

A Night Time Strategy for Wandsworth

Summary of phase one engagement activities



“It’s quite calm at night, we don’t have the same troubles we have in the day. But night is made for sleeping.”

Ayga, a security guard who works night shifts in Wandsworth Town

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Patmore Estate, Battersea

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1 Introduction



Night worker in Earlsfield

We are developing the Night Time Strategy (NTS) in Wandsworth to better understand how people use the evening and late night time and make recommendations to support night workers, improve our public realm and ensure the night time is safe and accessible for all.

The strategy covers the hours between 6pm – 6am and will make borough wide recommendations as well as for Wandsworth’s main and local centres. The four key themes are: people, place, economy & transport.

A comprehensive engagement strategy was agreed as part of the development of the NTS to make sure our conclusions are well evidenced and reflect the experiences of people in Wandsworth.

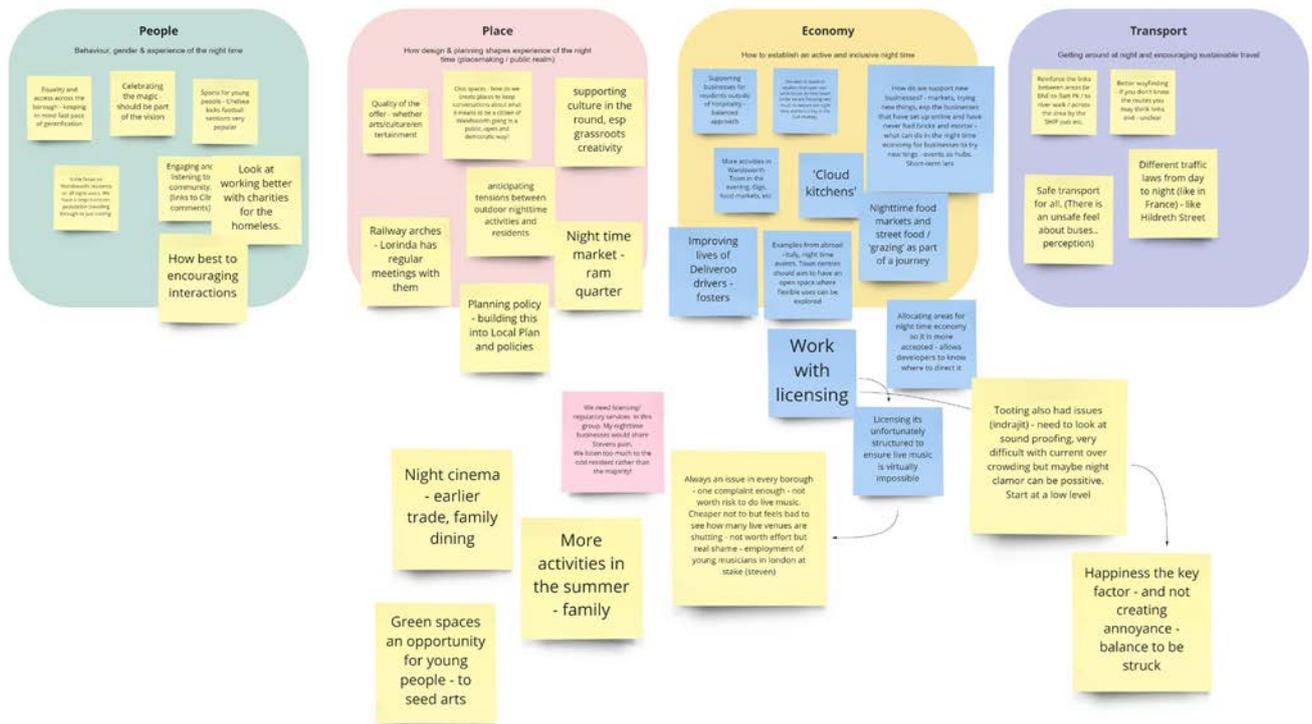
This includes a focus on supporting all users of public space at night, particularly night time workers, young people and groups who can feel more at risk or be overlooked

in conversations about the night such as the LGBTQ+ community, people with a visible religion or people with complex needs.

Top level timeline:

Officer working group established	September 2021 - ongoing
Collating evidence base / desk based research	September 2021 - ongoing
Phase one initial engagement	January - August 2022
External stakeholder panel	February 2022 - ongoing
Production of first draft of the NTS	July 2022
Public consultation on the draft strategy	September - February 2023
Final NTS approved	Spring 2023
Review and monitoring	Ongoing, yearly

A| Night Time Stakeholder Panel



Comments from the first panel meeting

The Night Time Stakeholder panel is a group of people invited to help shape the development of the draft NTS.

A total of 56 representatives from local and regional organisations, individuals, council officers and local councillors were invited to attend the panel, including: The Metropolitan Police, Transport for London, Roehampton University, St George's Hospital, Business Improvement Districts, local amenity societies, Tooting market, New Covent Garden Market, Battersea Arts Centre and Tara Theatre amongst others.

The inception meeting was followed by an exploration of two themes per session. Guest speakers from the council and other organisations gave presentations exploring the theme which was followed by a conversation with the group.

Between 22 and 35 people attended each session. The panel will have continued involvement throughout the development of the strategy and during annual monitoring.

Inception meeting, 09/02/2022

Summary of discussion points raised:

- Strategy should connect to the river and improve accessibility
- Celebrate magic of the night and community spaces.
- Support businesses outside of hospitality including culture and sports.
- Reinforcing links through wayfinding & improved signage.
- Need to work with homeless charities.
- Facilities for delivery / HGV drivers.
- Challenges: managing licensing, permissions for on street dining, lighting, transport management.
- Town centres should all have open space that accommodates flexibility.
- How to resolve conflicts like increased policing/lighting which are seen as both a positive or a threat.
- Need pro-activity from the Council to designate spaces for night time activity.



Interchange at Clapham Junction

Stakeholder Panel Meeting: Place and Transport, 30/03/2022

Creative lighting and place:
Satu Streatfield, Associate Director at Publica

Creative lighting projects can be good value and make a big difference to perception of an area at night as well as addressing dark corners.

‘Matrix of light’ can be a management tool – various stakeholders responsible in various ways for light, i.e Council with street lights, businesses with shops front lights, TfL with station lights which all contributes separately to streetscape.

