Application form to claim

Housing Benefit and Council Tax Reduction

For office use only
Reference
Date form requested
Date form issued
Return by

Use this form if you want to make a new application for Housing Benefit and/or Council Tax Reduction. You can also apply online please go to our website at www.wandsworth.gov.uk/benefits If you are already getting benefit and are moving, or wish to tell us about a change in your circumstances, please go to our website at www.wandsworth.gov.uk/benefits where you can complete an online form.

Before you start to fill in the form please tick the boxes below that apply to you, and read the information on this page and the next. Please complete the form in black ink using block capitals.

I would like to claim Council Tax reduction only

I pay rent to Wandsworth Council - Is the tenancy in your name only?

Yes No

I am an introductory tenant

I pay rent to a private landlord or housing association

I am in temporary housing arranged by Wandsworth Council

If you are in temporary housing arranged by another council, you must contact them to claim housing benefits.

The form is divided into 15 parts. You must fill in every part, even if only to confirm that the questions do not apply to you. You should read the guidance notes at the start of each part. These will also tell you the proof we need to see.

Your claim may be delayed if you do not send in all the proof we ask for.

If you have a partner, this form must be filled in by both of you. We use 'partner' to mean:

- a person you are married to or a person you live with as if you are married to them
- a civil partner or a person you live with as if you are a civil partner

You and your partner, if any, must sign the declaration in part 15 of the form.

If you are of pensionable age and claiming Council Tax Reduction, you may still be able to get up to 25% off your Council Tax bill if the only other adults living with you have a low income or are claiming Income Support. This help is known as Second Adult Rebate. For this, your own income and savings will not be taken into account.

If you wish to claim only Second Adult Rebate, tick yes in the box below and just fill in Parts 1,2,4 and 15 of the form.

Do you	wish to	claim	Second	Adult Rebate?
Yes		\square N	lo	



Housing Benefit and Council Tax Reduction

Useful Information

Housing Benefit

Housing Benefit is help for all types of rent payments. It includes Rent Rebates, Rent Allowance, and the Local Housing Allowance. In order to make the form as straightforward as possible, we will only use the term 'Housing Benefit'.

Help with filling in the form

If you need help filling in the form, please go to our website www.wandsworth.gov.uk/benefits.

You can also get help and advice by calling (020) 8871 8080 between 9am and 5pm.

You can write to us at this address:

The Benefits Service Wandsworth Council, PO Box 500, SW18 2PN email: benefits@wandsworth.gov.uk

You will be sent an acknowledgement letter once we receive your form.

The proof we need to see

To make sure your benefit is correct, we need to see proof of every statement you make on the form.

These must be original documents not photocopies. We will make a copy of the document and return the original to you by registered post if necessary.

In all cases where we ask for proof, we need to see this for both you and your partner.

We have listed the proof we need to see in the notes at the start of each part.

You must fill in the form at once and send it back to us with all the proof currently available. You may lose benefit if you delay. If you cannot provide all the proof we need, you should still return the form to us and let us know in Part 14 that you will send in the missing items. We will then allow an extra month for you to provide this information, without affecting the start date of your benefit.

Data Protection

Wandsworth Council is the Data Controller for the purposes of the General Data Protection Regulation 2018 and Data Protection Act 2018. If you want to know more about what information we have about you, or the way we use your information, you can visit Wandsworth.gov.uk and search privacy.

How we collect and use information

The information we collect on this form, and from supporting evidence, will be used to process your Housing Benefit and Council Tax Reduction award and your entitlement to Council Tax Discount. The information may be passed to other agencies or organisations such as the Department for Work and Pensions, Employment Service and HM Revenue and Customs as allowed by law. We may check this information with details held by other council departments such as Housing or Social Services or give them details of your benefit status. This authority is under a duty to protect the public funds it administers, and to this end may use the information you have provided on this form for the prevention and detection of fraud. It may also share this information with other bodies responsible for auditing or administering public funds for these purposes as allowed by law.

We will not give information about you to anyone else nor use information about you for other purposes unless the law allows us to.

