of KPIs showed improvement on Q4 last year. 74% are Green.

Appendix B – Wandsworth 2022 Manifesto Tracker

Manifesto Commitment	Status
both council staff and external contractors, who we will require to pay the London Living Wage.	DELIVERED Roadmap points the way to Living Wage for lowest paid workers - Wandsworth Borough Council Also made Cost of Living payment to those contractors' staff who were not yet being paid LLW.
We'll encourage other employers in Battersea, Putney and Tooting to follow our example.	ON TRACK The Economic Development team continue to promote the benefits of paying the London Living Wage to businesses it works with, including through Work Match and the Supply Wandsworth programme
Every property deal will be made public and all planning meetings broadcast live.	DELIVERED
Wandsworth Council under the Conservatives is at the bottom of the league with the sixth worst recycling rate in the country. We will fix this	ON TRACK Latest data is 29.5%. It was 22.8% in May 2022. Since June 2024 have already recycled 5,000 tonnes of extra recycling
and bring in food waste collections borough wide as soon as possible.	ON TRACK Introduced free food waste recycling to all households with space at the front of their property for a food waste caddy in 2024. The first food waste flat collections started in December 2024 to circa 2,000 council owned housing properties. The food waste rollout for remaining flats commenced in February 2025 with fortnightly delivery of circa 3,000 caddies to residents' homes. We are working closely with ward councillors and resident associations to find best locations for the centralised bins.
We guarantee your weekly bin collection will continue	DELIVERED Also DELIVERED 2 free bulky waste collections for residents from Jan 2025. The service received an average rating of 4.8 out of 5 in a recent survey.
and we'll introduce monthly 'Mega Skips' for bulky items.	DELIVERED and expanded
We will put more bins on our streets and bring in more collections where needed.	ON TRACK Part of Cleaner Borough Plan. Engagement taking place to determine appropriate locations for additional litter bins on streets.

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Manifesto Commitment	Status
Plus more CCTV cameras to catch fly-tippers	ON TRACK Additional CCTV cameras purchased in 2023/24 to support fly tipping enforcement. Additional measures to tackle fly tipping part of Cleaner Borough Plan
We will make walking and cycling much easier and safer by maintaining pleasant pavements and safe, joined-up cycle routes across the borough.	DELIVERED Walking and cycling strategy in place - Overview and Scrutiny Committee Executive Report Template
We will crack down on car idling	DELIVERED Air Quality Action Plan has specific actions for programme of anti-idling awareness raising and communications. Council has increased activity in numbers of warnings and interventions to idling drivers. <i>(Particular focus for CEOs during 2023/24 which led to very high intervention rate)</i> 2022-23 – 1,074 2023-24 – 8,355 2024-25 - 5982 Recent discussion with Cllr Gasser/Yates for potential enforcement through implementation of new public space protection order. This is in early stages.
work closely with the Mayor of London to decarbonise transport and deliver more zero-emission buses across the borough	ON TRACK Action within Air Quality Action Plan to work with Mayor of London and TfL to electrify bus fleet for zero tailpipe emissions across bus routes in Wandsworth. Introduction of £1m ULEZ grant scheme to offer financial assistance to Wandsworth residents on lower incomes sell, replace or dispose of motor vehicles (cars, vans or motorcycles) that do not meet the expanded ULEZ emission standards.
We will expand the roll-out of Electric Vehicle (EV) charging points and make sure they are spread into all neighbourhoods.	472 chargepoints in place by end March 2024 and 239 by March 2025