Wandsworth’s transport strategy:
Rebecca Howarth, Wandsworth Council

Implementation plan - walking, cycling, less short car trips, improved rail access, improved bus reliability and speed, working with partners. Night-time cycle sessions could be used to encourage people to use active travel at night.

Bike stands near venues and safer interchanges would improve experience.

Summary of discussion points raised:

- Trial of ‘second life’ for cafés and other units that are open in the day and have later opening hours or new uses in the evenings - can generate

more evening activity and create a flood of light onto pavement at no extra cost / design. Footfall data would be needed to provide evidence.

- Clapham Junction is a major interchange – people get lost looking for bus stops and station entrances, could use light for wayfinding.
- Wayfinding from Wandsworth Town through the Ram Quarter to Southside needs to be improved.
- Temporal wayfinding - streetscape goes a particular colour to lead you to events - intuitive way finding, combined with more traditional signs to create a mental map at night.
- Issues around perception of safety at corners and alleyways behind shops – many ill maintained and ill lit.
- Better education / awareness raising for men on how to behave in public spaces at night / help people feel safe.
- Need to understand experience of waiting at bus stops or train platforms at night after night shifts etc.
- Design shields could be used to prevent light shining into homes - this is already used for traffic lights which are bright but have hoods to mitigate light from flooding homes.
- Falcon Road underpass identified as a key location that could be improved.

Stakeholder Panel Meeting: People and Economy, 27/04/2022

Darryl Marshelleck, Centre Manager at Devas Youth Club:

The centre caters for wide variety of young people including those with learning difficulties and is open until 9pm, as they are not comfortable with young people leaving after that time. Travelling at night an issue, staff walk children to bus stops, some get picked up from home.

- Young people have nowhere to get help if they have issues – no phone boxes if phone batteries die. Very dependent on personal technology. Asking a stranger is a danger in itself.
- Lighting an issue around the youth club - it is dark and dreary and should be better lit.
- Suggest community mini buses, numbers dropped from parents concerned about safety.

Pedestrianisation and the night:
Lorinda Freint, Wandsworth Council

Overall pedestrianisation was very successful, generating high footfall which transformed and saved a number of shops that were about to close.

- Advantages – creates a destination, reduced vacancy, more jobs, space for cultural activities and performance.
- Challenges – many linked to night time use need higher level of management by businesses or Council. Can be dark and unwelcoming at night. Counter terrorism makes closures expensive. Football days / events can create issues. Not welcomed by all businesses, i.e ones that rely on deliveries to the door.

How art and culture can improve the night
(Sara O'Donell, Wandsworth Council)

Successful cities have successful creative experiences to offer. The night time economy needs to be strategically embedded to avoid any tensions.

- Demand for outdoor performances, especially if spaces can be weather-proof – designing spaces in new developments for this.
- Art can also be used for safety and attractiveness to improve areas, brighten up underpasses.

Summary of discussion points raised:

- Street artists could create engagement with communities and youth groups. Great opportunity to bridge youth clubs like Devas with cultural interventions.
- Council needs to be very clear about intentions for the NTS to prevent negativity around idea of late night bars, which is not the intention.
- Speak to more young people across the borough, they have fresh ideas.
- People working in bars can be anxious to go home – it needs to be clear that we are listening to everyone and this is not just about night life.
- In Clapham Junction, shop windows are unlit at night creating dark patches. A hard trade off with energy bills rising, but we need to talk to businesses to get them to create better light or use LEDs even when shut. This would help limit dark corners where there aren't any street lights.
- Battersea Arts Centre noted it can be challenging to attract a night time economy when there is no show, hard to get people to just come to the bar.

B| Meetings and Events



Mapping exercise and talking to residents at the Alton Community Hall, Roehampton

We have shared information or presented about the Night Time Strategy in the following forums and meetings:

- Central London Forward, 14/10/2021
- Roehampton Response Network, 17/02/2022
- Discussion about HGV logistics (internal), 17/02/2022
- Western Area Housing Panel, 10/03/2022
- Roehampton Women's Network (including Putney Society) 16/03/2022
- GLA Night Time Borough Champions meeting, 23/03/2022
- GLA Night Streets for All, 27/04/2022
- Wandsworth Knife Crime Forum, 26/05/2022

Internal discussion about transport & infrastructure, 17/02/2022

Attendees: Don Ogunyemi, Network Management; Dianne James, Transport Planning; Craig Roberts, Network Coordinator

Summary of comments:

- TFL are responsible for road works, most including resurfacing which is done at night to reduce cost due to lane rental in day time.
- HGV vehicles with 'abnormal loads' (weight, height or mass) must be registered with Local Authority and can only travel at certain times
- Major sporting, cultural or hospitality events generate a lot of traffic
- Drivers have a computer in vehicles telling them when to rest and there are licence implications for not resting. Speed is also monitored.
- There are limited parking areas in the borough unless drivers are delivering

and overnight van bans on residential roads. They would usually have to park up in Dartford (Kent) and travel from out of borough.

- Lack of amenities for drivers overnight. Access to toilets, food and space to stretch would improve lives. There are portaloos in Putney and Wandsworth
- Hard to close roads at night – very expensive to divert buses, traffic signals & safeguarding. Clapham Grand had big filming opportunity but could not afford too close to the road.
- More car club bays are being introduced, but we need more cycle docks for rented bikes.
- Could plan for drivers delivering at night to have specific times and routes for deliveries - London Borough of Westminster does this.
- Plan to extend Thames Clipper to Putney & Richmond.



Event at Alton Community Hall in Roehampton

International Women's Day event in Roehampton, 08/03/2022

Alton Hall Community Centre

Summary of comments from attendees:

Attendees of the event were predominantly women and children from the Roehampton and Putney area, including many women who are part of the Ahmadiyya Muslim community.

Overall there was a mixed view on safety – some people said they felt mainly safe during the day but would drive at night. It was noted that the area needed more footfall to feel safer, however this was unlikely as everything on Danebury Avenue and beyond shuts very early which limits street activity.

When asked, only 8 people from an audience of approx. 65 said they felt safe at night in the area. Included in this number was 1 of the 2 men present in the room.

