











Home support providers in Wandsworth

This leaflet provides details of local home support (domiciliary care) providers for adults





Home Support providers in Wandsworth

People choose particular providers for different reasons. It's important to take your time to choose a provider that you trust, and who will provide you with the care and support you need.

You should consider asking the following questions to help you make your decision:

- Can they help you at the times of day or night you need them?
- If you have a specific health condition for example, do they have the experience and skills to support you?
- Is there an out-of-hours or emergency contact if needed?
- What training and supervision do they provide for their care workers?
- What does their fee cover? Do they pay care and support workers a fair wage?
- Are you confident that their care and support workers will treat you with respect and dignity?
- How will the provider communicate with you to make sure you're happy?

- If you have a problem, how does it get resolved?
- Are you confident you will not be discriminated against because of your age, gender, race, disability, faith or sexual orientation?

Home support providers are regulated by the Care Quality Commission (CQC). To find the latest CQC report for each agency, please visit www.cqc.org.uk.

This leaflet lists providers offering support at home in the borough. This list includes providers that are contracted to provide services for the council and those that are not.

Contracted providers

Non-contracted providers



Contracted providers

The council has chosen the following eight zone providers to deliver our home support service in the borough:

| ZONE ONE covering Balham and Nightingale | London Care St Georges House, 3-5 Pepys Road, Raynes Park SW20 8ZU |
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| | Telephone: 020 8944 4300 Email: raynespark@londoncare.co.uk Website: www.londoncare.co.uk |
| ZONE TWO covering Furzedown and Bedford | Haven Care Streatham Branch, 1 Empire Mews, Stanthorpe Road, Streatham SW16 2BF |
| | Telephone: 020 3409 9697 Email: wandsworth@havencare.co.uk Website: www.havencare.co.uk |
| ZONE THREE covering Tooting and Graveney | Supreme Care 9 Crown Parade, Crown Lane, Morden, Surrey SM4 5DA |
| | Telephone: 020 8545 0030 Email: wandsworth@supremecare.co.uk Website: www.supremecare.co.uk |
| ZONE FOUR covering Fairfield, Southfields, Earlsfield and Wandsworth Common | Mihomecare 797 London Road, Thornton Health CR7 6AW |
| | Telephone: 0333 121 9401 Email: wandsworth@mihomecare.com Website: www.mihomecare.com |

| zone five covering Northcote, Shaftesbury and Latchmere | Care Outlook 21 Falcon Road, London SW11 2PH Telephone: 020 8695 9092 Email: RRwandsworth@careoutlook.co.uk Website: www.careoutlook.co.uk |
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| zone SIX covering St Mary's Park and Queenstown | CRG Homecare Earlsfield Business Park, Lydden Road, Wandsworth SW18 4LT Telephone: 020 3621 7561 Email: wandsworth@crghomecare.uk.com Website: www.crghomecare.uk.com |
| ZONE SEVEN covering Thamesfield, East Putney and West Hill | Westminster Homecare 119 Wandsworth High Street, Wandsworth SW18 4HY Telephone: 020 8871 2888 Email: wandsworth@whc.uk.com Website: www.whc.uk.com |
| ZONE EIGHT covering Roehampton and Putney Heath and West Putney | Absolute Care Services 4 Latimer Road, Teddington TW11 8QA Telephone: 020 3815 5453 Email: wandsworth@absolutecareservice.co.uk Website: www.absolutecareservice.co.uk |

The council has chosen seven **approved providers** to deliver home support services when the zone providers are unable to provide the service:

| Ashbourne Healthcare Services | Ashbourne House, 35 Harwood Road, London, SW6 4QP Telephone: 020 7736 5200 Email: enquiries@ashbournehealthcare.co.uk Website: www.ashbournehealthcare.co.uk |
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| Bluebird Care (Wandsworth) | 5 College Mews, Off St Ann's Hill, Wandsworth SW18 2SJ Telephone: 020 8877 4950 Email: wandsworth@bluebirdcare.co.uk Website: www.bluebirdcare.co.uk/wandsworth |
| Graceful Care | Crown House, North Circular Road, Park Royal NW10 7PN Telephone: 020 8961 8599 Email: wandsworth@gracefulcare.co.uk Website: www.gracefulcare.co.uk |
| Hartwig Care | 5 Ella Mews, London, NW3 2NH Telephone: 020 7916 7270 Email: info@hartwigcare.co.uk Website: www.hartwigcare.co.uk |

