

Requests for information received by Wandsworth Borough Council

Freedom of Information Act 2000 Environmental Information Regulations 2004



Summary of requests for information received in:
November 2015

Freedom of Information Act requests for: November 2015

Reference: 11988 **Received:** 02/11/2015

Request details: Task Enforcement Ltd

I have a copy of a recent "Pre-debt warning" in respect of a parking PCN.

Please tell me how many such PCN were passed to Task between 1 April 15 and 30 September 15 for such a warning to be sent and the PCN total value of said PCN.

Please also provide a copy of the signed contract for this service.

Reference: 12031 **Received:** 02/11/2015

Request details: Inset Days

I would be very pleased if you could kindly share any information you have on dates of INSET days of schools in your local council. To be precise, I am trying to collect information on dates of INSET days for all schools in England from all years available.

I would be very grateful if you could please provide this information to me with the following fields:

School Name
Business Phone / Direct Dial
School email
School Web Address

Phase Of Education
Address
Postcode
Local Authority

Type Of Establishment
Total Number Of Pupils
INSET Days (for each available year)

Reference: 12032 **Received:** 02/11/2015

Request details: Council Tax

I would like an in depth accounting record for council tax that has been paid in your borough for the last 3 years. Please provide verification through audit certification of entry in accordance with g.a.a.p., i.f.r.s., in accordance with base 3 accord and u.n.c.i.t.r.a.l. conventions.

Reference: 12033 **Received:** 02/11/2015

Request details: Park PCN

1. Please confirm how many penalty charge notices for parking infringement '62' (Parked with one or more wheels on or over a footpath or any part of a road other than a carriageway) have been issued on Godley Road SW18 in the past 3 years.

2. Please confirm if photographic evidence presented in support of these penalty charge notices is available in the public domain.

Freedom of Information Act requests for: November 2015

Reference: 12034 **Received:** 02/11/2015

Request details: Civil Parishes

I would like to make a formal request for the information set out below in relation to your local authority area (London Borough of Wandsworth).

Civil parishes

- 1.Are there civil parishes in your local authority area?
- 2.If yes, is the entirety of your local authority area parished?
- 3.For each of parished parts of your local authority area, please provide the following information:
 - a.The name of the civil parish.
 - B.Whether it has a parish council or a parish meeting.
 - C.Whether it is a precepting, group precepting, or non-precepting authority in the current financial year.
 - D.If it has a parish council, what style (if any) does it have i.e. parish, town, community, village or city council?
 - E.Elections: when, by year, (i) did they last take place, and (ii) are they next due to take place? (Please advise dates even if uncontested.)
 - f.Are there individual (plural) wards within the parish, or is the whole parish one ward for the purposes of electing councillors?
- 4.If parts of your local authority area are unparished, please provide the following information in relation to each part:
 - a.The name of the area which is unparished (i.e. name of town / village / community).
 - B.Whether there is an established community forum (or similar) recognised by your local authority, for consultations, etc.
 - C.If yes to (b) above, the name of any established community forum (or similar).
 - D.Whether there are charter trustees representing the unparished area.

I would prefer to receive this information electronically in response to this email, preferably as a data set where appropriate, eg. In Excel, NOT as a PDF or similar. For your convenience, I have prepared a pro forma template in an Excel spreadsheet, which can be downloaded using the link below.

Reference: 12035 **Received:** 02/11/2015

Request details: Dementia nursing placements in care homes

I would like a breakdown of the amount of money funded by Wandsworth Local Authority for each resident that requires a dementia and nursing placement in a care home. I do not expect to see the names of other residents as I appreciate that is confidential information, just the amounts that they are funded by Wandsworth.

Reference: 12036 **Received:** 02/11/2015

Request details: List of care homes (dementia care)

Please provide a list of the names of care homes, both in and out of borough, in which Wandsworth residents requiring dementia care with nursing are currently placed, (i.e. any care home with a resident who developed a need for nursing or dementia care while living in the community in Wandsworth, and for whose funding Wandsworth is therefore responsible).

- Please also provide for each home named
- a) the number of Wandsworth funded residents;
 - b) the total cost of each placement;
 - c) the amount or % funded by Wandsworth for each placement.
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Freedom of Information Act requests for: November 2015

Reference: 12037 **Received:** 02/11/2015

Request details: Adoption

Over the last five years if possible, that would be November 2010-2015, (if your information isn't that up to date, please state what period you can provide information for) :

How many children have been adopted?

How many of those were adopted without parental consent?

How many children were adopted without parental consent even though it was challenged in court?

How many children (total) have been taken into care at some point?

How many children born to parents with disabilities have been taken into care at some stage?

- Can you break down by

Mental health?

Physically disabled?

How many children born to parents with disabilities have been adopted without parental consent?

How many of those adoptions were challenged?

Again,

- Can you break down by

Mental health?

Physically disabled?

Reference: 12038 **Received:** 02/11/2015

Request details: Customer Satisfaction Results

Follow up to request reference 2015/11934:

As you don't use GovMetric, please can you provide the customer satisfaction results from any data which you do collect (from SiteImprove, if necessary) including:

1. Feedback, on the customer satisfaction of services provided either face-to-face, on the web, telephone, email or by post. The information should include the number of responses received in each customer satisfaction category for each service rated, as well as any comments provided.

2. Please provide this data for a period of 12 months dating back from 30 September 2015 (or if less, the period that this data has been collected).

Freedom of Information Act requests for: November 2015

Reference: 12040 **Received:** 02/11/2015

Request details: Public Spaces Protection Orders

I am writing to enquire about your authority's use of powers under the Anti-Social Behaviour, Crime and Policing Act 2014. I would like to know:

PSPOs:

1. Has your local authority brought through any Public Spaces Protection Orders (PSPOs) since these powers became available on 20 October 2014? If so, please give details of the PSPOs (please provide the text of the order(s), and if possible a map of the area affected).
2. Please state the Council body or official who enacted the PSPO (e.g. was the PSPO passed by a designated council officer, a designated committee, or full Council?).
3. Did you carry out a public consultation before introducing the PSPO?
4. How has this PSPO been enforced? - for example, please give the number of on-the-spot fines or prosecutions for violation of the PSPO; or any other available statistics regarding enforcement, for example alcohol confiscations.
5. Please state which officers are responsible for the enforcement of the PSPO (e.g. Council wardens, private contractors, or the police).
6. Did your authority cancel or modify a draft PSPO after receiving feedback or opposition from members of the public?
7. Are you planning or consulting on a PSPO to bring through in the future? If so, please give details: the text of the order and the planned date of consultation/enactment.

8. CPNs: Please state the number of Community Protection Notices (CPNs) that you have issued since October 2014. Please indicate the subject of these CPNs (e.g. messy gardens, feeding the birds, busking, or begging). If possible, please provide the text of these notices.

Of course, please state if your authority does not have the power to enact PSPOs or CPNs.

Freedom of Information Act requests for: November 2015

Reference: 12041 **Received:** 02/11/2015

Request details: Management Datasets re Leased Properties

I would like to request information about the management datasets used to record details of council-owned properties leased for capital appreciation and extracts from them.

In order to assist you with this request I am outlining my query as specifically as possible.

1) Please can you advise me under Section 16 of FOIA how and where information is stored about council-owned properties leased for capital appreciation, in particular the names of any electronic management datasets or paper-based filing systems used and whether the address, postcodes, lessees and other fields of information about these properties are stored in separate fields of information?

2) Please can you tell me how many council-owned properties are leased for capital appreciation?

3) Please can you provide me with a computerised extract from the management dataset(s) used to record information about properties leased for capital appreciation, in particular the following fields of information (where available): the address of the property; the postcode of the property; the name of the lessee; the service address of the lessee; the length of the lease; the latest valuation of the property; any other non-exempt fields of information. Please release this information to me in a machine-readable re-useable format (such as a Microsoft Excel spreadsheet) as per recent ICO guidance on datasets (see here). I would be interested in any fields of information you hold on this topic. However, I request that you justify all deletions with reference to specific exemptions contained in FOIA.

Freedom of Information Act requests for: November 2015

Reference: 12042 **Received:** 03/11/2015

Request details: Pet Shops and Dog Breeders

I would like to make a request for information relating to any pet shops that are currently licensed by this Borough to sell puppies.

For all applicable premises:

1. Please can you provide the current licenses for 2014/15 including number of puppies permitted to be stocked at any one time on the premises.
 2. Please can you provide inspection reports for 2013, 2014 and 2015 if available.
 3. If held, please can you supply details of where puppies are sourced from.
 4. Please can you advise if the licensee holds an Animal Transportation Certificate and, if so, have any inspections of vehicles and transports been made since 2013?
 5. Please can you advise the number, nature and outcome of any complaints made since 01/01/2013.
 6. Please can you also provide the following for all Licensed Dog Breeders, including those also licensed as pet shops.
 - A. The two most recent inspection reports.
 - B. Licence details.
 - C. Number of breeding bitches permitted under the licence (if not stated in the inspection report and licence details).
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Reference: 12043 **Received:** 03/11/2015

Request details: Empty Commercial Properties

Could you please provide the following information:

Details of all current empty commercial properties within your authority which includes Shops, Office and Industrial premises, if possible on an excel spreadsheet containing the following information:

- Property Billing Reference
- Property Type
- Rateable Value
- Property Vacant Date
- Property Address
- Liable Party Name
- Liable Party Correspondence Address

Due to the Data Protection Act, I understand that where the liable party (account holder) is an individual you will be unable to supply me with their details.

Freedom of Information Act requests for: November 2015

Reference: 12045 **Received:** 03/11/2015

Request details: School Exclusions re Racist Abuse / Sexual Misconduct

1.For all the cases in the 2013/14 academic year where a child in Years Reception through to Year 6 inclusive was given either a fixed-period or permanent exclusion for an offence at school that was categorised under the heading "Sexual Misconduct, please provide me with the following information:- (i) the sex of the child who was excluded, (ii) the age or year group of the child, (iii) if the exclusion was for a fixed period or permanent and (iv) a brief description of what the misconduct was, e.g. Verbal or physical and directed to an adult or child.

2.For all the cases in the 2013/14 academic year where a child in Years Reception through to Year 6 inclusive was given either a fixed-period or permanent exclusion for an offence at school that was categorised under the heading "Racist Abuse", please provide me with the following information:- (i) the sex of the child who was excluded, (ii) the age or year group of the child, (iii) if the exclusion was for a fixed period or permanent and (iv) a brief description of what the misconduct was, e.g. verbal or physical and what was the nature of the abuse (what words or phrases were used or written down).

Reference: 12046 **Received:** 04/11/2015

Request details: Expenditure from PCN Income

(1) Please can you inform me that the money collected is spent solely on the up-keep of car parks, roads and traffic related expenditure.

(2) Please can you inform me if non-ringfenced income expenditure collected from parking fine income is spent on other expenditure not related to cars, roads and car parking?

(3) Please note I do not need an exact figure for other council services funded by fines. General will do.

The statement you have made BELOW leads me to believe that money spent by Wandsworth Council, non-ringfenced, is used to subsidize other non-car-related expenditure, funded by fines?

"(The Council uses fine income alongside other sources of non-ringfenced income to fund Council expenditure. It is therefore not possible to identify exactly which council services are funded by fines)"

£8.985.366.00 spent - Wandsworth Council must know how the income is spent on individual projects.

Freedom of Information Act requests for: November 2015

Reference: 12047 **Received:** 04/11/2015

Request details: Care Leavers / UASC

Can the local authority confirm the number of applications received for local welfare assistance in the following years: 2012/13, 2013/14, 2014/15.

Can the local authority confirm the number of care leavers who applied for local welfare assistance in 2012/13, 2013/14, 2014/15.

Does your local authority commission services to support care leavers with managing their money?

If yes, please could you outline what this service consists of?

Please tick the following if they are included in your service offer:

- Free budgeting workshops;
- Workshops offering support on household bills;
- Workshop on advice agencies and accessing independent advice;
- 1:1 budgeting support;
- 1:1 support on household bills;
- 1:1 support on advice agencies and accessing independent advice;
- Free advice on saving and investing money;
- Other (please state).

How many care leavers in each of the following years have fallen into debt, where this is known to the local authority: (2012/13, 2013/14, 2014/15)?

How many care leavers in each of the following years have fallen into debt on their council tax where this is known to the local authority: (2012/13, 2013/14 and 2014/15)?

How many care leavers up until the age of 25 have been evicted from their accommodation due to falling into arrears in the following years (2014/15, 2013/14, 2012/13)?

How many unaccompanied asylum seeking children (UASC) are in the care of the local authority?

How many former UASC are receiving leaving care services in this local authority, and of these how many are appeal rights exhausted?

