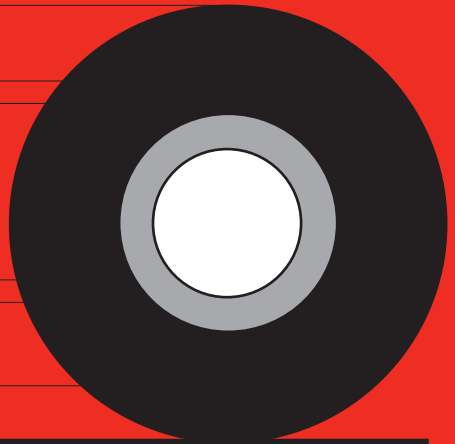


**Use from  
January 2006**

***transport  
for people with  
disabilities in  
Wandsworth***



## **CareLine Information Centre for Wandsworth**

CareLine can tell you what services are available; give you telephone numbers and addresses; send you benefit booklets, community care literature and guides; put you in touch with local and national self-help groups and voluntary organisations. CareLine is a confidential free telephone helpline. It is funded by Wandsworth Social Services and Wandsworth Teaching Primary Care Trust. Write to:

PO Box 33439

London

SW18 1XH

**Phone:** (020) 8875 0500

**Minicom:** (020) 8643 8985

**Fax:** (020) 8643 8531

**Website:** [www.careline.org.uk](http://www.careline.org.uk)

**email:** [careline@clara.net](mailto:careline@clara.net)

Opening times: Monday to Friday, 10am - 8pm

Saturday 10am - 1pm

# Introduction

This booklet has been prepared for people living in Wandsworth who need to know what transport is available for people with disabilities. Transport is a key to leading an active and independent life. The booklet covers transport inside as well as outside the Borough. The information in the booklet is mostly in alphabetical order (and there is an index). The booklet covers a lot of different schemes.

While the information was **accurate at the time of publication**, the arrangements for some schemes may subsequently have changed. You can ring **Careline (020) 8875 0500** for more up to date information and advise them of changes. These changes will be included in the next update. If you would like more copies of this booklet ring Careline.

# Blue Badge Scheme

A permanently and substantially disabled person who has difficulty with mobility can apply for a blue badge to display either in their car, or in a car in which they will be driven, which allows parking in disabled parking bays and on yellow lines for a limited period. Children aged 2 and over are eligible to apply for a badge.

You will automatically be eligible for a blue badge if you receive mobility allowance or the higher rate mobility component of the disability living allowance or are registered blind. Otherwise your application must be supported by your GP, this is done by them completing a BB3 form which is available from the Concessionary Travel Team.

Two passport style photographs and a fee of £2 are required for all applicants.

Application forms are available from:

## **The Concessionary Travel Team**

Technical Services Department

Wandsworth Council

Town Hall, Wandsworth High Street

Wandsworth SW18 2PU

**Phone: (020) 8871 8871**

**Minicom: (020) 8871 8403**

**Fax: (020) 8871 6264**

**email:**

**[concessionarytravel@wandsworth.gov.uk](mailto:concessionarytravel@wandsworth.gov.uk)**

# Blue Badge Scheme and Congestion Charging

This office is open on Monday to Friday between 9:30am to 4:30pm for personal callers and from 9am to 5pm for telephone enquiries.

## Congestion Charging

Vehicles entering central London between 7am and 6.30pm, Monday to Friday, are subject to a congestion charge of £8 per day. Blue badge holders however are exempt from this charge provided they are registered with **Transport for London** in advance and pay a one-off administration charge of £10.

The registration form can be downloaded from the following website:

**[www.cclondon.com/downloads/disabledpeople.pdf](http://www.cclondon.com/downloads/disabledpeople.pdf)**

This, along with a photocopy of the blue badge and a photocopy of a document proving the blue badge holder's identity, needs to be sent to the following address:

## Congestion Charging

PO Box 2982  
Coventry CV7 8WR

For further information on congestion charging:

**Phone: 0845 900 1234**

**Minicom: (020) 7649 9123**

**Website: [www.cclondon.com](http://www.cclondon.com)**

# British Red Cross Patient Transport Service

The service involves:

**1 Client Assist Service** – Escorts who are able to provide assistance to clients by acting as a companion for journeys or hospital visits.