The Council sometimes needs information about people other than the person who has applied for a benefit to work out what that person is entitled to. For example, where a person makes a claim for benefit, we need information about other people who live in the same household to work out how much the person will be paid. This information may be gained from other departments such as HM Revenues and Customs and the Department of Work and Pensions.

part 1

about you and your home

We will need to see original documents as proof of your identity. If you have a partner, we will need to see proof of your partner's identity as well. Two items of proof are required for both you and your partner. We will accept documents such as:

- passport
- a bank statement
- your birth certificate
- a full driving licence
- a letter from a solicitor, social worker, probation officer or the HM Revenue & Customs
- a paid gas, electricity or water bill for the last quarter

We will also need to see proof of both your and your partner's national insurance number. This can be found on:

- your wage slips
- your national insurance card
- a letter from the Department for Work and Pensions (DWP)
- a letter from HM Revenue and Customs including tax credit entitlement letters

Do you have a partner?	☐ Y€	es)	If 'Yes', your partner must also provide info and proof, and sign the declaration in Part					
	you					you	r par	tner		
	Mr	Mrs	Miss	Ms	Other	Mr	Mrs	Miss	Ms	Other
Surname										
Other names										
Address										
Daytime phone number*										
Email address*										
Date of birth										
National Insurance number										
Tell us any other names you have used										
Date you moved in										
Have you or your partner previously claimed benefit at another address within Wandsworth?	Ye	<u>es</u>	□ No	0		☐ Yes	S	□ No	0	
If 'Yes' please give the address(es) and date(s)										

^{*}You do not have to give this information, however it may speed up the claim process if you do.

Part 1 - about you and your home continued

	you	your partner
Do you or your partner own this property or have either of you owned this or any other property?	Yes No If 'Yes', please give details	Yes No If 'Yes', please give details
Are you living away from the property you are claiming for?	Yes No If 'Yes', when did you last live at this address?	Yes No If 'Yes', when did you last live at this address?
	When do you expect to go back to this address?	When do you expect to go back to this address?
	Tell us why you are not living at this address	Tell us why you are not living at home address
Have you or your partner previously claimed benefit at another address outside the borough of Wandsworth within the last 52 weeks?	Yes No If 'Yes', please give the address	Yes No If 'Yes', please give the address
	Please tell us the benefit claim reference number (if known) for this address	Please tell us the benefit claim reference number (if known) for this address
Do you or your partner have to pay council tax at an address other than the one shown on page 1?	Yes No If 'Yes', please give the address	Yes No If 'Yes', please give the address
	Please tell us the Council Tax reference number (if known) for this address	Please tell us the Council Tax reference number (if known) for this address

Part 1 - about you and your home continued

Is there a person with a disability living in your home?	Yes If 'Yes' please answer	No the questions below	w.
Does your home have a separate kitchen or bathroom just for them?	Kitchen	Bathroom	Neither
If your home is adapted to meet their needs (such as wider doors for a wheelchair), please give details.			
If there is a special room other than kitchen or bathroom because of their disabilities (such as a room set aside for dialysis or because a separate bedroom is required), please give details.			

2

about you and your partner

If you or your partner are not UK nationals, we will need to see one of these as proof of your residency status:

- Home Office Application Registration Card (ARC)
- a current, valid passport
- UK and Republic of Ireland residency permit

We will also need to see the following items of proof where applicable:

- recent benefit award notifications showing current amounts
- a letter from the college confirming student status and duration of course
- a letter from prison confirming custody
- a letter from your employer confirming youth training, apprenticeship or student nurse status
- a letter from your doctor confirming severe mental impairment
- proof of the date when registered blind

	you	your partner
Have you or your partner come to live in the Common Travel Area in the last 2 years? (United Kingdom, Republic of Ireland and Channel Islands)	Yes No If 'Yes', what date did you become resident	Yes No If 'Yes', what date did you become resident
Are you or your partner a UK national?	Yes No If 'no', what is your nationality?	Yes No If 'no', what is your nationality?

Part 2 - about you and your partner continued

	you		your par	iner
Do you or your partner get Income Support or Income based Jobseeker's Allowance?	Yes If 'Yes', when did it st	No tart?	Yes If 'Yes', when	No did it start?
Are you or your partner in hospital?	Yes If 'Yes', when did you What date do you ex			No did you go into hospital? you expect to come out?
Have you or your partner been unable to work because of sickness for the last 52 weeks?	Yes	No	Yes	No
Have you or your partner ever claimed Carers Allowance?	Yes Tick 'yes', even if you been because you we			
Has Carers Allowance stopped in the last 3 months?	Who was it paid to? Date of last payment	□ No	Yes	□ No
Does anyone get Carers Allowance for looking after you or your partner?	Yes	□ No	Yes	No
Are you or your partner, or have you or your partner ever been registered blind?	Yes If 'Yes', please give the From	No date you registered To	Yes If 'yes', please of From	No give the date you registered To
Are you or your partner: a full time student? a student nurse? an apprentice? on youth training? in legal custody? severely mentally impaired? a registered Foster Carer?	Yes	No	Yes	No No No No No No No No No
Do you have a carer who lives elsewhere but occasionally stays overnight? Are you a former rough sleeper who has spent	☐ Yes	□ No	☐ Yes	□ No
3 months in a specialist hostel(s) for homeless people? Are you subject to a care order, under the Children's Act 1989 (under 22 and previously in care		□ No	Yes	□ No

3

about your dependent children

We need to know about all the dependent children living with you. Dependent children are those aged up to 16. Young people aged under 20 are also classed as dependent children if you still get **Child Benefit** for them. If you have more than six dependent children, please use a separate sheet of paper for their details. If you have no dependent children, please write 'none' against the first question and go on to Part 4.