Other points raised:

- Concerns about men showing harassing/intimidating behaviour out and about on the streets – acknowledge that this is a wider issue, not just Roehampton.
- Fear of crime near both shopping strips on estate – drunk people gather near Londis and young people outside the fish and chip shop, sense that you wouldn't go there alone at night.
- Ryefield path dangerous and alley ways feel 'scary at night'.
- Subway from Putney Common has no light at the stairs. Historic and gruesome murder of mother and son in 90s further adds to concerns. Mostly men hang out there, but the route is well used as links to the 265 bus to ASDA.
- Some people requested more police / surveillance – there used to be a police station in Roehampton and since it closed there's a sense that more crime has been happening.
- Better public transport needed, as the 424 bus does not run at night or on Sunday



View towards the Alton estate, Roehampton

- More cafes and commercial units should be available to get more people and eyes on the street. More budget shops available locally as people have to travel.
- Need to provide a space for young people – Dilton Garden has been empty for over 17 years and could be a good space for this.
- More lighting as the area is very dark.

Wandsworth Knife Crime Forum, 26/05/2022

Summary of comments from attendees:

- Signs that say there is no CCTV after Friday bring young people in hundreds. Wes tries to tell young people to go to another area where there is regular surveillance of police cars driving by every hour or so.
- Violence amongst young people is often a disagreement that needs sorting in school through better engagement before it escalates
- Suggestion to meet the LGBTQ+ forum
- A lot of naivety around holding knives lack of awareness it is illegal. Better education around stop and search should ask for feedback about why young
- Many incidents not covered in statistics because not serious enough but lots of trauma around knife crime.
- Many young people lack social skills and those who have been bullied online during lockdown on social media and now exhibiting violence
- Young males feel very vulnerable, IC1 (white) males being bullied and have little confidence. Lots of distrust with young people and police.
- Katie, Regenerate: seen in increase of escalation of incidents, feels unsupported by the police. Increase collaboration between safety teams and community centres.
- Crime stats were reported – 3 serious knife crime incidents in one weekend. Victims were 94% male, hotspots after school / drug dealer times, ages typically 16-30 and mainly older teens.

C] Interviews with Business Owners & Staff



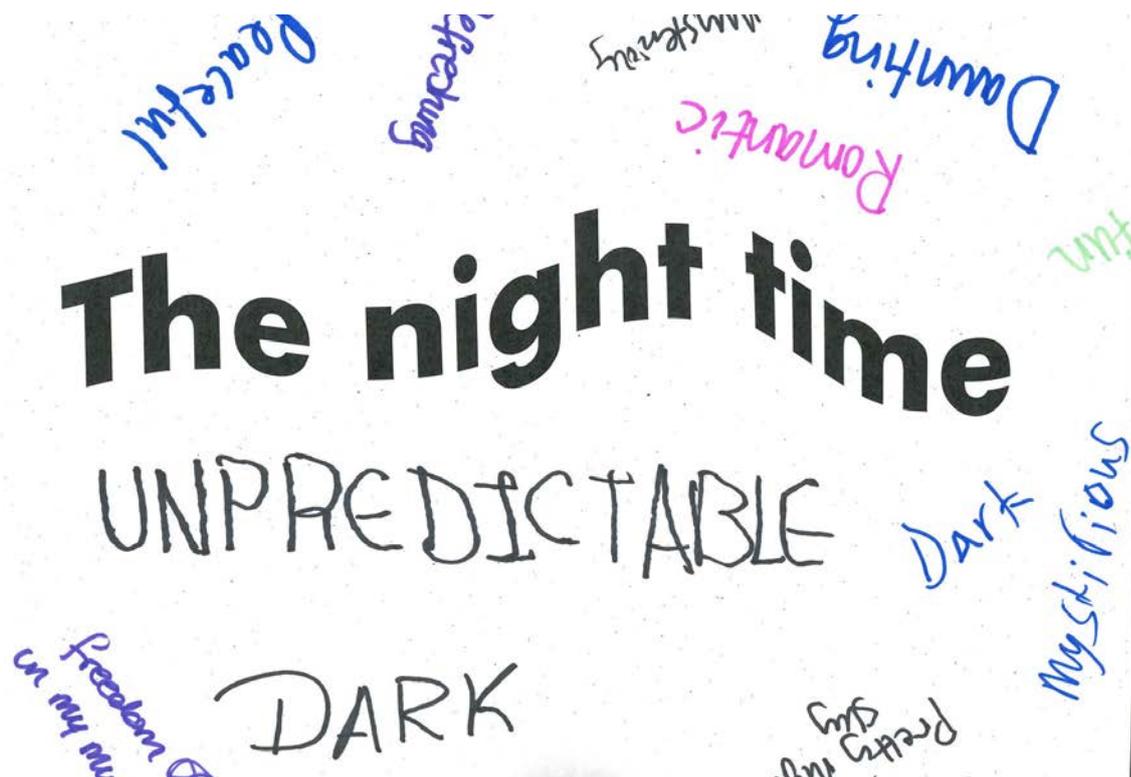
People enjoying outdoor dining in Balham

Throughout May 2022, a total of 71 interviews with business owners, managers and staff from across Wandsworth were spoken to about their experiences and any challenges with operating at night.

Location	Businesses interviews	Summary of issues
Putney	37	<p><u>General comments:</u></p> <ul style="list-style-type: none"> • 19 businesses did not know of any antisocial behaviour for staff getting home at night • 3 businesses said they feel safe in Putney • Most did not report recruitment issues but some thought long travel time and unreliable, expensive transport is off-putting • Most people expect evening hours in hospitality industry or students working in evening • Staff reported waiting inside until the bus comes or travelling home in a group <p><u>Negative experiences / anti-social behaviour:</u></p> <ul style="list-style-type: none"> • Pub staff member was mugged and stabbed (not fatally) after finishing a shift at 12.30pm on a Thursday. Police took 20 mins to arrive.