In the last three financial years (2012/13, 2013/14 and 2014/15), how many appeal rights exhausted asylum seeking care leavers under 21 years (or 25 years if in full time education) were discharged from Local Authority services?

How many of the young people referred to in the question above had their leaving care support terminated as a result of a human rights assessment by each financial year (2012/13, 2013/14 and 2014/15)?

Freedom of Information Act requests for: November 2015

Reference: 12050 **Received:** 04/11/2015

Request details: Small Society Lottery Licences

For those societies that are licensed to promote lotteries under a small society lottery license, please send me;

1. Name of society licensed.
 2. Address (including postcode) of office or head office of society.
 3. Telephone number of society.
 4. Name of person that applied for the license.
 5. Capacity.
 6. Address (including postcode).
 7. Daytime telephone number.
-

Reference: 12051 **Received:** 05/11/2015

Request details: Library Funding

I seek the following information about funding for libraries in Wandsworth from Wandsworth Council.

1. A yearly breakdown of total funding for libraries in Wandsworth over the previous 10 financial years.

2. For each yearly total, I would also like expenditures broken into:

- staffing
 - books
 - buildings
 - other
- plus
- gross expenditure
 - income
 - net expenditure

Freedom of Information Act requests for: November 2015

Reference: 12052 **Received:** 05/11/2015

Request details: False Reports - Children's Services

I wish to know for the last 12 months to 30th October 2015, and refer to any written paper work compiled by social services or any person working on their behalf:-

- 1) How many parents have, in the last 12 month period, complained that social workers reports or statements are inaccurate, misleading or false or any words to the same effect?
- 2) How many times have social workers or managers refused to correct reports or statements?
- 3) How many times have social workers or managers said they would put letters on file proving reports are inaccurate?
- 4) How many of the said reports that are inaccurate, misleading or false been used in court?
- 5) I have been told that notes of inaccuracies are added to the LA computer system. Should any notes of inaccurate, misleading or false statements or reports be applied on the LA's computer system, do these full notes of inaccuracies show up on any other professional prints out or reads data? Do professionals show these notes to courts that the reports that they are giving the courts are proven to be inaccurate?
6. Are there any laws broken by making false reports and, if so, what? How many social workers have been caught making false reports?

Reference: 12053 **Received:** 05/11/2015

Request details: External Works Contracts

Have the contracts below been awarded yet and if so, are you able to tell me who to?

1. External repairs and redecorations including window replacement, Burmester House, Burmester Road, Tooting. Submission date 4/2/15.
2. External redecorations and associated repairs, Arabella Drive, Lennox Estate & Ludovick Wall, London, SW15. Submission date 24/6/15.
3. Lateral mains and distribution boards contract, Ethelbert Street & Fernlea Road, Balham. Submission date 24/6/15.
4. Window replacement and external redecoration, Battersea Park Estate, Battersea. Submission date 15/7/15.
5. Communal fans replacement, Winstanley Estate, Clapham. Submission date 22/7/15.
6. External repairs and window replacement, Wimbledon Park Estate, London, SW19. Submission date 22/7/15.
7. Rear balcony replacement to 32 dwellings, Roehampton Estate, London, SW15. Submission date 12/8/15.
8. Window replacement, external decorations plus repairs, Ashburton Estate, Putney. Submission date 14/8/15.
9. Internal refurbishment works, external redecorations, roof coverings and fencing. Carnie Lodge, Manville Road, SW17. Submission date 19/8/15.
10. External and internal repairs, redecorations to common parts and window overhaul, Queensmere North & West Estate, SW19. Submission date 23/9/15.

Freedom of Information Act requests for: November 2015

Reference: 12054 **Received:** 03/11/2015

Request details: Highways

I would be grateful if you could provide me with the following information:

1. Please provide a list of highways maintainable at public expense within the Council's boundary.
 2. Please provide a list of roads which are currently subject to an agreement under section 38 of the Highways Act 1980 within the Council's boundary.
-

Reference: 12055 **Received:** 06/11/2015

Request details: Children's Homes

I request the local authority provide me with the following information:

- 1) The amount the local authority spends on residential care per child per week in a) local authority provision, b) non-local authority provision.

Referring only to children who are the responsibility of the local authority, please provide:

- 2) The number of children in regulated children's homes;
- 3) The number of children placed in regulated children's homes within the LA boundary;
- 4) The number of children placed in regulated children's homes outside the LA boundary;
- 5) The number of children placed more than 20 miles from their home;
- 6) The number of children placed in regulated children's homes that have run away or gone missing from home or care.

For all questions, please provide this data as of March in the following years i) 2010 ii) 2014 iii) 2015. If it is not possible to give the data as of March, please provide data for the closest available period in that year.

Reference: 12056 **Received:** 06/11/2015

Request details: Temporary Accommodation

Please could you list the top 20 durations of time for which a household has been in temporary accommodation? These households may have commenced residency in temporary accommodation at any point prior to the present day, but should still be resident in it on the date that this request was made.

Please provide:

- A) The date on which these households commenced residency in temporary accommodation.
- B) The types of temporary accommodation each of these 20 households are in.
- C) The annual cost for each of these types of temporary accommodation in 2014.

Please could you also provide the current number of registered applications for social housing in the borough?

Freedom of Information Act requests for: November 2015

Reference: 12057 **Received:** 06/11/2015

Request details: Statements of SEN & EHC Plans

1. How many requests were received by the LA for Education Health and Care needs assessments between 1/9/14 and 1/9/15?
 2. How many of the requests received by the LA for Education Health and Care needs assessments between 1/9/14 and 1/9/15 resulted in an assessment by 25/9/15?
 3. How many of the Education Health and Care needs assessments carried out by 25/9/15, following requests received between 1/9/14 and 1/9/15, have resulted in an Education Health and Care Plan being issued by 25/9/15?
 4. How many appeals were brought by 25/9/15 against the LA's decisions to refuse requests received between 1/9/14 and 1/9/15 for Education Health and Care needs assessments?
 5. How many appeals were brought by 25/9/15 against the LA's decisions not to provide an Education Health and Care Plan following assessments carried out by 25/9/15 of requests made between 1/9/14 and 1/9/15?
 6. How many requests were received by the LA between 1/9/13 and 1/9/14 for an assessment for a statement of Special Educational Need?
 7. How many of the requests received by the LA between 1/9/13 and 1/9/14 for an assessment for a statement of SEN resulted in an assessment by 26/9/14?
 8. How many assessments for statements carried out by 26/9/14 following requests received between 1/9/13 and 1/9/14 resulted in a statement?
 9. How many appeals were brought by 26/9/14 against decisions by the LA to refuse requests received between 1/9/13 and 1/9/14 for an assessment for a statement of SEN?
 10. How many appeals were brought by 26/9/14 against decisions by the LA not to provide a statement of SEN following assessment of requests received between 1/9/13 and 1/9/14?
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Reference: 12058 **Received:** 06/11/2015

Request details: Copy of Response

Please can I have a copy of the response to 11051.

Reference: 12059 **Received:** 09/11/2015

Request details: Cricket Clubs

I want to find out how many people were signed up to cricket clubs in Wandsworth in 2005 and as of 2015.

Reference: 12060 **Received:** 09/11/2015

Request details: Cherry Picker License

Please confirm if a Cherry Picker license was obtained for this property on 24th November, or around this period, for the property at Queenstown Road SW8 3RG/Stanley Grove.

Freedom of Information Act requests for: November 2015

Reference: 12061 **Received:** 09/11/2015

Request details: Child Sexual Protection

I would like to know, for the period covering 2009 to present day, the number of children under the age of 18 taken into care by your authority (whether it be by Social Services or another of your departments) due to fears/reports/evidence of that child being a victim of sexual abuse.

Please provide the figures broken down by year. If cost allows, please provide the age of each child. If cost allows, please also provide a short description of the relation between child and abuser/alleged abuser (i.e. parent? sibling? other relative? foster carer?)

Reference: 12062 **Received:** 09/11/2015

Request details: Cloud Computing

Does the Council have/ or planning to have a Cloud Strategy in place?
If so, Who is responsible for the Cloud Strategy? (Name/Job title)
Does the Council use SharePoint online or Office 365?
If so who is responsible for this? (Name/Job title)
What is SharePoint online/Office 365 being used for? eg collaboration, business processes, mobile working, etc.
Finally how many people in the council have access to cloud products such as Office 365?

Reference: 12064 **Received:** 09/11/2015

Request details: S106 Spend per Ward

Please can you provide a breakdown relating to the s106 funds that have been available for the Council over the previous 3 financial years, and how much of those monies have been spent with reference to each Ward.

A table with columns of the appropriate financial year, available funds and spend; and rows with each of the wards to analyse the data would be ideal.

Reference: 12065 **Received:** 09/11/2015

Request details: Children's Services Expenditure

I am requesting the following information:
1) Can you please tell me how much was spent on Children's Services in 2012/2013, 2013/2014, 2014/2015 and how much will be spent this current financial year? Can I please have a separate figure for each year?
2) In relation to Q1, can you please tell me how much of an overspend there was for the department for each year? Can I please have a separate figure for each year, including a prediction for this financial year if the exact figure is not yet known?

Freedom of Information Act requests for: November 2015

Reference: 12066 **Received:** 09/11/2015

Request details: Parks Department

Please can you send me a copy of the Curriculum Vitae and application and references of Jerry Birtles (Chief Parks Officer for Wandsworth Council) prior to him being appointed to his current position within Wandsworth Council as Chief Parks Officer.

Had the Council received any personal recommendations for Mr. Jerry Birtles - if so, then please inform me by whom, when, and if in writing please copy these into your response.

How many other applicants were there for the role of Chief Parks Officer during the process after which Mr. Birtles was appointed?

Who were the Executives and Elected Members who were involved in the selection and final decision to appoint Mr. Birtles. What was the date of the final meeting that considered this matter?

Was any outside agency or organisation involved with the offering of Mr. Birtles as a candidate or involved in his subsequent appointment as Chief Parks Officer for Wandsworth Council. If so, please provide all the details, including costs.

Reference: 12067 **Received:** 09/11/2015

Request details: Advertising Boards - Rosslyn Park Rugby Club

Please provide me with all information regarding the construction of the electronic advertising boards that have been erected recently in the Rosslyn Park rugby grounds.

Reference: 12068 **Received:** 09/11/2015

Request details: Financial Irregularities in Schools

I wish to request that you supply me with:

1. The number of allegations of financial irregularity that have been made against schools maintained by Wandsworth Council during the financial year 2012-13; during the financial year 2013-14; and during the financial year 2014-15; and how many allegations of financial irregularity have so far been made this financial year.
 2. The steps that have been taken in each case to investigate the allegation.
 3. Whether any of these allegations are currently going through the courts.
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Reference: 12069 **Received:** 05/11/2015

Request details: H & S Assessment for Formula E Event

Can the Council please provide me with a copy of the H&S assessment for this event.

Freedom of Information Act requests for: November 2015

Reference: 12070 **Received:** 09/11/2015

Request details: Looked After Children

As at September 1st 2015 how many looked after children do LBW have in fostering placements?

Of these, what % are with an independent fostering agency and what % are with an "in house" local authority foster placement?

Also, what number of foster carers has LBW recruited in the past 12 months (up to August 31st 2015)?

Of these, what % transferred from an independent agency or other local

Reference: 12071 **Received:** 09/11/2015

Request details: Social Services Structure

Please may I have the most up to date organisational structure for the entire Children and Adults Services within the Council?

Please can I have also a breakdown of the following:

- Individual teams within Children's Services.
 - Managers name's and position which would include Director/AD/Head of Service/Service Manager and Team Manager level (stating whether they are permanent or interim).
 - Contact details including telephone numbers and email addresses of all Managers in Children Services.
 - All Manager PA name's and contact details including telephone numbers and email addresses.
-

Reference: 12072 **Received:** 09/11/2015

Request details: First Preference Admissions

I would like to request information on the number of children who did not get their first-choice preference of school at primary and secondary level in 2015.

Please provide, for all schools in your local authority:

1. A copy of the most recent admissions policy for schools in your local authority, including information on school catchment areas.
2. The number of children who did not receive their first preference of school in the local authority that was:
 - a. Between 0-100m away from the child's registered address.
 - b. Between 100m-300m away from the child's registered address.
 - c. Between 300m-500m away from the child's registered address.
 - d. Between 500m-1km away from the child's registered address.
 - e. Over 1km away from the child's registered address.