If you are claiming for dependent children, we will need to see your child benefit confirmation letter.

If any of the children have been in hospital for more than a year, please provide a letter to confirm. If they are registered blind, please provide their registration card.

If you pay a childminder, a nursery or pay for afterschool care, we will need to see a letter showing the amount you pay.

	, , ,
How many dependent children do you have?	If you have written 'none' please go to part 4
first child	second child
Surname	Surname
Other names	Other names
Date of birth	Date of birth
The child's relationship to you	The child's relationship to you
third child	fourth child
Surname	Surname
Other names	Other names
Date of birth	Date of birth
The child's relationship to you	The child's relationship to you
fifth child	sixth child
Surname	Surname
Oth an arrange	Otherware
Other names	Other names
Date of birth	Date of birth
The child's relationship to you	The child's relationship to you

Part 3 - about your dependent children continued

Are any of the children registered blind?	Yes No If 'Yes', please tell us their names	Child 2 (if appl	licable)
Are any of the children getting Disability Living Allowance or Personal Independence Payments (PIPs)?	Yes No If 'Yes', please tell us their names	Child 2 (if appl	licable)
Have any of the children been in hospital for more than 12 months?	Yes No If 'Yes', please tell us their names	Child 2 (if appl	licable)
Do any of the children have other income, such as maintenance?	Yes No If 'Yes', please tell us their names	Child 2 (if appl	licable)
maintenance:			
Do you or your partner have children who are; • under 15	Yes No If 'Yes', please give the names of the child each child each week.	dren and how r	much you pay for
 under 16 with a disability who are looked after by a 			f
registered childminder, or a nursery or after school club?			£
			£
			f
Are any of these costs being	☐ Yes ☐ No		
paid for by social services, or any other agency?	If 'Yes', please tell us how much.		
	L		
What is the name and address of the childminder?			
What is the childminder's registration number?			

part

4

other people who live with you

We need to know about other people, other than your partner and dependent children, who live with you. These people are known as 'non-dependants' for benefit purposes, and include older children you no longer get Child Benefit for. A joint tenant is not a non-dependant.

We may have to make a deduction from your benefit for non-dependants who live with you. There are different levels of deduction and these depend on each person's income. If you do not wish us to deduct the maximum amount from your benefit you must provide their latest wage slip.

We will need to see proof of the following where applicable:

- latest wage slip
- recent benefit award notification showing current amount, for example their JSA award letter
- a letter from their doctor confirming severe mental impairment
- a letter from the prison confirming custody
- a letter from their employer confirming their youth training, apprenticeship or student nurse status

If there are no other adults living with you, please write 'none' against the first question and go on to Part 5. If you need to give details for more than two non-dependants living with you, please use a separate sheet of paper.

How many people live with you	? If you	have written 'none',	, please go to p	part 5.
	first person		second p	person
Surname				
Other names				
Date of birth				
Relationship to you or your partner (parent, son, daughter, friend and so on)				
Do they get Income Support, Income Based Jobseeker's Allowance, Income Related Employment and Support Allowance or Guaranteed Pension Credit?	Yes	□ No	Yes	□ No
Are they a full-time student, student nurse, on a Work Based Training scheme, an apprentice or a care worker?	Yes	□ No	Yes	□ No
Are they in legal custody?	Yes If 'Yes', when are the come out?	No y expected to	Yes	□ No
Are they away with the Armed Forces?	Yes	□ No	Yes	□ No

Part 4 - other people who live with you continued

	first person	second person
Are they in hospital?	Yes No If 'Yes', when did they go into hospital? When are they expected to come out?	Yes No If 'Yes', when did they go into hospital? When are they expected to come out?
Are they severely mentally impaired?	Yes No	Yes No
	n to claim a lower level of non depen I provide proof in one of the ways de	
How much do they earn a week before deductions are made?	f	f
Do they work 16 hours a week or more?	☐ Yes ☐ No	☐ Yes ☐ No
If they have savings, how much income have they received from them in the past year?	£	f
If they do not have an income, please confirm how they meet their day to day living expenses.		
about you	ır earnings	
	you	your partner
	Please tick the box which applies to you. I am employed (Please fill in section A) I am self employed (Please fill in section B) I am unemployed I am retired	Please tick the box which applies to your partner. They are employed (Please fill in section A) They are self employed (Please fill in section B) They are unemployed They are retired

