

WANDSWORTH BOROUGH COUNCIL

ADULT CARE AND HEALTH OVERVIEW AND SCRUTINY COMMITTEE
- 4TH FEBRUARY 2015

EXECUTIVE – 23RD FEBRUARY 2015

Report by the Director of Education and Social Services on the review of the
voluntary sector funding programme

SUMMARY

In January 2013 the Executive supported a proposal that as part of the closer working arrangements between the Council and the Wandsworth Clinical Commissioning Group (CCG) a joint review be undertaken to inform future partnerships with the voluntary sector (Paper No. 13-22).

This review has been conducted in the context of the new requirements placed on the Council by the Care Act 2014, and the need to ensure continuous improvement so that residents receive best value for money from commissioned and grant funded services.

The review makes a number of recommendations including the competitive tendering of outcome based preventative services for older people and for blind and visually impaired residents. The review also recognises where local services are proving both a good service to residents and achieving best value for money.

In order that the recommendations of this review can be implemented it is recommended to extend funding of Thomas Pocklington Trust, Age UK, the Disability and Social Care Advice Service, Mushkil Aasaan, Generate and the Older People's Forum to allow sufficient time for services to be tendered and local voluntary sector organisations to become less reliant on Council funding. The review has identified that the amount allocated overall to these organisations can be reduced, with negotiations being undertaken with each organisation to establish where efficiencies can be made.

The Director of Finance comments that if approved, the proposals in this paper would result in a negative revenue budget variation of £42,500 in 2015/16 and a full year, equivalent to a £0.35 reduction in Band D Council Tax.

Review of voluntary sector funding

GLOSSARY

CCG	- Clinical Commissioning Group
DASCAS	- Disability and Social Care Advice Service
DESS	- Department of Education and Social Services
EIA	- Equality Impact Assessment

RECOMMENDATIONS

1. The Adult Care and Health Overview and Scrutiny Committee are recommended to support the recommendations in paragraph 3.
2. If the Overview and Scrutiny Committee approve any views, comments or recommendations on the report, these will be submitted to the Executive or the appropriate regulatory and other committees for their consideration.
3. The Executive is recommended to:
 - a) agree that the Council competitively tender for preventative services for older residents in Wandsworth and explore whether this can be a jointly commissioned service with the Clinical Commissioning Group (paragraph 17);
 - b) agree that the Council competitively tender for preventative services for blind and visually impaired residents (paragraph 24);
 - c) agree to formally consult with Arthritis Care, Balham Gateway Club and Wandsworth Gateway Club regarding ceasing their funding for transport to weekly meetings with the results of the consultation reported to the June meeting of the Overview and Scrutiny Committee (OSC) prior to a final decision being made by the Executive (paragraph 44);
 - d) agree to give notice to the Multiple Sclerosis Society that their funding will not continue on the basis that they returned their funding in 2014/15 (paragraph 45);
 - e) note that officers are in discussions to agree proposed funding levels for 2015/16 with Thomas Pocklington Trust, Age UK, Disability and Social Care Advice Service, Mushkil Aasaan, Generate and the Older People's Forum; that an update on these discussions will be reported orally to the OSC; and that in the event these discussions are not concluded by the time of the OSC to approve that the proposed funding levels agreed with these organisations be authorised under the Standing Order No. 83 (a) procedure following consultation with the Cabinet Member for Adult Care and Health and the Chairman and Opposition Spokesperson of the OSC ;
 - f) approve a negative General Fund revenue budget variation of £42,540 in 2015/16 and a full year.

INTRODUCTION

4. In January 2013 the Executive supported a proposal that as part of the closer working arrangements between the Council and the Wandsworth Clinical Commissioning Group (CCG) a review be undertaken to inform future partnerships with the voluntary sector (Paper No. 13-22). The Executive also agreed that funding for organisations receiving support from the voluntary sector funding programme be extended to facilitate progress of this review.
5. The table below sets out the organisations in receipt of funding from the Council, the service they provide and the annual funding they receive. This funding has been agreed to 31st March 2015. The total amount of funding is £404,893.

