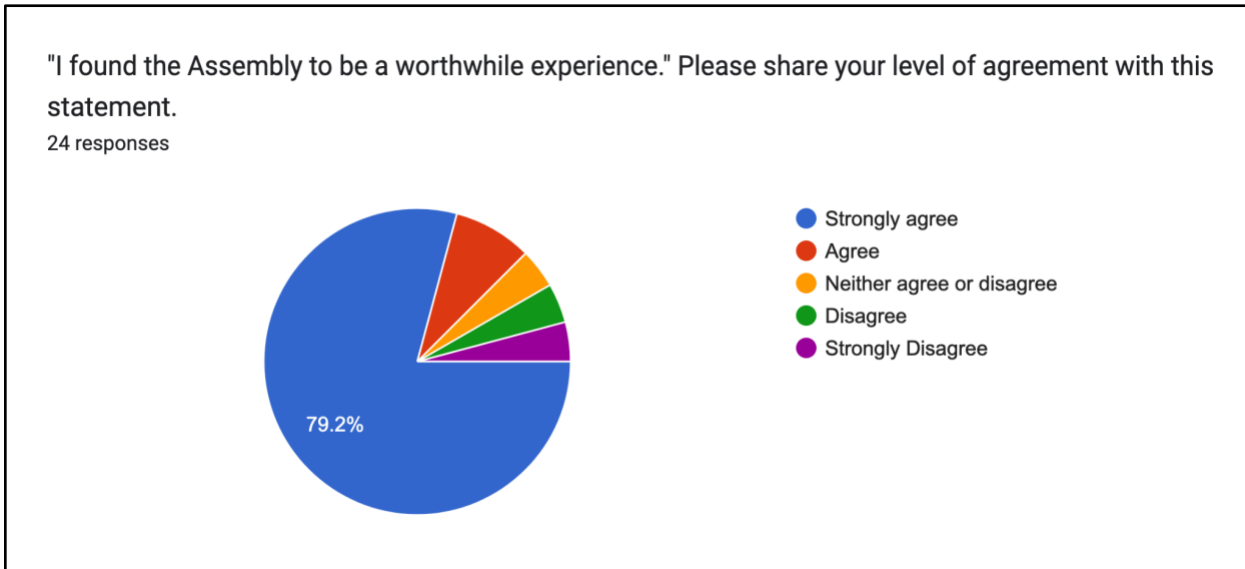


Appendix 4: Feedback results

After the assembly, feedback forms were sent to all participants. 24 of the 49 participants responded. The following responses show their level of agreement with the statements and further comments that were made.

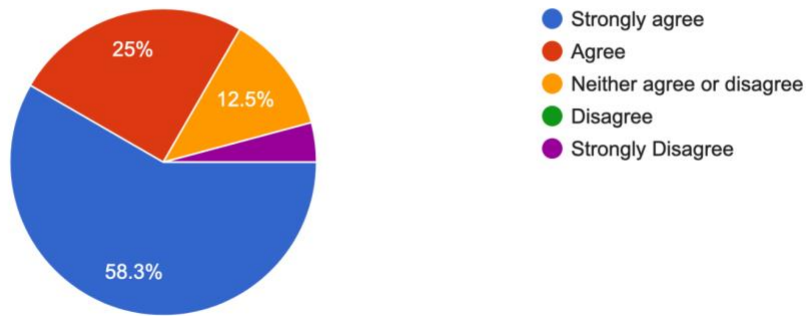


Additional comments:

- Felt good to be part of a community and see how something happens in my local area - doesn't often happen.
- It was very insightful - I was pleased that the information provided right from the outset was rich in both first-hand experiences and scientific content.
- It was a nice experience to learn more about air quality and pollution and to act as a citizen.
- Poorly run, we were led through the process, no autonomy
- slight confusion on what happens after the assembly
- It was a worthwhile experience attending the Assembly meetings on Air Quality because I got first hand experience of Air pollution and effect of it in the community.
- Loved it! Brilliant facilitators and a very democratic process.
- I learnt a great deal and heard from some interesting people not all of whom I agreed with
- I found the Assembly a worthwhile experience because I got first hand information on some of the topics on both air quality and climate change.
- Great to learn about air pollution in the local community and share and listen to opinions with others
- Learnt so much

"I found it an enjoyable experience." Please share your level of agreement with this statement.