**2 Multi-Purpose Vehicles** – These wheelchair accessible mini-buses are suitable for those who need assistance to get into a vehicle or are unable to transfer out of their wheelchairs. All of the multi-purpose vehicles are equipped with a tail-lift to assist getting in and out of the vehicle.

**3 Front Line Ambulance** – This is for clients who need to lie down during the journey or require medical assistance during the journey.

There is a charge for services.

For more information and quotations

**Phone** (020) 8518 9223

**Fax:** (020) 8518 9221

**Website:** [www.redcross.org.uk](http://www.redcross.org.uk)

**email:** [londonpts@redcross.org.uk](mailto:londonpts@redcross.org.uk)

**Phone Careline (020) 8875 0500** for a list of other transport and escort services.

# Car Ferries

## Taking a car on domestic and European ferry services

Concessions for disabled drivers and their cars can vary (usually about 10%) and some companies give none at all. Where concessions are given they may only be available to disabled motorists who are members of one of the Disabled Drivers Association or the Disabled Drivers Motor Club. For further advice and information contact:

### **Disabled Drivers Association**

**Phone:** 0870 770 3333

**Fax:** 01508 488173

**Website:** [www.dda.org.uk](http://www.dda.org.uk)

**email:** [hq@dda.org.uk](mailto:hq@dda.org.uk)

### **Disabled Drivers Motor Club**

**Phone:** 01832 734724

**Fax:** 01832 733816

**Website:** [www.ddmc.org.uk](http://www.ddmc.org.uk)

**email:** [davidholding@ddmc.org.uk](mailto:davidholding@ddmc.org.uk)

If you use a wheelchair when travelling or have severe walking difficulties, are blind or partially sighted, always let the ferry company operator know in advance what assistance you will need, to ensure that this can be provided. Some ferry operators may require disabled travellers to be accompanied by a non-disabled companion.

## Car Ferries

A list of ferry companies operating between the UK mainland and Northern Ireland, the larger islands in the UK and other European countries can be found on the following websites:

**Website:** [www.dptac.gov.uk/door-to-door](http://www.dptac.gov.uk/door-to-door)

**Website:** [www.sailanddrive.com](http://www.sailanddrive.com)

**Note:** Some ferry operators accept airmiles.

# Dial-a-Ride

London Dial-a-Ride is a door to door public transport service for people with mobility problems, who find it hard or impossible to use conventional public transport. It can be used for all sorts of journeys such as shopping, visiting friends, attending meetings, doctors or dentists appointments. However it cannot be used to attend hospital appointments or local authority day centres.

Fares are charged, but they are not expensive – around the same price as a bus journey. Children under 16 travel free.

You should note that when you use Dial-a-Ride you will often be travelling with other people in the vehicle, and this may extend the journey time of the trip.

The service operates all over London.

To be eligible for Dial-a-Ride membership you must have a permanent or long term disability which makes you unable or virtually unable to use public transport services such as buses or the Tube.

# Dial-a-Ride

You are automatically eligible for membership of Dial-a-Ride if you are:

- a current member of Taxicard
- in receipt of Higher Rate Mobility Component of Disability Living Allowance
- registered blind
- in receipt of Higher Rate Attendance Allowance (for women aged over 60 and men aged over 65)
- in receipt of War Pension Mobility Supplement.

If you do not fulfil any of the criteria above, you may still be eligible for Dial-a-Ride but you may have to provide further evidence of your mobility problems.

For more information or to apply for membership contact:

## **London Dial-a-Ride**

Progress House  
5 Mandela Way  
London SE1 5SS

**Phone:** 0845 9991 999

**Fax:** (020) 7027 5801

**Website:** [www.tfl.gov.uk/dial-a-ride](http://www.tfl.gov.uk/dial-a-ride)

**email:** [enquire@tfl.gov.uk](mailto:enquire@tfl.gov.uk)

# Disabled Parking Bays

If you need a parking bay marked on the roadway because you need to be able to park near your home contact:

## **Technical Services Department**

One Stop Counter

5th Floor

Town Hall Extension

Wandsworth High Street

SW18 2PU

**Phone: (020) 8871 8420**

To be eligible for a disabled parking bay you must hold a valid blue badge, have a vehicle registered at your address and your GP must assess your mobility and certify your application. You will then be sent further information.

