



Get a 31 March 2010 sticker applied to your freedom pass

## WHAT IS A FREEDOM PASS?

The freedom pass for older people gives free travel on most public transport in London after 9.00am Monday to Friday (9.30am on most National Rail services within the London area), and all day at weekends and on public holidays. This pass may also be used to travel on local bus services in the rest of England under the terms of the Concessionary Bus Travel Act 2007.

See Information leaflet LBS07/08 Revised Feb 2008 for further details, which will be given to you with your pass.

## WHO IS ELIGIBLE?

Men and women aged 60 and over whose sole or principal residence is in a London borough.

## WHERE DO I APPLY?

### YOU MUST APPLY IN PERSON.

If you live in one of the boroughs listed below you must apply at a Post Office® branch located in any of these boroughs:

Barnet, Bexley, Brent, Bromley, Camden, Croydon, Ealing, Enfield, Greenwich, Hackney, Hammersmith & Fulham, Haringey, Harrow, Hillingdon, Hounslow, Islington, Kensington & Chelsea, Kingston upon Thames, Lambeth, Lewisham, Merton, Newham, Redbridge, Richmond upon Thames, Southwark, Tower Hamlets, Waltham Forest, Westminster and City of London.

If you live in one of the boroughs listed below you must contact your local council for information about their issuing arrangements. Please note that Post Office® branches located in the boroughs below do not issue freedom passes.

Barking & Dagenham, Havering, Sutton and Wandsworth.

This application form is available as a large print (16 point) version. Visit [www.freedompass.org](http://www.freedompass.org) for details.

## WHEN YOU APPLY

You must apply in person and bring this completed application form to the Post Office® unless you live in Barking and Dagenham, Havering, Sutton or Wandsworth, where you must follow the borough's instructions.

You must bring one item from each of the sections 1, 2 and 3 below.

If you are renewing your pass you MUST bring your photocard and your current pass, as the pass will be revalidated and returned to you.

### PROOF OF NAME, AGE AND ADDRESS

#### **1** You must provide ONE example from the list below as proof of name and age:

(These should be originals not photocopies)

Tick the relevant box

- freedom pass (expires March 08 with Photocard) - ALL RENEWALS
- Letter of Pension Entitlement
- Current Passport
- Medical Card
- Birth Certificate (unless your name has changed)
- Pink Driving Licence (Paper or Photocard)

#### **2** You must also provide ONE example from the list below as proof of address:

Tick the relevant box

- Current Council Tax Bill/Letter/Payment Book
- Current Council Housing Association Rent Book/Statement/Letter
- Current Television Licence

The items below must be dated in the last 3 months

- Residential Utility Bill (excluding mobile phone bills)
- Residential Bank/Building Society Statement
- HM Revenues and Customs Letter
- Department for Work and Pensions Letter
- Occupational Pension Letter
- Residential Credit Card Statement

#### **3** PHOTOGRAPHS - You must also provide:

Tick the relevant box

- If renewing your pass, your current freedom pass Photocard is sufficient (if the photograph is still an accurate likeness)
- or
- If this is your first application or your pass has been lost or stolen:  
1 recent passport size photo of yourself

## REPLACING LOST, STOLEN, FAULTY OR DAMAGED PASSES

Lost or stolen passes can be replaced at the place of issue\*. You may be asked to attend an interview to explain the circumstances surrounding the loss. You must bring proofs as in sections 1, 2, and 3 above.

Faulty or damaged passes can be replaced at the place of issue\*. You must bring proofs as in sections 1 and 2 above.

You are not allowed to hold more than one concessionary pass at any one time. Only use the most recently obtained pass and return any others.

If you find a pass you have previously lost it will no longer work, please send it to the following address: FREEPOST FREEDOM PASS RETURNS. (Please note: This is all you need to write on the envelope. No stamp required)

\* See WHERE DO I APPLY?



## ETHNIC ORIGIN\* Tick the relevant box

**(a) WHITE**

- British  
 Irish

Any other White  
 please write in  
 below

**(b) BLACK OR BLACK  
 BRITISH**

- Caribbean  
 African

Any other Black  
 please write in  
 below

**(c) MIXED**

- White/Black  
 Caribbean  
 White/Black  
 African  
 White and Asian

Any other mixed  
 please write in  
 below

**(d) ASIAN OR ASIAN  
 BRITISH**

- Indian  
 Pakistani  
 Bangladeshi

Any other Asian  
 please write in  
 below

**(e) CHINESE OR OTHER  
 ETHNIC GROUP**

- Chinese

Any other  
 please write in  
 below

I do not wish to say

The purpose of this section is to provide information on whether we are delivering services in an appropriate manner across the whole community. This information is confidential and failing to complete it will not prejudice your application. If you do not wish to fill it in please tick the 'I do not wish to say' box above. \*These categories are taken from census 2001.

## NATIONAL SCHEME

From 1 April 2008, all freedom passes issued to older London residents can be used on local bus services anywhere in England as set out in the Concessionary Bus Travel Act 2007.

Outside of London, these pass holders will be able to travel free between 9.30am and 11.00pm Monday to Friday and all day at weekends and on public holidays. You will need to show your freedom pass and photocard to the bus driver.

A freedom pass will only be valid outside London if it has been renewed and re-stickered with a 2010 expiry date, a red rose logo and a bus hologram.

The pass will not be valid on trams, light railway, metro or train services outside of London.

## FOR USE OF BOROUGH ISSUING OFFICE ONLY (NOT FOR POST OFFICE® USE)

(Tick the boxes below to show the details have been checked and confirmed)

Enter below the serial number of the freedom pass issued (including suffix)

**PROOF OF NAME & AGE**

- FREEDOM PASS (expires March 08 with Photocard)  
 LETTER OF PENSION ENTITLEMENT  
 CURRENT PASSPORT  
 MEDICAL CARD  
 BIRTH CERTIFICATE (unless name changed)  
 PINK DRIVING LICENCE (paper or photocard)

**PROOF OF ADDRESS**

- LETTER OF PENSION ENTITLEMENT/OCCUPATIONAL PENSION LETTER  
 CURRENT COUNCIL/HOUSING ASSOCIATION RENT BOOK/STATEMENT/LETTER  
 RESIDENTIAL UTILITY BILL OR RESIDENTIAL BANK/BUILDING SOCIETY STATEMENT  
 TELEVISION LICENCE  
 CURRENT COUNCIL TAX PAYMENT BILL/LETTER/PAYMENT BOOK  
 DEPARTMENT FOR WORK AND PENSIONS LETTER/HM REVENUES AND CUSTOMS LETTER  
 RESIDENTIAL CREDIT CARD STATEMENT

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DATE OF ISSUE

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Date Stamp

Attach Specimen Photograph Here

**PHOTOGRAPHS**

- EXISTING PHOTOCARD PRODUCED  
 NEW PHOTOCARD ISSUED (specimen affixed)

ETHNIC ORIGIN CODE

ISSUING OFFICER'S NAME

PLACE OF ISSUE

Freedom pass is the 'travel permit' for the purposes of the GLA 1999 Act and Concessionary Bus Travel Act 2007. The freedom pass scheme is managed by London Councils on behalf of all London boroughs - you can contact us on 020 7747 4858 or [mobility@londoncouncils.gov.uk](mailto:mobility@londoncouncils.gov.uk) Information correct at time of going to press, E&OE, ©2007 London Councils all rights reserved. LBS05/08 ReviseFeb 2008.