Appendix B – Wandsworth 2022 Manifesto Tracker

Manifesto Commitment	Status
Council staff will respond in a timely way to requests for EV points.	Online request form in place. Message sets expectations - <i>If you do not have your own off-street parking, you can request a charging point near your home and we will take this into consideration when planning new sites. We install new charging points in phases, with the next phase planned over 2024/5. We welcome all requests but please note there are several hundred outstanding submissions and it is unlikely every request will be met.</i>
We will double the number of bike hangars in the borough – adding more than 1,000 new bike storage spaces.	DELIVERED In 2022, there were 65 bikehangars. Now there are 283 , providing a further 1,306 secure cycle parking spaces for residents. A further 64 hangars are being installed with advanced plans for 100 more.
Your requests for bike hangars will be dealt with swiftly by a dedicated member of staff who will keep you informed.	Residents can register interest for a bike hangar on their street, which help determine where extra hangars are located. Residents who express an interest are notified ahead of bike hangar spaces becoming available. https://www.wandsworth.gov.uk/residential-cycle-storage#bikehangars
We will hold a Citizens' Assembly so Wandsworth residents can help us create and deliver our plan.	DELIVERED Wandsworth Air Quality Citizens' Assembly - Wandsworth Borough Council
We will support our residents, schools and businesses to reduce emissions.	DELIVERED See WESS updates. Launched Wandsworth Sustainability Network and microgrants scheme. Work delivered with schools, green business programme in place.
All council vehicles and buildings will be carbon neutral by 2030	ON TRACK Progress reported via WESS. Decarb Strategy due Summer 2025 – will be area of focus as will show pathway to 2030 for our buildings. The Council received £4.5m following a successful application to Public Sector Decarbonisation Scheme 4. The council will contribute £3.3m of its own funding to support delivery of the programme.
we'll take ambitious action to decarbonise the council's pension fund by 2030	Wandsworth's total fund value is £2.7bn. It has set a net-zero target of 2050, with the goal of achieving a 60 per cent reduction in emissions by 2030. The Fund will review its position following the 2025 valuation and make any necessary adjustment to its allocation as needed. The Fund plans to invest up to £80m in two energy transition funds based on non-traditional renewable projects such as battery storage, green hydrogen

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Manifesto Commitment	Status
	and other carbon reduction investments. Pension fund unveils new investment in green energy project - Wandsworth Borough Council
create more pocket parks and community gardens	ON TRACK Pocket park consultations and funding in place £400,000 secured to create a new pocket park on Swaffield Road and also focus on Oasis Community Garden - Help the council bring a neglected Battersea green space back to life - Wandsworth Borough Council
welcome a free Battersea 'Park Run' which everyone can enjoy.	DELIVERED Parkrun comes to Battersea Park - Wandsworth Borough Council
We will plant more trees and flowers, protect biodiversity and promote a <i>plastic free Wandsworth</i>	ON TRACK We have planted record numbers in trees, rising from 705 in 2022-23 to 809 in 2023-24, and a total of just over 1,000 trees was planted in 2024/25. This included 696 replacement trees and 311 new trees. We have started the development of a new Biodiversity Action Plan, which we will adopt in 2025-26. We have continued to make habitat improvements in our parks, commons, and open spaces, and are embedding more tree planting and other planting in highways improvement schemes, especially where we are introducing rain gardens. Seeing an increase from annual planting rates pre current administration term Council part of London Councils-led One World Living workstream on plastic.
We want a borough where everyone has the financial security to thrive in this cost of living crisis.	DELIVERED £15m Cost of Living Fund. Wandsworth benefits from the biggest Cost of Living Fund in London - Wandsworth Borough Council
It's right to keep Council Tax low in this Conservative cost of living crisis	DELIVERED Lowest C/T in Country

Appendix B – Wandsworth 2022 Manifesto Tracker

Manifesto Commitment	Status
We will keep in place successful schemes to make sure all children have the laptops and data they need to learn –	DELIVERED Power to Connect. This year: 363 Devices were redistributed back into our community via Schools, Practitioners and Community Groups 45 Data Sims given out 4 Family Online Safety Courses held at Battersea and Roehampton Family Hubs with 31 Parents and Carers Attending 66 Digital Drop-ins across Wandsworth Libraries, with 394 engagements 14 Digital Champions Completed Training 529 Devices donated and saved from landfill Also DELIVERED digital skills via partnership with Apple. Wandsworth globally recognised for digital education partnership with Apple - Wandsworth Borough Council Battersea pupils show off tech skills to Apple CEO Tim Cook - Wandsworth Borough Council
and enough to eat during the school holidays.	DELIVERED HAF and school holiday food vouchers for FSM pupils, at £20 per week.
We'll make sure the borough adapts to support working from home	No concerns raised by businesses or residents that WfH is an issue due to living in Wandsworth
and we'll work hard to get more businesses to relocate from central London to Wandsworth	DELIVERED Apple Penguin Random House SharkNinja
a Labour council will fund free Covid tests so frontline workers on lower incomes don't have to pay	DELIVERED Frontline workers can access free Covid testing kits from the council - Wandsworth Borough Council
We support plans for a windfall tax on the profits of energy companies to cut household gas and electricity bills by up to £600.	DELIVERED Government increased the windfall tax on oil and gas companies and extended it to March 2029.
Advice services such as Citizens Advice, do a crucial job and will get extra support from a Labour council.	DELIVERED Additional funding via CoL