# Disabled Persons Freedom Passes

Travel Permits (or Freedom Passes as they are known in Wandsworth) provide free off-peak travel on most of London's transport facilities, including rail services and the new tram network. They are issued free of charge by the Technical Services Department, to disabled people who meet the eligibility criteria and are permanent residents of Wandsworth.

People who are registered blind or partially sighted and people in receipt of the DLA higher rate mobility allowance automatically qualify and will, on proof of continued residency within the Borough, be issued a Freedom Pass. Any other residents who consider that they meet the criteria can apply by completing a form that they can get from either their local library or by contacting The Concessionary Travel Team.

All children under 16 years can travel free on London's buses.

# Disabled Persons Freedom Passes

To obtain an application form you will need to contact:

The Concessionary Travel Team  
Technical Services Department  
Wandsworth Council  
Town Hall  
Wandsworth High Street  
London SW18 2PU

**Phone: (020) 8871 8871**

**Fax: (020) 8871 6264**

**Minicom: (020) 8871 8403**

**email: [concessionarytravel@wandsworth.gov.uk](mailto:concessionarytravel@wandsworth.gov.uk)**

This office is open on Monday to Friday between 9.30am and 4.30pm for personal callers and from 9am to 5pm for telephone enquiries.

You can also get an application form by ringing

**CareLine (020) 8875 0500.**

## **Fares to Hospital for NHS Treatment**

You can get help with fares or other travel expenses for yourself and anyone who needs to travel with you if you are incapable of getting to hospital on your own. You can also get help if you need to accompany a child. The cost covered is normally that by the cheapest method of transport available. If you cannot use public transport because of your disability you can claim the cost of taxi fares or the cost of car fuel (you must get the agreement of the hospital first).

You may get this help if you receive certain benefits such as income support or tax credit, are on a low income or meet other criteria. For full eligibility details contact CareLine (020) 8875 0500.

To claim, contact the hospital cashier or fares office.

### **St George's Hospital**

**Phone: (020) 8672 1255, ext 1632**

9:30am-4:30pm Monday-Friday

(closed between 1pm–2pm).

Located in the main entrance, Grosvenor Wing.

### **Queen Mary's Hospital**

**Phone: (020) 8789 6611, ext 2400**

10am-12:30pm Monday-Friday.

Located in the Mansion House.

For other hospital phone numbers, please ring CareLine (020) 8875 0500.

## **Libraries Issuing Older Persons Freedom Passes**

<b>Alvering Library</b>	Allfarthing Lane, SW18 (Closed Wednesdays)
<b>Balham Library</b>	Ramsden Road, SW12 (Closed Wednesdays)
<b>Battersea Library</b>	Lavender Hill, SW11 (Closed Thursdays)
<b>Battersea Park Library</b>	Battersea Park Road, SW11 (Closed Wednesdays)
<b>Earlsfield Library</b>	Magdalen Road, SW18 (Closed Tuesdays)
<b>Northcote Library</b>	Northcote Road, SW11 (Closed Tuesdays)
<b>Putney Library</b>	Disraeli Road, SW15 (Closed Tuesdays)
<b>Roehampton Library</b>	Danebury Avenue, SW15 (Closed Thursdays)
<b>Southfields Library</b>	Wimbledon Park Road, SW19 (Closed Thursdays)
<b>Tooting Library</b>	75 Mitcham Road, SW17 (Closed Wednesdays)
<b>West Hill Library</b>	West Hill, SW18 (Closed Thursdays)
<b>York Gardens Library &amp; Community Centre</b>	Lavender Road, SW11 No weekday closing (2-6.30pm only)

# Mobility Buses

Fully accessible low-floor vehicles, including double-deckers – are now progressively being introduced on all mainstream bus services (in accordance with the Disability Discrimination Act). As a result, there are now only two Mobility Buses running in the borough of Wandsworth. The Mobility Buses are for all passengers but are designed for those who find it difficult to use normal buses. They link major shopping areas or hospitals on various days of the week.

The bus service uses the same stops as other bus services when travelling on the same roads. On other roads they pick up and drop off passengers on request anywhere along the route.

Cash fares are charged at the same level as on other local buses. You can use elderly and disabled person's Freedom Passes, bus passes, oyster cards and Travel cards on Mobility Buses.