		<ul style="list-style-type: none"> • A KFC worker was mugged at the end of shift (in the early hours of the morning) • Several employees reported intimidating behaviour on the bus/from drunk people <p><u>Suggestions:</u></p> <ul style="list-style-type: none"> • More guards on trains
Southfields	1	<ul style="list-style-type: none"> • District line often down which makes travel to the area an issue
Tooting	11	<p><u>General issues</u></p> <ul style="list-style-type: none"> • 3 businesses did not know of any antisocial behaviour towards staff getting home at night • Issues with cost of the tube • Street drinkers and homeless people on the streets but staff with security reported not being bothered by this • Most reported no issue with recruitment apart from those with very late shifts (4am) <p><u>Negative experiences / anti-social behaviour:</u></p> <ul style="list-style-type: none"> • Drinkers / drunk people around McDonalds / Sainsbury's & Tooting Broadway station • Moped drivers who park next to the bingo hall block pavements / anti-social behaviour <p><u>Suggestions:</u></p> <ul style="list-style-type: none"> • Police in the area 11.30pm - 3am to move drinkers along and make people feel safer • Three pubs suggested increased police presence would be beneficial • One pub manager suggested a street drinking ban like other boroughs
Wandsworth Town	2	<ul style="list-style-type: none"> • Bus timings problematic • 1 venue reported problems with recruitment
Balham	3	<p><u>General comments:</u></p> <ul style="list-style-type: none"> • All pubs said recruitment was an issue due to night time work, safety concerns / poor transport and one due to post covid / cost of living <p><u>Negative experiences / anti-social behaviour:</u></p> <ul style="list-style-type: none"> • Staff of one pub are not local, many young women report negative experiences of harassment at night from drunk people and drug users. Some staff try and pool an Uber, buses don't run late and are unreliable • Second pub reports similar issues with drunk people / drug users

Battersea & Clapham Junction	12	<p><u>General comments:</u></p> <ul style="list-style-type: none"> • 5 businesses did not know of any antisocial behaviour towards staff getting home at night • 7 businesses did not report recruitment issues • Pubs selling off flats makes it hard for pub managers who used to be offered accommodation • One staff member living in Croydon is forced to get a taxi home as last train is 12:15am • Loss of 319 night bus having huge impact – trains are expensive and staff prefer the bus • No black cabs after 2am and Uber chargers more at that time • One restaurant does not allow younger staff to do night shifts – they go home earlier • Security company staff who need to wait for ambulances have to stay late due to poor transport. Some travel very far and have to do long shifts to make it worthwhile <p><u>Negative experiences / anti-social behaviour:</u></p> <ul style="list-style-type: none"> • Problems with local drinkers at the end of Battersea High Street • Black staff member reported being regularly stopped and searched by police and harassed on the street after work • Supermarket staff reported having to deal with very drunk customers
Roehampton	5	<p><u>General comments:</u></p> <ul style="list-style-type: none"> • 2 respondents said they felt unsafe in the area • Staff member said they feel okay on Danebury Avenue but not deeper in the estate • Busses sometimes do not stop unless arm is all the way out • No businesses reported recruitment issues <p><u>Negative experiences / anti-social behaviour:</u></p> <ul style="list-style-type: none"> • Convenience store worker attacked and had wallet and phone stolen - a delivery driver had reported an attack and robbery <p><u>Suggestions:</u></p> <ul style="list-style-type: none"> • More street lights to the right of the Co-op • Better lighting in general • Need a bin in Danebury avenue
TOTAL	71	



What does the night time mean to you?

An important part of the development of the strategy is speaking to young people who often have a very different experience of the borough to those who normally respond to consultations.

Young people also have different barriers and challenges to be able to safely enjoy the night, for example: the role of parents and guardians, risk of sexualisation and concerns about youth violence and knife crime.

Some feedback was collected from attending groups in person by the project team and others through support of children's Services. Some groups are attended by young people with additional learning needs or where established trust and relationships were already in place.

The purpose of these visits was to speak to young people and youth workers about their experiences of the night time and ask for suggestions for improvements.

Groups who shared their thoughts about the night time included:

- Youth Justice Service, Tooting
- Devas Youth Club, Clapham Junction
- The Base, Roehampton
- George Shearling SEND Youth Club, Clapham Junction
- Free 2B Alliance, Clapham Junction
- Chesnut Grove School, Balham



The Base on Danebury Avenue in Roehampton

The Base Youth Club, Roehampton

Officer feedback: Amelia Willis

Located on Danebury Avenue, the Base is one of several youth clubs in Roehampton and is mainly attended by young people who live in the Alton Estate. The following reflections were gathered during two visits.

The following reflections were shared during a conversation with 7 young women aged between 11 and 17. They said they were aware of crimes like knife crime, theft, robbery and drug dealing in their area which shaped their experiences. They said:

- Girls are more scared than boys at night
- They would like to be able to walk without looking over your shoulder but feel on edge “due to creepy men”
- They don’t walk home in the dark
- They would like Roehampton to be cleaner and have better housing
- One young person who lives in Southfields and said there are lots of muggings near King George’s Park in Wandsworth Town

The following reflections are from the Youth Centre Manager at The Base:

- People feel a sense of community due feeling like outsiders from the wider borough.
- Many families have been housed in temporary accommodation for 7 years.
- Aspirations can be low and there is a sense that there are few opportunities in the area.

Young people also say they can’t walk alone because fear of being beaten up and there are often men that intimidate the young people sitting on the wall outside the club. A search for knives in 2020 found several hidden in the bushes in the children’s play area in the Ashburton area, so they would like to see amnesty boxes installed.

To ensure the young people get home safety at night, they said:

- “We do a walking bus in the winter. Two staff members go to walk them down. A group walk them to Alton. Way of us knowing they’d be able to come and get home safety. We thought the university being here would improve safety of the area. It has to an extent but there are still areas they won’t walk.”

Free 2 B session with Rainbow Power

Officer feedback: Amelia Willis

05.11.2021

The Free 2B Alliance supports LGBTQ+ youth and their parents.

The following comments are from a discussion about low numbers of LGBTQ+ young people reporting hate crime:

- Importance of language and not making assumptions e.g., same sex partners and asking for pro-nouns.
- They get mixed messages from police officers who are there for a bad reason but also to do good – mixed feelings.
- Police officers could visit different youth clubs & groups to explain support, careers and answer questions.
- Could have multiple options to report a crime – text, phone, simple forms.
- Free2B’s 5 top tips for professionals to be promoted to all police officers.
- Police officers could wear clear badges or armbands to show their specialists areas for support – make young people feel more comfortable to open up and ask for help.