Appendix B – Wandsworth 2022 Manifesto Tracker

Manifesto Commitment	Status
	Plan in place to assess baseline need for advice services post pandemic and CoL crisis.
We will raise £1 million a year in levies on developers to fund Wandsworth housing hardship payments for local families (also later references to youth workers, police)	Agreed Borough-wide approach to SCIL. Whole borough now benefiting from developer contributions in a fairer way. Developer contributions are being used to improve services (e.g. some leisure centre repairs, building schools etc). 53% of GF capital programme is currently funded by developers CIL enforcement project ensuring developers who try to evade their obligations pay. Recovered £1.35 million of overdue levy payments https://www.wandsworth.gov.uk/news/news-march-2025/wandsworth-council-adds-135m-to-local-improvements-pot-after-unlocking-overdue-funds-from-developers/?utm_medium=email&utm_name=&utm_source=govdelivery
A Cost of Living Commission featuring senior councillors and council staff will sound out the voices of residents and drive a relentless search for every possible action we can take to support local people in these tough financial times	DELIVERED Wandsworth Cost of Living Commission - Wandsworth Borough Council Commission delivered. Recommendations in process of being delivered.
We will make the Council's assets work harder. Wandsworth Council has more than £700 million in its reserves and yet this year will make overall returns of less than 1%. We will improve these returns and use them to fund much-needed frontline services	DELIVERED In December 2024 cash balance was £625m, and investments are expected to be in excess of £580m in March 2025. Average return on investments as of December 2024 was 5.18%.
Labour will open up the books, cancel wasteful contracts and spend every pound of your money wisely.	DELIVERED Procurement work as part of Change Programme
Labour will make Wandsworth a Borough of Sanctuary with a Refugees Champion to help refugees access housing, education, healthcare, jobs and language training.	DELIVERED Borough of Sanctuary gives vital support - Wandsworth Borough Council New Sanctuary Strategy announced for Refugee Week - Wandsworth Borough Council
We'll put more law enforcement officers on the streets,	Additional community safety officers - Council to make major investment to tackle crime and anti-social behaviour - Wandsworth Borough Council
install more CCTV	DELIVERED Our investment in the CCTV network increases safety - Wandsworth Borough Council

Appendix B – Wandsworth 2022 Manifesto Tracker

Manifesto Commitment	Status
and fund more youth workers (<i>note in manifesto this links to developer pays</i>)	Delivered Young Wandsworth Strategy - Overview and Scrutiny Committee Executive Report Template
We will deliver School Streets to all schools where possible.	DELIVERED Over 50% - Council targets exceeded: Safer School Streets flourish in Wandsworth - Wandsworth Borough Council As of year-end 2024/25, 31 local authority primary schools are operating school streets after the launch of the Phase 5 school streets at five schools in 2024/25. Consultation on the two Phase 6 school streets (Bolingbroke Academy and Floreat Primary School) ran in March 2025 and they are expected to launch in June 2025 dependent on the outcome of the consultation. Enhancements to existing school streets remain ongoing with the next two scheduled for delivery in Summer 2025.
Across the borough, we will ensure that convenient zebra crossings and safer junctions make for better journeys to school	DELIVERED Future Streets New zebra crossings set to deliver safer walking routes to two more local schools - Wandsworth Borough Council Burntwood Lane improvements - Wandsworth Borough Council Families take safer walk to school thanks to new Alton Road zebra crossing - Wandsworth Borough Council
We will work in partnership with residents to create roads which are safer and greener, ensuring that those who want to cycle feel safe to do so in protected cycle lanes.	DELIVERED Decade of Renewal - Decade of renewal plan for Wandsworth roads and pavements - Wandsworth Borough Council
We will make it easier for you to report potholes and pavement defects and reduce repair times.	ON TRACK 7 days pledge for potholes -100% achieved. Pavement repairs as part of Future Streets - Upgrades to roads and pavements supports council's Future Streets strategy - Wandsworth Borough Council