Freedom of Information Act requests for: November 2015

Reference: 12073 **Received:** 09/11/2015

Request details: Teacher Absence

I would like to request information on the number of teachers taking leave of absence in schools in England. Please provide:

1. The number of absence periods due to illness taken by teachers in schools in your local authority for the academic years 2010/11, 2011/12, 2012/13, 2013/14, 2014/15.
 2. The date that all of these periods of absence commenced and ended.
 3. The reason for each of these absence periods.
 4. Please categorise these absence periods (anonymously) by teacher, as well as the type of school they work in and their local authority.
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Reference: 12074 **Received:** 10/11/2015

Request details: Adult Safeguarding

1. In the 12 months ending 30 September 2015, and in the preceding 12 months ending 30 September 2014:-
 - a) How many adult safeguarding alerts (concerns from April 2015) were received, and
 - b) How many investigations (enquiries from April 2015) were undertaken?
2. In the 12 months ending 30 September 2015 on how many occasions was no action taken in response to those alerts/concerns as a consequence of:
 - a) The alleged victim having no need for care and support as defined in section 42(1) of the Care Act 2015, or
 - b) Because it was concluded that the alleged victim had the ability to protect him or herself, in accordance with the same Care Act section.
3. In the 12 months ending 30 September 2015
 - a) On how many occasions was an adult safeguarding representative unable to gain access to an adult who was suspected to be at risk of neglect or abuse, where access was blocked by a family member or other Third Party?
 - b) What action, if any, was taken in response?
 - c) Was access eventually achieved?
4. Has your LA appointed a Designated Adult Safeguarding Manager?
 - a) What is the estimated or known cost of this role?
 - b) What is the estimated or known overall cost of recruiting, appointing, and payment of salaries and other associated costs?
 - c) Do you anticipate maintaining this role in the new financial year?

Freedom of Information Act requests for: November 2015

Reference: 12075 **Received:** 10/11/2015

Request details: Bat Mitigation License re Formula E

I am writing this email as an FOI request regarding the planning permission associated with the Formula E event in Battersea Park. I have two requests:

1. This regards bat mitigation licenses. As you may or may not be aware, Battersea Park is home to at least 7 of the 18 species of bat found in the UK. Due to the sheer scale of the works carried out, the Formula E work potentially affected hundreds of roosting sites at a time of year when bats are in their maternity roosts and particularly sensitive.

As such, can you please confirm that Wandsworth Council and Formula E applied for and received a bat mitigation license from Natural England for 4 or more species? Can you please send me a copy of this license?

2. Can you also send me a copy of all the ecological surveys presented by Aspect Ecology to Wandsworth Council in association with the planning permission for the Formula E event in Battersea Park.

Reference: 12076 **Received:** 10/11/2015

Request details: Offshore Investments

I would like to find out about any offshore investments the Council makes; this is to include any and all investments in securites.

I would also like to know about any 'new Issue' securites, the name of the securites and where the securites are based.

I would also like to know what securites have had private placements and public placements.

I would also like to know of any offshore bank accounts that the Council has.

Reference: 12077 **Received:** 10/11/2015

Request details: Parking Accounts

Can you please provide me with a copy of your annual latest parking report or, if you do not publish one, your latest parking accounts as required by the Road Traffic Act 1985 and the 2015 Transparency Code.

Freedom of Information Act requests for: November 2015

Reference: 12078 **Received:** 11/11/2015

Request details: Basement Developments

I would like you to provide a response to the following questions:

1. How many applications for basement developments were submitted to the Council in 2013?
 2. How many applications for basement developments did the Council approve in 2013?
 3. How many applications for basement developments were submitted to the Council in 2014?
 4. How many applications for basement developments did the Council approve in 2014?
 5. How many applications for basement developments were submitted to the Council between January 1st and June 30th 2015?
 6. How many applications for basement developments did the Council approve between January 1st and June 30th 2015?
-

Reference: 12079 **Received:** 11/11/2015

Request details: Battersea Park Bye Laws

Please can you send me a copy of the by laws for Battersea Park?
Please can you also send me a copy of the special protection it receives as a Conservation area?

Reference: 12080 **Received:** 11/11/2015

Request details: Bat Survey - Formula E

Please can you send me a copy of the Bat Survey carried out as part of the planning permission regarding the Formula E works in Battersea Park. Please can you also send me the name and contact details of the licensed bat surveyor that carried out the work.

Reference: 12082 **Received:** 11/11/2015

Request details: Racism in Schools

- *How many incidents of pupil racism have been reported by schools in the borough this year?
- *How many times have the police been called over these incidents?
- *How many resulted in suspension or expulsion from school?
- *How many incidents of teacher racism have been reported by schools in the borough this year?
- *How many times have the police been called over these incidents?
- *How many resulted in disciplinary action by the school?

Freedom of Information Act requests for: November 2015

Reference: 12083 **Received:** 03/11/2015

Request details: Endlesham Road re 2015/4481

We request the following information listed below:-

- i. All internal correspondence relating to the application and its determination, including any and all correspondence between the case officer (Mr Farrant) and the Assistant Director of Planning and Development (Mr Cronin);
 - ii. All letters received by the Council objecting to, supporting or commenting on the application (as these are no longer available on the Council's website); and
 - iii. The covering letter accompanying the application, as referred to in the application form.
-

Reference: 12084 **Received:** 11/11/2015

Request details: Domestic Violence Policies

As you have zero refugees for male and their children fleeing domestic abuse, please supply me the following:

- 5) What policies/protocols does this council have in assisting males and their children fleeing from domestic violence/abuse from their female partners.
- 6) What policies/protocols does this council have in assisting females and their children fleeing from domestic violence/abuse from their male partners.

Freedom of Information Act requests for: November 2015

Reference: 12085 **Received:** 12/11/2015

Request details: Adult Social Care Services

- In the 12 months commencing 1 October 2014 how many (a) Independent Mental Capacity Advocates or (b) trained advocates were used through commissioned services for adults deemed to have a lack of capacity and who were involved in a safeguarding referral?
 - In the 12 months commencing 1 October 2014 how many residential care homes for older people commissioned by you have
 - A) Been rated inadequate by the regulator, and how many for more than 12 months? How many service users are placed by you in these services?
 - B) Been rated as requiring improvement by the regulator, and how many for more than 12 months? How many service users are placed by you in these services?
 - C) Issued with a requirement notice? How many service users are placed by you in these services?
 - D) Issued with a warning notice? How many service users are placed by you in these services?
 - E) Placed in special measures? How many service users are placed by you in these services?
 - In the 12 months commencing 1 October 2014 how many domiciliary care services for older people commissioned by you have
 - A) Been rated inadequate by the regulator, and how many for more than 12 months? How many service users are placed by you in these services?
 - B) Been rated as requiring improvement by the regulator, and how many for more than 12 months? How many service users are placed by you in these services?
 - C) Issued with a requirement notice? How many service users are placed by you in these services?
 - D) Issued with a warning notice? How many service users are placed by you in these services?
 - E) Placed in special measures? How many service users are placed by you in these services?
-

Reference: 12086 **Received:** 12/11/2015

Request details: Foster Care

- 1) How many children were in foster care in your local authority on 31 October 2015?
 - 2) How many children in foster care on 31 October 2015 were in the care of an in-house (i.e employed by the local authority) foster carer?
 - 3) How many children in foster care on 31 October 2015 were in the care of a foster carer arranged through an independent or voluntary fostering agency?
 - 4) How much has the local authority spent on commissioning foster carers arranged through independent or voluntary fostering agencies in the financial year (April – March) a) 2012/13 b) 2013/14 c) 2014/15?
- I appreciate some of this information may not be available exactly as I have requested it, so please provide me with any available information relating to this that you think may be relevant to illuminating the substance of my request.

Freedom of Information Act requests for: November 2015

Reference: 12087 **Received:** 10/11/2015

Request details: Street Works

I am writing in terms of the New Road & Street Works Act for information on which Utility had an opening notice/permit to carry out street works (excavation) at 315 Garratt Lane, London, SW18 4DX.
Could you please go back 6 years from 30/07/2015. Also if possible give the date of when and if any resurfacing works have been carried out by yourselves.

Reference: 12088 **Received:** 12/11/2015

Request details: Parking Fines

Please could I have the following information for all parking fines given in the borough of Wandsworth for the years 2010 (or as far back as records are available) to the latest date available, ideally to date:

1. Location of contravention.
2. Date and time of contravention.
3. Value of fine imposed.
4. Means of identifying contravention (parking enforcer, camera, etc.).

Reference: 12090 **Received:** 13/11/2015

Request details: Cherry Picker License (2)

May I obtain a copy of this application for a Cherry Picker license, or the name of the person or company who made this application?

Reference: 12091 **Received:** 13/11/2015

Request details: Business Rates

Please provide me with the information below at your earliest convenience.

1. All commercial properties within your billing authority, including all active and closed. Please go as historic as possible.
 2. Property Rateable Value.
 3. Occupier name.
 4. Any relief being claimed.
 5. BA reference number.
 6. Property Description.
 7. Please note whether this is an active or closed account.
-

Reference: 12092 **Received:** 13/11/2015

Request details: Roadworks, Maintenance & Commercial Builds

Please provide me with the information below at your earliest convenience.

1. All roadworks/ maintenance/ emergency repairs that were carried out throughout your billing Authority from 2010 until now.
 2. Please include full location.
 3. Please include date start and date finish(if ongoing please state that).
 4. Any commercial property newly built since 2010 including full address of site location and time periods. Please include company name and property description of the occupiers.
-

Freedom of Information Act requests for: November 2015

Reference: 12093 **Received:** 13/11/2015

Request details: SEN Placements

1. As of today's date, how many children and young people you have placed in the following:

- a. Independent SEN Day Schools.
- b. Independent SEN 38week/ term time Residential School Placements.
- c. Independent SEN 52 week Residential School Placements.

2. For each of the categories in Question 1 above, please also tell me how many of these are placed inside your Local Authority boundary?

3. Can you please tell me for the categories and placement numbers in question 1, the breakdown of these placements by primary need in the following categories if possible:

Social, Emotional, Behavioural;
Autism Spectrum Conditions;
Hearing Impairment/Visual Impairment;
Speech and Lang/Communication;
Learning Difficulties/SLD/MLD;
Other.

4. Can you tell me the average cost of placements for the following:

- Independent SEN Day School Placements.
- Independent SEN Residential (38week Placements).
- Independent SEN Residential (52week Placements).

5. How do you make both SEN independent day placements and 38/52 week independent residential school placements? Do you have a contract or framework? If you do, could you send me the details of this please such as the name of the contract, contract period and which providers are on it.

6. Do you have a SEN strategy / plan that you could send or tell me where I could find it please?

7. Could you please provide name, position and contact details for the following people within your local authority?

- A. Lead person for making independent SEN placements.
 - B. Director of Children's Services.
 - C. Budget holder for Independent SEN Placements.
-

Reference: 12094 **Received:** 13/11/2015

Request details: WBC & Heritage Lottery Fund - Formula E

This is a formal request for all correspondence between the Heritage Lottery Fund and Wandsworth Borough Council from the period 1st September 2014 to February 28th 2015 regarding Battersea Park and Formula E.

Reference: 12095 **Received:** 13/11/2015

Request details: Children's and Adults Social Care

I would like to know please:-

- 1) The name of the Director responsible for Children's Services.
 - 2) The name of Director responsible for Adult Services.
 - 3) The name of the IT Systems Manager responsible for the above IT applications areas (possibly different people).
-

Freedom of Information Act requests for: November 2015

Reference: 12096 **Received:** 13/11/2015

Request details: e-Procurement and Contract Management Software

Please could you provide me with information on the following:

Details of who provides your e-procurement software and contract management software.

The return information should include:

- 1.Category of service, i.e. e-procurement, contract management;
 - 2.Name of supplier, i.e. Due North;
 - 3.Annual value of contract, i.e. £10,000 p/a;
 - 4.Expiry date of contract, i.e. 01/06/2015;
 - 5.Business / service owner (please include full contact details), i.e. Mrs Barbara Brown;
 - 6.If contract management functionality is via a module on your current e-procurement system, is it currently being used?
 - 7.If you are not currently using any contract management software, what are the main tools being use to manage contracts, i.e. Excel Spreadsheets?
-

Reference: 12097 **Received:** 13/11/2015

Request details: Complaints to Tenancy Relations Officer

I would like to know the following:

- The number of times tenants have complained about their landlords to the Council in each of the last five complete financial years, (i.e. 2010-11 to 2014-15).
 - In each case I would like to know the reason for the complaint and the type of landlord (e.g. private, housing association, social).
 - I would also like to know whether a complaint resulted in any charges being brought against the landlord.
-

Reference: 12098 **Received:** 13/11/2015

Request details: "Stolen Ped" Poster Costs

I would like to request information regarding the "stolen peds, don't do it fam" posters. Did Wandsworth Borough Council organise / fund this advertising campaign? If so, please could you provide details on:-

- The cost of the design of these posters;
- Who provided the design work (in-house or external companies name if possible);
- How widely were these posters distributed (approx amount printed if possible);
- Was this material distributed through any other means other than posters?
- Total cost of the campaign;
- Where did this funding come from?

