



# Wandsworth Adult Social Services Department

working for and with the community

supporting people

providing funding for supported housing and sheltered housing

number one for  
service and value





## supporting people

Supporting People funds hostels, sheltered housing, group homes and floating support packages to people in their own homes. These provide practical support to help people live more independently. It was set-up as a local funding service in 2003. It gives local accountability for services in the borough, through regular monitoring and reviews.

## what is housing support?

Supporting People funds help for vulnerable people to manage a tenancy. For those in short stay services, we support them to move into their own independent housing.

Supporting People cannot fund support that gives physical or personal care, such as dressing, bathing or feeding people or doing their cleaning or laundry. For this type of help, contact the access team on **(020) 8871 7707**

### What it does fund are tasks such as:

- Help with benefits.
- Help with budgeting.
- Help finding other services.
- Links to local activities.
- Help getting into courses or finding work.
- Life skills like learning to cook.
- Making you feel safe and secure in your home.

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## what does SP mean for service users?

For service users in temporary supported housing (less than two years) the impact is mainly a change in who funds support. Instead of support costs being met partly through Housing benefit, they are grant funded. This means that no one in short stay services has to pay for their support, even if they pay their own rent.

For tenants in long stay and permanent supported or sheltered housing, if they pay for their rent in full, then they will most likely have to pay for support. However, they are entitled to a charging assessment, which may reduce what they have to pay. Any tenant on any level of Housing benefit will not have to pay for support, as it will be grant funded.

Services are monitored by the Wandsworth Council Supporting People Team, by extensive service reviews of all services every 3 to 5 years. These reviews include a visit to talk to both tenants and front line staff. Once reviews are completed tenants can request a copy of the service reviews, and these are also be published on the council's website. The team also consults tenants when preparing the Supporting People Strategy.

To find out more look on the Wandsworth Council web site [www.wandsworth.gov.uk/supportingpeople](http://www.wandsworth.gov.uk/supportingpeople)

## how to access services?

Services can be accessed for homeless people via the Homeless Persons Unit, or the Sheltered and Physical Disability list in the Housing department or Threshold Housing Advice Service.

For others with support needs, services can be accessed either through a social worker, or a community psychiatric nurse or other Mental Health Trust staff.

### **For housing advice**

Telephone **(020) 8871 6840**

Email **[housingadvice@wandsworth.gov.uk](mailto:housingadvice@wandsworth.gov.uk)**

or telephone Threshold housing advice service for additional information **(020) 8767 6888**

For information on supporting people or if you have questions about your supported housing service, email us at

**[sspteam@wandsworth.gov.uk](mailto:sspteam@wandsworth.gov.uk)** or go to **[www.wandsworth.gov.uk/supportingpeople](http://www.wandsworth.gov.uk/supportingpeople)**

For more general information on supporting people, including links to a directory of services check out **[www.spkweb.org.uk](http://www.spkweb.org.uk)**

### **To order more leaflets**

Telephone CareLine **(020) 8875 0500**

or visit their website **[www.careline.org.uk](http://www.careline.org.uk)**

If you have difficulty understanding this in English, please contact:  
Wandsworth Interpreting Service: (020) 8672 1043/3649

English

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Bengali

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French

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Gujarati

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का (020) 8672 1043/3649 पर संपर्क करें।

Hindi

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Polish

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Punjabi

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Somali

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Spanish

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Tamil

Urdu

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