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Manifesto Commitment	Status
Where changes are proposed to roads, we will ensure that this is done in a holistic way, ensuring all local residents are consulted and do not feel that one group of people is prioritised over another.	ON TRACK Consultation in place for example - Public's views from consultation prove key to improving walking and cycle route plans for Burntwood Lane - Wandsworth Borough Council
We will review all of the council's major transport schemes. We will start feasibility work on our ambition to bring the Northern Line to Clapham Junction. This extension from Battersea Power Station will unlock the benefits of the new Tube line for all Wandsworth residents.	DELIVERED Share your views on Clapham Junction to help shape its future - Wandsworth Borough Council Council completed feasibility study on extending Northern Line to Clapham Junction which in Nov 2024 found there were no physical or geographical barriers to doing so.
After decades of Tory inactivity, we will drive forward change on the congested and polluting Wandsworth One-Way System	Engagement Plan agreed for 2025 – still awaiting formal outcome of TFL's MRN bid to DfT. Package of early interventions being agreed and Old York Road investment points to look, feel and quality of work that will follow for remainder of town.
We will double the support for domestic abuse services,	DELIVERED Doubled investment in domestic abuse support including new staff specialising in supporting survivors Launched new VAWG strategy in August 2024.
We will appoint a Domestic Abuse Champion to work alongside survivors to oversee a plan and track progress	DELIVERED Community Safety Champion - Wandsworth's new Policy Champions unveiled - Wandsworth Borough Council
increase the number of refuge spaces	There is a mainstream commissioned advocacy service and mainstream refuge providing bed spaces, there is also an enhanced support advocacy and refuge. For both refuges occupation generally runs more than 90%. The new VAWG Strategy includes commitment to ensuring there are safe spaces provided for women and girls, including in the form of refuges, respite, Safe Havens, or the Safe Space.
develop a new waiting time target for trauma informed support	tbc
Our vision for early help services is focussed on delivering more outreach services,	DELIVERED Launched 3 Family Hubs. New Family Hub Connector Recruitment to Head of Cluster roles completed to ensure we take a place-based approach to the deliver of early help through a contextual and cultural lens and in readiness for the implementation of Family Help reform

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Manifesto Commitment	Status
	Baby box scheme launched and extended for Access for All Play Strategy (£4m investment) Wandsworth's vision for investing in the power of play - Wandsworth Borough Council
mentors for at risk young people as well.	DELIVERED We are engaged at all levels in national and pan London forums for care leavers, to ensure our young people have access to a range of participation and job opportunities, support, mentorship, and benefits for care experienced young people. We are working in collaboration with trusted community organisations to support the delivery of the targeted mentoring programmes to children at risk of exploitation and entering the youth justice system (VRU funding- Your Choice)
as more universally accessible play sessions for under-fives at local children's centres.	DELIVERED Play Strategy (£4m investment)
We will listen to the lived experience of children, parents and carers and give them a seat at the table to decide what services are right for their area.	DELIVERED Youth Mayor and Deputy Youth Mayor Care Experienced Influencer Panel CLICK. Young Scrutineers A revamped SEND parents and carers forum A Coram Award winning parents champions group that help us shape policies and recruit to all roles in the department Parent Champions on recruitment panels, appointing senior leaders. Parent and young people representation on Alton Regeneration group. Parent and Young people reference group for the Play Strategy. Youth Council involvement in the VAWG strategy and Sexual Health Strategy. Wandsworth Parent Champion scheme has received national recognition, with a nomination for the 2024 Parent Champion Scheme of the Year. Additionally, a Wandsworth Parent Champion received the "National Volunteer Making the Impact" award. Eight new Empowering Parents Empowering Communities (EPEC) group leaders were trained over summer 2024.