Organisation	Funding	Brief description of service provided
Thomas Pocklington Trust	£150,516	The funding is used to provide a resource centre for visually impaired residents and a range of services including educational, leisure and advice services, a talking newsletter and a home visiting/reading service.
Age UK	£81,587	The funding is used to support the Handyperson service and run the online shopping service.
Disability and Social Care Advice Service (DASCAS)	£65,305	The funding is used to provide independent advice about benefits and services available to people with disabilities and the relatives and friends who care for them. This advice is provided over the phone or via home or office visits.
Mushkil Aasaan	£58,520	This project provides counselling, respite and home care for Asian families.
Generate	£23,889	This funding is to provide training and social network support to young adults with learning disabilities
Older People's Forum	£10,558	This organisation enables participation of older people in Wandsworth.
Arthritis Care (Wandsworth Branch)	£3,844	This funding is used to transport 55 members disabled with arthritis to a monthly meeting and on one summer trip
Balham Gateway Club	£3,558	This funding is used to transport 45 members to 2 meetings a month
Wandsworth Gateway Club	£3,558	This funding is used to transport 25 members to 2 meetings a month
Multiple Sclerosis Society	£3,558	This funding is used to transport 30 members to monthly meetings and a summer and Christmas event
Total Funding	£404, 893	

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6. Both the Council and the Clinical Commissioning Group previously allocated funding to the voluntary sector on an annual basis to support work with carers. At an early stage in this review the Council and the CCG agreed to pool their funding and jointly develop an outcome based specification for carers support in Wandsworth, to be managed through the Joint Commissioning Unit. This approach was agreed by the Executive in June 2014 (Paper No. 14-299). This approach will deliver an improved service for carers in Wandsworth and, through a competitive tendering approach, savings within the combined budget.

THE CARE ACT 2014

7. Section 2 Care Act 2014, which comes into force from April 2015, introduces a duty on local authorities to provide or arrange services, facilities or resources that help prevent people developing needs for care and support or delay people deteriorating such that they would need ongoing care and support. There is also a duty to reduce the needs for such care and support. In so doing local authorities have to consider various factors including what services, facilities and resources are already available in the area (for example local voluntary and community groups), and how these might help local people.
8. The review therefore considered the implications of the Care Act, particularly the need for local preventative services, and in particular looked to identify how equivalent preventative services were commissioned and funded across London and if the current approach to annual funding delivered both value for money and co-ordinated, efficient services to residents.

PREVENTATIVE SERVICES FOR OLDER RESIDENTS.

9. As detailed in the Table in paragraph 5 through the voluntary sector funding programme the Council currently provides annual funding in relation to services/support for older residents to:
 - Age UK for the Handyperson's Scheme and online shopping scheme;
 - Mushkil Aasaan to provide counselling, respite and home care for Asian families; and
 - The Older People's Forum to facilitate the Older People's Network
10. This equates to £150,665 annually.
11. Performance against target. Quarterly monitoring information shows in 2013/14 that Age UK completed more than 700 Handyperson jobs for older people a quarter, as compared to a target of 400, and supported at least 100 older residents a quarter to access online shopping.
12. Mushkil Aasaan facilitated three user led self-support groups each quarter with over 27 service users attending, as compared to a target of 15, and undertook a minimum of 20 hours per week (100 episodes) case work. Unfortunately they did not achieve their target of running a weekly five hour activity group with support for individuals, running on average 12 a quarter instead of 13.