Part 5 - about your earnings continued

	you	your partner
Are you or your partner a	Yes No	Yes No
director of a company? (even if unpaid)	If 'Yes' for you or your partner, please of	give details.
ii uripaiu)		
How many jobs do you and		
your partner have, including self employment?		
• •	If you have written 'none' for both you	and your partner, please go to Part 6
	· · · · · · · · · · · · · · · · · · ·	
You will need to provide the same		certificate of earnings from the back
and proof for all of your and your puse a separate sheet of paper for each		cation form (this must be stamped by
If you or your partner are employ	ed we will need to • a letter from	n the employer giving all the
see proof of income for each job.	This can be one of information be on head	requested in the certificate (this must
the following:		cent consecutive weekly wage slips, or
	last two mo	nthly salary slips
_		
Section A	you	your partner
Number of hours worked in main job		
What type of work do you do?		
Employer's name and address		
Employer's name and address		
Payroll reference number		
Date employment started		
Please give your and your		
partner's gross pay (This is the	f	£
amount you earn before income tax, national insurance		
and so on are taken off)		
How often is this paid? (weekly, monthly, 4 weekly		
and so on)?		
Uour is it maid?		
How is it paid? (cash, cheque, into your bank		
account and so on)?		
When were very sind order		
When was your and your partner's last pay rise?		

Part 5 - about your earnings continued

Section A	you	your partner
Do you know the date of your next pay rise?	Yes No If 'Yes', please tell us the date How much will it be?	Yes No If 'Yes', please tell us the date How much will it be?
How much do you and your partner earn in bonuses, tips or overtime?	f f How often is this paid?	f f How often is this paid?
Are you or your partner expecting to leave the job in the near future?	Yes No If 'Yes', please tell us the expected date	Yes No If 'Yes', please tell us the expected date
Section B		
About your self-employm	nent	
financial year. If you or your partner employed income. If you have been period you have been trading. You	employed for at least a year you must pro have just started a business we will ask y trading for less than a year, we will norm may also have to provide bank statements wite you for an interview in order to clari	ou for a projection of your self ally ask for your accounts for the and other evidence to support your
What kind of work do you and your partner do?		
What is your and your partner's business address?		
Do you and your partner get a business start up allowance?	☐ Yes ☐ No	Yes No
When did you and your partner start trading?		
Are you and your partner sole traders?	Yes No If 'No' please give details of the partners!	Yes No nip and your share of the business
Number of hours worked each week?		

part 6

about your pensions, benefits, allowances and tax credits

We will need to see at least one of the following as proof of each of your benefits or allowances:

- recent benefit award notifications showing current amounts
- most recent tax or pension credit award notification
- letter from the pension provider
- bank statements (showing all transactions for the last two months)
- most recent pension payment advice slips

If you have claimed but not yet received any benefit or allowances you should send proof as soon as it is available. (All documents must be original)

If you do not get the benefit listed, you must tick the box saying 'none'. If you do, please say how much you get each week in the box next to it.

benefit or allowance	you		your part	ner
Income support	None	£	None	£
Jobseeker's Allowance (Income based)	None	£	None	f
Jobseeker's Allowance (Contributions based)	None	£	None	f
Employment and Support Allowance (contributions based)	None	f	None	f
Support Component	None	f	None	f
Work related component	None	f	None	f
Employment and Support Allowance (income related)	None	f	None	f
State retirement pension	None	£	None	f
Pension credit If 'yes', which element:	Yes	□ No	Yes	No
Guarantee credit	Yes	No C	Yes	No
Savings credit	None	f	None None	£
Pension from the civil service	None	f	None	f
Pension from public service	None	f	None	f
Personal pension or pension from earlier employer (please name the pro	None oviders)		None	
		f		f
		£		£
Statutory Sick Pay	None	£	None	£
Incapacity Benefit	None	£	None	f
Statutory Maternity Pay	None	£	None	f
Maternity Allowance	None	£	None	f
Universal Credit	None	f	None	f