George Shearling SEND Youth Club

Officer feedback: Amelia Willis
March 2022

Unique Youth is a specialist after school club in Battersea for young people aged 13-25 with learning disabilities and complex needs.

The following comments are from a discussion with young people about the night time. Most of the young people attending this session have not had travel training to go out independently and need funded taxis or minibuses to do so, which are not often available.

Asked about some good things about night time / evening / when it gets dark, young people said:

- Sleep
- Home time
- Discos, but need more of them!

When asked what would make the night time a better time, the young people said:

- They would like help with travel – a buddy or travel trainer to allow them to go out more independently
- If their youth club could have their own mini – bus so staff could take them out places and drop them home
- More youth clubs and safe places they could go to hang out
- They would like more support for their parents and carers to make them confident enough to let their young person go out in the evening
- Trips organised with friends - cinema, bowling, karaoke, meal out, Gravity, gym sessions, football match, film nights, boxing and visits to other youth clubs doing quiz nights and talent shows

Chesnut Grove School, Balham

Officer feedback: Amelia Willis
Summer 2021

Chesnut Grove Academy is a mixed secondary school in Balham for young people aged 11-18.

The following comments are from a conversation with year 9 students about safety and the idea of creating a map of services for young people:

- It could help “crime prevention”.
- It could be used to “help young people in gangs”.
- Mentioned the issue of robberies and abuse outside school.
- Asked for workshops on personal safety which was passed on the community safety team.
- These young people said they would like to know more info on how to keep safe – raise awareness, have posters, interactive workshops and sessions around the issue of sexism.
- The group discussed the impact of Sarah Everard’s murder and girls not feeling safe. But they also discussed boys poor mental health.
- The young people also said they would like to see more diversity in the adults who support any children and young people.

E] Other Activities



Performance of 'Our Streets' at Tara Theatre,
April 2022

Workshop with Tara Arts Theatre, Earlsfield, 01/03/2022

This session for the Our Streets programme explored the night time and feelings of safety as part of the development for a theatre performance. The attendees were 7 young women and non-binary people aged between 15 and 18.

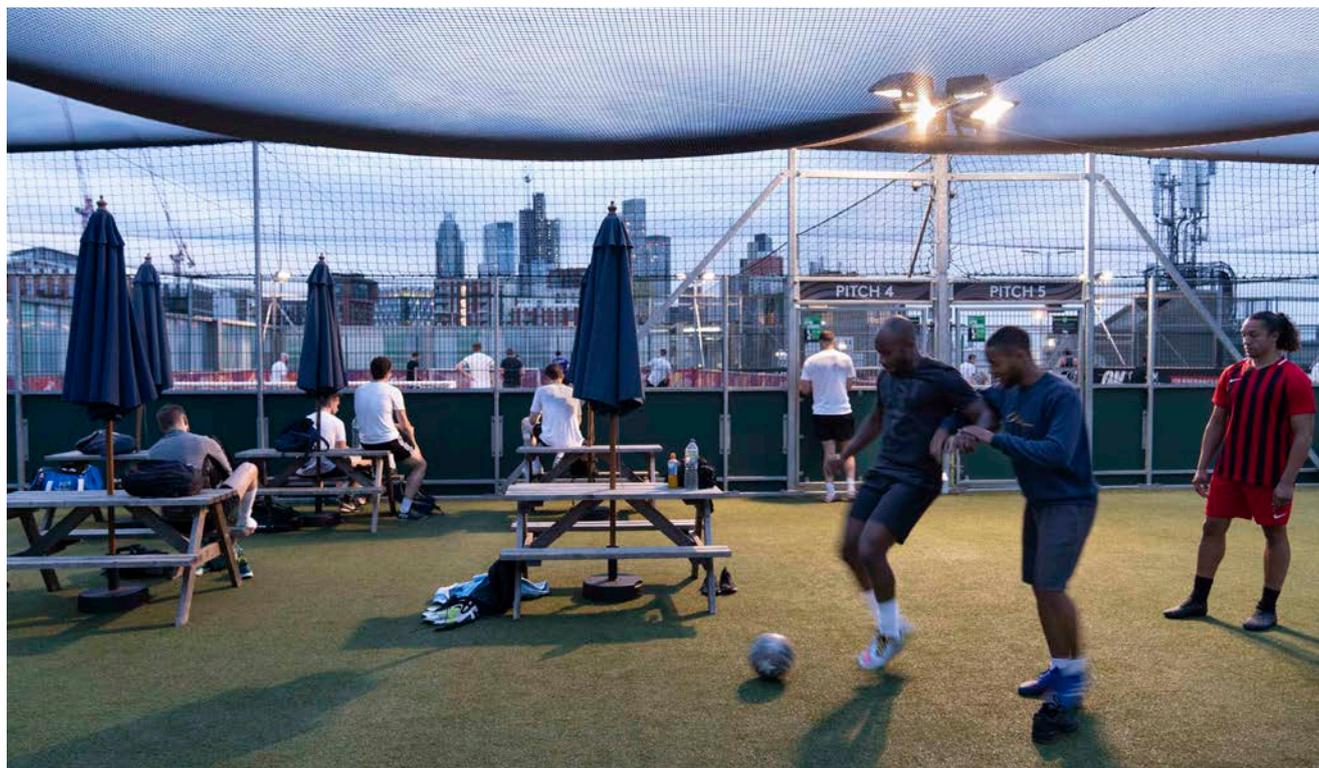
Young people discussed the challenges and opportunities about being out after 6pm, such as walking quickly and not taking short cuts. Several in the group mentioning the concerns of their parents playing a significant factor in their relationship with the night.

One participant mentioned being tracked on their phone by a parent due to safety concerns, leading to feeling a lack of freedom and trust. It was also notable that the young women of colour said they had more contact with their parents while out of the house and using public transport than the white participants.

Summary of points raised:

- One attendee reported an incident after school in King George's Park where they were threatened with a knife. It was reported to police but they could not take action.
- Sense of feeling grounded when out and about at night, seeing a new side to the borough and enjoying the lights and night time activity
- Refreshing feeling of walking alone at night – seasonal differences/preferences for cold or warm weather in the evenings are individual
- Many in the group felt happier with friends or in a group and less confident being out alone

F] Night Time, Our Time: Initial Online Consultation



Nine Elms Powerleague

A Night Time, Our Time online consultation was held between January and May 2022 on the Council’s website to understand how residents, workers and visitors to the borough felt about, and used, Wandsworth’s town centres. 438 responses were collected and the analysis of the responses is below.