13. No quarterly targets are set for the Older People's Forum, but their website highlights that they facilitated a conference on the Older People's Strategy and regularly participate in meetings of the Wandsworth Health & Well-being Partnership, St George's Hospital Patient Reference Group, Primary Care Trust Thinking Partners Group, and quarterly meetings with Senior Officers of DESS.
14. Provision in other boroughs. A review of Age UK and local authority websites across London highlights that services similar to those provided in Wandsworth are offered in other boroughs. Age UK Wandsworth publish a comprehensive annual review, which helpfully breaks down its funding by provider and service they fund. Unfortunately, other Age UK branches have not adopted this approach, which means that a cost comparison has not been possible.
15. A review of older people's forums elsewhere highlights that 7 boroughs have an Older People's Forum which is run either internally or co-ordinated by an external organisation, in most cases Age UK. These forums are operated solely for the purpose of providing feedback to statutory bodies and do not appear to offer wider services such as newsletters. A number of forums do not have a website presence and it is therefore difficult to ascertain their activities and levels of financial support.
16. Clinical Commissioning Group. The review has identified that the CCG also provide annual funding to Age UK, including funding for the Handyperson's service, Home from Hospital service and funding for the provision of independent information, advice and support. Although, with the exception of the Handyperson service, the Council and the CCG fund distinct elements of provision both fund and separately commission Age UK. There is therefore an opportunity for efficiencies, both in monitoring officer time and costs, if the Council and CCG were to replicate the innovative approach they have taken with the carer's contract and jointly develop and commission a local preventative service for older residents.
17. Recommendation. The review has identified that the Council is currently funding preventative services for older residents on an annual basis, which replicate the provision in other London boroughs and also address the requirements of the Care Act. However, annual funding arrangements do not deliver best value for residents and also act as a barrier to long term planning of the service. As such, and in order to achieve continuous improvement, it is recommended that the Council develop and commission outcome based preventative services for older residents by way of competitive tender, which maximise the knowledge and skills of local voluntary organisations and the volunteers who support them. This will ensure that older residents can access services locally which prevent them from developing needs for care and support. Given the joint commissioning approach implemented in relation to carers it is recommended that the Council explore with the CCG the possibility of jointly commissioning preventative services for older residents.
18. To allow sufficient time for a tender process to be implemented the current annual funding arrangements will need to be extended for a further twelve

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months. Discussions are in the process of being held with Age UK, Mushkil Aassan and the Older People's Network with a view to identifying where efficiencies can be made and to agree a level of grant for 2015/16. A verbal update on the outcome of these discussions will be given at the Overview and Scrutiny Committee and, in the event that discussions are still on-going at the time of the OSC meeting, it is proposed that the level of grant for 2015/16 agreed with the organisation be approved under the Standing Order No. 83(a) procedure.

SERVICES FOR BLIND AND VISUALLY IMPAIRED RESIDENTS.

19. Thomas Pocklington Trust receive £150,516 annually to provide a resource centre and a range of support services from a base at Yukon Road, SW12 (Balham), for partially sighted and blind residents. The Yukon Road base is owned by the Council who lease Blocks B and C to Thomas Pocklington annually. The service provided by Thomas Pocklington is part of a range of services provided for blind and visually impaired residents in Wandsworth. These services include:
- A register of visual impairment. Maintaining this register is a statutory requirement.
 - Low vision services. This service is commissioned by the CCG.
 - Assessment of people with sensory needs and provision of rehabilitation services to this group. This service is provided by the sensory impairment team within the Department for Education and Social Services (DESS). This team receives approximately 120 visual impairment referrals a year.
20. Performance against target. Thomas Pocklington Trust exceeded their annual targets in 2013/14 in all areas with the exception of individuals sent the Talking News and individuals receiving a home visiting/reader service. Their return shows that they supported a total of 246 individuals to participate in educational, leisure and practical support/advice services and 79 individuals receiving a home visiting/reader service.
21. This means in total 325 visually impaired residents were supported at a cost of £387 per person. This equates to 6% of the local population of visually impaired residents in Wandsworth. To put this into context the annual reports published by Merton Vision and Sutton Vision highlight that they each supported 1,000 residents equating to 22% and 19% of their local populations respectively.
22. Provision in other boroughs. A review of services provided in all other London boroughs showed that Wandsworth is one of 12 boroughs to have a resource centre for blind and visually impaired residents in addition to access to support services. Seven London boroughs do not appear to have support services available in their boroughs for residents, whilst residents of the remaining boroughs have access to some support services but not a resource centre in their local area.
23. For those boroughs who have some element of local provision the majority provide funding towards the services, unfortunately the levels of funding are

not transparent. However, amongst those who do publish their funding allocations Wandsworth Council provides the highest funding per visually impaired resident at £387.

24. Recommendation. Whilst the service provided by Thomas Pocklington is not provided in all London boroughs removal or significant reduction of this service would risk isolating visually impaired residents in Wandsworth putting them at increased risk of health, social care and wellbeing concerns such as falls, mental health and social isolation. However, the services provided by Thomas Pocklington have not been competitively tendered and as such it is recommended that a tender process be undertaken.
25. To allow sufficient time for a tender process to be implemented the current annual funding arrangements will need to be extended for a further twelve months. Discussions are being held with Thomas Pocklington Trust regarding funding levels for 2015/16, with a view to identifying where efficiencies can be made. A verbal update on the outcome of these discussions will be given at the Overview and Scrutiny Committee and, in the event that discussions are still on-going at the time of the OSC meeting, it is proposed that the level of grant for 2015/16 agreed with the organisation be approved under the Standing Order No. 83(a) procedure.