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Manifesto Commitment	Status
	In September 2024, in collaboration with The Family Rights Group, we launched a forum for parents with experience in Children's Services SEND Parent Carer Forum leading on Co-Production Charter development in Children's Services
We will work with the police to ensure that young people aren't unfairly targeted and build trust between the police and local communities	DELIVERED Our Safeguarding Children Partnership (WSCP) subgroup Anti-racist Practice: Oversight, Challenge & Advice are leading a project with the Police and other partners to look at the experiences of black and brown young people who are disproportionately subjected to Police Stop and Searches
We will work closely with our fantastic family of local schools.	DELIVERED
We'll fund more extracurricular activities such as breakfast clubs, early years stay and play sessions, and work with youth clubs to deliver more activities..	DELIVERED Wandsworth Council Backs Free Breakfast Club Rollout - Wandsworth Borough Council
All primary school children eligible for free school meals will have free council-funded Breakfast Clubs each morning and full access to food and healthy activities during the school holidays	DELIVERED The Magic Breakfast programme was extended in September 2024 to include all primary schools that want to join it (an additional 20 schools). Therefore doubled the number of schools, up to 40 schools in total, that are supporting through this programme compared to the year before. Over 5200 children are now having breakfast each day and the breakfast programme is currently feeding 57% of the pupils of the programme schools and within those schools feeding 59% of their free school meal eligible pupils. Wandsworth Council Backs Free Breakfast Club Rollout - Wandsworth Borough Council Family Information Service Wandsworth Connected – Holiday Activity and Food (HAF) Programme – Information for potential providers Also DELIVERED school uniform vouchers with benchmarking showing the Council's uniform support scheme to be the most supportive scheme in London. We have provided 1068 vouchers to families this year. 334 for children entering Reception Classes and 734 for children starting in Year 7. Also DELIVERED baby box scheme , the first of its kind in London.

Appendix B – Wandsworth 2022 Manifesto Tracker

Manifesto Commitment	Status
Labour will expand the council's Work Match scheme to make sure local people are ready for the jobs of the future – including the Apple HQ at Battersea Power Station.	ON TRACK Work Match celebrates getting its 2,500th resident into a job - Wandsworth Borough Council Work Match will deliver new Connect to Work programme from mid-2025, which will support economic inactive people with long-term health conditions or disabilities into employment.
work with local contractors and employers to create 1,000 new apprenticeships by 2026.	Paper 24-99 (Finance Committee) summarised the position on apprenticeships, work-based skills and learning in the borough. Additional resources were approved to support a wider approach to support this objective in February 2024, including a Strategic Lead for the Wandsworth Offer as well as a marketing/partnership based campaign to promote an integrated offer.
We will promote equality and greater inclusion in our schools.	ON TRACK Work on the EDI workstreams is progressing, with a focus jointly across social care, early help and education to address inequalities for young people in our communities. Progress has been made around reducing exclusions of Black, Asian, and minority ethnic children to date. The SEND Strategy (2025-2028) was published on 1 April 2025 following an Appreciative Inquiry approach to co-produce the content with all partners. This includes our vision for SEND services in the borough, our key priorities for the future, and the actions we plan to achieve in order to provide outstanding services to our children, young people, and families.
Local support for children with special educational needs and disabilities (SEND) will be improved by increasing the number of SEND hub places in mainstream schools.	ON TRACK Local SEND place sufficiency continues to be a priority. We have developed additional capacity for over 200 of our most complex and vulnerable young pupils. We have converted vacant space in some schools to create high quality resource bases while expanding our special school for children with Severe Learning Disabilities (SLD). We continue to explore further base provision at primary and secondary phase; to meet the growing demand, this will also be addressed through the SEMH base being developed as part of the Battersea/Nine Elms school build Wandsworth has a commitment to placing pupils with an EHCP in local provision and where appropriate to include them in local mainstream provision alongside their peers. The number of pupils with an EHCP in mainstream

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Manifesto Commitment	Status
	schools has been growing rapidly in recent years (an increase of 72% or 526 places since 2019). A key part of this strategy is to invest in resource base provision attached to a mainstream school, and this cohort has been growing as new provision has opened - an increase of 98 places, or 46%, since 2019. Wandsworth now has the 8th highest proportion of pupils in resource provision or SEN units in England, over double the national average.
We'll address inequalities by developing, in partnership with local schools, a borough-wide 'no exclusions' vision and strategies to promote racial equality, LGBTQ+ rights and the safety of girls	ON TRACK Through the multi-agency work of our Think Attendance Group, we continue to have a positive impact on reducing absenteeism. Our approach has been praised by the DfE-commissioned attendance advisor, who evaluated our self-assessment and signed this off after a successful deep dive visit. We have developed girls only youth group sessions in Roehampton in response to young people's voice. A schools' EDI network has been established and an Education EDI pledge is being developed in collaboration with headteachers. Children's Services' Schools and Community Psychology service have been progressing project to become an anti-racist service. Children's Services also work with Free2be who provide support to LGBTQ+ young people. In relation to exclusion / suspensions, we are within a context of rising exclusions nationally. For suspensions, we have a similar pattern of increase to inner London but we remain below inner London overall. Our Black pupil cohort performance in KS2 RWM increased 12 percentage points from 52% in 22/23 to 64% in 23/24 and there was a 2-percentage point rise at the higher standard. Wandsworth Black African, Black Other and the Mixed White and Black African pupil group all performed above the London averages for these cohorts. Our mixed White and Black Caribbean pupil cohort also increased from 46% to 58% RWM Exp+ but there was a decrease of 1 percentage point at the higher standard. The Black Caribbean pupil cohort went from 34% in 22/23 to 50% in 23/24 but there was no change at the higher standard. They were below the London average of 54% for the Black Caribbean cohort.