For a leaflet or general enquiries on Mobility Buses, please contact Transport for London on:

**Phone: (020) 7222 1234**

**Minicom: (020) 7918 3015**

**Website: [www.tfl.gov.uk](http://www.tfl.gov.uk)**

# Mobility Bus Numbers

**Both these buses run one journey in each direction and are wheelchair accessible:**

● **Bus 919: Operates every Tuesday (excluding Public Holidays)**

- 10.10 Burntwood Lane, Springfield Hospital
- 10.17 Earlsfield Station
- 10.28 Wandsworth Southside Shopping Centre (Stop T)

**Bus 919: Return Journey**

- 12.20pm Wandsworth Southside Shopping Centre (Stop S)
- 12.30 Earlsfield Station
- 12.36 Burntwood Lane, Springfield Hospital

● **Bus 969: Operates every Monday and Friday (excluding Public Holidays)**

- 10.45am Whitton - Richmond - Sheen - Mortlake
- 11.32 Barnes Common, Upper Richmond Road
- 11.40 Barnes, Priory Lane
- 11.53 Roehampton, Queen Mary's Hospital
- 12.01 Roehampton Vale, Asda

# Mobility Bus Numbers

## ● **Bus 969: Return Journey:**

- 14.30 Roehampton Vale, Asda
- 14.38 Roehampton, Queen Mary's Hospital
- 14.51 Barnes, Priory Lane
- 14.59 Barnes Common, Upper Richmond Road  
Mortlake - Sheen - Richmond - Whitton  
terminating at 15.46pm

# NHS and Social Services Transport

National Health Service patients who are medically unfit to travel by other means are entitled to NHS transport free of charge, mainly by ambulance and hospital car service.

Ask your GP to arrange for transport from home to the hospital and back again. The hospital consultant/ward that you are visiting will also arrange transport for hospital appointments.

A person who is attending a centre provided by the Council will be eligible for door-to-door transport if they need it. This is arranged by the Social Services Department. At present it is free. To find out Wandsworth Social Services contact details phone **CareLine on (020) 8875 0500**

## Older Persons Freedom Passes

Freedom Passes for older people are available to all permanent residents aged over 60 years and give free off-peak travel on most of London's transport facilities, including rail services, after 9am weekdays and all day weekends (you will be given full details when you get your pass). This permit is renewed every two years at advertised sites around the borough, due in February/March 2006 and February/March 2008.

Application forms for new permits are issued at the libraries listed on page 13, Monday to Friday from **10.00am to 12 noon** and again from **2pm to 6.30pm (4.30pm Friday)**. When you apply, please bring 2 passport size photographs of yourself or your existing Freedom Pass with photocard; proof of age (state retirement pension book, or new style driving licence, or birth certificate or marriage certificate, or medical card or passport; proof of your permanent address in Wandsworth (state retirement pension book, council/housing association rent book, TV licence, or a utility bill, bank statement or Inland Revenue letter dated in the last 3 months).

# Rail Travel for Disabled Passengers

For full details on the following facilities and an application form, go to any staffed rail station ticket office and get a booklet entitled Rail Travel for Disabled Passengers. In case of difficulty:

**Phone: 0191 218 8103**

**Minicom: 0191 269 0304**

The application form can also be downloaded or renewed from

[www.disabledpersons-railcard.co.uk](http://www.disabledpersons-railcard.co.uk)

If you are eligible you can buy a **Disabled Persons Railcard** for £14 which is valid for 12 months. The Railcard allows you, and one adult travelling with you, to buy discounted rail tickets. Eligible children may also buy a Disabled Persons Railcard. See booklet for full details or visit [www.disabledpersons-railcard.co.uk](http://www.disabledpersons-railcard.co.uk)

Companies operating train services will help disabled passengers to plan their journey. At least 24 hours advance notice should be given. For details of your local train company contact:

## **National Rail**

**Enquiries: 08457 48 49 50**

**Minicom: 0845 60 50 600**

**Website: [www.nationalrail.co.uk](http://www.nationalrail.co.uk)**

## Route G1

**The G1 bus** runs seven days a week both ways between Battersea Shaftesbury Estate and Streatham High Road, stopping at both St George's and Springfield Hospitals. It runs every twenty minutes Monday to Saturday during the day time and every 30 minutes in the evening. On Sundays the service runs hourly after 9.44am from Streatham.