Visit frequency

The majority of respondents do not visit Wandsworth’s town centres often in the evening or at late night. Clapham Junction and Tooting are visited the most often with 34% and 32% of respondents respectively saying they visit very and quite often. Roehampton is visited the least in the borough, with 75% of respondents saying they never visit the town centre at night.

Most of the town centres are visited 0-5 times in the evening, with Southfields visited the most in this category at 67% visiting 3-5 times per month, and 40% and over visiting Tooting, Balham, Roehampton and Wandsworth Town 3-5 times per month. 20% and over of respondents stated visiting

Area	Visits per month				Total
	0-2	3-5	6-9	10+	
Balham	14	30	16	7	68
Clapham Junction	36	23	11	19	90
Earlsfield	6	3	5	3	19
Nine Elms	19	8	6	0	34
Putney	44	27	20	1	92
Roehampton	2	3	0	1	7
Southfields	2	6	0	1	9
Tooting	17	39	18	9	84
Wandsworth Town	14	14	4	3	35
TOTAL	154	153	80	44	438

Table showing visit frequency to town & local centres in the evening & late night

anomaly, with over 70% of respondents consistently visiting the town centre throughout the week in the evenings and late night from Monday to Saturday. Sunday appears to be the most unpopular time to use the night time in the town centres, with Roehampton the highest at 57% use.



Lebanese Street food in Tooting Market

Reasons for visiting town centres during the evening (6pm - midnight)

Of the people consulted, the most popular use of the evening in the town centres is restaurants, pubs and shopping. This was followed by travel and culture. Over 92% of those filling out the survey for their areas visit Tooting for eating out, over 80% visit Clapham Junction and Balham for eating out, and over 70% of respondents visit Putney, Nine Elms / Battersea and Earlsfield for eating out.

The most popular town centres for drinking in pubs in the evening are Tooting, Balham and Earlsfield. Unsurprisingly, considering the presence of the shopping centre, Southfields is the most popular for shopping in the evening, with 78% of respondents from the area stating this as the reason for using the town centre at this time.

Reasons given by respondents visiting their chosen local area in the evening:

- "Walking home my dog in Tooting Bec common"
- "I run a monthly Disco Dance Club for the 40+" (Clapham Junction)
- "I avoid overspill from pubs as this makes the area unsafe and unpleasant" (Putney)
- "I would go shopping then if any was available" (Earlsfield)
- "Meeting child off bus" (Putney)

Reasons for visiting the town centres at late night (midnight - 6am)

The majority of respondents state pubs as the main use of Wandsworth's town centres during the late night, or do not visit the town centres at these times at all. Tooting (71%), followed by Balham (54%) and Clapham Junction (43%) have the highest pub use during the late night. Eating out in a restaurant also plays a role in people spending time in town centres during the late night, notably Roehampton (29%), Tooting (26%) and Clapham Junction (21%).

In terms of promoting businesses in the area; it will be great to have cafes open later than 5 pm. It seems that the only thing you can do when going out in the area after 6 is either go to a yoga class or to go for an alcoholic drink. There is nothing in between.

I believe having cafes with licence to open later; and not serving alcoholic drinks; will encourage people to socialise in a healthier way; rather than getting drunk only.

Reasons given by respondents visiting their chosen local area late at night:

- "Nothing is open after midnight." (Balham)
- "I prefer to sleep, like most families who live in this area (Clapham Junction)
- "I avoid visiting late as the roads are quiet off the main road." (Tooting)
- "night life - when it arrives?" (Nine Elms / Battersea)

Spending at night

People said they typically spend between £10-£70 when using the town centres at night, the majority between £30-£70, with £50 to £70 in Earlsfield (47%), Roehampton (42%), Balham (34%) and Clapham Junction and Tooting (both 31%). Wandsworth Town had the highest % of people spending £100 or more at 17% as well as the highest % of people spending between £10-£30 at 27%. Few respondents spent less than £10 at night, the highest found in Southfields (22%) and Roehampton (14%) that did.

Travel at night

Most respondents travel by walking or bus at night consistently across the borough. The lowest percentages of those that walk are in Roehampton and Nine Elms, where driving and tube are also common, respectively.



Open air bar and restaurant in Battersea Park

Improvements to the evening offer

The most popular improvements to the evening offer specified are outdoor space, culture, music and restaurants. In both Balham and Tooting around 60% requested more outdoor space for use in the evening, over 40% of respondents for all town centres asked for more culture, Southfields (79%) and Tooting (69%) especially asked for more music, and restaurants were requested for all the town centres, although less so for Nine Elms and Clapham Junction. Roehampton had the highest % of request for Community facilities (86%) and also asked for restaurants (71%) in the evening, education (57%), culture (57%) and entertainment (57%).

- "Tooting desperately needs some gay bars and pubs . Council needs to support the creation of this as soon as possible which will make the area more inclusive for night life."
- "Great safety lit areas and secure cycle lock up" (Tooting)
- "More of a police presence." (Putney)
- "Hildreth Street market open in the evening" (Balham)
- "Better lighting for the visually impaired." (Nine Elms/Battersea)

Improvements to the late-night offer

The main factors to improve in the late night across the town centres is walking, music venues, pubs and restaurants. The importance of better walking facilities was most prominent in Southfields (56%), Nine Elms / Battersea (41%) and Tooting (37%). Interestingly, Roehampton was less concerned with walking facilities (14%) as it was culture (43%) and restaurants (43%). Southfields (44%), Tooting (42%) and Balham (37%) all requested late night music venues, and late opening pubs were highlighted as needed for Balham (35%), Tooting (35%) and Roehampton (29%).

- "A public lavatory - currently, streets and shop doorways are used for this necessary function." (Clapham Junction)
- "This is not a safe time to be out." (Nine Elms/Battersea)
- "None - there is too much antisocial behaviour in these hours already." (Putney)
- "Help for the homeless on Tooting streets."
- "Light pollution is a growing problem - so attention should be given to reducing this and improving the quality of light." (Putney)

Inhibitors to using the night time

The most pronounced reasons for not using the night time are feeling unsafe, lack of evening activities and fear of crime, although most respondents did not report anything completely stopping them from using the night time as much as they would like.