24 responses

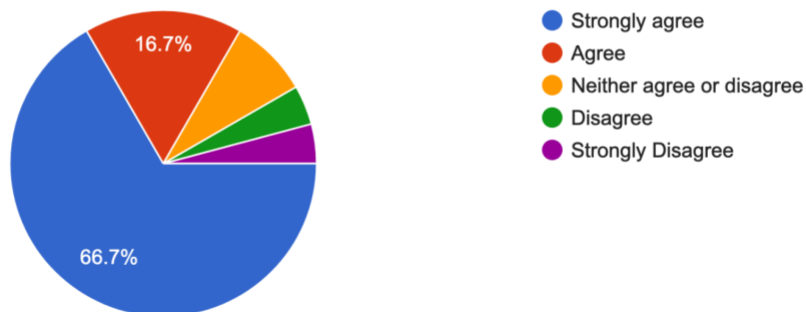


Additional comments:

- Most people extremely friendly, the process of learning and discussing was interesting.
- I found it enjoyable because the facilitators were on point in their deliberations as well as speeches from the invited groups.
- I found the Assembly meetings very enjoyable because the facilitators had knowledge of what were being treated, invited guests responded to questions about air quality and climate change and the participants contributed to give their opinions.
- became an event i looked forward to participating in

"If someone I know got an invitation to do something like this in the future I would recommend they should take part."

24 responses

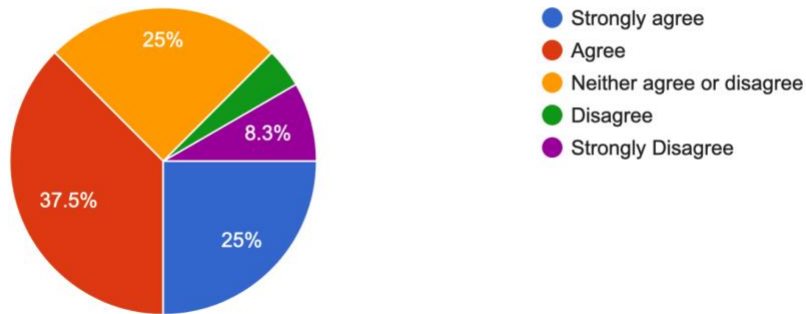


Additional comments:

- Confirmation of future projects would have been appreciated. i.e. this is short term, how can I stay involved.
- I'll recommend the Assembly meetings to anyone who's invited to join because they were very educative and participants were allowed to make their recommendations and suggestions. Besides that healthy lunches were provided.
- I'll wholeheartedly recommend to anyone invited to attend assembly meetings to attend and also encourage them to stand up for their community.
- Very educational, and great to have your input heard

"I feel confident our recommendations will make a difference for the borough of Wandsworth."

24 responses

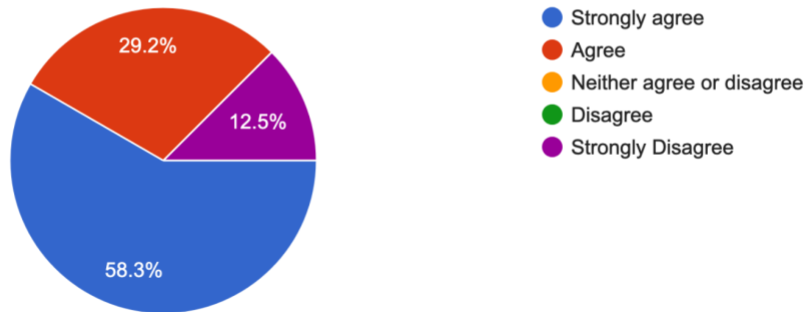


Additional comments:

- unsure if it will work
- I'm not sure as I suspect the council will adopt the recommendations it wants to
- Not sure what the immediate impact will be, but hope it will give Wandsworth Council scope to enact some change at least.
- The council is ***** useless
- The councilors are just useless busybodies
- There were already 50+ points to Wandsworth Council's action plan. Some of which were re-recommended in this process. I would be unsurprised if the assembly was engaged to confirm the best of those actions to take. Perhaps would have been more efficient to sit all 50 attendees down and asked - "Which of these are best?"
- I feel confident that the recommendations made by participants will be considered by the Wandsworth Borough.
- Always a bit sceptical on what will actually change, given people in positions of power are unlikely to do anything radical to support, but we'll get there eventually
- I have yet to see the full list of proposals which depend on voting.
- I strongly feel confident that the contributions made by the participants will be taken into consideration by the Wandsworth Borough because their representatives were invited and they explained and made things clearer when questions were raised.

"Shared Future (the facilitating organisation) gave me the necessary information and support for me to take part."

24 responses

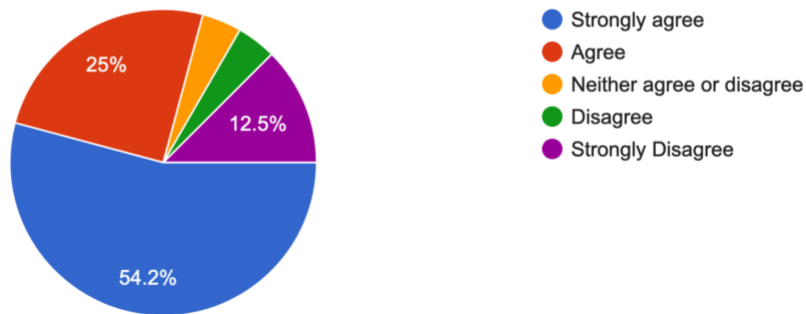


Additional comments:

- I would've liked a few more experts to come in and discuss the impacts of climate change alone but I appreciate we only had so much time.
- The organiser was too bias
- they were GREAT! all of the shared future staff were so kind
- And also helped find new voices and ranges of opinions
- Shared Future were excellent all the way through. Friendly, informative, welcoming.
- There were some fantastic SME's that supported a well rounded discussion. Was very disappointed TFL declined and the reason behind this not communicated to us (a reflection on TFL or Shared Future? My suspicion is TFL limited resource but didn't look good).
- They engaged other SME's which aren't initially considered including Touchn which was an interesting angle and ensured a range of opinions.
- Shared Future provided enough information in hard copies and people with knowledge on the topics were in to explain with slides and diagrams, these enabled us to know causes, effects and how everyone can tackle air pollution and ways of improving it.
- they were 10/10
- Shared Future gave us the necessary information through slides, hard copies of information and people with personal experience came over to share their experiences on effects of air pollution and climate change in the life of humans and living things.
- Some opinions and recommendations I believes were over shadowed by other members
- Well organised. Well covered

"The facilitation of the Assembly was independent and gave everyone a chance to listen to others and get their voice heard."

24 responses



Additional comments:

- Very fair
- Everyone's contribution were respected and group discussions were passed on to the Wandsworth Council.
- V good facilitation, no one imposed views etc. that would've been seen to sway us and they made sure many voices were heard.
- While the organisers were neutral in terms of their own behaviour there was a relative lack of what might be considered definite opposition to some of the quite extreme pressure groups on show such as XR
- Each and everyone was respected and given the opportunity to give their opinions and suggestions in regards to what they can do to tackle this menace.

What I liked best about the Assembly was:

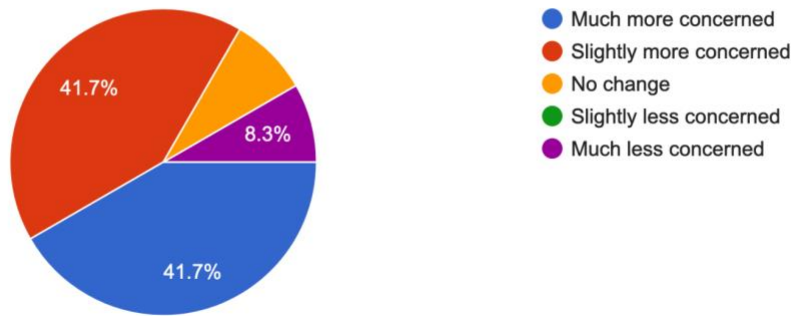
- Collective democracy and people passionate about making wandsworth and our world a better place.
- Meeting other borough residents. Meeting the organisers and the experts all of whom were pleasant and approachable
- I cherished the Assembly for finding a befitting venue in the centre of Wandsworth for participants to get there easily. Again lunches in variety were made for everyone to choose from.
- Getting to learn with others about issues in the community.
- lunch
- How we all came together with concise input
- The speakers/hosts were all approachable, friendly and accommodating and gave clear instructions of each meeting requirements.
- Every one got a chance to say and share there opinion

I think the Assembly could have been made better by:

- Not better but I feel our recommendations would've been better informed if we had climate scientists explain WHY combatting climate change is a priority.
- None
- A different question, councillors and lead facilitator
- A neutral facilitator with a inclusive approach
- More time to finalise the recommendations
- Idk
- better conclusion
- The structure of the consultation overall was unclear to me, but perhaps that was just me.
- Bigger assembly hall.
- more tables, less awkward chair settings, i felt a bit uncomfortable seating wise.
- even wider range of experience and opinions - maybe international examples
- I think the last session felt a bit compressed. We probably needed at least another half day to get through and refine the final recommendations.
- More people with opposing views being present - everyone was very pro-action on air pollution so it felt a bit like an echo chamber. Hard to ensure this, however.
- Ensuring more rounded views - the assembly was naturally configured with a left-wing view due to the engagement process. Opposing arguments from car users/industry (i.e. Stop the ULEZ) could have given us more to consider in terms of the alternative effects of positive climate change actions.
- Perhaps in some cases the choice of speakers could have been better thought out. Instead of waiting short before the third session to invite speakers (based on assembly suggestions), the list of speakers could have been decided earlier. In that case the list of speakers appeared to me a bit weak. Despite the recommendations are for the Council, having a clear idea of what is feasible at a higher level (not borough associations) could have helped.
- I'm very satisfied with the meetings I attended.
- The opposition could've turned up instead of just sending in statements to be written.
- One (no names) of the organisers came across as extremely patronizing, perhaps this is an age thing, on my part. I could have done without the Mayor of London's input as well.
- I'm very satisfied with everything they provided, from venue, timetable, transport costs and education in different areas of the topics.
- Having another session to see how recommendations will be implemented or not.
- better facilitators and governance
- A followup feedback session
- Maybe to not do walk around to music asking a partner questions straight after lunch
- If there was more good sound quality sometimes members of assembly couldn't hear when group activities was taking place

Do you feel your opinion on Air Quality has shifted following your involvement in the Assembly?

24 responses

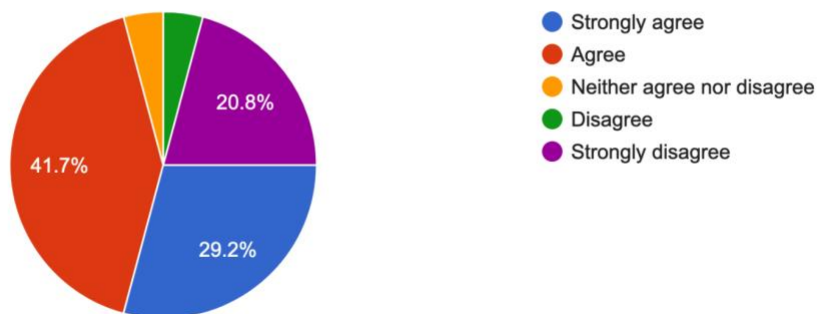


Additional comments:

- I definitely learned a lot
- I'm already quite aware of environmental issues in general.
- I was better informed after the four sessions.
- Because I trust everyone concerned especially Doctors, Councillors and Facilitators were promising.
- Learned a lot about the sources etc. not just vehicles!!!
- I was aware of many, though not all of the issues. what did not come across is that air quality in London has been slowly improving since 1990
- I believe the Borough will consider the views of the participants because their representatives were involved and promised to do their best.
- Didn't know the levels of pollution and the impacts it has on health and wellbeing.