The route covers: Streatham High Road (Green Lane), Streatham St Leonard's, Tooting Broadway, St George's Hospital, Springfield Hospital, Clapham South, Clapham Junction (St John's Road), Shaftesbury Estate.

Along some section of the route where there are no existing bus services a "Hail and Ride" service operates. You just give a clear signal and the driver will stop anywhere it is safe to do so. Cash fares are charged at the same level as on other local buses. You can use elderly and disabled person's Freedom Passes, bus passes, oystercards and Travel cards on the G1.

For further information about the Route G1 bus services phone the Transport for London Information Office on **(020) 7222 1234**.

## **Taxicard Scheme**

(London Taxicard Scheme for Disabled People)

This scheme allows Londoners with permanent disabilities which prevent them from using buses or trains to travel in London's licensed black cabs for a maximum **£1.50** per fare, with the rest met by a subsidy to the operator from the council, up to a maximum amount above which the user has to pay. As of 2004 this is **£11.80**.

In order to book a cab call **Computer Cabs** (ComCab) on: **(020) 7474 6545**.

You are eligible for a taxicard if you receive the higher rate mobility component of the Disability Living Allowance, a War Pensioner's Mobility Supplement or are registered blind. Otherwise your application must be supported by your GP.

Wandsworth has a two tier system. Residents with Freedom passes are entitled to 60 trips per financial year whilst residents without Freedom passes are entitled to 120 trips per year.

Trips are allocated pro rata for people joining during the year.

## **Taxicard Scheme**

(London Taxicard Scheme for Disabled People)

Application forms are available from:

**The Concessionary Travel Team**

Technical Services Department

Wandsworth Council

Town Hall

Wandsworth High Street

Wandsworth SW18 2PU

**Phone: (020) 8871 8871**

**Minicom: (020) 8871 8403**

**Fax: (020) 8871 6264**

**email:**

**[concessionarytravel@wandsworth.gov.uk](mailto:concessionarytravel@wandsworth.gov.uk)**

Open Monday to Friday between 9.30am and 4.30pm for personal callers and between 9am and 5pm for telephone callers.

**Or from CareLine (020) 8875 0500**

# Wandsworth Community Transport

Wandsworth Community Transport offers a minibus hire service to non-profit making groups, organised outings for people who find it difficult to use public transport and a shopping shuttle service to Wandsworth and Tooting shopping centres.

The shopping service operates on a regular day each week depending on your postal area. Nominal fees are payable (the return fare is £2.00 for two hours of shopping).

For an information pack and a membership application form write to:

Wandsworth Community Transport  
1b Yukon Road  
Balham SW12 9PZ

**Phone:** (020) 8675 7460

(voice & minicom  
9am - 5pm)

**Fax:** (020) 8675 4047

**Website:** [www.wandsworthcommunitytransport.org.uk](http://www.wandsworthcommunitytransport.org.uk)

**Email:** [wct@ukonline.co.uk](mailto:wct@ukonline.co.uk)

## Further information

**Shopmobility** assists anyone with mobility problems to access Wandsworth town centre. Lends wheelchairs and scooters for the disabled and elderly, an escort service and door-to-door accessible transport (£2 return fare on bus). Open Monday to Saturday, 9.30am to 2.30pm at 45 Garratt Lane, SW18 4AD

**Phone:** (020) 8875 9585

**Fax:** (020) 8871 3431

**email:**

[shopmobility@garrattlane.freeserve.co.uk](mailto:shopmobility@garrattlane.freeserve.co.uk)

### Road Tax Exemption

If you get higher rate mobility component of Disability Living Allowance (DLA) or War Pensioners Mobility Supplement you can apply for exemption from road tax. For further information on exemption from road tax contact CareLine:

**Phone:** (020) 8875 0500

**Minicom** (020) 8643 8985

**Fax:** (020) 8643 8531

**Website:** [www.careline.org.uk](http://www.careline.org.uk)

**email:** [careline@clara.net](mailto:careline@clara.net)

Opening times: Monday to Friday, 10am - 8pm

Saturday 10am - 1pm

## Further information

**Motability** is an independent not-for-profit organisation, which provides mobility solutions for disabled people. They offer a range of schemes to help obtain a car, powered wheelchair or scooter.