PROVISION OF INFORMATION AND ADVICE.

26. The Disability and Social Care Advice Service (DASCAS) provide independent advice to Wandsworth residents about benefits and services available to people with disabilities and the relatives and friends who care for them. This advice is provided over the phone or via home or office visits. Residents are referred to DASCAS by the Council, CCG and Age UK. As DASCAS are experienced in the areas of benefits for disabled residents they are referred cases which other services in the Borough do not have the expertise or capacity to support. They receive £65,305 from the Council to provide this service to local residents. DASCAS' latest annual report shows that funding from the Council in 2013/14 equated to 66% of DASCAS' income.
27. Performance against target. DASCAS exceeded all their annual targets in 2013/14 in all areas with the exception of low level cases closed. Their last annual report showed that they received 4,619 enquiries, saw 1,350 residents face to face and supported 368 claimants to access their correct benefit entitlement, which equated to £1,229,865 for local residents. This means for every £1 allocated by the Council to DASCAS to provide their service £18.83 of claims was generated for local residents.
28. Provision in other boroughs. A review of services provided in all other London boroughs showed that Wandsworth is one of 16 boroughs to fund a local advice service for disabled residents to support them to claim their correct benefit entitlement. A significant number of the organisations providing this service provide other services alongside including advocacy, training and support services and a number provide advice to older residents in addition to disabled residents. This makes them less reliant on local authority funding.

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29. 11 London boroughs do not appear to have or fund a DASCAS equivalent in their borough which means their disabled residents are referred to online tools to check their benefits. As the queries regarding benefit for disabled residents and their carers are complex this potentially means that residents in these areas are under claiming.
30. Although 15 other boroughs provide funding towards a local advice service the funding they allocate and the number of claimants supported is not transparent. Comparisons have been made with equivalent services where they can be identified and this demonstrates that DASCAS provide better value for money in terms of cost per enquiry, cost per claimant and value of claim generated for each pound of funding allocated. They are able to provide such good value for money as they rely heavily on volunteers.
31. Recommendation Whilst it is clear that a number of other London boroughs do not provide or fund a service equivalent to that provided by DASCAS moving to an online alternative is likely to mean that residents are unable to access sufficient advice and support to correctly claim their full benefit entitlement. This risks leaving them with reduced income.
32. As the service provided by DASCAS provides value for money and is unlikely to be bettered in a tender process it is proposed that funding arrangements with DASCAS be extended for a two year period. This should provide DASCAS with a period of funding stability that they can use to diversify their interests and funding streams in order to make it less reliant on Council funding and more self sustaining.
33. Discussions are being held with DASCAS regarding future funding levels. A verbal update on the outcome of these discussions will be given at the Overview and Scrutiny Committee and, in the event that discussions are still on-going at the time of the OSC meeting, it is proposed that the level of grant for 2015/16 agreed with the organisation be approved under the Standing Order No. 83(a) procedure.

TRAINING AND SOCIAL NETWORKING OPPORTUNITIES FOR ADULTS WITH LEARNING DISABILITIES.

34. Generate is allocated £23,889 a year to provide training and social network support to young adults with learning disabilities, including weekend activities and group activities.
35. Performance against target. Generate exceeded its targets in 2013/14 by running four regular group activities a week with over 8 attendees per session and providing one monthly weekend activity with average attendance exceeding 30 people per activity. Throughout the year it maintained contact with over 60 members a week.
36. Provision across London and funding levels. A review of provision across London highlights that this type of support is widely available across London, however there is very limited transparency regarding funding levels and output targets.

37. Recommendation. This service ensures that local residents with learning disabilities do not become socially isolated and can access employment and training opportunities as such it is recommended that funding be agreed for two years to allow the organisation to identify alternative sources of funding.
38. Discussions are being held with Generate regarding funding levels with a view to identifying where efficiencies can be made. A verbal update on the outcome of these discussions will be given at the Overview and Scrutiny Committee and, in the event that discussions are still on-going at the time of the OSC meeting, it is proposed that the level of grant for 2015/16 agreed with the organisation be approved under the Standing Order No. 83(a) procedure.

FUNDING FOR TRANSPORT TO MEETINGS.