Part 6 - about your pensions, benefits, allowances and tax credits continued

benefit or allowance	you		yc	our partr	ner
Widowed Parent's Allowance	None	£		None [f
Child Benefit	None	f		None	f
Attendance Allowance	None	£		None [£
Disability Living Allowance (care component)	None	£		None	f
Disability Living Allowance (mobility component)	None	£		None	f
Personal Independence Payments (Daily Living)	None	f		None	f
Personal Independence Payments (Mobility)	None	f		None	f
Armed Forces Independence Payments	None	f		None	f
Carer's Allowance	None	£		None	£
Do you have an underlying entitlement to Carer's Allowance?	Yes	No		Yes	No
Tax Credits (for example children's or working)	None	£		None [f f
Severe Disablement Allowance	None	f		None	f
Industrial Disablement Allowance	None	£		None	f
Reduced Earnings Allowance	None	f		None	f
War Pension	None	f		None	f
Industrial Widow's Pension	None	f		None	f
Bereavement Allowance	None	f		None	f
Have you or your partner applied for any of the above benefits or any other benefits	Yes If 'Yes', please	No give details		Yes [No
for which you are still awaiting a decision?					
Have you or your partner deferred receipt of your State Retirement pension? (You must inform the Benefit	Yes If 'Yes', please	No give details		Yes [No
Service when you start to draw your pension)					

7

about your capital, savings and investments

We will need to see proof of your capital, savings or investments, such as:

- statements from your bank or building society showing all transactions for the last two months
- building society book (recently updated)
- bond certificates
- stocks and shares certificates
- unit trust certificates
- statements of PEPs, TOISAS or ISAs

You must include any capital held in a current account.

	yo	u		your partner	
		ave any bank or buildi clude overdrawn or em		unts, post office account or s	savings in
		Yes No 'es' please give the name	of the bank or b	Yes No No wilding society and the latest ba	alance.
			Amount		Amount
Current accounts	1		f		f
	2		£		£
	3		f		f
	4		£		f
Deposit accounts	1		f		£
	2		f		f
	3		f		f
	4		f		£
TOISAs, PEPs or ISAs	1		f		£
	2		£		£
	3		£		£
	4		f		f
Savings in cash			f		f
Lump sum in respect	Dat	e paid		Date paid	
of a deferred State Retirement pension	L		f		f
Do you or your partne hold any joint accoun not detailed above?		Yes No 'es', please give details		Yes No If 'Yes', please give details	

Part 7 - about your capital, savings and investments continued

	you		your partner	
Are you or your	Yes No		Yes No	
partner holding any money in trust for	If 'Yes', please give details		If 'Yes', please give details	
anyone else?				
Do you or your part	tner have any National Sa	vings Certificates	or National Savings Bonds?	
	Yes No If 'Yes' please give the issu	ue number or type a	Yes No	
		f		f
National Savings Certificates	1			
	2	f		f
	3	f		f
	4	f		f
	7			
National Savings	1	f		£
bonds	2	f		f
		f		f
	3			
	4	f		f
Premium Bonds		f		£
Do you or your part	tner have any unit trusts o	or shares?		
	Yes No		Yes No	
		me of the company	and the number of shares you	hold.
	Name	Number	Name	Number
Shares	1			
	2			
	3			
	4			
	5			

Part 7 - about your capital, savings and investments continued

	you		your partner	
		Amount		Amount
Unit Trusts 1		f		£
2		£		£
2		f		f
3				
Do you or your partne	er have any other savings, in	nvestments or t	rust funds?	
	Yes No If 'Yes' how much are they wo	rth?	Yes No If 'Yes' how much are they wo	orth?
	f		f	
Have you or your part	ner recently received any ba	ckdated benefi	t which you have added to	your savings
	Yes No If 'Yes' please give details		Yes No If 'Yes' please give details	
property or	and			
Apart from your hom	e, do you or your partner ov	wn or have a sh	are in any other property o	or land?
	Yes No If 'Yes', please give details incl			
Are vou and vour par	tner holding any property ir	n trust for anvo	ne else? If so please give d	etails:
	3. 3. 3. 3.			
Have you or your par	tner sold a property within t	the last 12 mon	ths?	
	☐ Yes ☐ No			
	(We may contact you for more	e information)		
Do you or your partne	er charge rent for any prope	erty, other than	your main home? Yes	☐ No
How much rent do yo	u receive?			
How often should it b	e paid?			

other income

Any other income which you and your partner have must be declared in this section. This includes details of your grant, loan or bursary if you are a student.

We will need to see proof of any other income you and your partner receive. This can be any one of the following:

- bank statements
- a building society letter or statement
- Income/tenancy details for sub tenants or boarders

- a court order
- an income award notification
- invoices and receipts
- letter from an absent parent confirming maintenance
- a letter from HM Revenues and Customs
- notification slips
- payment slips
- student loan or grant letter

Do you or your partn (This includes income				been declared on this	application form?
	Yes	□ No			
			Amount	How often is it paid?	When did it start?
Type of income			f		
Type of income			£		
Type of income			f		
part G Out If your son or daught see the loan assessment				your partner make payn we will need to see the Your part	pension agreement.
Do you or your partnany money to a son of daughter who is a stream of a loan assessing	or udent, as	Yes If 'Yes', who is it p Amount f How often is it pa		f How often is it	
Do you or your partn payments towards a pension other than b deduction from your or wages?	private y	Yes If 'Yes', how much f How often?	No do you pay?	Yes If 'Yes', how mu f How often?	No uch do you pay?