For enquiries about the Motability Car Schemes:

**Phone:** 0845 456 4566

**Fax:** (020) 7928 1818

**Minicom:** 01279 632273

Open Monday to Friday, 8.30am to 5.30pm

For enquiries about the Motability Wheelchair and Scooter Schemes:

**Phone:** 0845 60 762 60

**Fax:** 01264 384482

Open Monday to Friday, 8am to 6pm

**Website:** [www.motability.co.uk](http://www.motability.co.uk)

## Further Information

**Transport for London (TfL)** is responsible for London's buses, the Underground, the Docklands Light Railway (DLR) and the management of Croydon Tramlink and London River Services. They also run Victoria Coach Station and London's Transport Museum. TfL is part of the Greater London Authority (GLA).

TfL advisors will help find the best routes and methods of transport for journeys and explain the various ticketing options. They are also competent in 12 core languages and provide travel advice to individuals with disabilities or other special needs.

Information is available in the form of printed leaflets and brochures, audio cassette tapes, large print and black-and-white maps and tactile/braille items and is published on the TfL website and available from the helpline. Guides for people with learning disabilities can be downloaded in PDF format.

In addition to English, tube, tram, train and bicycle maps are downloadable in PDF format in Arabic, Bengali, Chinese, Greek, Gujarati, French, Hindi, Punjabi, Urdu, Turkish, Vietnamese and Spanish.

**Phone (24 hour): (020) 7222 1234**

**Minicom: (020) 7918 3015**

**Website: [www.tfl.gov.uk](http://www.tfl.gov.uk)**

**Email: [travinfo@tfl.gov.uk](mailto:travinfo@tfl.gov.uk)**

## Further Information

### Transport for all

Information about accessible transport and door-to-door services in London.

**Website:** [www.transportforall.com](http://www.transportforall.com)

**The London Travelcheck (24 hours)** provides frequently updated recorded information about how bus, underground and rail services are running in London.

**Phone: (020) 7222 1200**

**Tripscope** is a national transport information and travel advice service for people with mobility problems and their carers. Staff will help with journey planning, hiring vehicles, holiday information, car parking, escorts for journeys, door-to-door services, accessible toilets, etc.

Contact the helpline, write or send a tape.  
Open Monday to Friday, 9:00am to 5.00pm.

### Tripscope

The Vassall Centre, Gill Avenue,  
Bristol, BS16 2QQ

**Phone/minicom: 08457 58 56 41**

**Fax: 0117 939 7736**

**Website:** [www.tripscope.org.uk](http://www.tripscope.org.uk)

**Email:** [enquiries@tripscope.org.uk](mailto:enquiries@tripscope.org.uk)

## Further Information

**Door-to-Door**, the government website compiled by TRIPSCOPE for the Disabled Persons Transport Advisory Committee is available on [www.dptac.gov.uk/door-to-door](http://www.dptac.gov.uk/door-to-door)

**Door-to-Door** brings together in one website all the information that disabled people need to make informed decisions and choices. However, if you want to find out more detailed information about specific issues, the website also features direct links to the websites of other organisations.

## Useful Websites

[www.careline.org.uk](http://www.careline.org.uk)

[www.cclondon.com](http://www.cclondon.com)

[www.redcross.org.uk](http://www.redcross.org.uk)

[www.tfl.gov.uk/dial-a-ride](http://www.tfl.gov.uk/dial-a-ride)

[www.dda.org.uk](http://www.dda.org.uk)

[www.ddmc.org.uk](http://www.ddmc.org.uk)

[www.dptac.gov.uk/door-to-door](http://www.dptac.gov.uk/door-to-door)

[www.tripscope.org.uk](http://www.tripscope.org.uk)

[www.sailanddrive.com](http://www.sailanddrive.com)

[www.tfl.gov.uk](http://www.tfl.gov.uk)

[www.disabledpersons-railcard.co.uk](http://www.disabledpersons-railcard.co.uk)

[www.nationalrail.co.uk](http://www.nationalrail.co.uk)

[www.motability.co.uk](http://www.motability.co.uk)

[www.transportforall.com](http://www.transportforall.com)

[www.travelinfosystems.com](http://www.travelinfosystems.com)

(click on railplanner)

[www.southernrailway.com](http://www.southernrailway.com)