"I found the interactive survey (Polis) and the results from it useful"

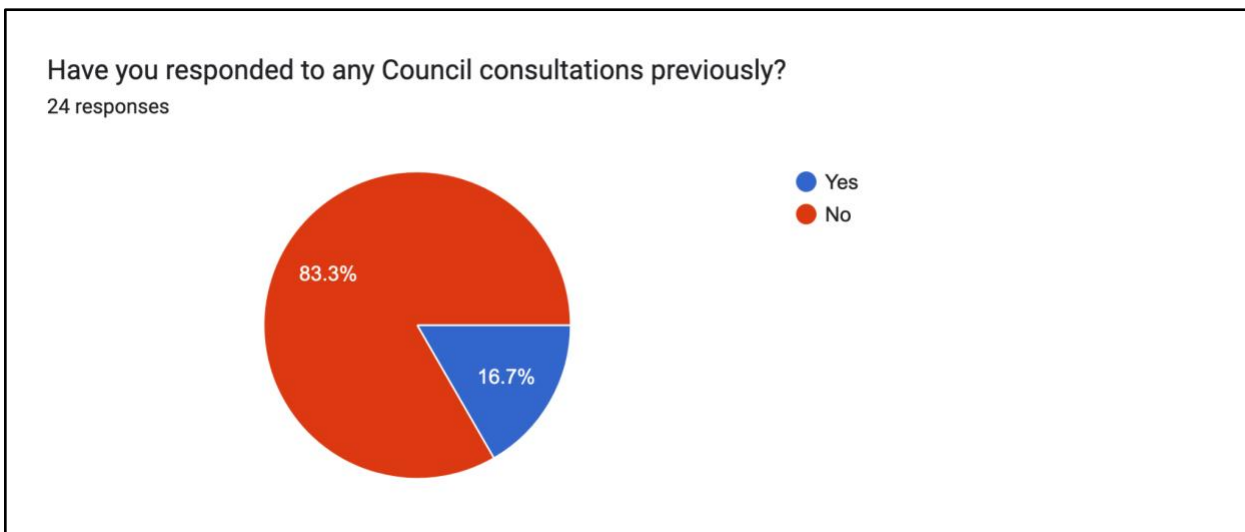
24 responses



Additional comments:

- I think it could've allowed for comments or how strongly you agree with a statement rather than just yes or no..but not an expert on surveys.
- One of the worst websites I have ever used. Label your graphs!
- Terrible website

- A good idea in principle but the survey seems to have allowed me to comment on the same points on successive days and the responses elicited were not sufficiently nuanced.
- The voting was held over the Easter break when many people are away or preoccupied
- However we could have done with having the findings of Polis either before the final session or had longer in the final session to take in the information more thoroughly.
- A bit too long a process with all of the different suggestions, which I could imagine putting off many members of the public.
- The results themselves - no. An average of 90 answers per participant on average was hard to believe that they were all objective and not driven by a handful of passionate 'moles' that were either strongly pro or con air quality changes. I'm sure the supplementary commentary would have been most insightful but the time we were given and the lack of suggestion to look at these gave us little hope of looking through.
- I am not sure about the survey validity and how Polis works and display the results.
- People were very clear on their views and opinions.
- The degree of concordance of answers was usefully expressed along the x -axis. It would have been extremely helpful to have put on the y-axis the number of people who answered the particular question
- I believe the interactive survey polls will be useful to the people of the Borough..
- I believes recommendations should be made using majority of members in the community.
- awful website. why draw a graph and not lable the axis...



Additional comments:

I haven't been shown any council consultations before

No one from the Council has contacted me.

I've not been contacted regarding this.

What was the main reason you signed up to the Assembly and committed so much of your time to the process?

- To make the world a healthier planet for everyone
- About Air Quality in the Borough
- £££
- Cash
- Make a Contribution to the society
- Concerned about next generation
- To present an assembly to my school
- An opportunity to contribute to Council policy on an important issue
- Reasonable voucher amount for covering the time spent.