part 10 private tenants	
Please answer the following question: How many bedrooms are in the property? You and your partner are private tenants if you pay rent to a private landlord or a housing association, or if Richmond Council has placed you in temporary accommodation with another landlord.	We will need to see proof of your residency and rent, from the following list (this must confirm how much rent you pay, the date your tenancy commenced and what is included in your rent): • a letter from the agent • a letter from the landlord • your rent book • the tenancy agreement • rent receipts / statements
your tenancy	
Please give the date your tenancy started Is the tenancy in your name only? Yes No If 'No', what are the names of the other joint tenants? Do you sub-let any of this property? Yes No I	Is it a shorthold tenancy? Yes No Shared ownership Other (please give details)
the property you occupy	
Do you live in the whole building? Yes No Sthere more than one floor in the building? Yes No Street No Str	What type of accommodation do you live in? Detached house
Tell us how many rooms are in your property. If your prop	
Total number of rooms in the property juicon kitchen	Bedrooms Bathrooms WCs Bedsits Studio flats Others

Total number of rooms in the property Number of rooms solely occupied by

Number of rooms you share with other

you and your family

households

Part 10 - private tenants continued

your rent How much rent are you charged? £ If you are a joint tenant how £ much is the rent for the property? How often do you pay it? Fortnightly Daily 🔲 Weekly ___ Every four weeks Every three months Other Every calendar month If your rent includes any of the following, please write down how much you are charged. If you do not know the amount, please write 'unknown' in the box. You must fill in each section. If any do not apply to you please write 'none' in the box. £ Breakfast Heating Fuel for cooking Midday Meal £ £ £ Parking space **Evening Meal** £ Water rates **Support Charges** General counselling and support **Council Tax** £ Cleaning rooms and windows Hot Water Garden Emergency alarms and warden £ Lighting Are you or your partner, or a member of your household, related to your landlord? Garage No Who do you pay your rent to? If 'Yes', what is the relationship? Surname Is your landlord a previous partner of yours? Other names No Yes L If 'Yes', did you live at this address together? Address Have you or your partner previously owned the property you are now renting? Yes Do you occupy your home as a condition of your employment? Postcode Yes 🔲 No Do you or any member of your household get money from a Telephone number trust that also owns your home? Yes No What is the name and address of the landlord or owner Who is responsible for the decoration inside your home? of the property if different from above? Your landlord Is there central heating in the property? Yes 🔲 Do you or your partner use your home for business purposes? Yes No

part 11

these arrangements

payment of benefits

Council Tax Reduction: will be paid into your Council Tax account. You will be sent a revised bill.

Wandsworth Council tenants and tenants placed in temporary accommodation: Housing Benefit will be paid into your rent account or directly to the Homeless Persons Unit.

Private tenants: Generally tenants renting from a Housing Association, a charity or a hostel have a choice how their benefit is paid – either into their own bank/building society account or to their landlord. Please complete either option 1 or option 2 below.

For all other private tenants, benefit will be paid directly into your account. Please fill in your details in option 1.

If you have difficulty managing your affairs it may be possible to pay your landlord. To help the Benefit Service decide if we can do this, complete part 12 of the form. We may need to write to you for more information.

If you do not have a bank or building society account you should contact the payments team on (020) 8871 8769. They will tell you how to get advice about opening a basic bank account.

Options for payment to private	tenants	
1 Paid direct into your bank or building society	This is a safe and easy way to get your H pay your benefit every two weeks in arre	
Please give the following details		
Name and address of your bank or building society		
	Bank account number	Building society account number
	Bank sort code	Building society roll number
		Type of building society account
Name(s) of account holder(s)		
	from a Housing Association, a charity or rivate tenants, benefit will be paid direct	
	ur affairs, it may be possible to pay your l part 12 of the form. We may need to writ	
2		
Paid direct to your landlord's bank or building society, if	This method is just as safe and easy as the first, but we will pay your Housing Benefit to your landlord's account instead of yours. We will write to your	

your landlord agrees to accept landlord for his account details. Benefit will generally be paid four weeks in

arrears. Please read the section on 'sharing information'.

direct payments to landlords

If you rent your property from a private landlord you must fill in this section if you would like us to pay your benefit direct to your landlord. You must answer all questions and give us as much information and evidence as possible. We will use this information to decide whom we pay. If we do decide to pay your landlord, we will write to them for information about their bank details. The decision to pay your landlord will be reviewed regularly.

