## BY PHONE OR ONLINE



Dialling 999 in an emergency. We will aim to arrive at an emergency call within 15 minutes.



You can dial 101 to contact vour local police. We will answer your question at the time or put you in touch with an officer that can.



Reporting your crime online at www.met.police.uk We will contact you within 24 hours.

## **SAFER NEIGHBOURHOODS LOCAL POLICE, LOCAL KNOWLEDGE**

**Contacting your local Safer** Neighbourhoods Team. We will respond within 24 hours.

## FACE TO FACE BY.



Making an appointment with a local officer. If you have been the victim of a crime we will offer you the opportunity

to see a police officer at a time and location of your choice.

Visiting a police front counter. We will have at least one 24/7 accessible front counter in every borough. 9 out of 10 Londoners will be within 6 miles of a front counter.





Attending a local Safer Neighbourhoods drop-in service at a community venue such as a library or supermarket. We will be available to meet you, during

advertised sessions in every ward, for at least 4 hours every week.

## DIRECTLY BY



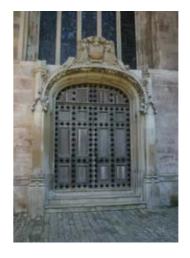
policing across London.

Speaking directly to a local officer whilst they are on patrol. We will put an additional 2,000 police officers into neighbourhood



School pupils, parents and teachers accessing a neighbourhood officer at a secondary

school. We will have a named officer to contact at all 692 secondary schools.



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Talking to an officer at a school, college or place of worship. We will be at community locations like this once a month.