If Wandsworth Council didn't organise this campaign, would it be possible to provide information on who did organise it.

Freedom of Information Act requests for: November 2015

Reference: 12099 **Received:** 16/11/2015

Request details: Unaccompanied Asylum Seeking Children

Please could you provide the following information for each of the last three years ending 31st March (that is 2012/2013; 2013/2014 and 2014/2015. Please note that we are asking about both unaccompanied asylum seeking children (under 18 years) in questions 1-4; and about unaccompanied care leavers (post 18 years) in questions 5-8).

If you are unable to provide data on any of the questions below please indicate this by inserting 'NO DATA AVAILABLE'.

Looked after unaccompanied asylum-seeking children (under 18 years)

1) The number of unaccompanied asylum seeking children (UASC) that were looked after by this Local Authority.

For each year (where possible) please state the profile of the above in terms of:

- i. Gender;
- ii. Nationality;
- iii. Legal/immigration status on 31st March in each year (e.g. no decision made as yet; granted asylum; granted temporary protection as a child (Discretionary Leave / UASC leave) refused asylum with no grant of leave);
- iv. Age on 31st March in each year.

2) The number of UASC who were placed in this LA by other Local Authorities.

3) The number of UASC placed by this Local Authority place in other LAs.

4) The number of UASCs who went 'missing' from the care of the local authority.

How long is a UASC untraceable (the local authority has no knowledge of where they are) before they are considered to be 'missing'?

Of those who have gone 'missing' from local authority care, please state their profile in terms of:

- i. Gender;
- ii. Nationality;
- iii. Legal/immigration status at the point that 'missing' was recorded;
- iv. Age at the point missing was recorded.

Former UASC care leavers

For each of the same three years please can you provide information about:

5) The number of former UASC care leavers who were supported under leaving care legislation by this local authority.

Please state the profile of the above in terms of:

- i. Gender;
- ii. Nationality;
- iii. Legal/immigration status on 31st March in each year;
- iv. Age on 31st March in each year;
- v. Whether or not enrolled in higher education;
- vi. Whether or not enrolled in further education.

6) The number of former UASC care leavers who went 'missing' whilst still entitled to leaving care services from the local authority.

How long is a former UASC care leaver untraceable (the local authority has no knowledge of where they are) before they are considered to be 'missing'?

Freedom of Information Act requests for: November 2015

Please state the profile of the above in terms of:

- i. Gender;
- ii. Nationality;
- iii. Legal/immigration status at the point that 'missing' was recorded;
- iv. Age at the point that 'missing' was recorded.

7) The number (if any) of appeal rights exhausted care leavers who were supported by the local authority beyond grant funding from the Home Office.

8) The number (if any) of human rights assessments made for care leavers with appeal rights exhausted.

9) The number (if any) of care leavers with appeal rights exhausted who continued to receive support from the Local Authority following human rights assessment.

Reference: 12100 **Received:** 16/11/2015

Request details: Benefits to Local Business Formula E

I would like you to supply the following information:

How many local catering outlets benefited from the Formula E weekend?
What was the average amount in £ sterling of the increase of business?
How many catering outlets were consulted? How many were not consulted?
How many other local businesses benefited from the Formula E weekend?
What was the average amount in £ sterling of the increase in business?
How many of these were consulted? How many were not consulted?
Were all those consulted given a detailed questionnaire?
Please may we have a copy of that questionnaire?
Did anyone report a downturn in business?
Have you included them in your report?
What was the local area covered by your enquiries?

Reference: 12101 **Received:** 16/11/2015

Request details: Listing of Allbrook House and the Library Building

"Wandsworth Council, the owners of the building, commissioned the Alan Baxter consultancy to undertake an independent assessment of the building and its significance with regard to the listing selection criteria".

Can you please provide answers to the following questions;

- A. Other than Alan Baxter, whom else was either asked or suggested to undertake an independent assessment on this listing application?
- B. Did this consultancy go out to tender?
- C. If this did not go out to tender, then why not?
- D. How was Alan Baxter chosen as the consultancy?
- E. What was the cost of the consultancy?
- F. What was the overall cost of replying to the application for listing?
- G. When was Alan Baxter first approached to consult on this listing application?
- H. For all other groups/individuals that may have been asked to provide their services for an assessment of the listing when were they engaged?
- I. Can you please provide a copy of the assessment that Alan Baxter produced?

Freedom of Information Act requests for: November 2015

Reference: 12102 **Received:** 16/11/2015

Request details: Licensed Tattoo Studios

If possible, I require studio names, postcodes and the name of the license holder/s of the tattoo studios currently listed within your borough.

Reference: 12103 **Received:** 16/11/2015

Request details: Contract Between WBC and LSH

I am requesting all information relating to the contract between WBC and LSH for property management and services. Specifically please send copies of:

The original tender document for the contract, the signed contract, the dates of the contract and annualised summaries of the fees charged by LSH to WBC for the duration of the contract to date.

Reference: 12104 **Received:** 16/11/2015

Request details: FOI Requests

If you are retaining requests on an MS-Excel spreadsheet that logs FOI requests I would like a copy of the spreadsheet provided electronically covering the years 2012 to the present time.

The spreadsheet should include if possible the type of requester (e.g. local resident, researcher, commercial, press and media) and the time spent handling each request. Obviously I accept that specific personal data of the requester will be withheld.

If you do not hold the data electronically I would like to know totals of time spent for each year from 2012 to the present for the categories of the requester that you may hold (e.g. press and media, research, commercial).

Ideally I would like data broken down by the following categories:-

Press and Media

Commercial

Research

Local Resident (or member of public if you do not retain a category for your own residents)

Other

It may be that you hold the data on a spreadsheet using different categories - I will accept whatever you may have in this respect.

Freedom of Information Act requests for: November 2015

Reference: 12105 **Received:** 16/11/2015

Request details: Residential Care for Children & Young People

1.Placement Numbers. Could you please give information as requested below - as of today's date.

Placement Type (In House / Independent);

Total number of Looked After Children/Young People in Placement;

Total Number of CYP Placed within your LA boundary at Date of your FOI response;

Total Number of CYP Placed Outside of your LA boundary at Date of your FOI response, and Average Cost of Placements (this is not commercially sensitive information as I am asking for a sector average rather than individual fees).

2. Contacts. Please provide the contact details (name, job title, telephone and email) of staff in the following roles:

Budget holder for independent residential care placement expenditure;

Service Lead / Commissioner responsible for commissioning of independent residential providers;

Director of Children's Services and

Responsible Director or Service Manager for Children in Care.

3. Please provide the following: Budget for 2015/16 Financial Year and Expenditure for the period ending 30th Sept 2015 (from start of financial year) for In-House Residential Care Placements and Independent Residential Care Placements.

4. Procurement.

Does your Local Authority have a tendered residential care framework in place for Independent Providers?

If so what is the name of the contract?

When does it expire?

If so, which Independent Providers are on the contract?

Also is this a collaborative contract, and if so which other Local Authorities use it?

Does your Local Authority have a current Children and Young People's Plan?

Does your Local Authority have a current Children in Care Sufficiency Strategy?

If yes, could you please either provide a weblink showing where it can be found online, or email a copy? If no, what is the reason for this?

Please provide the names of the 3 largest Independent Residential Providers in terms of total number of placements within your Local Authority catchment area.

Please provide the names of the 3 largest Independent Residential Providers you have placements with.

Freedom of Information Act requests for: November 2015

Reference: 12106 **Received:** 16/11/2015

Request details: Fostering

1.Placement Numbers. Could you please give information as requested below, as of todays date.

For in-house foster care placements (excluding short break/respite placements) and Independent Foster Care Placements (excluding short break/respite placements):-

Total number of Looked After Children/Young People in Placement at date of your response; Total Number of CYP Placed within your LA boundary at date of your FOI response;

Total Number of CYP Placed Outside of your LA boundary at date of your FOI response and Average Cost of Placements (this is not commercially sensitive information as I am asking for a sector average rather than individual fees).

2. Contacts. Please provide the contact details (name, job title, telephone and email) of staff in the following roles:

Budget holder for independent foster care placement expenditure;

Service Lead / Commissioner responsible for commissioning of independent fostering providers;

Director of Childrens Services;

Responsible Director or Service Manager for Children in Care.

3. Please provide the following for In-house Foster Care Placements and Independent Foster Care Placements:-

Budget for 2015/16 Financial Year;

Expenditure for the period ending 30th Sept 2015 (from start of financial year).

4. Procurement.

Does your Local Authority have a tendered foster care framework in place for Independent Fostering Providers?

If so what is the name of the contract?

When does it expire?

If so, which Independent Providers are on the contract?

Also is this a collaborative contract, and if so which other Local Authorities use it?

Does your Local Authority have a current Children and Young People's Plan?

Does your Local Authority have a current Children in Care Sufficiency Strategy?

If yes, could you please either provide a weblink showing where it can be found online, or email a copy? If no, what is the reason for this?

Please provide the names of the 3 largest Independent Fostering Providers in terms of total number of placements within your Local Authority catchment area.

Please provide the names of the 3 largest Independent Fostering Providers you have placements with.

Freedom of Information Act requests for: November 2015

Reference: 12107 Received: 16/11/2015

Request details: Pet Shop Licenses/Dog Breeding Establishments

1. Do you require pet shops to declare they are selling and/or trading puppies/dogs – at either initial application or on renewal?
2. Would a pet shop be required to inform you if they started to sell puppies/dogs mid-way through an annual licence?
3. How many pet shops do you license which you know to sell/trade dogs or puppies? Please provide figures since 1 Jan 2010.
4. The European Council regulation EC 1/2005 bans the movement of dogs under the age of 8 weeks, unless accompanied by their mother, when in connection with economic activity (unless in relation veterinary treatment/advice). How does the Council apply this regulation to the sale of puppies from pet shops under the age of 8 weeks? Also, how does the Council enforce this regulation around the transportation of puppies to pet stores from breeding establishments (regardless of whether the breeding establishments are licensed)?
5. When was the most recent date of a Council policy review on the subject of pet shop licences?
6. Are all pet shops inspected by the Council prior to the granting of a) the initial licence, b) renewal of licence? Since 1 Jan 2010 have any pet shops been granted a licence to trade without an inspection?
7. Do you have a policy of granting tacit consent for pet shop licence applicants? Either on initial application or renewal?
8. Since 1 Jan 2010 have any pet shops received tacit consent to trade without an inspection?
9. What policy does the local authority have in relation to the frequency by which pet shops are - a) informally visited by council officials, b) inspected?
10. Please provide the job title(s) of the staff members conducting visits/inspections of pet shops?
11. Do vets attend visits and/or inspections? If so please state when a vet would be attend a pet shop, i.e. on initial licence application, renewal or complaint, etc?
12. Do you have a policy of granting tacit consent for applicants for dog breeding establishments, either on initial application or renewal? If you have such a policy of tacit consent, please explain whether this could, even in theory, allow applicants for dog breeding licence to act as though their licence had been granted without a premises inspection taking place
13. Since 1 Jan 2010 have any dog breeding establishments received tacit consent to trade without an inspection?
14. Of the pet shop licences granted, how many were granted to what would be widely regarded as commercial premises, i.e a property with a shop front) and how many were private residential dwellings being used for pet shop trade? Please provide figures for the period since 1 Jan 2010 for 1) all pet shops and 2) those which you know to sell and/or trade puppies/dogs?
15. Do you request any qualifications or certificates from potential pet shop licence holders?
16. Do you ask pet shop licence applicants if they have any restrictions/disqualifications from keeping animals/pet shops/or any other relevant restrictions/disqualifications?
17. Since 1 Jan 2010, have you had any reports of pet shops selling puppies underage, or any other complaint about health and/or wellbeing of puppies/dogs? If so, what action was taken?
18. How many complaints were received from members of the public on licensed dog breeding establishments on an annual basis from 2010-2015? Please detail if any sanctions were taken against license holders following these complaints.
19. How many dog breeding establishment licences applications were denied, on an annual basis from 2010 – 2015?
20. How much did the Council spend on enforcement of non-licensed breeding establishments for the last two years these figures are available for? Where were

Freedom of Information Act requests for: November 2015

funds for this enforcement are generated from? If any funding for enforcement of non-licence holders comes from dog breeding licence fees, please provide the exact amount from each licence used for enforcement.

Reference: 12108 **Received:** 16/11/2015

Request details: Inspections of Properties

Please could you let me know how many times in the past 5 years properties rented out through Investing Solutions, for which Wandsworth paid Housing Benefit, have been inspected by the Council?

Ideally I would like to know if these inspections were carried out as a result of a complaint - in which case was the complaint from a member of the public, or was the inspection triggered by the Council itself - or as a result of routine checks?