Please tell us if any of the following	would cause you di	fficulties with paying your rent:
Learning difficulties	Yes	No 🗌
Physical disabilities	Yes	No 🗆
Mental Health problems	Yes	No 🗆
Coping with addiction, for example alcoholism, substance abuse or gambling	Yes	No 🗆
If you have answered 'Yes' to any of the a	above, please tell us h	ow they would affect you paying your rent.
Do you currently receive any support Yes No I If 'Yes', please tell us who helps you.		your finances?
Do you have anyone who could help Yes No I If 'Yes', please tell us who could help		nage your finances?
Do you currently have any rent arrea Yes No I If you have answered 'Yes', please te		what period the arrears cover.

Part 12 - direct payments to landlords continued

Have you previously had any difficulties in keeping your rent payments up to date?
Yes No No
If 'Yes', please tell us why.
Do you have multiple debts?
Yes No No
If 'Yes', please supply details.
Do you have anyone helping you manage these debts?
Yes No
If 'Yes', who is helping you?
Are any deductions being made from your income to repay debts?
Yes No No
Please use the space below to give us any further information in support of your request to pay benefit to your landlord.

backdating benefits

We may be able to backdate your benefit for a limited period, but only if there is a very good reason why you did not claim earlier. If you would like to apply for your claim to be backdated, please give us the dates you think it should be backdated from, and the reason why you did not claim earlier.

Backdated from	If you would like it backdated for a specific period, please give the relevant dates. From to
Please tell us the reason why you did not claim benefit earlier. We cannot consider your request without this information. You may be required to supply supporting evidence.	

14

proof to follow

Before you return this form please read through the checklist below and make sure you are sending in all the information we have asked for. We cannot assess your benefit claim until we see proof of every statement you made on this form. The proof we need to see is listed in the notes at the start of each part of the form. We must see original documents not

photocopies. If some items of proof are not available you should still return the form – you may lose benefit if you delay. Please tick the boxes to tell us what proof you will send in later.

Remember, if you don't send in the proof with this form it will take longer to deal with your claim.

Identity:

You must send in two items of proof for both you and your partner.

The right to claim public funds:

If you are not a UK citizen you should provide proof that you are entitled to claim public funds.

Part 14 - proof to follow continued

National Insurance: For both you and your partner, you must provide an official document that includes your National Insurance Number.	
Dependants and child care costs: We need to see proof of Child Benefit for each of your dependants. Child care costs – you must show confirmation from the provider of how much you pay, the times care is provided and their registration number.	
Working Tax Credit / Child Tax Credit: You should provide your award letter confirming how much you get, how it is paid and when it started.	
Non Dependants: Confirmation of your non dependants income	
Income Support, other benefits / allowances: This should be the latest award notice that confirms the type of benefit / allowance, the amount and when it started.	
Pensions: You should provide proof confirming how much you get, how and when it is paid and when it started.	
Earnings: We need to see 5 recent consecutive weekly payslips, 3 recent consecutive fortnightly pay slips or 2 recent consecutive monthly pay slips or a certificate of earnings properly completed and stamped by your employer.	
Capital, savings and investments: You must send in proof of any savings or investments you have, including current accounts. If you are sending in bank statements they should be the two most recent. Savings books must have been recently updated.	
Proof of any other income: You should provide a document confirming how much you get, how it is paid and when it started.	
Rent Liability: This does not apply to Council Tenants. You will need to supply a Tenancy Agreement or if not available, a rent book or a letter from your landlord confirming how much rent you pay, the date your tenancy commenced and what is included in the rent.	
Request to pay your landlord: If you are a private tenant and want us to pay benefit direct to your landlord you must send in supporting evidence.	
Backdating: If you have asked for your claim to be backdated you should supply evidence to support your claim.	

Changes in your circumstances.

While you are getting benefit you must, by law, tell us about any changes in your circumstances which might affect your claim. You will lose benefit if you fail to notify the Benefits Service within 1 month for Housing Benefit and 21 days for Council Tax Reduction of the change. If we pay you too much money because you did not tell us about a change you will have to pay it back.

Remember **you** are responsible for telling us about changes to your circumstances.

Here are some examples of changes which you must tell us about:

- if there is a change in your income,
- if your benefit changes or stops,
- if anyone joins or leaves your household,
- if anyone in your family goes into hospital,
- if your rent increases,
- if you change address.

Even if someone has filled in this for you, you must sign this declaration if you can. If you have a partner, it would be helpful if they sign below to confirm that all the details about them are correct, but they do not have to sign. Please read this declaration carefully before you sign and date it.