Roehampton however received 57% responses reporting that aspects of the night time stopped them from using it, with 100% responding that feeling unsafe, 43% fear of crime and 72% lack of evening activities as the reasons for not using the evening and late night. Outside of Roehampton, Tooting, Southfields and Putney reported fear of crime and and feeling unsafe as the largest inhibitor to using the night time, and poor lighting

was seen as a biggest problem for using the night-time in Roehampton (43%), Nine Elms / Battersea (41%) and Tooting (41%).

- “Area has become too much of a destination and not a local centre.” (Clapham Junction)
- “As a woman, I feel even more unsafe after the tragic Sarah Everard incident.” (Clapham Junction)
- “Money” (Clapham Junction)
- “Community facilities for free or low cost activities are in very short supply in the area” (Nine Elms/Battersea)
- “Baby sitters.” (Putney)
- “There’s no cafe culture - I want to stay out drinking but everywhere is too rowdy and you can’t have a conversation.” (Tooting)
- “So much drug dealing goes on at night - it’s constant, happens a lot near the palladin bins and in the block nooks and crannies.” (Roehampton)
- “Excessive traffic around restaurants- with too many delivery scooters.” (Tooting)

How safe do people feel in our town centres at night?

The majority of respondents answered that they felt safe most of the time in all the town centres, with the major exception of Roehampton where 71% stated they felt unsafe in hours of darkness and 29% feeling unsafe when they are alone (it is important to note all the respondents for Roehampton were women).

Southfields also has responses suggesting people feel unsafe, with 22% saying they feel unsafe in the late night and 33% saying they feel unsafe when alone.



Danebury Avenue in Roehampton

What would make our town centres safer at night?

The main improvements for safety that were highlighted were more activity on the street, improvements to public space, CCTV, more police, better education for men about gender based violence, rough sleeper support and better lighting.

- **Balham** asked for better lighting (47%) and more activity (46%)
- **Clapham Junction** asked for more police (51%), improvements to rough sleeping (47%) and better lighting (47%)
- **Earlsfield** asked for better lighting (42%) and more police (37%)
- **Nine Elms / BPS** asked for better lighting (53%), more activity (38%), and rough sleeper support (38%)
- **Putney** asked for more police (58%) and better lighting (38%)
- **Roehampton** asked for more CCTV (100%), more police (100%), community events (71%) and better lighting (71%)
- **Southfields** asked for more police (67%), better lighting (56%) and CCTV (44%)
- **Tooting** asked for rough sleeper support (56%), cleaner streets (54%), better lighting (50%) more public space (43%)
- **Wandsworth Town** asked for male education (40%), better lighting (34%), more police (34%) and more public space (34%)



Venue in Earlsfield

Respondents also said they would like to see:

- “The tube reopening - always busy no need for me to feel alone in a taxi or walking.” (Balham)
- “Better taxi pick-up points.” (Clapham Junction)
- “Greener space, improved environment that people could respect.” (Tooting)
- “Men use the public phone boxes at the corner of Garratt Terrace/Tooting High St to urinate. This makes the area feel unsafe. Suggest portaloos as used by Westminster Council.”
- “Fewer bars selling alcohol in such a small area.” (Putney)

Who answered this questionnaire?

- 90% of respondents live in Wandsworth, 6% work or study in Wandsworth, 3% are visitors (mainly Nine Elms / BPS, Balham and Tooting).
- Out of 438 responses, 68 were on Balham, 90 were on Clapham Junction, 19 for Earlsfield, 34 for Nine Elms / BPS, 92 on Putney, 7 for Roehampton, 9 for Southfields, 84 for Tooting, and 35 for Wandsworth Town.
- 58% respondents were female, 40% male and 2% preferred not say
- The majority of respondents were aged between 25 and 64 years of age
- 90% of respondents said they did not have a disability
- Almost 80% of respondents were white, 5% from mixed multiple ethnic groups, 4% Black, African, Caribbean or Black British and 3% Asian or Asian British
- 78% identified as heterosexual
- 57% said they had no religion, 31% were Christian
- None of the respondents said they worked in the evening or at night

G| Night Audits



Tooting @10.30pm

The night audits are an internal exercise to look at how Wandsworth's town and local centres changed between 6pm – 6am. It is important to note that these audits do not account for seasonal or changes and both took place on a weekend evening.

We know far more people are likely to be out in the evening during the warm summer months, or during a festival or holiday period. The busyness of certain areas like Clapham Junction is also dependent on whether events are being held that evening.

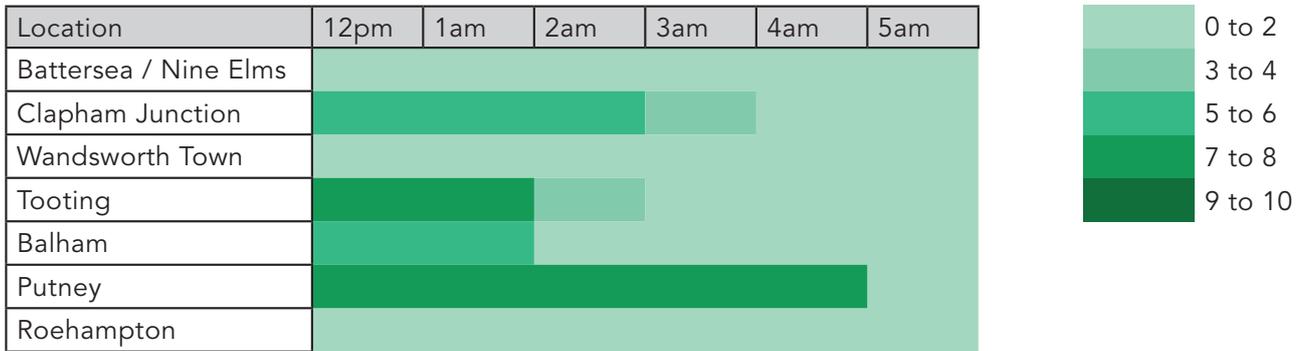
Scores were observational, which may not reflect the on the ground experience of people out about, particularly for safety. Scores were adjusted once a baseline had been established.