Reference: 12109 **Received:** 16/11/2015

Request details: Fresh Start Housing/Investing Solutions

Could you please supply me with copies of all correspondence relating to either 'Fresh Start Housing' or 'Investing Solutions'.

Reference: 12110 **Received:** 16/11/2015

Request details: Business Rates

Please provide the ratepayer's name(s) in respect of the property listed below:-
6, CALICO ROW, LONDON, SW11 3UF from 1/4/2010 to 31/3/2016.
Property reference 47930006002.

Reference: 12112 **Received:** 17/11/2015

Request details: Over 65 Home Care

This request relates to home care provided by your council for over 65s.

1.For the financial year 2014-15, please state:

- a)The total number of over 65s provided with home care by the Council, during the year
- b)The mean average rate paid by the Council for over 65s home care, per person per hour
- c)The mean average number of hours of over 65s home care provided by the Council, per person per week (rounded to the nearest hour)
- d)i. The total amount of money spent by the Council on over 65s home care for the year
- ii. Of the total spent on over 65s home care above, please state the total amount raised from individual contributions (excluding top ups)

2.Please state the Council's needs eligibility threshold for the financial years:

- a)2014-15? (Critical/Substantial/Medium/Low)
- b)2015-16? (Critical/Substantial/Medium/Low)

Reference: 12113 **Received:** 17/11/2015

Request details: Children's Services Structure

Please send me an organisational structure for Children's Services operational and strategic management with names and job titles of all managers between Director and Service Manager within the directorate – such as, but not limited to; Child Protection, Looked After Children, Leaving Care, Children with Disabilities, Fostering & Adoption.

Freedom of Information Act requests for: November 2015

Reference: 12114 **Received:** 17/11/2015

Request details: Empty Public Buildings

Please will you kindly tell me (A) how many empty public buildings are under your control & (B) how many of them will you open them up for the homeless to use this winter?

Reference: 12115 **Received:** 17/11/2015

Request details: Music Therapy for Dementia Care

I would like to know who to contact about how much the government funds towards music therapy in your organisation. What music therapy services do your organisation run for dementia care, if at all? Is there belief in music therapy for dementia patients? Here are some more focused questions:

1. How much was spent on music therapy in the financial years 2012/13, 2013/14 and 2014/15?
 2. How much of the total spent in those years was directed at dementia patients?
 3. How much was spent directly by your organisation in those years?
 4. How much money was given as grant funding/partnership payments to external organizations for dementia music therapy in those years?
 5. Who were the organizations that received funding for dementia music therapy in those years?
 6. Does your organisation have a strategic plan to use music therapy as a treatment for dementia?
-

Reference: 12116 **Received:** 17/11/2015

Request details: Empty Public Buildings (2)

Please will you kindly tell me (A) how many empty public buildings are under your control & (B) how many of them will you open up for the homeless to use this winter?

Reference: 12117 **Received:** 17/11/2015

Request details: Empty Public Buildings (3)

Please will you kindly tell me (A) how many empty public buildings are under your control & (B) how many of them will you open up for the homeless to use this winter?

Reference: 12118 **Received:** 17/11/2015

Request details: FOI Request Responses

I would like to get a copy of a response to any of the requests below:

- FOI requests: September 2015
 - FOI requests: August 2015
 - FOI requests: July 2015
 - FOI requests: June 2015
 - FOI requests: May 2015
 - FOI requests: April 2015
 - FOI requests: March 2015
 - FOI requests: February 2015
 - FOI requests: January 2015
-

Freedom of Information Act requests for: November 2015

Reference: 12119 **Received:** 17/11/2015

Request details: Planning Permission - Schools

I would like to request information held by your local authority on new school builds and planning permission.

Please provide:

1. A list of all proposed new schools, as well as their proposed capacity, in your local authority in the last 5 years. Please classify the phase of education, e.g. primary/secondary, as well as the type of school, e.g. free school.
2. Of these, a list of building projects that were denied planning permission.
3. Of these, a list of those projects that made appeals and their outcomes.

Reference: 12120 **Received:** 17/11/2015

Request details: SEN Costs

I would like to request information held by your local authority on the amount of money spent on sending children to special schools.

Please provide:

1. The total costs for each of last three academic years (2014-15, 2013-14, and 2012-13) of home to school transport for children with special educational needs.
2. The special educational need designation of each child who receives home to school transport.
3. The distance each journey covers, from home to the school and vice versa.

Reference: 12121 **Received:** 17/11/2015

Request details: Director of Children's Services

Please provide (a) the current salary, (b) the salary in 2010, of the Director of Children's Services/Education or equivalent in your local authority.

Reference: 12122 **Received:** 17/11/2015

Request details: No Next of Kin

1. Has the Council conducted any 'Public Health Act Funerals since 01/07/15 to the Present (can you include up to the date you respond to my request)?

2. If the answer to this question is yes, excluding any cases that have already been published, can you disclose:

(Please note if you have a published list, then provided it is up-to-date you can ignore a-g below):

- A) The full names of the deceased.
- B) The date of death of the deceased.
- C) Date of Funeral of the deceased.
- D) Whether the details of the deceased, have been/will be or are likely to be referred to the Government Legal Department (if you are not sure then can you just answer that field 'unsure, or unknown' or words to that effect).
- E) Has the Council located a next of kin?

3. Have there been any similar FOI requests to this (within the time scale outlined in question 1)?

4. Has the Council given this information away to any other individual or organisation outside the parameters of FOI (other than the Government legal department or internally) within the time scale outlined in question 1?

Freedom of Information Act requests for: November 2015

Reference: 12123 **Received:** 17/11/2015

Request details: Complaints of Blocked Drains/Waste Pipes

Please provide a record of the total number of individual complaints or reports made by residents at McCarthy Court of their drain, their kitchen drain, their soil waste pipe or their balcony gully being blocked.

We would be interested to know the total tally for each of the following years:-

- a) Total 'blocked drain' complaints from residents of McCarthy Court for this year, 2015 (up until 15.10.2015 when the down pipes were flushed);
- b) Total 'blocked drain' complaints for the year 2014;
- c) Total 'blocked drain' complaints for the year 2013.

Reference: 12124 **Received:** 17/11/2015

Request details: Disability Service

Please could you provide me with the following information on your disabled children's service:-

- A) The name of the short breaks team manager.
- B) The name of A's line manager.
- C) The name of the person responsible for maintaining the disabled children's register.
- D) The name of C's line manager.
- E) The name of the person who has overall responsibility for commissioning children's services (for example: transport, equipment, short breaks).

Reference: 12125 **Received:** 17/11/2015

Request details: Cleaning of Soil Waste Stack Pipes

Please provide proof of the occasions when the soil waste stack pipes at McCarthy Court have been flushed, jetted or cleaned since 2010. We shall accept contractor's invoices. The invoices should state that the flushing of all the soil waste downpipes at McCarthy Court, was the purpose of their visit - not the clearing of a drain or drains that had already become blocked.

Reference: 12126 **Received:** 17/11/2015

Request details: Records Held of Council Managed Properties

I would like to know if the Wandsworth Council hold/store structural plans, records or drawings for the buildings that they are managing? For example the Etherburga Estate located in Watford Close SW11.

Furthermore, does the Wandsworth Council hold/store each single individual Deed for the property or flat being leased? And does the Deed includes a drawing showing the layout of the property with the room dimension & perimeter walls?

Reference: 12127 **Received:** 18/11/2015

Request details: Empty Public Buildings (4)

Please will you kindly tell me (A) how many empty public buildings are under your control & (B) how many of them will you open up for the homeless to use this winter?

Freedom of Information Act requests for: November 2015

Reference: 12128 **Received:** 18/11/2015

Request details: Turkey Oak Trees - Report re Formula E

Please can you send me the full tree report of the 10 Turkey Oak trees that was commissioned by Wandsworth Council. This tree report is referred to in the full council report concerning the Formula E event. It contains PICUS tests of all trees.

Please send me all documentation associated with this report.

Reference: 12129 **Received:** 18/11/2015

Request details: Survey re Formula E Event

I notice that you present a map of survey results all within Wandsworth borough boundaries or just over the Thames. Was my opinion and statement considered even though I did not present my postcode and address?

Did you consider survey entries that were not within the Wandsworth borough boundaries?

Can you please state how you filtered the survey results that you ultimately considered? Are you IP filtering or relying on manual entries for geographical accuracy?

The results in the final report refer to 1,366 responses. I was under the impression there were more than 3,000 initially. How did you decide which survey results to include in the final report and which to dismiss? Please give me a clear explanation of the process and also explain why it was acceptable to dismiss the results you did. Please send me a statistical analysis of all the results presented before you filtered them, if such an analysis exists (which I assume it does).

Please can you send me all survey results that were entered into the Wandsworth Council website concerning the Formula E event, before they were considered by Wandsworth Council.

Please can you send me all statistical analyses of these surveys, including those that were not presented to the public in the official report. I would also like any statistical analyses considering overall numbers before results were filtered (if they were indeed filtered).

Reference: 12130 **Received:** 18/11/2015

Request details: Officer Emails

Please can you send me all email exchanges between Mr. Paul McCue and Mr Jerry Birtles (both of Wandsworth Council) between 15.05.2015 and the present date (17.11.2015).

Reference: 12131 **Received:** 17/11/2015

Request details: Risk Assessment/Safety Report - Formula E

Can you send me the full risk assessment and safety control report carried out by Capita Symonds that is referred to in the official Wandsworth Council report regarding Formula E that was published 16th November 2015?

Reference: 12132 **Received:** 18/11/2015

Request details: Homeless Young Care Leavers

I request the statistics on the subject of homeless young care leavers with mental health issues dating back to 1979.

Freedom of Information Act requests for: November 2015

Reference: 12133 **Received:** 18/11/2015

Request details: Pay re Youth & Community Workers

1) Which set of pay, terms and conditions do you use for your directly employed youth and community workers (including support workers)?

- i) JNC Pink Book
- ii) NJC Green Book
- iii) Local Terms and Conditions (Please give details)
- iv) Other (please specify)

2) How many youth work and youth support work employees do you employ on the set of pay, terms and conditions referred to in question 1?

3) Have your directly employed youth and community workers (including support workers) been moved from one set of pay, terms and conditions to another in the last five years?

- I. Yes - Please give details.
- II. No

4) If you have moved your youth and community workers (and/or youth and community support workers) away from the JNC Pink Book, what arrangements if any did you make about annual leave? For example if you moved them onto the NJC Green Book, what protection arrangements did you put in place to take account of the higher annual leave granted by the Pink Book?

Freedom of Information Act requests for: November 2015

Reference: 12134 **Received:** 18/11/2015

Request details: Looked After Children

Statutory guidance on children who runaway or go missing from care (January 2014) requires data for children missing or away from placement without authorisation to be reported to the Department for Education by the responsible authority.

In this context, please release the following information relating to looked after children in your authority for the period 1 September 2014 to 1 September 2015:

1. The total number of looked after children in the care of your authority that have been:
 - a. Identified as having been trafficked including, but not limited to those identified through the National Referral Mechanism.
 - B. Suspected of having been trafficked, if not included in a.
 2. The total number of looked after children in the care of your authority, identified or suspected as having been trafficked and that have gone missing or absent.
 3. The total number of individual incidents (which could involve the same child on more than one occasion) of looked after children in the care of your authority, identified or suspected as having been trafficked and that have gone missing or absent.
 4. The total number of looked after children in the care of your authority, identified or suspected as having been trafficked and that are still missing or absent (including those that subsequently turned 18 without being found).
 5. For all of the above, please provide a break down, where known, of numbers by gender and nationality. If identification is a concern due to small numbers involved please just provide the total figures. For Q3 & Q4 where possible, please add the length of time the child was missing during each incident.
-

Reference: 12135 **Received:** 18/11/2015

Request details: WBC Councillors 2008

I am looking for 2008 data which lists the names of Wandsworth Councillors. The list of individual councillor names and party affiliations for 2008 would be greatly helpful.

Freedom of Information Act requests for: November 2015

Reference: 12136 **Received:** 19/11/2015

Request details: Insurance Arrangements and Claims

1) What was the cost of your insurance premium in the following financial years?
Where you have more than one policy, please list these individually.

- a. 2012/13
- b. 2013/14
- c. 2014/15

2) Under your current insurance policy (or policies, as appropriate), what is the value of the excess per claim that you pay (for each category of risk for which there is a specific excess, and/or generally)?

3) With regards your Authority's stop-loss policy,

- a) do you have an authority-wide stop-loss?
- b) if 'Yes' to 3a, what financial threshold is it set at?
- c) if 'Yes' to 3a, what does the premium for this cost?

4) For each insurance policy listed in response to question 1, when did you last procure the supply of that insurance?

5) For each insurance policy listed in response to question 1, did you advertise said contract in the OJEU?