Appendix B – Wandsworth 2022 Manifesto Tracker

Manifesto Commitment	Status
We will tackle the agonising waits for children's mental health services by providing school-based counselling services in all schools, to support students and resolve problems before they escalate.	DELIVERED Mental health and counselling offered to all secondary schools and in the wider community to give all young people access to support. New community 'front door' and referral pathway developed for Wandsworth through Place2Be for all young people not in school, or not wanting to access mental health support through their school Supporting positive mental health in children and families remains high on the agenda of priorities in our whole family, Family Hub approach. Having partnered with Place2Be we have increased our young person's counselling and therapeutic support, which is now an integral part of the Family Hub model of community services in both Yvonne Carr and Roehampton Family Hub. Attachment and Trauma Informed Schools project led by the Virtual School and Schools Community Psychology Service. helps promote relational approaches to supporting pupils and students who have experienced adverse childhood experiencing.
For older adults, and those Wandsworth residents who are more isolated, we will tackle loneliness by supporting a lunch club in every community.	DELIVERED Free meals and warm spaces part of Council's winter support - Wandsworth Borough Council To end of Q3 this year there were 295 opportunities for older people to attend community venues for lunch.
We will support the development of Park Runs, community football and other activities on our commons and parks so that exercise can be free and community led.	DELIVERED Park run in Battersea Park, Wandsworth Moves Together and Access for All – Britain's best concessionary scheme. Ambitious plan to help residents be more physically active - Wandsworth Borough Council London's biggest lido reopens with free tickets for local residents - Wandsworth Borough Council Also DELIVERED winning bid for LBOC.

Appendix B – Wandsworth 2022 Manifesto Tracker

Manifesto Commitment	Status
A Labour council will reduce the costs related to renting our sports pitches across the borough so that everyone can afford to take part in sport.	DELIVERED Fee review for 2023/24 review, approved February 2023 Env committee, led to a -5% reduction in fees across all sports pitches at time of +10% inflation rate. Paper link - ref/.comm/jb/bja/LTSreport <i>2024/25 +6.7% in line with inflation</i> <i>2025/26 +2.2% in line with inflation</i> This was followed by implementation of new strategy Wandsworth Moves Together and Access for All. Ambitious plan to help residents be more physically active - Wandsworth Borough Council Investment in pitches to ensure availability - Work underway to end the frustration of waterlogged sports pitches - Wandsworth Borough Council
Healthy sporting activities will be accessible by children right across the borough each day of the summer holidays.	DELIVERED Wandsworth Connected and Have fun this summer - Wandsworth Borough Council
We will make Wandsworth the best place in London to start and run a charity.	VCS needs assessment, engagement and new VCS Strategy New VS Strategy.pdf
We'll provide free and low-cost meeting spaces,	DELIVERED VCS Hub to launch in March 2025. There is also provision of free "touch down" working and meeting spaces in all our Family Hubs for the VCS Access for all also includes reductions in meetings room and hall hire
create a new Voluntary Sector Council to be a voice for the sector	The Council in partnership with the VCS co-designed a set of deliverables for a new voluntary and community sector infrastructure and capacity building support service to respond to the needs of the VCS and be a key enabler in the achievement of the outcomes contained in this strategy. This was subject to a recent tender exercise which was unsuccessful. The Council is therefore exploring options for how best to deliver the outcomes and deliverables agreed with the VCS.

Appendix B – Wandsworth 2022 Manifesto Tracker

Manifesto Commitment	Status
and set up a Volunteering Centre for Wandsworth to give support to organisations that involve volunteers	See above