Danebury Avenue, Roehampton @ 9pm



Hildreth Street @ 12pm



Busyness heatmap from 12pm - 6am night time



Putney @ 4am

Two night audits, or night time drives, were completed during the first phase of engagement:

- Friday 20/11/2021, 6pm – 12pm
- Saturday 26/02/2022, 12pm - 6am

Officers and a Councillor drove to main town centres in a loop for the duration of the audit.

The following key performance indicators (KPIs) were noted: busyness rating, safety rating, pedestrians, transport hubs, age, gender & lighting.

Key observations:

- Danebury Avenue (SW15) in Roehampton was very quiet after 9pm with hardly anyone on the street.
- Hildreth Street (SW12) was very quiet and dark by midnight.
- Tooting (SW17) had a high proportion of people travelling home after midnight.
- Putney high street (Sw15) was busy late into the night/early morning, after most bars had closed.

H| Night Walks



Scooters parked on Totterdown Street opposite Tooting Market

A series of walks were held with local councillors during summer evenings to explore three areas of the borough at night to highlight issues and explore suggestions for improvement. It is important to note the seasonality of experiences beyond 6pm, as places can feel very different during warmer months compared with winter.

More people tend to be out and about in public spaces during summer months, which brings its own set of challenges, for example extra pressure on waste collection and greenspaces as well as more street drinkers.

Locations visited:

- Tooting, 22/06/2022
- Nine Elms & Battersea, 28/06/2022
- Wandsworth Town, 29/06/2022

Tooting, 22/06/2022

Attendees: Cllr Mayorcas, Cllr Akinola, Cllr Boswell, Lorinda Frient, Blanka Hay & Grace Crannis

Route: Tooting Bec station > Totterdown Street > Tooting Market > passage by Mitcham Road McDonalds > back of Bingo Hall > Church Lane off Mitcham Road

Key observations:

- Businesses around Tooting Bec station are struggling with the volume of rubbish on the streets and would like increased waste collection.
- Totterdown street pedestrianisation could be a positive but needs to account for delivery driver parking and secure bike storage.
- The passage by Mitcham Rd McDonalds often has illegally parked scooters also on the pavement which causes issues.
- There are several derelict phone boxes on Mitcham Rd.



Salvador Passage off Mitcham Road between McDonald's and Sainsbury's.



Church Lane in Tooting has poor visibility and parking issues due to the nearby mosque – cars go fast and the road feels unsafe. Also poor lighting in the area.

Nine Elms & Battersea, 28/06/2022

Attendees: Cllr Dikerdem, Cllr Worrall, Cllr Linton, Peter Nolan (New Covent Garden Market), Lorinda Frient, Blanka Hay & Grace Crannis

Route: Nine Elms tube > past New Covent Garden Market > Battersea Power Station > Queen's Circus roundabout > Queen's Town Road > Patmore Estate > Stewart's Road > Thessaly Road > Battersea Power Station tube



Walking route opposite New Covent Garden Market looking towards residential towers



Corner of Thessaly Road / Ascalon street good opportunity for light project

Key observations:

- No one knows of the history of New Covent Garden Market – could benefit from heritage / information boards / creative wayfinding.
- Riverside walk by the power station gets increasingly busy as time goes on.
- Mondo tap community brewing company good example of a community space on Stewart's Road.
- Portuguese café (Santacruzense) near the Patmore estate is well used, affordable and open late.
- Café at New Covent Garden Market underused and could be promoted to the nearby community as a late-night experience.



Main thoroughfare through Southside shopping centre



Vacant units on West Hill



Mapleton Crescent off Garratt Lane flanked by large car park and new building without windows facing the street. Public realm design means there are many nooks along the street.



Courtyard outside back entrance to Southside shopping centre behind the Penfold Centre off Neville Gill Close.

Wandsworth Town, 29/06/2022

Attendees: Cllr Davies, Lorinda Frient, Blanka Hay & Grace Crannis

Route: Southside shopping centre > Garrat Lane > Mapleton Crescent > Neville Gill Close > Buckhold Road > Wandsworth High Street > Ram Brewery > Old York Road

Key observations:

- Mapleton Crescent suffers from poor passive surveillance and poor quality public realm design.
- Courtyard space behind the Penfold Centre is an opportunity for creative project.
- Old York Road – what will the impact of pedestrianisation be in the winter. Issues with bikes going too fast.

3 Conclusions and next Steps



Evening rollerblading on Thessaly Road

The engagement activities and feedback received so far has created a solid basis for the draft conclusions and recommendations for the Night Time Strategy. The mixture of in-person events and the digital questionnaire have reached close to 1,000 individuals.

None of the respondents to the digital questionnaire said they worked at night and the vast majority were residents. A key aim for the second phase of digital engagement will be to collect more responses, including from night workers. We will also collect specific place-based data about people's evening and night time experiences. We would like to see more digital responses from under 18s and under 25s who are less likely to be homeowners.

Activities will also continue in-person through attending events and running focussed sessions with special interest groups. Creative workshops with young people, workers and residents will also be delivered, supported by PropTech funding from the Department of Levelling Up, Housing and Communities.

Next steps timeline:

- August 2022: soft launch of the new digital platform and mapping feedback open to the public
- September 2022: additions to the digital platform including news articles and updates for the Public Realm projects
- December 2022: consultation on the draft Night Time Strategy which will likely run for 6-8 weeks
- Early 2023: the Night Time Strategy is amended where appropriate to reflect comments on the draft
- Spring 2023: the Night Time Strategy is published following committee approval

"I don't know if you remember but
We are in the business of building futures

We are in the business of building better futures
So come, come and join us

For our legacy will be one of inspiration,
One that encourages others,

One that spreads through a nation,
One that people will tell one another.

We are a community, in our streets
You are always welcome

Everyone as one
No one dismissive, all inclusive

Bursting colours to
Sing and thrive in - Be creative!

Legacy? What is a legacy?
It's the people we will soon meet,
The people then,
The people now

All these things, shape our legacy"

Extract from **Our Streets** by Beth Kapila
and Tara Theatre



NIGHT TIME OUR TIME

A Night Time Strategy for Wandsworth