6) For each insurance policy listed in response to question 1, how long is the contract with your current supplier for?

7) Does your current contract include a clause that permits extension by agreement?

a) If the answer to question 7 is 'Yes', for how many years can the contract be extended, and how many times can such an extension be agreed?

8) When will you re-procure each of your insurance suppliers providing the policies listed in response to question 1?

9) Thinking of every category of insurance claim (property-related, personal injury, motor, etc) made against your authority, what was the total value of the payments made by yourselves (not by your insurers) in each of the following financial years? For clarity, these would be payments made within the policy excess.

- a. 2012/13
- b. 2013/14
- c. 2014/15

10) Thinking of every category of insurance claim (property-related, personal injury, motor etc.) made against your authority, what was the total value of the payments made by your insurer (not by yourselves) in each of the following financial years? For clarity, these are payments outside of the policy excess.

- a. 2012/13
- b. 2013/14
- c. 2014/15

11) For each of the same financial years as in question 10,

- a. How many claims did you make payments for, and
- b. How many claims did your insurer make payments for?

For clarity, only count claims for 11a for which it was only the authority that paid, either from the excess or otherwise; if the claim was paid by the insurer as well,

Freedom of Information Act requests for: November 2015

count it in the response to 11b.

(For the avoidance of doubt, the information sought in questions 9 and 10 is about claims that were settled and paid out in the relevant financial years, regardless of the year in which the claim first arose).

Reference: 12137 **Received:** 19/11/2015

Request details: Relocation - Thanet

Please provide me with the following information, covering the period 2004 to 2014 inclusive. For each year please provide the following:

1. The number of families in social housing relocated by your Borough to the care of Thanet District Council.
2. The number of single people in social housing relocated by your Borough to the care of Thanet District Council.
3. The number of children in the care of your Borough who have been relocated into the care of Thanet District Council.

Reference: 12138 **Received:** 19/11/2015

Request details: Empty Council Buildings

Please can you tell me how many of your buildings are currently unoccupied?
And how many homeless children, women and men could be housed in them?

Reference: 12139 **Received:** 19/11/2015

Request details: Fostering and Adoption Services

Can you please provide answers to the following questions relating to Children's Social Care, Fostering and Adoption Services:

- 1) Have any of your inhouse Fostering services been outsourced? If so, can you list which services they were (eg. Fostering Recruitment)
- 2) If the answer in (1) above is yes then;
 - (i) what year were the services outsourced
 - (ii) who were they outsourced to and;
 - (iii) were there any related budgetary savings arising from the outsourcing either in the year of outsourcing or subsequently?
- 3) Have any of your inhouse Adoption services been outsourced? If so can you list which services they were (eg. Adoption Recruitment)
- 4) If the answer in (3) above is yes then;
 - (i) what year were the services outsourced
 - (ii) who were they outsourced to and;
 - (iii) were there any related budgetary savings arising from the outsourcing either in the year of outsourcing or subsequently?
- 5) Do you have any plans to outsource any fostering and adoption services in the future?
- 6) Can you provide details of all your current fostering allowances, including kinship rates as well as any payments in relation to Special Guardianship Orders.

Reference: 12140 **Received:** 18/11/2015

Request details: SEN Transport Costs

I would like to request information held by your local authority on the amount of money spent on sending children to special schools.

Please provide:

1. The total costs for 2014-15 of home to school transport for children with special educational needs.
2. The distance each journey covers, from home to the school and vice versa.

Freedom of Information Act requests for: November 2015

Reference: 12141 **Received:** 19/11/2015

Request details: Passwords

1. Do you currently have an electronic system for users to store passwords? This could be a computer system or the use of biometrics.

2. If your answer to the above is 'yes', please provide details of what you are currently using.

NB. By users we mean employees who have multiple passwords for gaining access to multiple systems.

Reference: 12142 **Received:** 19/11/2015

Request details: Business Rates

I request the following information under the Freedom of Information Act 2000 about Business Rates Accounts held by your Council:

- Account Name
- Account Start Date
- Billing Authority Reference
- Current 2010 List Rateable Value
- Details of any reliefs where applied, including a further breakdown if possible of:
 - o Type of relief applied
 - o Date the relief was applied
 - o Value of the relief
- Full Address of the rated assessment
- Billing Address
- Occupied/Empty Status
- Description

I am aware that the Account Name may be considered personal in some instances, so I ask that in these cases you supply the rest of the information provided with the Account name redacted. Also, if there are any aspects of our request you cannot disclose information for, could you please identify them with a reason.

Reference: 12143 **Received:** 20/11/2015

Request details: Staffing

Since 2009 please can you let me have the following:-

Year (2009, 2010, 2011, 2012, 2013, 2014, 2015 (as 2014/2015) by Council
Department by Cost Centre:
Number of Permanent Staff employed throughout year.
Number of Temporary Staff employed throughout year.
Staff Leaving during year, if Temporary or Permanent.
Staff Employed during year, if Permanent staff replaced by Permanent or Temporary, if Temporary staff replaced by Temporary or Permanent.
Staff Budget, Total Salaries only.
Staff Budget, Total staff costs including pensions, and so on.

Freedom of Information Act requests for: November 2015

Reference: 12144 **Received:** 20/11/2015

Request details: Boycott, Divestment & Sanctions re Israel/Palestine

I would like to request the following under the FOIA.

1. Copies of any correspondence concerning the "Boycott Divestment and Sanctions" or "BDS" or "boycott" movement, against Israel, or "anti-Israel activity" more generally, received by senior councillors from the following AND any replies sent in response:

- a) external civil society organisations, charities or campaign groups (including but not limited to Board of Deputies, Jewish Leadership Council, We Believe in Israel, BICOM, Fair Play Campaign Group).
- B) government ministers or civil servants.
- C) other senior councillors with the same Council (internal correspondence).
- D) senior councillors from other UK Councils.

The time period for part 1 is the last 24 months.

2. Copies of any materials related to an event organised by the Board of Deputies and Jewish Leadership Council in September 2015, if councillors were invited or attended, including:

- a) invitations; invite/attendee list; speaker list & topics; event programme; any material distributed or available at the event including powerpoints and AV; any other related material.
- B) correspondence prior and subsequent to the event between senior councillors and staff of any of the following organisations: Board of Deputies, Jewish Leadership Council, We Believe in Israel, BICOM, Fair Play Campaign Group.
- C) internal correspondence between councillors about the event; any of the groups involved; or "anti-Israel activity" or the Boycott Divestment and Sanctions (BDS) movement more generally.

The time period for part 2 is the last 12 months but particularly the 2 months prior to and 2 months subsequent to the September 2015 event.

Importantly, please note that I do NOT want any material related exclusively to fighting anti-Semitism, if it does not mention Israel, Israel/Palestine or the "Boycott Divestment and Sanctions" movement.

I AM interested in any material related to Israel, Israel/Palestine and the "Boycott Divestment and Sanctions" or "BDS" or "boycott" movement, though there may be some overlap (i.e. some of the latter may also mention anti-semitism).

Freedom of Information Act requests for: November 2015

Reference: 12146 **Received:** 19/11/2015

Request details: LA Pay Spine

1. Please provide the pay and grading structure used by your authority for NJC workers only, including any local extension of the pay spine.

2. Please provide the basic pay and gender distribution of NJC workers only employed by your local authority for each pay point you use, including any local extension of the pay spine, as below: Please do not include school support staff.

3. Has your authority adopted the UK or London Living Wage rate set by the Living Wage Foundation?

YES/NO

If YES go to Q4, if NO go to Q7

4. If YES, which Living Wage rate have you adopted?

London - £9.40/hour

UK outside London - £8.25/hour

Other (please specify rate) £

5. How are you implementing the UK/London Living Wage?

As a supplement

Integrated into your grading structure

Other (please specify)

6. If you have not implemented the UK/London Living Wage, are you firmly committed to doing so?

YES/NO

7. If yes to Q7 will you implement it by 1 April 2016?

YES/NO

Reference: 12147 **Received:** 20/11/2015

Request details: Burntwood Lane Traffic Island

I request the following information:

The amount of times the traffic island and bollards on Burntwood Lane near the mini round-about at the junction with Beechcroft Road has had to be repaired in the following periods:

i) 2011/2012

ii) 2012/2013

iii) 2013/2014

iv) 2014/2015

v) 2015/date

And how much has been spent fixing it.

Freedom of Information Act requests for: November 2015

Reference: 12148 **Received:** 23/11/2015

Request details: Spending on Public Health Support Programmes

Please could you provide the following:

1.A copy of actual spend in 2014/15 on the following public health support programmes:

- Smoking cessation programmes
- Weight loss programmes

2.A copy of year-to-date spend on the following public health support programmes:

- Smoking cessation programmes
- Weight loss programmes

3.A copy of your full year forecast for 2015/16 on the following public health support programmes:

- Smoking cessation programmes
 - Weight loss programmes
-

Reference: 12149 **Received:** 23/11/2015

Request details: Lighting BS5489-1:2013

On 31.12.2012 a new British standard came into force regarding the lighting of public roads and amenities and tunnels. This is BS5489-1:2013

Please can you tell me:

1. How many street lights your authority is responsible for?
 2. How many have been converted to LED to date?
 3. If you haven't started to replace them yet, when do you plan to start?
 4. Who currently supplies your standard and/or LED lighting products?
 5. Who currently installs your standard and/or LED lighting products?
 6. When is the current contract to supply standard/LED lighting up for tender?
 7. What is the total budget your authority has set aside to replace all the existing lighting to LED as per BS5489-1:2013?
-

Reference: 12150 **Received:** 23/11/2015

Request details: Cycling Level of Service

At the Community Services Overview and Scrutiny committee meeting coming up on the 24th November, paper 15-458 refers to the Quietways programme. The Quietways are being funded by TfL, co-ordinated by Sustrans in partnership with Wandsworth Council as the principal highways authority for the majority of the streets along which the proposed quietways will pass.

As part of the new London Cycle Design Standards, there is a Cycling level of service (CLoS) toolkit, which provides an ability to quantify the quality of the current street layout, and quantify how any proposed changes will improve the level of service.

Please provide the CLoS scores for the interventions referred to in paper 15-458, both for the current street layout and what the scores will be if the proposals are given the go-ahead following consultation.

Freedom of Information Act requests for: November 2015

Reference: 12151 **Received:** 23/11/2015

Request details: Council Tax Accounts with a Credit Balance

I wish to request a list of all 'closed' Council Tax accounts with a credit balance (overpaid Council tax) from 1993-2015 where the liable party is a company or organisation, i.e.:-

- Limited Company
 - Housing Association
 - PLC
 - Managing/Letting Agent
 - Homebuilder (i.e. Barratt Homes)
 - Church
 - Any other 'organisation' as defined by not an individual person.
-

Reference: 12152 **Received:** 23/11/2015

Request details: Landlord Housing Benefit

1. Please identify by name all landlords (both companies or individuals, but excluding Housing Associations), or their agents, which have received payments of Housing Benefit (Local Housing Allowance) totalling more than £500,000 over the previous three full financial years combined (2012/13, 2013/14, 2014/15) and in each case please provide figures for the total amounts received.
 2. Please identify by name all landlords (both companies or individuals, but excluding Housing Associations), or their agents, which have received payments of Housing Benefit (Local Housing Allowance) at the single room (self-contained) rate in relation to properties regarded for planning purposes as a Class 4 House in Multiple Occupation, or for which there is no record of planning permission for their conversion to multiple units.
 3. Please provide the value of payments outlined in Question 2 for each landlord or agent for the last three full financial years.
-

Reference: 12153 **Received:** 23/11/2015

Request details: Intestate Estates

I write to ask for the following :

All intestate estates which are being passed or have been passed to the Treasury Solicitor's Department Bona Vacantia Division in the last three months.

In your response please include the following:

- Their last known address
- When they died
- Value of the estate
- Name of the person who has died
- Who referred the case to the council

Freedom of Information Act requests for: November 2015

Reference: 12154 **Received:** 23/11/2015

Request details: Planning Application 2015/4797

Definitions & abbreviations:

The Council - Wandsworth Borough Council WBC; Wandsworth Borough Council Council officers; Any employee of WBC; Planning officers - Any employee of WBC within the Planning department Cllr - Councillor

I am requesting all information relating to the planning application referenced above over and above that available via the case file published on the relevant planning application website.

Specifically please send copies of:

Correspondence between Smart Pre-Schools and the WBC planning officers, including but not limited to the relevant traffic officer(s) responsible for assessing the traffic implications of the planning application sought.

Correspondence between the WBC planning officers, including but not limited to Jessica Leane, Sue Botley and the relevant traffic officer(s) responsible for assessing the traffic implications of the planning application sought and council officers, including but not limited to Andrew Algar, Peter Tiernan and Tunde Ogbe.