39. Through the voluntary sector funding programme the Council currently provides the funding annually to the following organisations to cover transport costs to meetings:
- Arthritis Care (Wandsworth Branch)
 - Balham Gateway Club
 - Wandsworth Gateway Club
 - Multiple Sclerosis Society
40. This equates to £14,518 a year.
41. The provision of funding to these groups is historic and is not opened up to other groups via an open bidding or grant process. Given the small amounts of funding no monitoring is undertaken of the number of individuals attending meetings and the costings are based on historic figures from when the service was provided directly by the Council.
42. It is also worth noting that in 2014/15 the Multiple Sclerosis Society returned the money to the Council as they did not require it.
43. A review of the funding allocated via the Wandsworth Big Society Fund highlights that a number of successful awards have contained elements to cover transport costs, predominantly provided by Wandsworth Community Transport (WCT). In addition, a review of the charging structure operated by WCT highlights that the three groups who were allocated funding in 2014/15 could have received the required transport at a rate lower than the grant allocated had they used WCT.
44. Recommendation. As there is clear evidence that the practice of funding these groups is inequitable and also that there are a range of alternatives, including grant funding and use of WCT, it is recommended that the Council consult with Arthritis Care and the 2 Gateway Clubs regarding the proposal that this funding be ceased. If the Executive approves this recommendation the Council will follow the Best Value Statutory Guidance as set out in Appendix One and will consult with the three organisations and their service users between February and June 2015. The results of the consultation will be the subject of a further report to the OSC in June prior to a final decision being made by the Executive.

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45. As the Multiple Sclerosis Society returned the money to the Council in 2014/15 it is recommended that this funding is not continued into 2015/16.

USER CONSULTATION

46. Service users and local voluntary sector providers will be involved in the development of the specifications for outcome based preventative services for older people and blind and visually impaired residents.
47. Arthritis Care, Balham and Wandsworth Gateways Clubs and users of the funded transport service will be consulted regarding the proposal to cease funding of this service.

TRANSITION ARRANGEMENTS

48. Existing services for older residents and blind and visually impaired residents will continue until 31st March 2016; however, between the contract award dates and March 2016 existing providers will inform current service users of new contractual arrangements and undergo a formal process of transferring service user data to the new provider/s where relevant.
49. If following formal consultation with Arthritis Care and the 2 Gateway Clubs it is agreed that funding for this provision will cease service users and the providers will be given three months notice to put in place transition arrangements

COMMENTS OF THE DIRECTOR OF FINANCE

50. If approved, the proposals in this paper would result in a negative revenue budget variation of £42,540 in 2015/16 and a full year, equivalent to a £0.35 reduction in Band D Council Tax.

EQUALITY IMPACT ASSESSMENT

51. The Equality Act 2010 requires that the Council when exercising its functions must have "due regard" to the need to eliminate discrimination, to advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it and to foster good relations between persons who share a relevant protected characteristic and persons who do not share it. As such an Equality Impact Assessment (EIA) has been undertaken on the proposals in this paper. This EIA is attached as an appendix to this report. This EIA has found that withdrawal of funding to Arthritis Care (Wandsworth Branch), Balham Gateway Club, Wandsworth Gateway Club and the Multiple Sclerosis Society will potentially mean that 155 residents who are members of these groups will not be able to travel to them. This could lead to them becoming isolated. In order to mitigate against this the groups can apply to other grant funding sources (as other groups not

in receipt of this funding currently do) for support with transport costs and can also use Wandsworth Community Transport, who appear to charge less than the transport providers currently used by the 4 organisations.

CONCLUSION

52. The review of the voluntary sector funding programme has identified opportunities for the commissioning of services for older people and blind and visually impaired residents to ensure that the use of available resources are maximised and the requirements of the Care Act 2014 are met. It has also identified where existing arrangements are delivering good services at best value for residents.

The Town Hall,
Wandsworth,
SW18 2PU.

DAWN WARWICK
Director of Education and Social Services

27th January 2015

Background papers

There are no background papers to this report.

All reports to Overview and Scrutiny Committees, regulatory and other committees, the Executive and the full Council can be viewed on the Council's website (www.wandsworth.gov.uk/moderngov) unless the report was published before May 2001, in which case the committee secretary can supply it if required.

Extract from Best Value Statutory Guidance.