| Healthvision UK | Network Hub, Unit 113 300 Kensal Road, London W10 5BE Telephone: 020 7372 2895 |
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| | Email: info@healthvisionuk.com Website: www.healthvisionuk.com |
| Holistic Community Care | Unit 3b, Union Court, Clapham, London, SW4 6JP |
| | Telephone: 020 7091 0399 Email: lambeth@carebyholistic.com Website: www.carebyholistic.com |
| Soma Healthcare Ltd | Unit 2, 7 Tarves Way, Greenwich, SE10 9TS |
| | Telephone: 020 7093 4710 Email: info@somahealthcare.co.uk Website: www.somahealthcare.co.uk |



Other providers operating in the borough

Inclusion in this leaflet is not an endorsement and we can take no responsibility for the quality of services that are privately purchased from the providers listed.

| Allied Healthcare | Unit 36 Earlsfied Business Centre, 9 Lyddon Road, London, SW18 4LT Telephone: 020 8685 1112 Email: mitcham.gold@alliedhealthcare.com Website: www.alliedhealthcare.com |
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| Aspire Care Services | 262 Streatham High Road, London SW16 1HS Telephone: 020 8677 6336 Website: www.aspirecareservices.org.uk |
| Caremark Wandsworth | Russell House, Spencer Court, 140-142 Wandsworth High Street, London, SW18 4JJ Telephone: 020 3542 1255 Email: wandsworth@caremark.co.uk Website: www.caremark.co.uk |
| Day and Nite Care | Unit 31 Kingspark Business Centre, 155 Kingston Road, New Malden, KT3 3ST Telephone: 020 8949 7179 Email: dayandnite.serviceslimited@gmail.com Website: www.dayandniteservices.co.uk |

| Favoured Healthcare CIC | 32-34 London Road, Morden, Surrey SM4 5BT |
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| | Telephone: 020 3620 1114 Email: info@favouredhealthcare.co.uk Website: www.favouredhealthcare.co.uk |
| LIM Independent Living and | 3 Foxley Road, Thornton Heath, Surrey CR7 7DX |
| Community Services | Telephone: 020 8664 9040 Email: info@limilccs.co.uk Website: www.limilccs.co.uk |
| Managing Care | Trident Business Centre, 89 Bickersteth Road, Tooting SW17 9SH |
| | Telephone: 020 8788 7936 Email: info@managingcare.co.uk Website: www.managingcare.co.uk |
| Mushkil Aasaan | 220 - 222 Upper Tooting Road, 1st Floor (Side Entrance) London SW17 7EW |
| | Telephone: 020 8672 6581 Email: mushkil@mushkilaasaan.com Website: www.mushkilaasaan.com |

| Parkgate Nursing Agency | 1 Boundaries Road, Balham, London, SW12 8ET Telephone: 020 8673 4755 Email: admin@parkgateinc.co.uk |
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| Professional Care support Services Ltd | Website: www.parkgateinc.co.uk Access House, 141 Morden Road, Mitcham, Surrey CR4 4DG Telephone: 020 8286 9177 Email: info@pcssltd.co.uk Website: www.pcssltd.co.uk |
| Raza Homecare Ltd | 215 St Helier Avenue, Morden, Surrey, SM4 6JH Telephone: 020 8715 4268 Email: info@razahomecare.co.uk Website: www.razahomecare.co.uk |
| Stockwellcare Support Services | 215 Amesbury Avenue, London, SW2 3BJ Telephone: 020 7018 2721 Email: info@stockwellcare.com Website: www.stockwellcare.com |

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Monday to Friday from 9am to 5pm.

Telephone: (020) 8871 7707 **SMS Phone:** 07940 775107

Email: accessteam@wandsworth.gov.uk

Website: www.wandsworth.gov.uk/adultsocialcare

Write to us at:

Wandsworth Council Adult Social Care Wandsworth High Street London, SW18 2PU

For information on local services please visit CarePlace www.careplace.org.uk

If you have difficulty understanding this publication and you would like this leaflet in a different language, large print or Braille please call: **(020)** 8871 7707

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