Correspondence between the WBC planning officers, including but not limited to Jessica Leane, Sue Botley and the relevant traffic officer(s) responsible for assessing the traffic implications of the planning application sought and councillors including but not limited to Councillors Jonathan Cook, Kathy Tracey, Maurice Hester, Clare Clay and Sarah McDermott.

Reference: 12155 **Received:** 23/11/2015

Request details: Child Trafficking Statistics

a) For each of the past 3 calendar years (2013, 2014 and for 2015 up until the time you answer this request), how many children have come to the attention of the local authority where statutory agencies held a suspicion that they had been trafficked? Please break down these figures by age group (under 10, 10-16 and 16 and over)

b) For each of the past 3 calendar years (2013, 2014 and for 2015 up until the time you answer this request), how many of these subsequently went missing from care?

c) Of those children, how many were safely returned, for each of the past 3 calendar years (2013, 2014 and for 2015 up until the time you answer this request)?

Reference: 12156 **Received:** 24/11/2015

Request details: Planning Application 2005/5166

Details pertaining to the planning application - 2005/5166 at Site Address 60-62 West Hill Road and 29 Wimbledon Park Road SW18.

In accordance with the Town and Country Planning Act, Section 56, could you please confirm if a "material operation" has initiated at the site/application above.

Freedom of Information Act requests for: November 2015

Reference: 12157 **Received:** 24/11/2015

Request details: Rehousing Homeless out of WBC

With regards to the article 'Homeless Wandsworth families to be housed as far away as Birmingham' it mentions the following;

"As part of the borough's homelessness battle the Council has arranged 62 properties for private licence agreements, 19 of which are out of the borough.

The areas include Kingston, Sutton, Reigate and Banstead, Merton, Croydon, Lambeth, Birmingham, Portsmouth City, Leicester, West Bromwich and High Wycombe".

Source: 'Homeless Wandsworth families to be housed as far away as Birmingham'
http://www.wandsworthguardian.co.uk/news/11728171.Homeless_Wandsworth_families_to_be_housed_as_far_away_as_Birmingham/

The questions are;

1. How many households from the Alton Estate has this been offered to?
 2. How many, this year, from the Alton Estate, have accepted the offer of moving to the areas mentioned, or any other areas not mentioned?
 3. How many households from the to be demolished area of the Alton Estate through the regeneration has this been offered to?
 4. How many of this households, as per question 3, have accepted the offered?
 5. How many households from the Wandsworth Council Borough has this been offered to?
 6. How many, this year, from the Wandsworth Borough Council, have accepted the offer of moving to the areas mentioned, or any other areas not mentioned?
-

Reference: 12158 **Received:** 24/11/2015

Request details: Workstation DSE Assessment & Compliance

Would you kindly provide the following information:-
Who is the person with overall responsibility for Workstation (Display Screen Equipment) Assessment and compliance with the DSE regulations 1992?
What is their direct telephone number and e-mail address?
Approximately how many "users" are there in the council, i.e. people who use a computer most of the time in order to carry out their role?
Approximately how many users work predominantly from home, as opposed to an office base?
Do you have a dedicated DSE Assessor in place?
If not, who carries out DSE Assessments?
For any dedicated DSE Assessor or other officers who carry out the function, what's the approximate percentage of their total role that's taken up by DSE assessment issues?
what's the procedure to determine whether a Workstation (DSE) Assessment is necessary on an individual?
Has the Council been sued through a civil court or prosecuted through a criminal court for negligence under the DSE Regulations, irrespective of the outcome, within the last 5 years?

Freedom of Information Act requests for: November 2015

Reference: 12159 **Received:** 24/11/2015

Request details: Protected Cycle Lanes

1. Why aren't there any protected cycle lanes in this scheme?! Why does every other comparable major junction scheme include these, but not Wandsworth?
2. Was it the Council that refused to have these or did TfL's planners randomly decide to provide a major junction project without them, unlike every other major junction scheme they have designed that is being constructed or planned at present (Oval, Stockwell, Elephant and Castle, Old Street, almost all mini-Holland schemes, etc, etc, etc)? The disparity is startling and massive - it needs significant explanation, please provide this.
3. TfL's consultation report was evasive in its summary of the feedback received about provision for cyclists, but hidden amongst the detail and revealed in FOI responses to me was that one of the main concerns expressed were a lack of cycle tracks/lanes and the majority of requests made by respondents were for segregated cycle infrastructure. I was then assured that the early plans were overviews and the detailed plans would take into account the feedback and incorporate safe cycling provision. Why were the clearly-expressed wishes of local people who clearly want to see high-quality cycle provision ignored? Why was an assurance given that cycling infrastructure would be included when none has been?
4. What equality impact assessment has been undertaken of this scheme? Please provide a copy. If none has been done yet, please advise why not and when will it be?
5. What consultation has been undertaken with groups representing disabled cyclists and with individual disabled cyclists regarding this scheme?
6. Why are there no planned lead-in cycle lanes to most, if not all, the ASLs in the scheme area? Why does Wandsworth not routinely include lead-in cycle lanes for ASLs, especially on main roads and why does it keep removing existing ones?
7. What are the Cycling Level of Service scores of the roads in the scheme area now and what would they be if this scheme were implemented?
8. Why does Wandsworth Council continue to have numerous ASLs that are illegal to use (as they have no 'gate' as required) and why will some of the junctions in the scheme area be designed in such a way? When will these be fixed?
9. Will any of the funding for this scheme come from budgets meant for cycling improvements? How much is proposed to be spent on the vast amount of repaving proposed? How much is planned to be spent on cycle-specific infrastructure (excluding parking stands)?
10. Why are shared-use pavements being retained in this scheme, when they are being replaced (mostly by segregated cycle tracks and cycle lanes) in other comparable schemes?
11. Why does every other major junction scheme recently undertaken or in planning by TfL include extensive cycle infrastructure but this one has virtually none. Does TfL and Wandsworth Council believe that a few cycle stands, a bit of shared-use pavement and bus lanes constitute a 'cycle network'? How does any of this confirm to pledges made by the Mayor and TfL that shared-use pavements will be avoided and that existing cycle superhighways would be largely

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segregated, especially on main roads? Why are no bus stop bypasses planned?

12. Why is the full route of CS8 not clearly marked through the junctions in the scheme area? Will the route change to Wandsworth High Street involve any changes or removal of cycle infrastructure or facilities along the present alignment? If so, what?

13. Early proposals for Quietways in the borough included sections of segregated cycle track. These have been removed from the latest plans. Why? Were they removed at the request of Wandsworth Council, Sustrans or TfL?

14. (This question is mainly for Wandsworth Council, unless relevant data is held by TfL on routes they manage in the borough) Wandsworth Council has been removing cycle lanes (particularly lead-in cycle lanes at junctions) in various projects, such as the scheme at Clapham Junction and when resurfacing roads. How many metres of cycle lane, cycle track and segregated and unsegregated shared-use cycle track have been removed (or desegregated) over the past five years? Estimates are acceptable if precise measurements are not held by the Council or TfL. Please include a list of the sites in Wandsworth which have had cycle lanes, tracks, shared-use tracks/pavements (segregated and unsegregated) removed or where segregated shared-use cycle tracks/pavement have been desegregated.

15. Has there been any modelling, draft plans or other documentation produced regarding including a similar level of cycle tracks and/or lanes in the scheme as in other comparable ones? Please provide copies of any rejected plans that included cycle lanes/tracks. If Wandsworth Council has in correspondence with TfL and/or designers involved regarding this project specifically requested the exclusion of dedicated cycle infrastructure, particularly cycle tracks or lanes, please provide evidence of this - I note that I am not asking for all such correspondence, a copy of a couple of relevant emails or letters, etc will be sufficient. There has to be a reason for why the scheme in Wandsworth is so very much worse in regards to cycling provision.

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Reference: 12160 **Received:** 24/11/2015

Request details: Housing Revenue Account

If possible, I would like to see financial figures showing:

1. The "Housing Revenue Account services share of Corporate and Democratic Core" for each of the following four financial years:

- a) 2011-12
- b) 2012-13
- c) 2013-14
- d) 2014-15 (predicted)

2. The "housing revenue account's share of other amounts included in the whole authority cost of services but not allocated to specific services" for each of the following three years:

- a) 2011-12
- b) 2012-13
- c) 2013-14
- d) 2014-15 (predicted)

3. How many loan pools are operated by the local authority?

4. What was the consolidated interest rate charged to the HRA:

- a) Before the self-financing adjustment in 2012?
- B) In 2012-13
- c) What is it estimated to be in 2014-15?

5. What is your estimated level of "borrowing headroom above the settlement debt" for the following years:

- a) 2013-14
- b) 2014-15 (predicted)
- c) 2016-17 (predicted)

6. How much borrowing has been approved by the council for the Housing Revenue Account above the 'settlement debt' of 2012?

Reference: 12161 **Received:** 25/11/2015

Request details: Noise Complaints re Fairlight Christian Centre

Please could you supply with the following information under the Environmental Information Regulations 2004.

(1) How many noise complaint have been received with regards to the Fairlight Christian centre in the last 5 years.

(2) From which street(s) have the complaints been made from. No property numbers needed or requested just locations.

(3) If any abatement notices have been issued: when and how long are these in effect.

(4) What actions have been taken by environmental officers upon visiting the centre. Also any remedial action that the centre was supposed to take.

(5) Any communication from the Fairlight Christian which concerns this matter stating reasons why music was being played at unacceptable levels.

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Reference: 12162 **Received:** 25/11/2015

Request details: Vehicles Causing Highway Damage

1) How many instances of vehicles causing highway damage (e.g a paint spill, oil spill or lubricant spill) were recorded between 2004-15? If the data doesn't stretch back to 2004, please use the earliest you have.

2) If a 3rd party was called to recover, what was the average cost involved?

Reference: 12163 **Received:** 25/11/2015

Request details: Housing Benefit Paid to Property Companies

1.What is the total amount of Housing Benefit (or Local Housing Allowance) paid to the following property companies in each of the last three complete financial years (2012-13; 2013-14, and 2014-15)?

A)Pointview Estates Ltd
b)Pointview Property Services Ltd
c)Pointview Lettings Ltd
d)B&R Estates Ltd
e)London and Capital Housing Ltd

2. How many individual properties (which may include self-contained accommodation within one address) relate to the Housing Benefit (LHA) payments made to each of the above companies? If possible please give the figures for each of the last three financial years; or otherwise the grand total.

Reference: 12164 **Received:** 25/11/2015

Request details: Street Lights

Whether the Council has a) dimmed, b) turned off any street lights in the area they are responsible for in each year since 2010.

Reference: 12165 **Received:** 25/11/2015

Request details: Money Spent on CCTV

Can you please tell me what was the annual sum spent on local authority run cameras in 2010?

Can you please advise what is annual sum spent on local authority run cameras now? (last available figures)

Can you tell me if you now use or are considering to use volunteers to man your cctv cameras / cctv control rooms?

Please feel free to add any more information you have on your current situation / schemes.

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Reference: 12166 **Received:** 25/11/2015

Request details: Penalty Charge Notices

1. Number of Penalty Charge Notices (PCN's) issued for the period 1/4/14-31/3/15.
 2. Number of Warrants in respect of unpaid PCN's passed to Enforcement Agencies for the period 1/4/14-31/3/15.
 3. Value of debt in respect of unpaid PCN's passed to Enforcement Agencies for the period 1/4/14-31/3/15.
 4. Value of revenue in respect of unpaid PCN's collected by Enforcement Agencies for the period 1/4/14-31/3/15.
 5. Number of Enforcement Agencies used for the Collection of unpaid PCN's.
 6. Name of Enforcement Agencies used for the Collection of unpaid PCN's.
 7. Number of complaints received during the period 1/4/14-31/3/15 in respect of enforcement activity.
 8. Contract expiry date for the provision of enforcement services.
-

Reference: 12167 **Received:** 25/11/2015

Request details: Liability Orders for Non-payment of Council Tax

1. Number of Liability Orders obtained for non-payment of Council Tax for the period 1/4/14-31/3/15.
 2. Number of Liability Orders passed to Enforcement Agencies in respect of Council Tax for the period 1/4/14-31/3/15.
 3. Value of debt in respect of Council Tax passed to Enforcement Agencies for the period 1/4/14-31/3/15.
 4. Value of revenue in respect of Council Tax collected by Enforcement Agencies for the period 1/4/14-31/3/15.
 5. Number of Enforcement Agencies used for the Collection of unpaid Council Tax.
 6. Name of Enforcement Agencies used for the Collection of unpaid Council Tax.
 7. Number of complaints received during the period 1/4/14-31/3/15 in respect of enforcement activity.
 8. Contract expiry date for the provision of enforcement services.
-

Reference: 12168 **Received:** 25/11/2015

Request details: Accidental & Duplicate Payments Made by WBC

Q1. When did Wandsworth Council last submit data under the National Fraud Initiative's creditor payments matching exercise (formerly run by the Audit Commission), and what years did the data cover?