- I understand that you may use any information I have provided in connection with this and any other claim for social security benefits that I have made or may make. The council may give some information to other organisations, such as government departments, local authorities and private-sector companies such as banks and organisations that may lend me money, if the law allows this.
- **I know** that I must let you know about any change in my circumstances which might affect my claim.
- I declare that the information I have given on this form is correct and complete. I have checked the information myself or have had it read back to me.
- I understand that if I give information that is incorrect or incomplete, you may take action against me. This may include court action.
- I agree that you will use the information I have provided to process my claim for Housing Benefit or Council Tax Reduction, or both. The council may check some of the information with other sources as allowed by the law.

Signature of person claiming		Partner's signature					
Date		Date					
forms filled in by some	eone other tha	n the person claiming					
Please tell us why you are filling in t	Please tell us why you are filling in this form for someone else.						
Name of the person who filled in the form							
Signature of the person							
Relationship to the person claiming							

Wandsworth Council Benefits Service PO Box 500 SW18 2PN

Sharing Information

Sharing Information with your landlord

Sometimes, sharing information with your landlord helps us to deal with your claim quickly and reduces the risk of you falling behind with your rent because of your claim being delayed. We would only share this information with your landlord if you:

- are a local authority tenant; or
- we have agreed to pay benefit direct to your landlord.

In either case under the General Data Protection Regulation 2018 and Data Protection Act 2018 we need your permission to share information. If you give us permission we would be able to tell your landlord:

- whether or not you had claimed Housing Benefit and, if so, whether or not we have made a decision on your claim; and
- if we need further information to make a decision on your claim and, if so, what information we need.

There may be other information about your claim that we need to check with your landlord, such as the date

your tenancy started, before we can make a decision about your claim. If this is the case, we may have to ask your landlord even if you have not given us permission to discuss your claim with them. If you have not given us permission by signing the section below, we will not discuss anything else with your landlord.

We will not give your landlord any information about your personal or household circumstances or your financial circumstances.

Sharing Information with a third party

If you would like us to share information about your claim with someone other than your landlord you should also complete the section below. You may choose for us to share information with anyone else, for example a relative or someone from an advice centre who is helping with your claim. If you wish us to share information with a third party we will give them the same information that we would give to a landlord, but in addition we would also discuss, if asked:

- your personal or household circumstances; and
- your financial circumstances.

I give Wandsworth Council permission to share information with the following (please tick either or both):

My landlord A third party

If you have ticked 'third party' please give their name and address:

Name

Address

Telephone number

Email address

Signature of claimant

Date

Ethnic monitoring at Wandsworth Council

Please tell us about yourself (please note that you do not have to complete this part of the form if you do not wish to). This information is collected to help ensure we deliver a fair and impartial service to all members of our community.

1.	White British					
	Irish					
	Any other White background (for example European)*					
	Any other writte background (for example European)					
2.	Mixed					
	White and Black Caribbean					
	White and Black African					
	White and Asian					
	Any other Mixed background*					
3.	Asian or Asian British					
	Indian					
	Pakistani					
	Bangladeshi					
	Any other Asian background*					
4.	Black or Black British					
	Caribbean					
	African					
	Any other Black background*					
5.	Chinese or other ethnic group					
	Chinese					
	Any other background*					
*If you answered 'Any other' to any of the above please enter a description:						

Wandsworth Council Benefits Service PO Box 500 SW18 2PN

Confidential	
Reference number	

Certificate of earnings

To be filled in by employers

Employee's name Mr Mrs Miss Miss Ms Ms									
Employee's home address:									
Payroll, employee or s							de:		
National Insurance nu	mber:				Occupation	:			
Gross earnings, includ past two months if the				ra payme	ents for the pa	ast five v	veeks if they ar	e paid wee	kly, or
Weekly paid employe	es	ho	ours wor	rked		(date started emp	loyment L	
Week ending (write the date)	Hours worked	Gross pay	Income tax £	National insurance £	Superannuat personal pensio £		Tax Credit £	Other deductions £	Pay after deductions £
1									
2									
3									
4									
5									
Monthly paid employ	ees	ho	urs worl	ked		(date started emp	loyment _	
Calendar month ended (write the date)	Hours worked	Gross pay	Income tax £	National insurance £	Superannuat personal pensio £		Tax credit £	Other deductions £	Pay after deductions £
1									
2									
Method of payment cash BACS cheque gross paid to date If you have given this employee a pay rise in the last six months, please give the dates and the amount of the rise.									
I certify that the information given on this form is correct. Employer's name and address:									
Name of person completing form: Official stamp									
Telephone:									
Signature:									
Position in firm:									
Date:						re is no of	ficial stamp, please	provide a sup	porting

This form must be signed by a company director, company secretary, personnel officer or the person in charge.



If you have questions about this form please call (020) 8871 8080. www.wandsworth.gov.uk/benefits benefits@wandsworth.gov.uk