

Junior Citizen - Analysis of Teacher Feedback and Action Taken
SUMMER 2005

Scenario	Suggestion	Negative Comment	Action taken	Date implemented
First Aid	Explain importance of recovery position as may aid retention of information		Presenter advised of need to explain	September 2005
First Aid		No visuals, models or diagrams	Poster explaining recovery position produced. Model purchased	October 2005
Water Safety		Examine different equipment	Feasibility study on upgrade in progress	
Water Safety		Need to identify and explain terminology	Presenter advised of needs	September 2005
Stranger in the Street	Address gender specific strangers		Scenario is reliant on volunteers so mix of sexes is available.	
Health Issues	In depth explanation about LSD		None. Scenario is for drugs found in the home.	
Home Safety	Provide note pads/paper		Children have no time to write	August 2005
Citizenship		Clarity requested when seeking children's answers – some ambiguity	Presenters advised too review.	
Citizenship		Lack of activities	Nature of scenario is not	

		affecting concentration	physically interactive only verbally interactive.	
Rail Safety		Too much of a lecture	Props provided to vary input from children	
Rail Safety		Problem for EAL* pupil	Passed to school for action	July 2005
Stranger at the Door	Stranger should become more insistent		Presenter advised	August 2005
Road Safety	Ensure that all children are able to identify/differentiate red and green		Passed to Road Safety Officer for action	July 2005
Vandalism		More activities for children needed – too much talking	Passed to Housing Department for action	July 2005

* ENGLISH AS AN ADDITIONAL LANGUAGE

SPRING 2006*

Scenario	Suggestion	Complaint	Action taken	Date implemented
First Aid		6 respondents complained that this session was rushed	Consideration given to reviewing times for each scenario	
First Aid		2 respondents felt that this topic was difficult for 9 year olds to absorb	Educational Inspectorate consider this is an appropriate age.	
First Aid		2 respondents complained about the	Posters produced. Leaflet in progress	

		lack of visual materials		
First Aid		Pockets were not checked on the 'casualty' for sharp objects and no mention was made about calling for help	Presenter advised to include in future scenarios	
Stranger in the Street		Child in wheelchair unable to participate because of steps	Risk assessment always undertaken prior to event for all venues. Emphasised need to schools, to advise in advance of any special needs attendees.	
Stranger in the Street	Use a speaker phone		Plan in place to implement, subject to technical assessment	
Health Issues		2 respondents said that the session was good but too short	Consideration given to reviewing times for each scenario	
Home Safety		More time is needed to fully explain why things are deemed dangerous	Advised presenters	April 2006
Rail Safety		Not enough interactive exercises – too much talking	Props already provided so surprised at comment	

Stranger at the Door		Few visual 'clues' for child with little English	Contacted professional centre for advice from EFL professional.	May 2006
Substances		No mention of likely infection when picking up syringes	Advised presenter	April 2006

* Comments showed a recurring problem this session for an autistic child and also problems experienced by a wheelchair user that need to be addressed

SUMMER 2006

Scenario	Suggestion	Complaint	Action taken	Date implemented
First Aid		5 respondents complained that this session was either too short or too rushed	Consideration given to revising times for each scenario	
Water Safety		6 respondents commented that this session was too short	Consideration given to reviewing times of scenario	
Water Safety	Use a mobile phone		Suggestion included in de-briefing	May 2006
Stranger at the Door		Timid child suffered a panic attack	Scenario attempts to make situations as realistic as possible	
Health Issues		2 respondents commented that this	Consideration given to reviewing times of	

		session was cut short because previous sessions had overrun	scenario	
Health Issues		2 respondents complained that this session was too short	Consideration given to reviewing times of scenario	
Road Safety*		Lack of practical activity	Presenter advised but surprised as scenario has been effectively upgraded	
Road Safety		Session too short	Consideration given to reviewing times of scenario	
Substances		2 respondents felt that this session was too short	Consideration given to reviewing times of scenario	
Substances		There can be confusion for less able participants and there was a feeling that there was a 'heavy handed' approach	Presenter advised	April 2006
Substances	Bring in a drug user		Not practical	
Vandalism		Complainant felt the cost message was uninteresting	Presenter advised but this was an isolated comment not endorsed by others	

* A recurrent comment on this session is about the number of participants 'killed' by crossing on the red