[www.swtrains.co.uk](http://www.swtrains.co.uk)

[www.thameslink.co.uk](http://www.thameslink.co.uk)

[www.radar.org.uk](http://www.radar.org.uk)

[www.wandsworthcommunitytransport.org.uk](http://www.wandsworthcommunitytransport.org.uk)

[www.soldar.org](http://www.soldar.org)

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# Notes

**English**

This booklet gives information about transport for people with disabilities. If you have difficulty understanding this in English please contact:

Wandsworth Interpreting Service at  
Bedford House,  
215 Balham High Road,  
SW17 7BQ  
Telephone: (020) 8672 1043/3649

**French**

Cette brochure couvre le transport des personnes souffrant d'un handicap. Si vous avez du mal à comprendre ces informations en Anglais, veuillez contacter:

Wandsworth Interpreting Service  
215 Balham High Road,  
SW17 7BQ  
Telephone (020) 8672 1043/3649

**Bengali**

এই পুস্তিকায় শারীরিক অক্ষম ব্যক্তিদের পরিবহন সম্পর্কে তথ্য রয়েছে। এতে বর্ণিত তথ্য ইংরেজীতে বুঝতে যদি আপনার অসুবিধা হয়, তাহলে অনুগ্রহ করে যোগাযোগ করুন:

Wandsworth Interpreting Service  
215 Balham High Road,  
SW17 7BQ  
Telephone (020) 8672 1043/3649

**Gujarati**

આ પુસ્તિકામાં અસમર્થતા ધરાવતાં લોકોનાં પરિવહન સંબંધી માહિતી આપવામાં આવી છે. જો આ માહિતીને અંગ્રેજીમાં સમજવી તમારા માટે મુશ્કેલ છે, તો મહેરબાની કરી સંપર્ક સાધો:

Wandsworth Interpreting Service  
215 Balham High Road,  
SW17 7BQ  
Telephone (020) 8672 1043/3649

**Hindi**

इस पुस्तिका में असमर्थता वाले लोगों के परिवहन सम्बन्धी जानकारी दी हुई है। यदि आपके लिये इस जानकारी को अंग्रेज़ी में समझना मुश्किल है, तो कृपया सम्पर्क करें :

Wandsworth Interpreting Service  
215 Balham High Road,  
SW17 7BQ  
Telephone (020) 8672 1043/3649

**Punjabi**

ਇਸ ਕਿਤਾਬਚੇ 'ਚ ਅਸਮਰਥਤਾ ਵਾਲੇ ਲੋਕਾਂ ਦੀ ਟ੍ਰਾਂਸਪੋਰਟ (ਢੋਆ-ਢੁਆਈ) ਸੰਬੰਧੀ ਜਾਣਕਾਰੀ ਦਿੱਤੀ ਹੈ। ਜੇਕਰ ਤੁਹਾਡੇ ਲਈ ਇਸ ਜਾਣਕਾਰੀ ਨੂੰ ਅੰਗਰੇਜ਼ੀ 'ਚ ਸਮਝਣਾ ਮੁਸ਼ਕਿਲ ਹੈ, ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਸੰਪਰਕ ਕਰੋ :

Wandsworth Interpreting Service  
215 Balham High Road,  
SW17 7BQ  
Telephone (020) 8672 1043/3649

**Polish**

Niniejsza ulotka zawiera informację na temat transportu dla ludzi niepełnosprawnych. Jeżeli mają Państwo trudności ze zrozumieniem niniejszego tekstu, prosimy o skontaktowanie się z:

Wandsworth Interpreting Service  
215 Balham High Road,  
SW17 7BQ  
Telephone (020) 8672 1043/3649

**Urdu**

یہ کتابچہ معذوری میں مبتلا لوگوں کو ٹرانسپورٹ کے متعلق معلومات فراہم کرتا ہے۔ اگر آپ کو اسے انگریزی میں سمجھنے میں مشکلات ہیں تو براہ مہربانی رابطہ قائم کریں:

Wandsworth Interpreting Service  
215 Balham High Road,  
SW17 7BQ

Information on health and social care in Wandsworth is available from CareLine who are open from 10am to 8pm every weekday and on Saturday mornings from 10am to 1pm on (020) 8875 0500

If you want more copies of this leaflet ring CareLine.