“1 Authorities are under a general Duty of Best Value to “make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness” (Section 3(1) of the 1999 Act).

2. Under the Duty of Best Value authorities should consider overall value, including economic, environmental and social value, when reviewing service provision. As a concept, social value is about seeking to maximise the additional benefit that can be created by procuring or commissioning goods and services, above and beyond the benefit of merely the goods and services themselves.

3 authorities are under a Duty to Consult (Section 3 (2) of the 1999 Act) representatives of a wide range of local persons; this is not optional. Authorities must consult representatives of council tax payers, those who use or are likely to use services provided by the authority, and those appearing to the authority to have an interest in any area within which the authority carries out functions. Authorities should include local voluntary and community organisations and small businesses in such consultation. This should apply at all stages of the commissioning cycle, including when considering the decommissioning of services.....

4 Authorities should be responsive to the benefits and needs of voluntary and community sector organisations of all sizes. and small businesses.

5 Authorities should seek to avoid passing on disproportionate reductions – by not passing on larger reductions to the voluntary and community sector and small businesses as a whole, than they take on themselves – and in particular:

- An authority intending to reduce or end funding or other support to a voluntary and community organisation or small business should give at least three months’ notice of the actual reduction to both the organisation involved and the public/service users (where on the basis of past practice the organisation might have some basis for expecting the funding or contract to be continued).
- An authority should actively engage the organisation and service users as early as possible before making a decision on: the future of the service; any knock-on effect on assets used to provide this service; and the wider impact on the local community.
- Authorities should make provision for the organisation, service users, and wider community to put forward options on how to reshape the service or project. Local authorities should assist this by making available all appropriate information.

Initial Equality Impact Assessment – Service Change.

Department	Department of Education and Social Services
Service	Voluntary Sector Grants
People involved	Clare O'Connor, Rob Persey

1. What are the aims of the service and what changes are being proposed?

There are a number of recommendations resulting from the review of voluntary sector grants:

- Extend funding for 12 months for Thomas Pocklington Trust, Age UK, Older People's Forum, Mushkil Assaan
- Develop and tender a service for blind and visually impaired residents and a service for older residents to start in 2016/17
- Extend funding for 24 months for DASCAS and Generate
- Consult with Arthritis Care (Wandsworth Branch), Balham Gateway Club and Wandsworth Gateway Club regarding ceasing funding for transport.
- Cease funding for transport for the Multiple Sclerosis Society on the basis that they returned this funding in 2014/15

2. What is the rationale behind these changes?

In January 2013 the Executive supported a proposal that as part of the closer working arrangements between the Council and the Wandsworth Clinical Commissioning Group (CCG) a review be undertaken to inform future partnerships with the voluntary sector (Paper No. 13-22). This review has been conducted in the context of the new requirements placed on the Council by the Care Act 2014, and the need to ensure continuous improvement so that residents receive best value for money from commissioned and grant funded services.

3. What information do you have on the service and the potential impact of your service change in relation to the following?

	List information you have.
Race	<p><u>Census data</u></p> <p>28.6% of residents are BME according to the 2011 Census</p> <p><u>Provider data</u></p> <ul style="list-style-type: none"> • Thomas Pocklington – based on the July-September quarterly return where data was provided 50% of service users were BME. This is above the borough profile. • DASCAS – not reported in their annual report • AGE UK – based on the July-September quarterly return where data was provided 27% of service users were BME. This is slightly below the borough profile. • Mushkil Assaan – provides a service for older Asian residents. Based on the July-September quarterly return 78% of service users are Asian/Asian British. This is significantly above the borough profile of 10.9% • Older People's Forum– not reported • Generate – based on the July-September quarterly return 33% of service users are BME (24% are Black/African/Caribbean/Black British: Caribbean). This is above the borough profile for both BME residents and also Black/African/Caribbean/Black British: Caribbean residents which is 4% • Arthritis Care (Wandsworth Branch) – not requested. Equality data will be sought via the consultation. • Balham Gateway Club– not requested. Equality data will be sought via the consultation. • Wandsworth Gateway Club– not requested. Equality data will be sought via the consultation. • Multiple Sclerosis Society– not requested.