Q2. What was the value of duplicate and overpayments to creditors identified and recovered as a result of that data matching exercise?

Q3. Over the last two years, has Wandsworth Council engaged third party profit recovery agencies or undertaken any other internal audit for recovering overpayments and duplicate payments made to its suppliers?

Q4. If the answer to 3 is yes, which years' data were covered and what was the value of overpayments and duplicate payments identified and recovered? Please specify whether these were internal and/or third party where applicable.

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Reference: 12169 **Received:** 25/11/2015

Request details: Waste Collection at East Hill

With regard to 3-9 East Hill, Wandsworth, I would be grateful if you could inform me on a couple of matters relating to rubbish collection as the following:-
Specifically what types of waste are collected?
Confirm the frequency of collection?
If the waste will be sorted pre or post collection?

Reference: 12170 **Received:** 25/11/2015

Request details: Library Services Since 2010

1. How many library service points did you have in 2010? Do you have a list of addresses for those at all?
 2. Please tell us how many library service points you have currently, November 2015, and provide the addresses.
 3. How many have been transferred from council control to the control of volunteers since 2010?
 4. Of those, which have had their opening hours reduced since 2010? And can you outline any changes please?
 5. Please tell us how many libraries have moved premises since 2010 and provide the former and current address.
 6. Please tell us how many new libraries have opened since 2010 (not existing libraries moving to different buildings) and provide addresses.
 7. How many library service points are proposed for closure within the next year? Please detail any mobile libraries separately to buildings
 8. How many members of staff worked for your libraries service in 2010 (headcount please, not FTE)?
 9. How many members of staff work for your libraries service (headcount please, not FTE) today?
 10. How many volunteers were assisting with the operation of the library service in 2010?
 11. How many volunteers assist with the operation of the library service today?
-

Reference: 12171 **Received:** 25/11/2015

Request details: Commercial Waste Services

1. What sales were generated by the Council's commercial waste services in each of the last three financial years?
2. What is the breakdown of those sales by individual service? (e.g.: wheelie bin collections, pre-paid sacks, administrative charges, sale of recycle)
3. How many businesses in the borough use the Council's commercial waste services by individual service?
4. Does the council operate time bands for commercial waste collections?
5. How many FPN for commercial waste offences have you issued in the last 12 months?
6. Does the council use pay-per-click services, such as Google Adwords, to advertise its commercial waste services and, if so, what is its annual spend in each of the last three financial years for each service?

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Reference: 12172 **Received:** 25/11/2015

Request details: Vulnerable Adults/Children & Syria

1. In each of the past two calendar years (2014 and 2015), how many children or vulnerable adults have been taken into care because of fears they may be seeking to travel to Syria or Iraq in order to fight with Islamic State?
 2. In each of the past two calendar years (2014 and 2015), how many of these cases have led to legal action and what was the result eg care order, wardship?
 3. In each of the past two calendar years (2014 and 2015), how many of these cases have led to passports being confiscated?
 4. In each of the past two calendar years (2014 and 2015), how many referrals to a) Channel and b) Prevent has your council made regarding individuals who were thought to be seeking to travel to Syria or Iraq in order to fight with Islamic State?
 5. In each of the past two calendar years (2014 and 2015), how many referrals to a) Channel and b) Prevent has your council made regarding individuals who were thought to have already returned from Syria or Iraq where they fought with or supported Islamic State?
-

Reference: 12173 **Received:** 26/11/2015

Request details: Properties Sold Under Right-to-Buy Scheme

I would like to request how many properties have been sold under the right to buy scheme by Wandsworth in the last 5 years?

How many sold in 2015?

What is the process to eliminate fraud in right to buy and how is identity of purchaser verified and rights confirmed under this scheme?

How are source of funds used to purchase properties under right to buy checked?

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Reference: 12174 **Received:** 26/11/2015

Request details: Information on Interim Managers/Consultants

I am specifically requesting information on interim managers (also possibly referred to as consultants or contractors and loosely defined as senior temporary workers who are operating on a daily rate) CURRENTLY on contract with the Council who meet any of the following criteria:

Those operating at first, second, or third tier (eg Chief Executive / Corporate Management Team level, Assistant Director or Head of Service equivalents) whether covering a permanent post or otherwise.

Those in roles in programme management, change management or transformation roles either operating at or reporting in at first, second or third tier.

Those costing the Council more than £600 per day (excluding VAT)

Those supplied via a recruitment agency (eg Hays) or a managed service provider (eg Comensura or Matrix).

This request is specific only to such senior contractors / interim managers / temporary workers as detailed above and does not apply to those operating at more junior levels so should involve sufficiently few numbers of individuals so as to not take too much time to gather the information requested. If a full account of such individuals cannot be reasonably provided in the time allocated to this request, please provide as full an account as is available.

The information I am requesting is as follows:

Name (first name and surname)

Job Title (eg Assistant Director, Head of Service, Programme Manager)

Daily rate cost to the Council in £ excluding VAT

Agency or framework through which they are supplied (ie the recruitment consultancy or managed service provider with which the Council has a contract for the services of that individual

Reference: 12175 **Received:** 26/11/2015

Request details: Registered Food Businesses & Hygiene Ratings

I would like to make a request regarding all registered food businesses in the London Borough of Wandsworth and their hygiene ratings.

Please could you provide me with your database (electronically) of all the premises registered to sell food within your catchment and managed by Wandsworth Council. Please can the information include the following;

Premises and business Name

Address and Postcode

Contact

Food hygiene Rating

Type of business - eg. Food retail, restaurant, hotel etc.

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Reference: 12176 **Received:** 26/11/2015

Request details: Emergency Lighting & Fire Alarms Maintenance Contracts

In relation to the above contracts, awarded in June 2014 by Wandsworth Council could you please advise of the following:

- 1 Who was the incumbent contractor for the above work streams prior to AJS being awarded the above contracts in June 2014?
 - 2 Was the contract a formal contract? What was the term of the contract, start date and finish date?
 - 3 What was the advertised contract value at the time of tender?
 - 4 What is the name of the contractor or contractors who have completed works under the above contracts since date of termination of AJS to date?
 - 5 When were the contractor(s) advised that they would be delivering the above mentioned contracts (or works under those contracts)?
 - 6 Provision of written evidence to support the issue of works or such notifications i.e. e-mails, letters, minutes of meetings etc.
-

Reference: 12177 **Received:** 26/11/2015

Request details: Non-restricted Roads in WBC

I would like a list of all the non-restricted roads in Wandsworth, meaning no zoning hours or pay and display, free to park 24 hours.

Reference: 12178 **Received:** 26/11/2015

Request details: Cost of Providing Temporary Accommodation

1. The number of homeless households placed in bed and breakfast accommodation (including shared annexes) by your council in 2014/15.
 2. The gross expenditure by your council on bed and breakfast accommodation (including shared annexes) in 2013/14 and 2014/15. (N.B. Please provide a separate figure for each financial year).
 3. The total gross expenditure by your council on all temporary accommodation (including bed & breakfast accommodation (including shared annexes)) in 2013/14 and 2014/15. (N.B. Please provide a separate figure for each financial year).
-

Reference: 12179 **Received:** 27/11/2015

Request details: Number of Children Broken Down by School Year

For the last academic year (2014/15) please can you tell me:

- a) The number of children known to be living in the local authority broken down by school year group (from ages 5 to 16 inclusive).
- b) The number of children known to be in education (both maintained and non-maintained schools) broken down by school year group.
- c) The number of children in receipt of EHE. Please provide this figure for each of the last 3 academic years (2012/13, 2013/14 and 2014/15).
- d) The number of children in receipt of EHE by ethnicity (in academic year 2014/15).
- e) The number of children in receipt of EHE with a statement of special education need (SEN) in academic year 2014/15.

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Reference: 12180 **Received:** 27/11/2015

Request details: Accommodation Offered Outside of WBC

How many households on the Wandsworth Housing register have been offered accommodation in the borough of Thanet over the last five years?
How many households on the Wandsworth Housing register accepted such an offer?
Any policy documents referring to relocating households on the housing register outside of the borough

Reference: 12181 **Received:** 26/11/2015

Request details: Annual Spend on Owned and Leased Vehicles

Who is the person responsible for your vehicle, leasing and maintenance contracts? Also who is the supplier for the lease of vehicles? Can this include the annual spend?

Reference: 12182 **Received:** 27/11/2015

Request details: Potholes & Damaged Roads

1.How much has your council spent on capital projects to resurface worn out roads in 2013, 2014 and 2015 so far (split by year)?
2.How much has your council spent on fixing potholes (road surface defects) in roads in 2013, 2014 and 2015 so far (split by year)?
3.How much has your council paid out in claims for compensation by drivers as a result of damage to their car due to road surface defects in 2013, 2014 and 2015 so far (split by year)?
4.What is the councils' estimate of the road maintenance backlog spending required to bring all your councils roads up to the required standards – in 2013, 2014 and 2015 so far (split by year)?
5.What is your council's estimate of the number of years it will take to remove the backlog of road maintenance repairs in your area?
6.Does your council operate a defect notification scheme for members of the public to report potholes and other road defects?
7.If yes can you send us the most recent performance report for the scheme showing how many reports were submitted, which reporting channels were most popular and how many defects were rectified within your councils' performance target timescale?
8.Is your council considering any new or innovative ways of engaging with the public on defect notification such as social media?

Reference: 12183 **Received:** 27/11/2015

Request details: Payments/Hospitality received by WBC from JBW

Please accept this as a request formally asking for WBC to confirm the full amount of any payments/hospitality they have received from JBW in the past 18 months.

Reference: 12185 **Received:** 30/11/2015

Request details: Planning Permission at 10 Pickets Street SW12 8QB

We wish disclosure of all information relating to the circumstances of the application for Full Planning Permission ref: 2015/0433 at 10 Pickets Street SW12 8QB. Of particular interest for us is communication between third and other parties and the Councillors. This request includes personal emails.

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Reference: 12186 **Received:** 30/11/2015

Request details: Broadband Service Provider to Schools

1. Who provides the broadband service to schools in your local authority?
2. When do the broadband contracts end?
3. What notice period is required?
4. What content filtering do you use/schools use with regards to internet security/e-safety?

Reference: 12187 **Received:** 30/11/2015

Request details: Awards of Redecorating/Building Contracts

- I am trying to ascertain whether or not the contracts below have been awarded yet and if so, are you able to tell me who to?
1. Ackroydon Estate, External redecorations & associated works, Submission date 22/10/2015
 2. Alton Estate (Block E), External redecoration, roof renewal, balcony & window replacement, Submission date 11/11/2015
 3. Linden Lodge School, 61 Princes Way, Wimbledon Park, Passivhaus construction, Submission date 18/11/2015

Reference: 12188 **Received:** 30/11/2015

Request details: The Number of PCNs issued on Aboyne Estate SW17

Please can you provide me with the number of parking penalty charge notices issued on the Aboyne Estate (SW17) each month from January 2014 to November 2015.

Reference: 12189 **Received:** 30/11/2015

Request details: Customer services Corporate Contact Centres

- 1) Do you have a corporate contact centre for customer services?
 - 1a) If yes, where is it located within your organisational structure?
 - 1b) If no, how many separate contact centres do you have; what services are these within and; where do they sit within the organisation?
- 2) Can you provide an organisational structure chart showing where the corporate contact centre is located or where each individual contact centre is situated?
- 3) Can you provide a structure chart for the corporate contact centre/each individual contact centre?
- 4) Can you provide a breakdown of how many officers (FTE) work within your contact centres/corporate contact centre?
- 5) What are the controllable budgets for the customer service centre(s)?
- 6) What services do you cross-train, and how do you do it?

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Reference: 12190 **Received:** 30/11/2015

Request details: Clinical Waste Collection Services

This is a formal request for the following information regarding SELF MEDICATING Clinical Waste Collection Services within your Borough:

1. Who provides the services? Is it Council operated (man with a Van) or does the Council employ an external company to run the collections?
2. Does the Council collect NHS produced waste if requested to do so by either a district Nurse or from a GP referral?
3. Does the Council provide replacement containment i.e. replacement orange/yellow bags and sharps boxes?
4. Does the Council collect bagged incontinence waste or is this placed into the general waste stream?
5. Does the Council charge for a collection service?
6. How many weekly collections take place (on average)?
7. Please can you provide a total annual cost of the service for the years 2013/14 and 2014/15
8. If the Council uses an external company to run the collection service please can you provide us the name of the company, the current contract length and contract cost?