

Instruction to your bank or building society to pay by Direct Debit

Service user number



Please fill in the whole form using a ball point pen and send to: LBW Accounts, LBW Accounts Receivable Capita, PO Box 4424, Shepton Mallet, Somerset, BA4 5BT

Name and full postal address of your bank or building society		6	2	/	2	/	1				
To: The Manager	Bank/building society							_			
_		Refere	ence								
Address											
		Instr	uction to	vour ba	nk or bi	uilding so	cietv				
Postcode		Please pay Wandsworth Council Direct Debits from the account detailed in									
Name(s) of account holder(s)		this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Wandsworth									
						e passed e					
		socie	ty.			•		•	•		
Bank/building society account number											
		Signa	ature(s)								
Branch sort code		Date									



Banks and building societies may not accept Direct Debit Instructions for some types of account.

This Guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



DDI8

- . This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date, or frequency of your Direct Debit Wandsworth Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Wandsworth Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Wandsworth Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund, you are not entitled to, you must pay it back when Wandsworth Council asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.