Gender	<p><u>Census data</u></p> <p>52% of residents are female according to the 2011 Census.</p> <p><u>Provider data</u></p> <ul style="list-style-type: none">• Thomas Pocklington - based on the July-September quarterly return 54% are female. This is slightly above the borough profile• DASCAS - 52% of clients are female. This reflects the borough average.• AGE UK- based on the July-September quarterly return 76% are female. This is above the borough profile.• Mushkil Assaan - based on the July-September quarterly return 60% are female. This is above the borough profile.• Older People's Forum- not reported• Generate – based on the July-September quarterly return 47% are female. This is slightly below the borough profile.• Arthritis Care (Wandsworth Branch) – not requested. Equality data will be sought via the consultation.• Balham Gateway Club– not requested. Equality data will be sought via the consultation.• Wandsworth Gateway Club– not requested. Equality data will be sought via the consultation.• Multiple Sclerosis Society– not requested.
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Disability	<p><u>Census data</u></p> <p>According to the 2011 Census the day to day activities of 4.8% of residents are limited a lot with a further 5.8% seeing day to day activities limited a little. The Royal National Institute for the Blind (RNIB) estimate that there were 5,470 people living with sight loss, of which 610 were living with severe sight loss, in Wandsworth in 2011. They forecast that the number of partially sighted and blind people will increase to 6200 living with sight loss, of which 720 will be living with severe sight loss, by 2020.</p> <p><u>Provider data</u></p> <ul style="list-style-type: none"> • Thomas Pocklington – Provides a service for blind and visually impaired residents. Their 12/13 return shows that they supported a total of 246 individuals to participate in educational, leisure and practical support/advice services and 79 individuals received a home visiting/reader service. This means in total 325 visually impaired residents were supported • DASCAS – Provides service to people with disabilities. In 13/14 they received 4619 enquiries and conducted 1350 personal interviews. Key presenting disabilities are 37% - muscular and skeletal problems, 18% mental health and 17% blood/heart/chest • AGE UK - not reported • Mushkil Assaan - not reported • Older People's Forum- not reported • Generate – Provides a service to people with a learning disability. They maintain contact with 60 members a week. • Arthritis Care (Wandsworth Branch) - transport is provided for 55 members disabled with arthritis • Balham Gateway Club – is a social club for adults with learning disabilities living in Wandsworth. Transport is provided for 45 members • Wandsworth Gateway Club - is a social club for adults with learning disabilities living in Wandsworth. Transport is provided for 25 members • Multiple Sclerosis Society - transport is provided for 30 members
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Age	<p><u>Census data</u> 12.24% of residents are aged 60+ according to the 2011 Census.</p> <p><u>Provider data</u></p> <ul style="list-style-type: none"> • Thomas Pocklington - based on the July-September quarterly return the average age of service users is 58. Where age is recorded 46% are aged 60+. This is above the borough profile. • DASCAS – 36% are aged 60+. This is above the borough profile. • AGE UK – provides services for older residents. Their 12/13 return showed that they supported an average of sustain 100+ live online shopping customers at all times and provided a wide range of practical support for over 300 older people a quarter to help maintain independent living. based on the July-September quarterly return the average age of service users is 84. Where age is recorded 100% are aged 60+. This is significantly above the borough profile. • Mushkil Assaan - provides services for older residents, Its Q2 return shows that 41% are aged 60+ • Older People's Forum – the forum is for older residents • Generate –based on the July-September quarterly return the average age of service users is 42. One service user is aged 60+ • Arthritis Care (Wandsworth Branch) – not requested. Equality data will be sought via the consultation. • Balham Gateway Club– not requested. Equality data will be sought via the consultation. • Wandsworth Gateway Club– not requested. Equality data will be sought via the consultation. • Multiple Sclerosis Society– not requested.
Faith	<p><u>Census data:</u> In 2011, 53.0% of residents in Wandsworth were Christian. A further 27.0% stated that they had no religion, whilst 8.1% were Muslim</p> <p><u>Provider data:</u>Data not collected, except for Mushkil Assaan who reported in Q2 that 67% of service users were Muslim and 26% were Hindu. This is above the borough average.</p>

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Sexual Orientation	<ul style="list-style-type: none"> Data not collected
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4. Thinking about each group below please list the impact that the service change will have.

	<u>Positive impacts</u>	<u>Possible negative impacts</u>
Disability	<p>Extending funding for 2 years for DASCAS ensures that disabled residents are able to access support and advice, in particular in relation to accessing their benefit entitlement.</p> <p>Extending funding for 2 years for Generate ensures that residents with a learning disability are able to access support and social activities.</p> <p>Extending funding for 12 months for Thomas Pocklington ensures that blind and visually impaired residents are able to access support services. Using the 12 months to develop a specification and competitively tender the service will ensure that residents have access to services which have been reviewed and reflect current and future needs.</p>	<p>Withdrawal of funding to Arthritis Care (Wandsworth Branch), Balham Gateway Club, Wandsworth Gateway Club and the Multiple Sclerosis Society will potentially mean that 155 residents who are members of these groups will not be able to travel to them. This could lead to them becoming isolated. In order to mitigate against this the groups can apply to other grant funding sources (as other groups not in receipt of this funding currently do) for support with transport costs and can also use Wandsworth Community Transport, who appear to charge less than the transport providers currently used by the 4 organisations . It should be noted that the Multiple Sclerosis Society returned their funding unused in 2014/15 and therefore their members are unlikely to be impacted.</p> <p>As Thomas Pocklington Trust support blind and visually impaired residents, Generate support residents with a learning disability and DASCAS support disabled residents to access their benefit entitlement any reduction in funding could lead to a decrease in the support available for disabled residents. However funding levels for 15/16 will be discussed and agreed with organisations in order to minimise the impact on support available. The aim would be for there to be minimal impact on Wandsworth residents.</p>

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Age	<p>Extending funding for 12 months with Age UK, Mushkil Assaan and Older people's Forum will ensure older residents are able to access preventative support services. Using the 12 months to develop a specification and competitively tender the service will ensure that residents have access to services which have been reviewed and reflect current and future needs.</p>	<p>As Age UK, Mushkil Assaan, the Older People's Network, DASCAS and Thomas Pocklington all provide support to older residents any reduction in funding could lead to a decrease in the support available for older residents. However funding levels for 15/16 will be discussed and agreed with organisations in order to minimise the impact on support available. The aim would be for there to be minimal impact on Wandsworth residents</p>
Race	<p>Positive impact as identified in age and disability sections.</p> <p>All new service specifications will ensure that hard to reach groups are engaged and supported by new services.</p>	<p>As Thomas Pocklington, Mushkil Assaan, and Generate all support a higher percentage of BME residents, than the borough average, any reduction in funding could lead to a decrease in the support available for BME residents. However funding levels for 15/16 will be discussed and agreed with organisations in order to minimise the impact on support available. The aim would be for there to be minimal impact on Wandsworth residents</p>
Gender	<p>Positive impact as identified in age and disability sections.</p>	<p>As Mushkil Assaan, and AgeUK support a higher percentage of female residents, than the borough average, any reduction in funding could lead to a decrease in the support available for female residents. However funding levels for 15/16 will be discussed and agreed with organisations in order to minimise the impact on support available. The aim would be for there to be minimal impact on Wandsworth residents</p>
Faith	<p>Positive impact as identified in age and disability sections.</p> <p>All new service specifications will ensure that</p>	<p>A significant percentage of residents who use Mushkil Assaan are Muslim or Hindu, therefore any reduction in funding could impact more on them. However funding levels for 15/16 will be discussed and agreed with</p>

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	hard to reach groups are engaged and supported by new services.	organisations in order to minimise the impact on support available. The aim would be for there to be minimal impact on Wandsworth residents
Sexual orientation	Positive impact as identified in age and disability sections. All new service specifications will ensure that hard to reach groups are engaged and supported by new services.	Data not available.

5. Is a full EIA required? No.

- Is the service a frontline service? Yes
- Is it clear what impact the service change will have on all the equality groups? Yes
- Overall will the change have a negative impact on any of the equality groups? No.

Comments - Please give the rationale here for not undertaking a full EIA

Robust data is held and has been used to identify potential impact. Mitigating actions have been identified. The organisations receiving funding for transport will be consulted in order to identify further mitigating actions that can be put in place

6. Through the initial EIA have you identified any actions that needed to be implemented to improve access to the service or monitoring of the service? (please list)

The organisations receiving funding for transport will be consulted in order to identify further mitigating actions that can be put in place

Funding levels for 15/16 will be discussed and agreed with organisations in order to minimise the impact on support available. The aim would be for there to be no impact on Wandsworth residents

Approved by: Clare O'Connor